

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, MARCH 23, 2022, 5 PM

THE MEETING WILL TAKE PLACE IN PERSON AND
VIA ZOOM AND IS AVAILABLE TO THE PUBLIC:

You are invited to join the LRCC Board of Trustee's Meeting
Meeting Day/Time: Wednesday, March 23, 2022 @ 5:00PM
Location: 1525 Airport Road, Rockwall, Texas or via Zoom

Below is the Zoom information for the LRCC Board of Trustee's Meeting:

Topic: LRCC Board of Trustee's Meeting
Time: Mar 23, 2022 05:00 PM Central Time (US and Canada)

Join Zoom Meeting

<https://us06web.zoom.us/j/88415427893?pwd=dGhMd0dvdDdtbzVDUIQ4UWhMldOUT09>

Join by Phone (Audio only) – Dial: 346-248-7799

Meeting ID: 884 1542 7893
Passcode: 965761

AGENDA

AGENDA NUMBER	TOPIC
03.01.22	CALL TO ORDER <ul style="list-style-type: none">• Roll Call / Introduction of Guest.
03.02.22	APPROVAL OF MINUTES <ul style="list-style-type: none">• Regular Board Meeting Minutes of February 23, 2022
03.03.22	COMMENTS FROM CITIZENS <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
03.04.22	COMMITTEE MEETING REPORTS NA
03.05.22	RECOMMENDATIONS FOR APPROVAL NA

LRCC Board of Trustees Meeting Agenda

03.06.22 EXECUTIVE DIRECTOR REPORT (*John Delaney*)

- 1115 Transformation Waiver Status Update
- COVID-19 Response
- Texas Council Update
- ETBHN Update
- HHSC Performance Contracts

03.07.22 FISCAL REPORT (*Erwin Hancock*)

- Motion to Accept Center's Financial Statement for Period(s) Ending: March 2022.
- Motion to Accept Center's 2nd Quarterly Investment Report

03.08.22 MENTAL HEALTH SERVICES REPORT (*James Williams*)

- UT Southwestern Medical School and State Hospital
- All Access Texas
- Medical Staffing
- Mt. Pleasant Residency Renovations

03.09.22 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (*Laurie White*)

- Training Centers
- Employment Services
- EVV
- PASRR
- HCS/ICF Group Homes
- Audits/Surveys
- Telehealth
- Outpatient Biopsychosocial Intervention Team (OBI)
- Staff Vacancies

03.10.22 QUALITY MANAGEMENT/CONTRACTS REPORT (*Kellie Walker*)

- Contracts/Network Development
- Planning
- Rights/Abuse, Neglect, and Exploitation Allegations
- QM MH, NTBHA & Substance Abuse
- IDD

03.11.22 HUMAN RESOURCES REPORT (*Jessica Ruiz*)

- Staffing Issues
- Compensation & Benefits

03.12.22 ADJOURNMENT

**Lakes Regional Community Center
Upcoming Board-Related Meetings & Events**

Regular Meeting of the Board of Trustees

***April 27, 2022
400 Airport Road
Terrell, Texas***

AGENDA ITEM NO. 03.02.22

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

- Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of February 2022 as presented.

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, FEBRUARY 23, 2022, 5PM
BOARD MINUTES

AGENDA
NUMBER

TOPIC

02.01.22

CALL TO ORDER

The February 23, 2021 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Board Chairperson, Tom Brown at 5:02 PM with a quorum present by Zoom. Chairperson asked for Roll Call.

Members Present (In Person/Zoom):

Tom Brown, Hunt County, Chairperson

Lisa Heine, Ellis County

Steve Earley, Lamar County

Shae Green, Rockwall County

Sheriff Ricky Jones, Franklin County

Jan Brecht-Clark, Ph.D., Delta County

Phone: Frances Neal, Titus County

Members Absent: Margaret Webster, Kaufman County; Dana Sills, Hopkins County; Carrie Hefner, Camp County; E. P. Pewitt, Morris County; Marti Shaner, Navarro County

Vacant Seat(s): NA

Guest(s): NA

Ex Officio Members Present: NA

Ex Officio Members Absent: Sheriff Lewis Tatum; Sheriff Charla Singleton

Management Staff Zoom: John Delaney, Larry Jonczak, Erwin Hancock, Laurie White, James Williams, Kellie Walker, Jessica Ruiz

Management Staff Absent: NA

Board Liaison/Recording Secretary: Judy Dodd

02.02.22

APPROVAL OF MINUTES

Recommended Board Action:

- **Approval of Minutes of January 26, 2022 meeting.**

Rational:

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With one correction of spelling, Chairperson asked for motion to approve. Motion made by Jan Brecht-Clark to approve and seconded by Lisa Heine. A sign of aye approved minutes unanimously.

CLOSURE

02.03.22

COMMENTS FROM CITIZENS

- NA

CLOSURE

02.04.22

COMMITTEE MEETING REPORT

- NA

CLOSURE

02.05.22

RECOMMENDATIONS FOR APPROVAL

- Motion to approve Companywide Good Will Appreciation Payment.

Rationale:

- John Delaney presented information for this motion. He noted payment to staff that would be similar to one paid last May. Chairperson asked for any questions on this. Without any questions, Chairperson asked for motion to approve Good Will Appreciation Payment. Sheriff Jones made motion and second by Jan Brecht-Clark. A sign of aye approved motion unanimously.

CLOSURE

02.06.22

EXECUTIVE DIRECTOR REPORT (*John Delaney*)

Recommended Board Action:

- None: Information only

Rationale:

Discussion on the following:

- **1115 Transformation Waiver Update:**
 - Focus on 1115 DSRIP program.
 - Cost report due next October
 - Credit was given to Accounting department for their hard work
- **COVID Response:**
 - Slower rate has been seen.
- **Texas Council Update:**
 - Focus on Public Health Care Provider – Charity Care Pool implementation.
- **Provider Relief Funding for Rural Providers (ARP Phase-4)**
 - Federal Office of Rural Resources Services Administration (HRSA) began distributing fund in American Rescue Plan (ARP) Rural payments to health care providers who serve rural Medicaid, Children’s Health Insurance Program, and Medicare patients.

CLOSURE

02.07.22

FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

- Motion to Accept Center’s Financial Statement for Period(s) Ending: December 2021 and January 2022

Rationale:

- Erwin presented the Center’s financial reports for the month(s) of December 2021 and January 2022.
 - Noted: Payroll is in catchup mode.
 - Noted: Excess revenue over expenditures.
 - Noted: Difference in payroll due to going biweekly.

Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve financials for the month(s) of December 2021 and January 2022. Frances Neal made motion to approve seconded by Lisa Heine. Financial were approved unanimously sign of aye of members.

CLOSURE

02.08.22

MENTAL HEALTH SERVICES REPORT (James Williams)

Recommended by Board Action:

None: Information only

Rationale:

- **Substance Use Disorder Coordinator – Matt Cook, LCDC, LPC**
 - NA
- **All Access Texas**
 - NA
- **Medical Staffing**
 - NP retiring
 - Focus is on hiring Psychiatrist and Nurses
- **Mt. Pleasant Residency Renovation**
 - NA

CLOSURE

02.09.22

INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

- **Training Centers:**
 - Opening of all centers.
- **Employment Services:**
 - Two individuals open with TWS service contracts.
 - Half of Community Support staff have completed the UNT training required for TWS Supported Employment Contracts.
- **PASRR:**
 - Several Nursing Facilities (NF) have positive COVID cases.
- **HCS/ICF Group Homes:**
 - Homes are full
 - Resumed outings with social distancing and masking.
- **Audits/Surveys:**
 - Audit for May, June, July 2020 finalized. Payback of \$13,478 of \$350,000.
- **Telehealth:**
 - See report for numbers.
- **Outpatient Biopsychosocial Intervention (OBI): (Serves Dual Diagnosed IDD/MH):**
 - Discussing on ways to expand services.
 - Exact allocation per pilot program was discussed.
- **Staff Vacancies:**
 - Concern: Need of Psychiatrist.

CLOSURE

02.10.22

QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

Recommended by Board Action:

None: Information Only

Rationale:

- **Contracts/Network Development**
 - Received contract for Temporary Assistance for Needy Families Pandemic Emergency Funds to address housing and ancillary needs of needy families in which dependent children have, or reside with a family member who had a diagnosis of MH, IDD, and /or SUD and who have been impacted by COVID-19.
- **Planning**
 - PNAC – Meeting April 7, 2022.
 - Receiving draft for Consolidated Local Service Plan.
- **Rights / Abuse, Neglect, & Exploitation Allegations**
 - Rights Violation Allegations
 - a. IDDA: 1 Confirmed (IDD Provider)
 - Progressive discipline process with staff.
 - b. IDD Authority: 1 - Unconfirmed
 - c. NTBHA: 2 - Unconfirmed
 - APS Investigation: 1- Terrell Group Home Results: Pending since October
- **QM MH, NTBHA & Substance Abuse**
 - Lakes Regional is held harmless for performance measures and outcomes until further notice due to COVID 19.
 - Superior Chart Audit: Overall chart score was 89.25%, overall claims compliance is 94.64%. A plan of correction is not required.
- **IDD**
 - IDD Service Target: Held harmless for performance measures and outcomes until further notice due to COVID-19.
 - HHSC conduction a billing and payment audit from February 14-16, 2022.
 - TMHP Migration: March is startup date.

CLOSURE

02.11.22

HUMAN RESOURCES REPORT (Jessica Ruiz)

Recommended by Board Action:

None: Information only

Rationale:

- **Staffing issues**
 - Lakes had 453 authorized FTEs and 396 filled in the month of February 2022.
 - Fifty-seven Vacancies.
 - Five separations in January, all of them were voluntary.
 - January 10 classes with a total 31 participants. (CPR and SAMA)
- **Employee Compensation and Benefits:**
 - COVID exposures and positive cases are rising; several departments have been affected by this.
 - COVID 19 – 33 people reporting exposure and testing positive.

- One large claim – which exceeded the stop loss in January.

CLOSURE

02.12.22

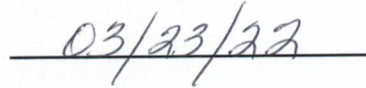
ADJOURNMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. Steve Earley made motion to adjourn and seconded by Sheriff Jones. With no further discussion motion carried unanimously by a sign of aye.

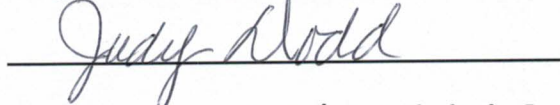
ATTEST:

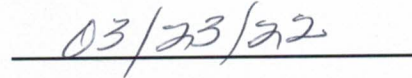


Margaret Webster, Board Secretary



DATE:





Judy Dodd, Board Liaison/Transcriptionist Page | 3 3/14/22

AGENDA ITEM NO. 03.03.22

Citizens' Comments

RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

AGENDA ITEM NO. 03.04.22

Committee Meeting Reports

RECOMMENDATIONS FOR APPROVAL:

NA

Rationale:

Report of the following committees of the Board of Trustees, if applicable:

- Budget & Finance, Margaret Webster, Chair
 - **No Meeting Posted**
- Human Resources, Shae Green, Chair
 - **No Meeting Posted**
- Programs, Dana Sills, Chair
 - **No Meeting Posted**

AGENDA ITEM NO. 03.05.21

Recommendations for Approval:

➤ NA

Rationale:

No recommendations presented.

AGENDA Item No: 03.06.21
Executive Director's Report:

Recommended Board Action:
None: For Information Only

Rational:

Executive Director Report:

1. 1115 Transformation Waiver Update:

The Judge handling Texas' suit against CMS for the 1115 Waiver Extension has ordered the federal Medicaid and Medicare agency to make a decision on the remaining unapproved Directed Payment programs by March 25th. The three programs under the order are:

- Texas Incentives for Physicians and Professional Services (TIPPS) Program
- The Comprehensive Hospital Increased Reimbursement (CHIRP) Program
- Rural Access to Primary and Preventive Services (RAPPS) Program

These other 1115 DSRIP transition programs have been in limbo while our Directed Payment program for Behavior Health services DPP-BHS was approved months ago.

Our next 1115 reporting period for the second regular DSRIP payment will begin in April. It is the larger of our two annual reporting opportunities and provides the bulk of our budgeted revenue for the program.

2. COVID Response:

We continue to have fewer rates of new infections among both staff and clients and are hopeful this continues.

3. Texas Council Update:

Because of spring break occurring this month in various areas, the Executive Directors Consortium and the Health Opportunities Workgroup regular monthly meetings we cancelled and will resume in April. Council workgroups are continuing to focus on implementation of the Public Health care Provider – Charity Care Pool, and the Behavioral Health Directed Payment Programs. The Council held another of their ongoing webinars on these subjects during the month.

4. ETBHN Update

We have been in contact with a medical staff recruiter used by ETBHN for their telemedicine program. In cooperation with ETBHN we have signed a contract with them to recruit an Advanced Nurse Practitioner or Psychiatrist.

5. HHSC Performance Contracts

HHSC released their final reporting and invoicing from for the Temporary Assistance for Needy Families (TANF) Pandemic Emergency Assistance Funds (PEAF) contract information. We have received an allocation of 170,358.00 to use for

The contract states that the funding is available on behalf of any individual who meets all the following criteria:

1. Has been determined by the grantee to be needy;
2. Has one or more dependent children under 18 years of age
3. Either the individual or the dependent child have a clinical diagnosis of a mental health condition, intellectual or developmental disability, or substance use disorder; and
4. Has been affected by the pandemic in meeting their basic needs.

The funds can be used for housing assistance, modifications and a variety of other needs. We are going to start taking referrals for assistance in April and will need to spend the funds by September 30, 2022.

AGENDA ITEM NO. 03.07.22

Fiscal Reports

RECOMMENDATIONS FOR APPROVAL:

- Center's financial statement for the month(s) of February 2021
- Center's 2nd Quarterly Investment Report

Rationale:

- Review and take action to approve Center's financial statement for the month(s) of February 2021.
- Review and take action to approve Center's 2nd Quarterly Investment Report.

Lakes Regional Community Center
Financial Report
For the Month of February 2022

Erwin Hancock
Chief Financial Officer

March 23, 2022

**Lakes Regional Community Center
Financial Report Outline**

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II.	Balance Sheet	Page 2
III.	Income Recap by Division	Page 3
	Comparative Income Statement	Page 4-5
	Statement of Revenues & Expenditures	Page 6
IV.	Related Data	Page 7

Lakes Regional Community Center
 Financial Summary for the Month Ending February 28, 2022

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,347,889	\$19,540,307
Expenses	\$3,196,514	\$18,781,512
Net Income	\$151,374	\$758,794

Balance Sheet Summary

	Current YTD as of February 28, 2022	Last YTD as of February 28, 2021	Year to Year Change
Total Assets	\$34,923,100	\$36,143,835	\$ (1,220,735)
Total Liabilities	\$9,399,358	\$13,616,215	\$ (4,216,857)
Fund Balance	\$25,523,742	\$22,527,620	\$ 2,996,122

Lakes Regional Community Center
Balance Sheet

	As of <u>2/28/2022</u>	As of <u>2/28/2021</u>	Net Change
Current Assets			
Cash	\$ 18,342,559	\$ 16,032,351	\$ 2,310,208
Accounts Receivable	4,538,874	3,505,346	1,033,528
Other Current Assets	1,315,868	368,419	947,449
Total Current Assets	\$ 24,197,301	\$ 19,906,116	\$ 4,291,185
Long-Term Assets			
Fixed Assets (net of depreciation)	\$ 7,843,054	\$ 7,985,910	\$ (142,856)
Other Long-Term Assets	2,882,745	8,251,809	(5,369,064)
Total Long-Term Assets	\$ 10,725,799	\$ 16,237,719	\$ (5,511,920)
Total Assets	\$ 34,923,100	\$ 36,143,835	\$ (1,220,735)
Current Liabilities			
Accounts Payable	\$ 978,545	\$ 735,039	\$ 243,506
Accrued Expenses	727,124	924,418	(\$197,294)
Short-term Debt	4,810,944	3,704,949	1,105,995
Total Current Liabilities	\$ 6,516,613	\$ 5,364,406	\$ 1,152,207
Long-term Debt	\$ 2,882,745	\$ 8,251,809	\$ (5,369,064)
Total Long-Term Debt	\$ 2,882,745	\$ 8,251,809	\$ (5,369,064)
Total Liabilities	\$ 9,399,358	\$ 13,616,215	\$ (4,216,857)
Investment In General Fund Assets	\$ 7,843,054	\$ 8,173,410	\$ (330,356)
Fund Balance at Beginning of Year	17,680,688	14,354,210	3,326,478
Total Equities and other Credits	\$ 25,523,742	\$ 22,527,620	\$ 2,996,122
Total Liabilities, Equities and other Credits	\$ 34,923,100	\$ 36,143,835	\$ (1,220,735)

Lakes Regional Community Center
Income Statement Recap by Division
As of February 28, 2022

<u>Division</u>	<u>Current Month</u>	<u>Year to Date</u>
MH	\$ 154,169	109,148
Mental Health First Aid & Outreach	(485)	(531)
Hospitality House	2,850	1,091
IDD	(78,149)	25,605
ECI	(5,791)	(4,865)
Administration	(959)	(12,869)
Expending Fundraising	(500)	1,544
Telemedicine Services (All locations)	103,090	675,031
Medical Prescriber Services	(14,842)	(112,419)
CCBHC/CMHC SAMSHA Grants	(8,008)	64,969
Collaborative Grant	0	290
Education Services Pittsburgh	0	0
House Bill 133	0	11,801
Total Lakes	\$ 151,374	\$ 758,794

Lakes Regional Community Center
Comparative Income Statement for the Month ended February 28, 2022

	<u>2/28/2022</u>	<u>2/28/2021</u>	Variance	Var %
Revenues				
General Revenue IDD	\$193,780	\$232,451	(\$38,671)	-17%
General Revenue MH	\$708,758	\$666,010	\$42,748	6%
Early Childhood Intervention Revenue	\$119,521	\$77,637	\$41,884	54%
1115b Waiver Revenue	\$568,585	\$561,188	\$7,397	1%
NTBHA Revenue	\$205,267	\$205,399	(\$132)	0%
Medicaid Revenue	\$266,608	\$280,853	(\$14,245)	-5%
Medicare Revenue	\$2,509	\$1,291	\$1,218	94%
HCS Revenue	\$395,641	\$364,813	\$30,828	8%
Managed Care Revenue	\$89,374	\$81,331	\$8,043	10%
Private Insurance	\$14,170	\$4,781	\$9,389	196%
Client Fees	\$3,581	\$2,872	\$709	25%
Other Revenue	\$780,095	\$616,942	\$163,153	26%
Total Revenues	\$3,347,889	\$3,095,568	\$252,321	8%
Expenses				
Salaries and Wages	\$1,506,749	\$1,506,266	\$483	0%
Employee Benefits	\$575,013	\$545,325	\$29,688	5%
Staff Training	\$3,813	\$5,251	(\$1,438)	-27%
Furniture and Equipment	\$5,694	\$368	\$5,326	1447%
Maintenance and Repairs	\$27,986	\$7,744	\$20,242	261%
Utilities	\$39,093	\$45,134	(\$6,041)	-13%
Client Support	\$840	\$5,438	(\$4,598)	-85%
Supplies	\$30,236	\$19,888	\$10,348	52%
Vehicle Maintenance	\$4,356	\$2,476	\$1,880	76%
Insurance Costs	\$26,629	\$28,993	(\$2,364)	-8%
Debt Service	\$27,542		\$27,542	
Other Expenses	note 1 \$948,563	\$780,792	\$167,771	21%
Total Expenses	\$3,196,514	\$2,947,675	\$248,839	8%
Net Surplus/(Deficit)	\$151,374	\$147,893	\$3,481	2%

note1 Includes \$73,986 freeze damage expenses 655 Airport Rd., Sulphur Springs; (\$5,445) additional insurance payment Joseph St. group home fire claim; and \$31,185 - 37 desktop computers purchaed for CCMHC / CCBHC programs.

Lakes Regional Community Center
Comparative Income Statement for the period ended February 28, 2022

	YTD ended 2/28/2022	YTD ended 02/28/2021	Variance	Var %
Revenues				
General Revenue IDD	\$1,298,877	\$1,418,380	(\$119,503)	-8%
General Revenue MH	\$4,197,259	\$4,008,005	\$189,254	5%
Early Childhood Intervention Revenue	\$720,731	\$558,085	\$162,646	29%
1115b Waiver Revenue	\$3,411,510	\$3,367,128	\$44,382	1%
NTBHA Revenue	\$1,255,104	\$1,288,960	(\$33,856)	-3%
Medicaid Revenue	\$1,587,509	\$1,800,489	(\$212,980)	-12%
Medicare Revenue	\$26,293	\$16,165	\$10,128	63%
HCS Revenue	\$2,493,790	\$2,336,116	\$157,674	7%
Managed Care Revenue	\$608,552	\$580,287	\$28,265	5%
Private Insurance	\$90,556	\$38,379	\$52,177	136%
Client Fees	\$27,428	\$15,831	\$11,597	73%
Other Revenue	\$3,822,698	\$3,388,843	\$433,855	13%
Total Revenues	\$19,540,307	\$18,816,668	\$723,639	4%
Expenses				
Salaries and Wages	\$9,471,748	\$8,856,044	\$615,704	7%
Employee Benefits	\$3,354,155	\$3,088,716	\$265,439	9%
Staff Training	\$28,700	\$20,311	\$8,389	41%
Furniture and Equipment	\$19,240	\$19,326	(\$86)	0%
Maintenance and Repairs	\$167,228	\$65,286	\$101,942	156%
Utilities	\$195,628	\$232,950	(\$37,322)	-16%
Client Support	\$26,939	\$22,899	\$4,040	18%
Supplies	\$154,832	\$145,708	\$9,124	6%
Vehicle Maintenance	\$23,286	\$15,935	\$7,351	46%
Insurance Costs	\$162,360	\$177,377	(\$15,017)	-8%
Debt Service	\$166,549	\$324,828	(\$158,279)	-49%
Other Expenses	\$5,010,847	\$4,793,682	\$217,165	5%
Total Expenses	\$18,781,512	\$17,763,062	\$1,018,450	6%
Net Surplus/(Deficit)	\$758,794	\$1,053,606	(\$294,812)	28%

Lakes Regional Community Center
 FY22 Aged Accounts Receivable
 FEBRUARY

Accounts Receivable Description	Amount	FEB	JAN 30 Days	DEC 60 Days	NOV 90 Days	Oct & prior 120 +
MAC Adm Claim	612,028.01	77,169	77,169	77,169	77,169	303,352
FY21 4th Qtr (Jul-Sep) - \$231,507 (accrual)						
FY22 1st Qtr (Oct-Dec) - \$231,507 (accrual)						
FY22 1nd Qtr (Jan-Mar) - \$154,338 (accrual)						
NTBHA:						
Substance Abuse	1,394.29	1,394	-	-	-	-
ACT - addt'l billed svcs	-	-	-	-	-	-
Medicaid	313,342.68	252,892	4,795	9,797	4,588	41,270
Medicare **	1,937.43	1,937	-	-	-	-
Private Insurance **	8,085.63	7,213	673	156	43	-
Chip **	1,460.36	1,297	136	-	-	27
MANAGED CARE:						
Amerigroup	22,997.17	22,997	-	-	-	-
Superior (Cenpatico)	26,994.90	24,264	2,631	-	48	51
Optum	13,390.73	12,563	492	20	316	-
Cigna	121.09	67	34	20	-	-
Texas Childrens Plan	1,562.69	1,466	96	-	-	-
Beacon	9,531.80	6,820	2,448	59	-	205
Molina	19,050.88	18,475	202	374	-	-
Aetna Better Health	1,235.90	1,236	-	-	-	-
Texas Home Living - North	21,714.57	21,715	-	-	-	-
Texas Home Living - South	11,408.09	11,408	-	-	-	-
HCS - North	258,732.78	258,733	-	-	-	-
HCS - South	93,839.76	93,840	-	-	-	-
Reimbursable Svcs-TxHmL North & South	6,921.90	649	1,011	411	1,158	3,693
Reimbursable Svcs-HCS North	34,865.95	3,008	4,922	6,058	3,666	17,211
Reimbursable Svcs-HCS South	2,974.81	261	2,504	-	-	210
HCS Rm/Brd	723.00	-	723	-	-	-
ICF Residential Homes	136,793.34	119,102	12,099	4,905	-	687
Block Grant/TANF-Title XX Gen Revenue	71,105.73	23,702	23,702	23,702	-	-
BG/TANF Outreach	-	-	-	-	-	-
Block Grant Supp Housing	-	-	-	-	-	-
CCBHC Samsha Grant (799)	435,000.00	250,000	185,000	-	-	-
CMHC Samsha Grant (798)	85,000.00	-	85,000	-	-	-
GR HB133-Outpatient Cap Activity	26,827.44	9,823	-	17,005	-	-
Supported Employment	-	-	-	-	-	-
Day Hab Billings (Private Providers)	17,812.80	8,320	4,128	4,938	426	-
1048 IDD Billed Svcs	7,521.58	6,387	1,134	-	-	-
ECI Grant Revenue	180,416.35	83,550	96,866	-	-	-
ECI Respite	140.00	140	-	-	-	-
ECI Priv Ins	13,750.36	6,509	3,388	1,462	863	1,528
ECI Medicaid	19,998.14	19,998	-	-	-	-
ECI Managed Care	59,236.67	38,060	4,153	2,131	7,066	7,826
ECI Chip	250.85	-	-	47	-	204
A/R Other Employees	881.00	-	881	-	-	-
A/R Employee Insurance (Cobra)	478.16	-	478	-	-	-
TCOOMMI GRANT - \$108,141.75	76,969.56	16,800	16,800	16,800	26,570	-
TDCJ Contract-Greenville	25,760.96	2,893	5,716	8,141	9,012	-
TDCJ - Sherman/Bonham/Paris	60,388.03	8,948	-	13,698	14,347	23,395
Fannin County Drug Court	5,000.00	2,500	2,500	-	-	-
Grayson County Drug Court	-	-	-	-	-	-
Titus County Drug Court	450.00	450	-	-	-	-
DSHS Region 3	10,512.38	10,512	-	-	-	-
DSHS Region 4	10,300.24	10,300	-	-	-	-
DSHS MHFA Outreach	9,561.59	4,645	4,917	-	-	-
ICF Upper Payment Limit	154,475.00	30,895	30,895	30,895	30,895	30,895
SAC Prog -Hunt County	1,631.45	477	1,155	-	-	-
ECC - (Enhanced Comm Coord) **contract max Nov'21	29,626.31	14,825	14,801	-	-	-
Pharmacy Rental Income	-	-	-	-	-	-
Comm Education (Curt Pitton)	11,711.50	5,880	5,831	-	-	-
1115 Waiver Fed Share **accrual	1,605,960.39	568,585	568,585	468,790	-	-
Misc Revenue - 1370-1200 - \$16,973.40						
**Vela Pysl overpayment	4,448.50	4,449	-	-	-	-
**Spectrum/TW Book Credits - Grnvl	1,310.08	-	-	-	1,310	-
**12/30 Pysl Tax Over Pmt	10,500.41	-	10,500	-	-	-
**Tarrant Co Training Reimbursement	283.38	283	-	-	-	-
** AT&T Grnvl Phone	431.03	-	-	-	-	431
		GL bal	bal ck			
FY22 Balance Due	4,538,872.87	4,538,872.87	-			

Center's Quarterly
Investment Report 2nd Quarter
Ending FEBRUARY, 2022

**Lakes Regional Community Center Quarterly Investment Report
For the 6 Months Ending February 28, 2022**

Particulars		Amount
Beginning Balance September 1, 2021:		
	TexPool	\$ 3,920,582
	Certificate of Deposit	\$ 1,034,738
	Business Star A/C	\$ 8,292,622
	Omaha Res. Savings	\$ 8,261
	Total Sept. 1, 2020	\$13,562,203
Ending Balance February 28, 2022:		
	TexPool	\$ 7,421,455
	Certificates of Deposit	\$ 1,035,209
	Business Star A/C	\$ 7,908,632
	Omaha Res. Savings	\$ 8,263
	Total August 31, 2021	\$16,373,559
Net Change		\$ 2,811,356

The market value and the book value of our fund in TexPool are the same. The aforementioned funds are available upon demand and thus do not have a maturity date. Lakes investments include 2 certificates of deposit that pay interest at the rate of 0.40%. Lakes, additionally earns 0.40% interest on its business investment account at the American National Bank. TexPool account earns 0.40% on its investment account.

Lakes Regional Community Center's investment portfolio is in compliance with the Lakes Regional Community Center Investment and Cash Management Policy 4.07 and is in compliance with the Public Funds Investment Act.

Respectfully submitted,

Erwin Hancock
Chief Financial Officer
Investment Officer

Recommended Board Action:
None. Informational purposes only.

Rationale:

1. UT Southwestern Medical School and State Hospital

2. All Access Texas
 - A. Franklin County Jail
 - B. Data Spreadsheet

3. Medical Staffing

4. Mt. Pleasant Residency Renovations

AGENDA Item No.: 03.09.22

Intellectual and Developmental Disabilities Director's Report

Recommended Board Action: None Information Only

1. Training Centers:

- All Training Centers are open.

2. Employment Services:

- There is a new Supported Employment Model.
- UNT also has a new training series for the Supported Employment Model.
- Employment services continue to need referrals.

3. EVV

- Over the last 30 days we have provided EVV refresher training to Lakes Regional staff and subcontracted staff. The training is required annually by HHSC.
- We currently have a compliance rate of 86%.

4. PASRR

- We are currently serving 77 individuals in PASRR. 71-ILS, 6-Behavioral Support individuals.

5. HCS Group Homes:

- All North Individuals that reside in the group homes attended the Annual Kiwanis Day Pancake Breakfast.
- Rash Lane Group Home began going through town in style with a new SUV. The individuals are so excited and thankful.

6. Audits/Surveys:

- Billing & Payment Review was completed and we received an error rate of 3.35%.
- ICF- Audit Bonnie Lea received Zero deficiencies.

7. Telehealth:

- Follow Ups - (120) = Corsicana- 35, Greenville-15, Mt Pleasant - 13, Paris-7, Sulphur Springs-6, Terrell-32, Waxahachie- 12
- New Evals- (1) = Terrell-1
- Hospital Discharges - (0)

8. Outpatient Biopsychosocial Intervention Team (OBI):

- Currently, 27 individuals are receiving Outpatient Biopsychosocial Services.
- Lakes Regional Community Center is drafting a proposal to submit to HHSC on expanding OBI services using ARPA (American Rescue Plan Act 2021) funds. HHSC informed the OBI Learning Committee that \$10.7 million has been allocated to be used by the 5 pilot projects to enhance OBI services. Funds not utilized will use toward rate enhancements.
- The learning collaborative team meets as a small group monthly.

9. Staff Vacancies:

- IDD Psychiatrist
- 7 Residential and Day Program Trainers
- 1 Provider Care Coordinator; North
- 1 Rockwall Training Center Staff
- 2 Job Skills Trainer (Community Support); North & South

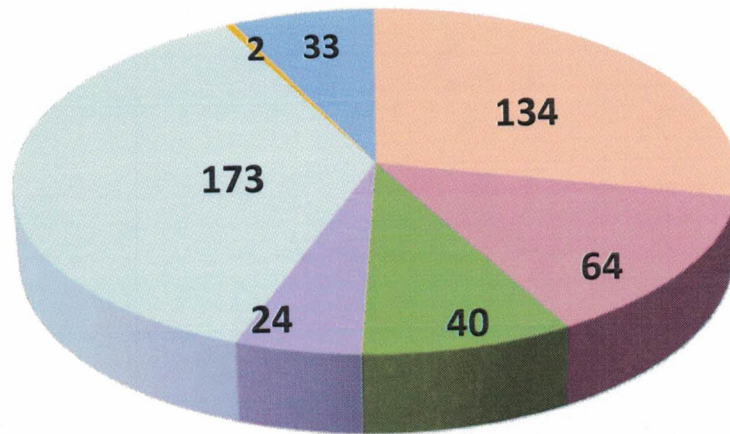
**** Thank you for the incentive from ALL of the IDDP staff!!!!**

AGENDA Item No.: 03.09.22

Intellectual and Developmental Disabilities Director's Report

Recommended Board Action: None Information Only

Total Number of Individuals Served in February - 470



■ HCS 134 ■ PASRR: 64 ■ TxHMI 40 ■ ICF 24 ■ GR:173 ■ TWS: 2 ■ Private 33

AGENDA ITEM No. 03.10.22

Contracts & Quality Management Report

Recommended Board Action:

None. Information only

Rationale:

1. CONTRACTS/NETWORK DEVELOPMENT

- HHSC Temporary Assistance for Needy Families Pandemic Emergency Assistance Funds (TANF PEAFF)
Contract: We are developing workflows to distribute the funds for housing and ancillary needs before October 1st.

2. PLANNING

PNAC

- HHSC is in the process of revising the Local Provider Network & Development Plan (LPND). Once the new template is distributed, Lakes will complete the template and present the draft of the plan to PNAC for recommendations.

RPNAC

- **Membership:** There are currently 10 RPNAC members. Member representation is equally distributed between IDD and MH.

3. RIGHTS/ ABUSE, NEGLECT, & EXPLOITATION ALLEGATIONS

Rights Violation Allegations

- IDD Provider: 1 – Unconfirmed
- NTBHA: 1 -Unconfirmed (Terrell MH)

A, N, & E Allegations

- APS Investigations: 2- (1-Terrell Group Home pending from October; 1-Waxahachie Group Home pending from February)

4. QM MH, NTBHA & SUBSTANCE ABUSE

- MH & SUD Performance Measures: Lakes Regional is held harmless for performance measures and outcomes until further notice due to COVID-19.
- Optum Chart Audit: Optum conducted a chart audit on February 9, 2022. Lakes Regional received a 97% on the facility site review and a 99% on the treatment record review.
- HHSC SUD Facility License change in status inspection for the GV location: HHSC conducted an inspection on February 10, 2022. Lakes Regional received findings in the following areas: facility requirements, personnel practices and development, client rights, screening and assessment, and treatment program services. A plan of correction is due to HHSC by April 4, 2022.

5. IDD

- IDD Service Target: Lakes Regional will be held harmless for performance measures and outcomes until further notice due to COVID-19.
- TMHP Migration: HHSC delayed migration until May 1, 2022 to allow time for additional training.
- NCQA Accreditation: Lakes Regional submitted documents to NCQA for Case Management for Long-Term Services and Supports accreditation on March 15th.
- HHSC CAP Follow up: Lakes Regional submitted documentation for the HHSC CAP follow up on March 8, 2022.

AGENDA ITEM NO. 03.11.22

Human Resources Report

Recommended Board Action:

None; information only.

1. Staffing Issues

➤ **Headcount**

We had a total of 452 authorized FTEs and 396 employees in the month of February. We filled three positions in February, two internal transfers and one new hire. This month we had 56 vacancies.

➤ **Separations**

We had six separations in February, all of them were voluntary. Some of the reasons mentioned during exit interviews were the following; family emergencies, health issues, and better pay.

➤ **Recruitment**

Some of the sources used to advertise our openings were Indeed, Newspapers, Colleges and Universities website, Facebook, Texas Workforce Commission website and Chambers of Commerce.

➤ **Training and Development**

In February we had 8 classes with a total of 15 participants. Trainings for this month were CPR (*Cardio Pulmonary Resuscitation*), and SAMA (*Satori Alternatives for Managing Aggression*).

2. Compensation & Benefits

➤ COVID exposures very low this month. Only four employees reported exposure and three of them tested positive. No one required hospitalization and they all returned to work after quarantine.

➤ We had two large claims, which also exceeded the stop loss on February. The loss ratio this month was 58.4% which has been the lowest we had this year.

HR Monthly Report
FY2021

I. Head Count (end of mo)	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
Overall Total													
# Positions	455	462	457	441	453	452							2720
# FTE	451.45	458.35	463.35	463.35	465.35	464.35							2766.2
# Employees	382	394	393	395	396	396							2356
# Vacant Positions	73	69	64	46	57	56							365
# Full-Time Vacancies	69	66	57	39	51	50							332
# Part-Time Vacancies	4	3	7	7	6	6							33
General Administration													
# Positions	39	39	39	39	39	38							233
# FTE	39.0	39.0	39.0	39.0	39.0	39.0							234
# Employees	37	37	37	38	37	35							221
# Vacant Positions	2	2	2	1	2	3							12
# Full-Time Vacancies	2	2	2	1	2	3							12
# Part-Time Vacancies	0	0	0	0	0	0							0
ECI Services													
# Positions	24	24	24	24	24	24							144
# FTE	23.9	23.9	23.9	23.9	23.9	24							143.5
# Employees	22	22	22	22	23	23							134
# Vacant Positions	2	2	2	2	1	2							11
# Full-Time Vacancies	2	2	2	2	1	2							11
# Part-Time Vacancies	0	0	0	0	0	0							0
IDD Authority Services													
# Positions	61	61	61	61	61	61							366
# FTE	60.8	60.8	60.8	60.8	60.8	60.8							364.8
# Employees	51	52	53	54	55	54							319
# Vacant Positions	10	9	8	7	6	8							48
# Full-Time Vacancies	10	9	8	7	6	8							48
# Part-Time Vacancies	0	0	0	0	0	0							0
IDD Provider Services													
# Positions	102	103	103	103	103	103							617
# FTE	101.60	102.5	102.5	102.5	102.5	102.5							614.1
# Employees	91	93	92	90	87	90							543
# Vacant Positions	11	10	11	13	16	13							74
# Full-Time Vacancies	9	9	7	8	12	9							54
# Part-Time Vacancies	2	1	4	5	4	4							20
Medical Prescriber Services													
# Positions	17	17	17	17	17	18							103
# FTE	14.8	14.8	14.8	14.8	14.8	14.8							88.8
# Employees	15	15	15	15	15	15							90
# Vacant Positions	2	2	2	2	2	3							13
# Full-Time Vacancies	0	0	0	0	0	1							1
# Part-Time Vacancies	2	2	2	2	2	2							12
Mental Health Adult Services													
# Positions	174	181	158	158	158	172							1001
# FTE	174	180.25	180.25	180.25	180.25	180.25							1075.25
# Employees	138	144	143	142	135	160							862

HR Monthly Report
FY2021

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
# Vacant Positions	36	37	15	16	25	25							154
# Full-Time Vacancies	36	37	15	16	25	25							154
# Part-Time Vacancies	0	0	0	0	0	0							0
Mental Health C&A Services													
# Positions	10	10	10	10	10	10							60
# FTE	10.0	10.0	10.0	10.0	10.0	10.0							60
# Employees	3	6	9	9	9	10							46
# Vacant Positions	7	4	1	1	1	0							14
# Full-Time Vacancies	7	4	1	1	1	0							14
# Part-Time Vacancies	0	0	0	0	0	0							0
Substance Abuse Services													
# Positions	12	12	12	13	13	13							75
# FTE	12	12	12	13	13	13							75
# Employees	11	11	11	11	11	11							66
# Vacant Positions	1	1	1	2	2	2							9
# Full-Time Vacancies	1	1	1	2	2	2							9
# Part-Time Vacancies	0	0	0	0	0	0							0
II. Recruitment													
# Applications Received	264	169	221	141	190	142							1127
# Applicants	122	69	89	53	85	84							49
# Positions Filled	10	16	5	4	11	3							38
# New Hires	7	15	5	3	7	1							11
# Internal Promotions/Transfers	3	1	0	1	4	2							
III. Separations													
# Separations *	9	3	8	4	5	5							34
YTD Avg # Employees	382	394	393	396	395	396							2356
YTD Turnover Rate	2.30%	0.76%	2.00%	1.00%	1.25%	1.25%							#DIV/0!
* excludes temporary, PRN, & RIF													0
Avg LOS (Yrs)	0.30	0.90	1.66	0.70	7.90	1.68							13.14
# Involuntary Separations	1	0	0	0	0	0							1
# Voluntary Separations	8	3	8	4	5	5							33
# Vol Separations < 90 Days Empl	0	1	1	1	0	2							5
# Vol Separations > 90 Days < 1 Yr	3	0	2	1	1	0							7
IV. Training													
# NEO Classes	2	2	1	1	2	1							9
# NEO Participants	6	13	4	3	7	1							34
# CPR Classes	6	5	6	3	3	5							28
# CPR Participants	17	15	15	9	8	8							72
# SAMA Initial Classes	2	3	1	1	2	0							9
# SAMA Initial Participants	5	11	2	2	6	0							26
# SAMA Refresher Classes	6	6	4	3	3	2							24
# SAMA Refresher Participants	22	24	12	7	10	6							81
# ASIST Initial Classes	1	0	1	1	0	0							3
# ASIST Initial Participants	7	0	8	9	0	0							24
# SOSAM Classes	0	0	1	0	0	0							1
# SOSAM Participants	0	0	1	0	0	0							1
# YMHFA Classes	0	0	0	1	0	0							1
# ISD Participants	0	0	0	0	0	0							5

