

LAKES REGIONAL COMMUNITY CENTER

REGULAR MEETING OF THE BOARD OF TRUSTEES

WEDNESDAY, MARCH 24, 2021, 5 PM

PER GOV. ABBOTT'S MARCH 26, 2020 PRESS RELESE THIS MEETING WILL TAKE PLACE
VIA ZOOM AND IS AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.
LRCC Executive Conference Room, Terrell
Wed. March 24, 2021, 5:00 PM

Join by Zoom:

<https://zoom.us/j/98117934549?pwd=UVdzTG4rZkNtTDZ1c1IBL0VJR3VEQT09>

Meeting ID: 981 1793 4549
Passcode: 373438

Dial in by phone (audio only): 346 248 7799

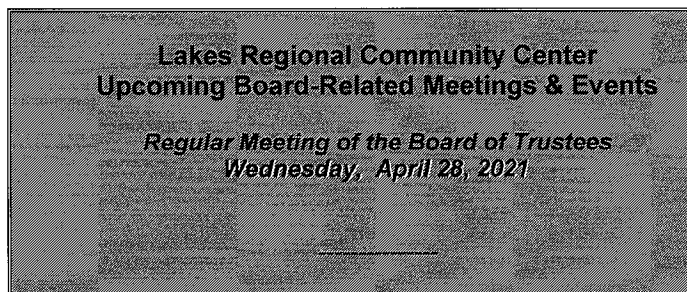
Meeting ID: 981 1793 4549
Passcode: 373438

AGENDA

AGENDA NUMBER	TOPIC
03.01.21	CALL TO ORDER <ul style="list-style-type: none">• Roll Call / Introduction of Guest.
03.02.21	APPROVAL OF MINUTES <ul style="list-style-type: none">• Regular Board Meeting Minutes of February 24, 2021
03.03.21	COMMENTS FROM CITIZENS <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
03.04.21	COMMITTEE MEETING REPORTS NA
03.05.21	RECOMMENDATIONS FOR APPROVAL NA
03.06.21	EXECUTIVE DIRECTOR REPORT <i>(John Delaney)</i> <ul style="list-style-type: none">• 1115 Transformation Waiver Updates• Follow up on cybersecurity risk assessment• COVID-19 Response Summary• Texas Council Update• Update on Provider Relief Funding from the US Dept. of Health Services (HHS)<ul style="list-style-type: none">✓ Attachment• East Texas Behavioral Health Network (ETBHN)

LRCC Board of Trustees Meeting Agenda

- 03.07.21 FISCAL REPORT** (*Erwin Hancock*)
- Motion to Accept Center's Financial Statement for Period(s) Ending: January and February 2021.
- 03.08.21 MENTAL HEALTH SERVICES REPORT** (*James Williams*)
- QMHP Vacancies and Funding
 - LPHA Vacancies and Funding
 - Medical Services Vacancies and Funding
 - NTBHA RFP Greenville Coffee House
- 03.09.21 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- COVID
 - Snovid
 - Day Habs
 - Employment Services
 - HCS/TxHmL Waivers
 - Staffing
 - Outpatient Biopsychosocial
- 03.10.21 QUALITY MANAGEMENT/CONTRACTS REPORT** (*Kellie Walker*)
- Contracts/Network Development
 - PNAC
 - Rights Allegations
 - QM MH, NTBHA & Substance Abuse
 - IDD
 - NCQA
- 03.11.21 HUMAN RESOURCES REPORT** (*Keith Matthews*)
- Staffing Issues
 - Employee Benefits
- 03.12.21 ADJOURNMENT**



AGENDA ITEM NO. 03.02.21

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

- Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of February 24, 2021 as presented.

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, FEBUARY 24, 2021, 5PM

Per Gov. Abbott's March 26, 2020 Press Release this Meeting was held
VIA ZOOM
BOARD MINUTES

AGENDA NUMBER	TOPIC
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02.01.21

CALL TO ORDER

The February 24, 2021 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Board Chair, Tom Brown at 5:04 PM with a quorum present by Zoom. Chair asked for Roll Call.

Members Present (Zoom):

Tom Brown, Hunt County, Chair

Margaret Webster, Kaufman County, Board Secretary (in person-Terrell)

Lisa Heine, Ellis County

Steve Earley, Lamar County

Dana Sills, Hopkins County

Jan Brecht-Clark, Ph.D., Delta County

Shae Green, Rockwall County

Marti Shaner, Navarro County

Members Absent: Frances Neal, Titus County, E. P. Pewitt, Morris County, Linda Sharpin, Franklin County, Carrie Hefner, Camp County

Vacant Seat(s): NA

Guest(s): NA

Ex Officio Members Absent: Sheriff Scott Cass, Lamar County, Sheriff Jack Martin, Morris County

Ex Officio Members Present (Zoom): NA

Management Staff Present: John Delaney, Erwin Hancock, James Williams and Larry Jonczak

Management Staff Zoom: Keith Mathews, Kellie Walker and Laurie White.

Management Staff Absent: NA

Board Liaison/Recording Secretary: Judy Dodd, Board Liaison/Recording Secretary

02.02.21

APPROVAL OF MINUTES

Recommended Board Action:

➤ Approval of Minutes of January 27, 2021 meeting.

Rational:

Tom Brown asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chair asked for motion to approve. Motion made by Jan Brecht-Clark to approve and seconded by Lisa Heine. Minutes were approved by a unanimously sign of aye.

CLOSURE

02.03.21

COMMENTS FROM CITIZENS

➤ NA

CLOSURE

02.04.21 COMMITTEE MEETING REPORT

➤ NA

CLOSURE

02.05.21 RECOMMENDATIONS FOR APPROVAL

➤ NA

CLOSURE

02.06.21 EXECUTIVE DIRECTOR REPORT (*John Delaney*)

Recommended Board Action:

➤ None: Information only

Rationale:

Discussion on the following:

Handouts

➤ **1115 Transformation Waiver Update:**

- Demonstration Year 9, round 2 payment received.
- Next reporting period will be April.

➤ **February Weather Event Summary**

- Number of sites with water damage.
- Due to storm and power outages, most locations were closed for the entire week.

➤ **COVID-19:**

- State and federal governments again extended the current public health national emergency for an additional 90-day period.
- HHSC extended current state waivers and allow for delivering both mental health and IDD series through telephone and tele-video contact.

➤ **Texas Council Update:**

- Monthly TX. Council Health Opportunities Workgroup (HOW) and the Executive Directors Consortium calls were cancelled due to the winter storm.
- Update on the roll out of the two CMHC specific 1115 Waiver DSRIP program replacements at our next meeting.

➤ **FY'21 Status of State Performance Contracts Updates:**

- No changes at this time.

➤ **East Texas Behavioral Health Network (ETBHN)**

- The Regional Oversight Committee (ROC) met to review the ETBHN pharmacy and telemedicine programs. Both programs are operating with a moderate excess revenue over expenses.
- Recruitment of additional telemedicine providers is a priority in order to continue meeting out external contract obligations with external Community Centers.

CLOSURE

02.07.21 FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

➤ Approval of Center's Financial Statement for Period(s) Ending:

- January 2021.

Rationale:

- Due to weather conditions; financials to be presented at the March meeting for approval.
- Erwin informed the Board of the Breach of Vendor contract. He noted it is being investigated and no damages have occurred. He noted there is pending hospital investigation. Material in packet regarding this incident.

CLOSURE

02.08.21

MENTAL HEALTH SERVICES REPORT (James Williams)

Recommended by Board Action:

None: Information only

Rationale:

- **COVID-19 and Snowvid-21**
 - Utilization up due to snow and ice,
 - Meeting with Tyler Hospital regarding psych beds (concern).
 - Water damage: Sulphur Springs-MH & Dayhabs.
 - Paris – glass door shattered due to weather.
- **Sherman SUD License**
 - Bonham – NA
 - Sherman – address issue for license to be corrected.
 - Over-utilizing SUD funds – referrals are up.
- **NTBHA RFP Greenville Coffee House**
 - Greenville coffee house – location possibly found.
- **Medical Service Vacancies Update**
 - Retirement/Reduction in time
 - Concern of wages to low.

CLOSURE

02.09.21

INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

- **Programs Update:**
 - Damages to Group Homes – causing paper records to get wet; in process of drying them.
 - Providers calling regarding payments.
 - Concern regarding no funds for emergency issues (hotels, generators, etc.)
- **Day Habilitation:**
 - Clients anguish for other dayhabs to open.

CLOSURE

02.10.21

QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

Recommended by Board Action:

None: Information only

Rationale:

Report given by John Delaney

- **Contracts/Network Development**
 - Submitted items for CTI and CMBHS set up.
 - TWC extended contract until May 31, 2021.
- **PNAC**
 - Local PNAC meeting set for April 19, 2021.
 - Regional PNAC – rescheduled to March 10, 2021.
- **Rights Allegations**
 - GR: 1 Unconfirmed (Mt. Pleasant MH)
 - IDD: 2 Unconfirmed and 1-Pending (IDD Authority)
- **QM MH, NTBHA & Substance Abuse**
 - Lakes Regional will be held harmless for performance measures and outcomes until further notice due to COVID-19.
 - HHSC is conducting a comprehensive SUD audit for Region 3 & 4.
 - HHS conducted a Yes Waiver Audit results expected this month (February).
 - HHSC Hospitality House Audit to be held March 8, 2021

➤ **IDD**

- Day Habilitation Documentation Audit: After QM conducted an In-Home documentation audit, it was noted that training is needed and will be completed.

CLOSURE

02.11.21

HUMAN RESOURCES REPORT (*Keith Matthews*)

Recommended by Board Action:

None: Information only

Rationale:

➤ **Staffing issues**

- Finished January with a total of 455.75 authorized FTEs and 396 employees.
- Filled 10 positions (9 new hires)
- Four separations.

➤ **Employee Compensation and Benefits:**

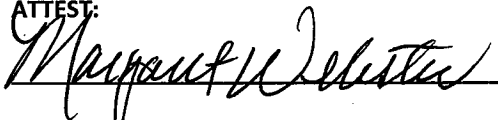
- Thirty staff reported possible exposure and testing for COVID.
- Thirteen tested positive and none required hospitalization
- Eleven direct care staff were granted 672 hours of paid sick leave from the emergency COVID-19 Sick Leave Pool.
- Uptick in health claims for January.
- **CLOSURE**

02.12.21

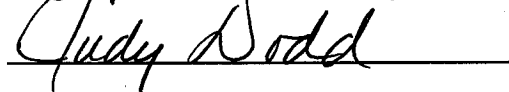
ADJOURNMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. Dana Sills made motion to adjourn and seconded by Shae Green. With no further discussion motion carried with a unanimously sign of aye.

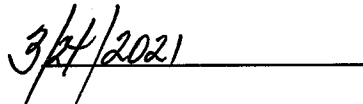
ATTEST:



Margaret Webster, Board Secretary



Judy Dodd, Board Liaison/Transcriptionist



DATE:



AGENDA ITEM NO. 03.03.21

Citizens' Comments

RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

AGENDA ITEM NO. 03.04.21

Committee Meeting Reports

RECOMMENDATIONS FOR APPROVAL:

NA

Rationale:

Report of the following committees of the Board of Trustees, if applicable:

- Budget & Finance, Lisa Heine, Chair
 - **No Meeting Posted**
- Human Resources, Tom Brown, Chair
 - **No Meeting Posted**
- Programs, Vacant, Chair
 - **No Meeting Posted**

AGENDA ITEM NO. 03.05.21

Recommendations for Approval:

➤ NA

Rationale:

No recommendations presented.

AGENDA Item No: 03.06.21
Executive Director's Report:

Recommended Board Action:
None: For Information Only

Rational:

Executive Director Report:

1. 1115 Transformation Waiver and Other Board Updates:

- ✓ Demonstration Year 10 (DY-10) first reporting period begins next month. During the April reporting period we will be submitting achievement on the 16 annual DSRIP measures we have assigned to us. Payment for this round will come in July.

2. Follow up on cybersecurity risk assessment:

As suggest at the last meeting, we've been exploring options for an external cyber security risk assessment. We have identified some relevant options and have contacted the Gulf Coast Regional Extension Center in (GCREC). GCREC is a program within the UTHHealth School of Biomedical Informatics focusing on Meaningful Use consulting and Electronic Health Record technical assistance (<https://sbmi.uth.edu/gcrec/>). They offer an onsite security risk assessment at a flat rate per facility. We used them in the past to achieve our federal meaningful use certification.

3 COVID – 19 Response:

The Governor's recent lifting of his executive order regarding the wearing of masks has not affected our current operations. In following current CDC guidelines for healthcare providers, we have kept our same precautions at all sites. We continue to provide face-to-face services when alternative means are not appropriate or practical. All of the state's waivers to allow for increased use of telephone and telehealth services have remained in effect.

4. Texas Council Update:

The recently passed stimulus bill – The American Rescue Plan contains increased funding for several behavioral health related areas. The Texas Council has provided a quick summary of the relevant provisions of the bill that could be relevant to our services. These include:

- Block Grants for Community Mental Health Services (**\$1.5 billion**)
- Block Grants for Prevention and Treatment of Substance Use Disorders (**\$1.5 billion**)
- MH and SUD Training for Health Care Professionals, Paraprofessionals, and Public Safety Officers (**\$80 million**)

- Grants for Health Care Providers to Promote Mental Health Among Their Professional Workforce **(\$40 million)**
- Community-based Funding for Local Substance Use Disorder Services **(\$30 million)**
- Community-based Funding for Local Behavioral Health Needs **(\$50 million)**
- Youth Suicide Prevention **(\$20 million)**
- Behavioral Health Workforce Education and Training **(\$100 million)**
- Expansion Grants for Certified Behavioral Health Clinics **(\$420 million)**
- Homelessness Assistance and Supportive Services Program **(\$5 billion)**
- Temporary increases to the FMAP for COVID-19 related services, states newly expanding Medicaid (5%), and for home and community-based services **(10%)**
- Authorizes state option for Medicaid Community-Based Mobile Crisis Intervention benefit

The Council will be tracking further details on how the funding will be distributed and we'll bring updates to future meetings.

5. Update on Provider Relief Funding from the US Dept. Of Health Services (HHS)

✓ See Attachment.

- See attachment Re: Provider Relief Funding. We will discuss the 3rd round of this funding we received as part of this program to offset COVID related expenses and losses to revenue. Part of our proposal for attesting to these costs is to initiate a staff supplemental payment prior to June 1. Community Centers recently received a briefing on utilization of funds for this purpose.

6. East Texas Behavioral Health Network (ETBHN)

The Regional Oversight Committee (ROC) will be meeting next month. An update will be provided at the April meeting.

Provider Relief Funding

Summary

Lakes Regional has applied for and received three installments of Provider Relief Funding from the US Department of Health and Human Services (HHS). These funds were appropriated in the Public Health and Social Services Emergency Fund for provider relief. Each payment was based on an application related to Gross Patient Revenue including Medicare and Medicaid pay-sources. The final payment received on December 17, 2020 required attestation or reimbursement within ninety days. As part of the acceptance the recipient is required to certify that the funds will only be used to "prevent, prepare for and respond to the coronavirus", and that the funding will only be used for "health related expenses or lost revenues that are attributable to the coronavirus. In addition, the recipient must certify that the costs have not been paid by any other pay-source including Paycheck Protection Plan funds Since the onset of the pandemic, Lakes Regional has maintained an accounting of all costs unique to the crisis and associated. As of January 31, 2021, Lakes has documented \$177,305 in COVID related costs (item 2).

Per guidance provided by an independent audit firm during a recent CFO consortium meeting, "lost revenue" may be calculated by one of three methods. One method calculates lost revenue as the difference in results from a prior year revenue stream to the same revenue stream for the current year. A comparison of revenues for Lakes Day Habilitation revenue derived from services to consumers outside Lakes residential programs results in a variance (lost revenue) of \$362,873 during the pandemic (item 1). It was also indicated during the consortium that certain payroll payments would be allowed as qualified expenditures in the name of loyalty or employee goodwill payments in light of the pandemic. Essentially, additional pay identified with staff retention is allowable.

It is important to note that each of these amounts will continue to grow as we continue to incur costs unique to COVID and we have not restored the IDD Day Habilitation services to pre-covid levels. Potentially, those numbers will increase through the program termination which currently is set for June,2021. Nevertheless, the negative effect to Lakes currently amounts to \$540,178. Per the table below, the three payments amount to \$684,939, leaving an unspent balance of \$144,761.

It was also indicated during the consortium meeting that certain payroll payments would be allowed as qualified expenditures in the name of loyalty or employee goodwill payments in light of the pandemic. Essentially additional pay identified with staff retention.

Proposed

To adequately utilize this funding, we propose a \$750 per employee payment inclusive of benefits costs as a gesture of goodwill and appreciation for continued loyal service to our organization and our clientele. The total amount of this expenditure amounts to \$280,105 (item 3). The table below summarizes the utilization of the provider relief funding under that scenario.

PROVIDER RELIEF FUNDING

Deposit Date

4/17/2020	MEDICARE STIMULUS	\$ 12,601.	
6/15/2020	MEDICAID STIMULUS	\$ 40,561.	
12/17/2020	HHS STIMULUS	\$ 631,777.	
TOTAL STIMULUS PAYMENTS REC'D			\$ 684,939.
	ESTIMATED DAYBAB REVENUE LOSS(item 1)	\$ 362,873.	
	COVID 19 EXPENSES(item 2)	\$ 177,305.	
	LAKES APPRECIATION CHECK(item 3)	\$ 280,105.	
BALANCE			\$ (135,344.)

AGENDA ITEM NO. 03.07.21

Fiscal Reports

RECOMMENDATIONS FOR APPROVAL:

- Center's financial statement for the month(s) of January, 2021 and February, 2021.

Rationale:

- Review and discussion of the Center's financial statement for the month(s) of January, 2021 and February, 2021 for approval.

Lakes Regional Community Center
Financial Report
For the Month of January 2021

Erwin Hancock
Chief Financial Officer

March 24, 2021

Lakes Regional Community Center
Financial Report Outline

- | | | |
|------|--------------------------------------|------------|
| I. | Financial Summary | Page 1 |
| | | |
| II. | Balance Sheet | Page 2 |
| | | |
| III. | Income Recap by Division | Page 3 |
| | Comparative Income Statement | Pages 4 -5 |
| | Statement of Revenues & Expenditures | Page 6 |
| | | |
| IV. | Related Data | Page 7 |

Lakes Regional Community Center
Financial Summary for the Month Ending January 31, 2021

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,121,885	\$15,721,100
Expenses	\$2,993,478	\$14,760,633
Net Income	<u>\$128,406</u>	<u>\$960,467</u>

Balance Sheet Summary

	Current YTD as of January 31, 2021	Last YTD as of January 31, 2020	Year to Year Change
Total Assets	\$36,996,648	\$22,992,556	\$ 14,004,092
Total Liabilities	\$14,562,167	\$8,843,859	\$ 5,718,308
Fund Balance	<u>\$22,434,481</u>	<u>\$14,148,697</u>	<u>\$ 8,285,784</u>

Lakes Regional Community Center
Balance Sheet

	As of <u>1/31/2021</u>	As of <u>1/31/2020</u>	Net Change
Current Assets			
Cash	\$ 17,181,785	\$ 7,618,816	\$ 9,562,969
Accounts Receivable	3,136,893	3,024,731	112,162
Other Current Assets	397,359	195,059	202,300
Total Current Assets	\$ 20,716,037	\$ 10,838,606	\$ 9,877,431
Long-Term Assets			
Fixed Assets (net of depreciation)	\$ 7,985,910	\$ 8,187,682	\$ (201,772)
Other Long-Term Assets	8,294,701	3,966,268	4,328,433
Total Long-Term Assets	\$ 16,280,611	\$ 12,153,950	\$ 4,126,661
Total Assets	\$ 36,996,648	\$ 22,992,556	\$ 14,004,092
Current Liabilities			
Accounts Payable	\$ 787,671	\$ 610,657	\$ 177,014
Accrued Expenses	872,859	517,155	\$355,704
Short-term Debt	4,606,936	3,749,779	857,157
Total Current Liabilities	\$ 6,267,466	\$ 4,877,591	\$ 1,389,875
Long-term Debt	\$ 8,294,701	\$ 3,966,268	\$ 4,328,433
Total Long-Term Debt	\$ 8,294,701	\$ 3,966,268	\$ 4,328,433
Total Liabilities	\$ 14,562,167	\$ 8,843,859	\$ 5,718,308
Investment In General Fund Assets	\$ 8,173,410	\$ 8,187,682	\$ (14,272)
Fund Balance at Beginning of Year	14,261,071	5,961,015	8,300,056
Total Equities and other Credits	\$ 22,434,481	\$ 14,148,697	\$ 8,285,784
Total Liabilities, Equities and other Credits	\$ 36,996,648	\$ 22,992,556	\$ 14,004,092

Lakes Regional Community Center
Income Statement Recap by Division
As of January 31, 2021

Division	Current Month	Year to Date
MH	\$ (70,600)	(106,303)
Mental Health First Aid & Outreach	283	1,687
Hospitality House	(13,602)	(61,206)
IDD	105,691	525,630
ECI	(21)	(1,726)
Administration	(31,722)	(11,169)
Bonham Property	74	(13,409)
Expending Fundraising	0	(1,932)
1115 Waiver	127,903	621,592
Medical Prescriber Services	(2,594)	(12,427)
Fema Grant	0	(2,750)
CCBHC Expansion Grant	6,695	18,924
Collaborative Grant	7,068	8,130
Education Services Pittsburgh	(769)	(4,573)
Total Lakes	\$ 128,406	\$ 960,467

Lakes Regional Community Center
Comparative Income Statement for the Month ended January 31, 2021

	<u>1/31/2021</u>	<u>1/31/2020</u>	Variance	Var %
Revenues				
General Revenue IDD	\$255,594	\$186,827	\$68,767	37%
General Revenue MH	\$647,534	\$622,911	\$24,624	4%
Early Childhood Intervention Revenue	\$100,669	\$88,206	\$12,463	14%
1115b Waiver Revenue	\$561,188	\$523,077	\$38,111	7%
NTBHA Revenue	\$199,657	\$226,281	(\$26,624)	-12%
Medicaid Revenue	\$310,323	\$315,223	(\$4,900)	-2%
Medicare Revenue	\$3,087	\$10,252	(\$7,166)	-70%
HCS Revenue	\$395,183	\$389,515	\$5,668	1%
Managed Care Revenue	\$97,777	\$98,476	(\$699)	-1%
Private Insurance	\$5,961	\$12,767	(\$6,805)	-53%
Client Fees	\$3,665	\$7,418	(\$3,753)	-51%
Other Revenue	\$541,247	\$520,530	\$20,717	4%
Total Revenues	\$3,121,885	\$3,001,483	\$120,402	4%
Expenses				
Salaries and Wages	\$1,492,924	\$1,503,128	(\$10,205)	-1%
Employee Benefits	\$540,744	\$512,610	\$28,134	5%
Staff Training	\$2,808	\$4,697	(\$1,889)	-40%
Furniture and Equipment	\$6,038	\$1,153	\$4,885	424%
Maintenance and Repairs	\$123,147	\$164,257	(\$41,110)	-25%
Utilities	\$54,274	\$41,109	\$13,165	32%
Client Support	\$6,398	\$5,215	\$1,183	23%
Supplies	\$22,208	\$26,655	(\$4,446)	-17%
Vehicle Maintenance	\$2,041	\$2,643	(\$602)	-23%
Insurance Costs	\$29,677	\$26,369	\$3,308	13%
Debt Service	\$53,928	\$55,569	(\$1,641)	-3%
Other Expenses	\$659,291	\$677,017	(\$17,725)	-3%
Total Expenses	\$2,993,478	\$3,020,424	(\$26,945)	-1%
Net Surplus/(Deficit)	\$128,406	(\$18,941)	\$147,347	778%

Lakes Regional Community Center
Comparative Income Statement for the period ended January 31, 2021

	<u>YTD ended</u> 01/31/2021	<u>YTD ended</u> 01/31/2020	Variance	Var %
Revenues				
General Revenue IDD	\$1,185,929	\$924,979	\$260,950	28%
General Revenue MH	\$3,341,995	\$3,038,219	\$303,776	10%
Early Childhood Intervention Revenue	\$480,448	\$373,348	\$107,100	29%
1115b Waiver Revenue	\$2,805,940	\$2,615,385	\$190,555	7%
NTBHA Revenue	\$1,083,561	\$1,167,303	(\$83,742)	-7%
Medicaid Revenue	\$1,519,636	\$1,537,659	(\$18,023)	-1%
Medicare Revenue	\$14,874	\$45,438	(\$30,564)	-67%
HCS Revenue	\$1,971,303	\$1,878,103	\$93,200	5%
Managed Care Revenue	\$498,956	\$524,279	(\$25,323)	-5%
Private Insurance	\$33,597	\$56,160	(\$22,562)	-40%
Client Fees	\$12,959	\$36,990	(\$24,030)	-65%
Other Revenue	\$2,771,901	\$2,687,930	\$83,971	3%
Total Revenues	\$15,721,100	\$14,885,793	\$835,307	6%
Expenses				
Salaries and Wages	\$7,349,778	\$7,288,717	\$61,061	1%
Employee Benefits	\$2,543,392	\$2,386,512	\$156,880	7%
Staff Training	\$15,059	\$15,085	(\$25)	0%
Furniture and Equipment	\$18,958	\$5,313	\$13,645	257%
Maintenance and Repairs	\$630,928	\$770,319	(\$139,391)	-18%
Utilities	\$187,816	\$195,740	(\$7,924)	-4%
Client Support	\$17,461	\$11,974	\$5,487	46%
Supplies	\$125,820	\$135,194	(\$9,375)	-7%
Vehicle Maintenance	\$13,459	\$23,580	(\$10,121)	-43%
Insurance Costs	\$148,383	\$131,845	\$16,538	13%
Debt Service	\$270,078	\$281,289	(\$11,211)	-4%
Other Expenses	\$3,439,500	\$3,294,080	\$145,420	4%
Total Expenses	\$14,760,633	\$14,539,648	\$220,985	2%
Net Surplus/(Deficit)	\$960,467	\$346,145	\$614,322	-177%

Lakes Regional Community Center
Statement of Revenues and Expenditures
For the Period Ending January 31, 2021

<u>Revenues</u>	<u>Sep-20</u>	<u>Oct-20</u>	<u>Nov-20</u>	<u>Dec-20</u>	<u>Jan-21</u>	<u>Total</u>
Local	\$ 64,976	\$ 133,243	\$ 64,381	\$ 152,050	\$ 63,238	\$ 477,887
State Programs	1,468,465	1,558,503	1,515,762	1,695,370	1,675,357	7,913,456
Federal Programs	1,222,680	1,275,553	1,264,510	1,286,279	1,180,382	6,229,403
Interest Income	3,257	3,630	2,989	3,666	3,251	16,793
North Texas BH Assoc	238,835	240,308	199,390	205,371	199,657	1,083,561
						0
TOTAL REVENUES	\$ 2,998,212	\$ 3,211,236	\$ 3,047,032	\$ 3,342,735	\$ 3,121,885	\$ 15,721,100
<u>Expenditures</u>						
Current:						
Salaries & Wages	\$ 1,484,631	\$ 1,456,243	\$ 1,415,633	\$ 1,500,349	\$ 1,492,924	\$ 7,349,778
Employee Benefits	506,938	498,310	492,536	504,863	540,744	2,543,392
Other Operating Expenses:						0
Client Respite	3,108	7,011	3,880	4,753	7,167	25,919
HCS Contract	115,580	121,954	104,711	115,524	108,310	566,079
Consult/Pro Svcs - Internal						0
Nursing Contract - RK						0
Consult/Pro Svcs - External	2,487	3,325	12,360	13,937	10,228	42,337
Contracts with Other Orgs-Ext	320,753	359,293	363,891	386,667	330,291	1,760,895
ICF/MR Quality Assurance Fees	7,037	7,313	7,077	6,955	7,253	35,635
TXHML Contracts	14,692	11,912	15,858	11,605	13,114	67,181
Contracted Lab Services	1,436	993	698	738	746	4,610
Staff Development/Training	2,599	2,727	2,572	4,353	2,808	15,059
1115 Projects Certif./Training Fees						0
Non-Clinical Contracts with Others	5,495	4,146	4,099	3,935	3,714	21,389
Pharmaceuticals/Supplies	26,525	25,289	28,842	21,194	22,893	124,743
Atypical Meds	7,440	7,488	2,144	11,654	6,371	35,098
Patient Asst Program/Filling Fees	3,000	0	1,500	1,500	1,500	7,500
Training and Travel	3,739	15,051	18,016	18,138	16,986	71,929
Consumable Supplies	22,958	28,816	23,665	28,172	22,208	125,820
1115 Residential Equip/Supplies						0
Building Capital Outlay	6,350	9,480	(2,050)	96,549	14,399	124,728
Capital Outlay Projects	3,543	4,564	4,489	0		12,597
Furniture/Equipment over \$5,000						0
Computer Capital Outlay				4,489	4,489	8,978
Furniture/Equipment under \$5,000	4,287	2,173	3,755	2,704	6,038	18,958
Copier Equipment Rental	11,677	9,906	11,091	11,939	7,934	52,548
Computer Equipment Under \$5,000	9,137	4,128	6,375	31,353	16,050	67,043
Other Monthly Expenses	15,443	3,828	10,716	13,738	14,075	57,800
Computer Software Support Fees	12,499	9,573	896	11,213	8,923	43,104
Computer Software Fees for HR System	7,098	9,098	8,098	8,098	8,098	40,491
Bad Debts						0
Building Rent, Repair, Maintenance	105,974	122,208	120,497	111,558	113,150	573,386
Building Rent to Other Programs						0
Vehicle Operating Expense	3,140	2,876	1,910	3,491	2,041	13,459
Vehicle Fuel Costs	2,618	2,970	2,558	2,558	2,853	13,556
Non-Client Utilities	30,461	19,715	47,906	35,460	54,274	187,816
Telecommunications	18,188	27,582	27,553	27,713	28,016	129,051
Data Connect/Internet Access	7,455	7,455	7,455	7,455	7,489	37,309
Crisis Hotline Answering Svc	3,000	3,000	2,500	2,500	2,500	13,500
Insurance	29,677	29,677	29,677	29,677	29,677	148,383
Client Support Costs	1,595	1,592	5,550	2,326	6,398	17,461
Peer Training and Support						0
Client Reimbursable Services	9,463	9,300	3,615	6,070	9,484	37,932
NTBHA Supported Housing	3,836	5,450	7,144	8,333	4,430	29,193
Debt Service	54,410	58,207	49,628	53,907	53,928	270,078
Interest on PPP Loan						0
COVID-19 Expenses	7,824	7,375	7,514	7,783	6,530	37,027
ECI Client Support Costs				450	345	795
DSRIP Audit Costs						0
Expanding Fund Raising Funds	0	90	677	1,164		1,932
Program Indirect						0
LRMHMRC Board Expenses	125	100	0		145	370
Expanding Red River Funds	0	287	0		35	322
Expanding Empowerment Funds				note1 (200)		(200)
ECI In-Kind Volunteers						0
Service Costs Unallowable	4,913	4,663	4,461	6,695	4,918	25,650
Total Other Operating Expenses	889,563	950,614	951,328	1,116,148	959,810	4,867,463
TOTAL EXPENDITURES	2,881,132	2,905,167	2,859,497	3,121,359	2,993,478	14,760,633
Excess (deficiency) of revenues over expenditures	\$ 117,080	\$ 306,069	\$ 187,535	\$ 221,376	\$ 128,406	\$ 960,467

note1 - Void Check from Prior Fiscal Year

**Lakes Regional Community Center
FY21 Aged Accounts Receivable
JANUARY, 2021**

Accounts Reivable Description	Amount	JAN	DEC 30 Days	NOV 60 Days	OCT 90 Days	SEP & prior 120 +
MAC Adm Claim	769,775.00	74,507	74,507	74,507	74,507	471,747
NTBHA:						
Substance Abuse	1,866.26	1,866	-	-	-	-
ACT - addtl billed svcs	-	-	-	-	-	-
Medicaid	351,497.14	290,377	8,592	5,167	9,951	37,410
Medicare **	1,029.81	1,030	-	-	-	-
Private Insurance **	2,746.05	1,701	211	138	321	375
Chip **	311.99	300	12	-	-	-
MANAGED CARE:						
Amerigroup	24,640.73	24,337	187	117	-	-
Superior (Cenpatco)	25,897.71	25,189	678	31	-	-
Optum	11,449.14	11,449	-	-	-	-
Cigna	12,411.16	12,411	-	-	-	-
Texas Childrens Plan	903.62	904	-	-	-	-
Beacon	6,421.95	6,361	61	-	-	-
Molina	24,778.35	19,282	1,636	1,470	2,184	207
Aetna Better Health	4,302.74	1,102	1,035	1,007	597	561
Texas Home Living - North	22,553.17	22,553	-	-	-	-
Texas Home Living - South	7,646.31	7,646	-	-	-	-
HCS - North	266,453.11	266,453	-	-	-	-
HCS - South	94,670.39	94,670	-	-	-	-
Reimbursable Svcs-TxHmL North & South	1,577.24	1,093	484	-	-	-
Reimbursable Svcs-HCS North	13,560.65	7,539	5,721	-	301	-
Reimbursable Svcs-HCS South	1,297.52	624	-	93	-	580
HCS Rm/Brd	1,191.00	743	305	143	-	-
ICF Residential Homes	143,362.80	131,875	180	4,401	4,582	2,324
Block Grant/TANF-Title XX Gen Revenue	39,934.50	19,970	19,964	-	-	-
Block Grant Supp Housing	-	-	-	-	-	-
ISP Crisis Counseling FEMA Grant	-	-	-	-	-	-
CCBHC Expansion Grant	81,079.00	81,079	-	-	-	-
Supported Employment	-	-	-	-	-	-
Day Hab Billings (Private Providers)	1,016.74	436	475	105	-	-
1048 IDD Billed Svcs	1,968.33	1,572	396	-	-	-
ECI Grant Revenue	208,626.57	100,324	108,303	-	-	-
ECI Respite	795.00	345	450	-	-	-
ECI Priv Ins	8,500.72	5,031	1,122	1,203	494	651
ECI Medicaid	23,640.48	23,514	127	-	-	-
ECI Managed Care	28,161.34	25,907	721	819	450	264
ECI Chip	321.61	262	59	-	-	-
A/R Other Employees	-	-	-	-	-	-
A/R Employee Insurance (Cobra)	955.60	460	495	-	-	-
TCOOMMI GRANT	43,126.55	16,800	26,327	-	-	-
TDCJ Contract-Greenville	27,201.88	6,927	6,656	6,799	6,821	-
TDCJ - Sherman/Bonham/Paris	56,938.52	17,116	20,824	18,998	-	-
Fannin County Drug Court	4,000.00	2,000	2,000	-	-	-
Grayson County Drug Court	-	-	-	-	-	-
Titus County Drug Court	1,700.00	1,700	-	-	-	-
DSHS Region 3	9,092.20	9,092	-	-	-	-
DSHS Region 4	11,308.54	11,302	-	-	6	-
DSHS MHFA Outreach	11,354.42	5,389	5,966	-	-	-
ICF Upper Payment Limit	97,584.00	24,396	24,396	24,396	24,396	-
SAC Prog -Hunt County	360.00	360	-	-	-	-
ECC - (Enhanced Comm Coord)	14,362.21	8,757	5,605	-	-	-
Pharmacy Rental Income	-	-	-	-	-	-
Comm Education (Curt Pitton)	13,711.50	6,777	6,935	-	-	-
1115 Waiver Fed Share **accrual	658,059.58	658,060	-	-	-	-
Misc Revenue - 1370-1200 - \$2,750.00	-	-	-	-	-	-
York Svcs Escrow Bal - Dec	500.00	500	-	-	-	-
Nat'l Council Training 10/06	2,250.90	2,250	-	-	-	-

GL bal bal ck

Balance Due 3,136,893.13 3,136,893.13

Lakes Regional Community Center
Financial Report
For the Month of February 2021

Erwin Hancock
Chief Financial Officer

March 24, 2021

Lakes Regional Community Center
Financial Report Outline

- | | | |
|------|--------------------------------------|------------|
| I. | Financial Summary | Page 1 |
| II. | Balance Sheet | Page 2 |
| III. | Income Recap by Division | Page 3 |
| | Comparative Income Statement | Pages 4 -5 |
| | Statement of Revenues & Expenditures | Page 6 |
| IV. | Related Data | Page 7 |
| V. | Quarterly Investment Report | Page 8 |

Lakes Regional Community Center
Financial Summary for the Month Ending February 28, 2021

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,095,568	\$18,816,668
Expenses	\$3,002,425	\$17,763,062
Net Income	<u>\$93,142</u>	<u>\$1,053,606</u>

Balance Sheet Summary

	Current YTD as of February 28, 2021	Last YTD as of February 29, 2020	Year to Year Change
Total Assets	\$36,143,835	\$22,145,298	\$ 13,998,537
Total Liabilities	\$13,616,215	\$7,964,565	\$ 5,651,650
Fund Balance	<u>\$22,527,620</u>	<u>\$14,180,733</u>	<u>\$ 8,346,887</u>

Lakes Regional Community Center
Balance Sheet

	As of <u>2/28/2021</u>	As of <u>2/29/2020</u>	Net Change
Current Assets			
Cash	\$ 16,032,351	\$ 6,471,011	\$ 9,561,340
Accounts Receivable	3,505,346	3,381,353	123,993
Other Current Assets	368,419	180,862	187,557
Total Current Assets	\$ 19,906,116	\$ 10,033,226	\$ 9,872,890
Long-Term Assets			
Fixed Assets (net of depreciation)	\$ 7,985,910	\$ 8,187,682	\$ (201,772)
Other Long-Term Assets	8,251,809	3,924,390	4,327,419
Total Long-Term Assets	\$ 16,237,719	\$ 12,112,072	\$ 4,125,647
Total Assets	\$ 36,143,835	\$ 22,145,298	\$ 13,998,537
Current Liabilities			
Accounts Payable	\$ 735,039	\$ 549,811	\$ 185,228
Accrued Expenses	924,418	531,511	\$392,907
Short-term Debt	3,704,949	2,958,853	746,096
Total Current Liabilities	\$ 5,364,406	\$ 4,040,175	\$ 1,324,231
Long-term Debt	\$ 8,251,809	\$ 3,924,390	\$ 4,327,419
Total Long-Term Debt	\$ 8,251,809	\$ 3,924,390	\$ 4,327,419
Total Liabilities	\$ 13,616,215	\$ 7,964,565	\$ 5,651,650
Investment In General Fund Assets	\$ 8,173,410	\$ 8,187,682	\$ (14,272)
Fund Balance at Beginning of Year	14,354,210	5,993,051	8,361,159
Total Equities and other Credits	\$ 22,527,620	\$ 14,180,733	\$ 8,346,887
Total Liabilities, Equities and other Credits	\$ 36,143,835	\$ 22,145,298	\$ 13,998,537

Lakes Regional Community Center

Income Statement Recap by Division

As of February 28, 2020

Division	Current Month	Year to Date
MH	\$ (68,390)	(174,693)
Mental Health First Aid & Outreach	(190)	1,497
Hospitality House	(13,495)	(74,701)
IDD	65,934	591,559
ECI	(107)	(1,833)
Administration	(4,752)	(15,920)
Bonham Property	74	(13,335)
Expending Fundraising	(583)	(2,514)
1115 Waiver	111,652	733,244
Medical Prescriber Services	2,347	(10,081)
Fema Grant	0	(2,750)
CCBHC Expansion Grant	590	19,513
Collaborative Grant	906	9,035
Education Services Pittsburgh	(843)	(5,417)
Total Lakes	\$ 93,142	\$ 1,053,606

Lakes Regional Community Center
Comparative Income Statement for the Month ended February 28, 2021

	<u>2/28/2021</u>	<u>2/29/2020</u>	<u>Variance</u>	<u>Var %</u>
Revenues				
General Revenue IDD	\$232,451	\$178,913	\$53,538	30%
General Revenue MH	\$666,010	\$620,483	\$45,526	7%
Early Childhood Intervention Revenue	\$77,637	\$61,375	\$16,262	26%
1115b Waiver Revenue	\$561,188	\$523,077	\$38,111	7%
NTBHA Revenue	\$205,399	\$236,867	(\$31,468)	-13%
Medicaid Revenue	\$280,853	\$325,105	(\$44,252)	-14%
Medicare Revenue	\$1,291	\$3,149	(\$1,859)	-59%
HCS Revenue	\$364,813	\$344,975	\$19,838	6%
Managed Care Revenue	\$81,331	\$108,275	(\$26,944)	-25%
Private Insurance	\$4,781	\$10,356	(\$5,574)	-54%
Client Fees	\$2,872	\$6,050	(\$3,178)	-53%
Other Revenue	\$616,942	\$701,613	(\$84,670)	-12%
Total Revenues	\$3,095,568	\$3,120,238	(\$24,670)	-1%
Expenses				
Salaries and Wages	\$1,506,266	\$1,422,660	\$83,606	6%
Employee Benefits	\$545,325	\$505,831	\$39,494	8%
Staff Training	\$5,251	\$2,571	\$2,680	104%
Furniture and Equipment	\$368	\$11,423	(\$11,055)	-97%
Maintenance and Repairs	\$7,744	\$17,509	(\$9,765)	-56%
Utilities	\$45,134	\$38,629	\$6,506	17%
Client Support	\$5,438	\$5,102	\$336	7%
Supplies	\$19,888	\$25,167	(\$5,278)	-21%
Vehicle Maintenance	\$2,476	\$6,412	(\$3,936)	-61%
Insurance Costs	\$28,993	\$26,369	\$2,624	10%
Debt Service	\$54,750	\$55,413	(\$663)	-1%
Other Expenses	\$780,791	\$971,116	(\$190,324)	-20%
Total Expenses	\$3,002,425	\$3,088,202	(\$85,777)	-3%
Net Surplus/(Deficit)	\$93,142	\$32,036	\$61,107	-191%

Lakes Regional Community Center
Comparative Income Statement for the period ended February 28, 2021

	<u>YTD ended</u> 02/28/2021	<u>YTD ended</u> 02/29/2020	Variance	Var %
Revenues				
General Revenue IDD	\$1,418,380	\$1,103,892	\$314,488	28%
General Revenue MH	\$4,008,005	\$3,658,702	\$349,302	10%
Early Childhood Intervention Revenue	\$558,085	\$434,723	\$123,362	28%
1115b Waiver Revenue	\$3,367,128	\$3,138,462	\$228,666	7%
NTBHA Revenue	\$1,288,960	\$1,404,170	(\$115,210)	-8%
Medicaid Revenue	\$1,800,489	\$1,862,765	(\$62,275)	-3%
Medicare Revenue	\$16,165	\$48,588	(\$32,423)	-67%
HCS Revenue	\$2,336,116	\$2,223,078	\$113,038	5%
Managed Care Revenue	\$580,287	\$632,554	(\$52,267)	-8%
Private Insurance	\$38,379	\$66,515	(\$28,137)	-42%
Client Fees	\$15,831	\$43,040	(\$27,209)	-63%
Other Revenue	\$3,388,843	\$3,389,542	(\$699)	0%
Total Revenues	\$18,816,668	\$18,006,031	\$810,637	5%
Expenses				
Salaries and Wages	\$8,856,044	\$8,711,377	\$144,667	2%
Employee Benefits	\$3,088,716	\$2,892,342	\$196,374	7%
Staff Training	\$20,311	\$17,656	\$2,655	15%
Furniture and Equipment	\$19,326	\$16,736	\$2,589	15%
Maintenance and Repairs	\$65,286	\$114,636	(\$49,350)	-43%
Utilities	\$232,950	\$234,369	(\$1,419)	-1%
Client Support	\$22,899	\$17,076	\$5,823	34%
Supplies	\$145,708	\$160,361	(\$14,653)	-9%
Vehicle Maintenance	\$15,935	\$29,993	(\$14,058)	-47%
Insurance Costs	\$177,377	\$158,214	\$19,163	12%
Debt Service	\$324,828	\$336,702	(\$11,874)	-4%
Other Expenses	\$4,793,682	\$4,938,388	(\$144,706)	-3%
Total Expenses	\$17,763,062	\$17,627,850	\$135,212	1%
Net Surplus/(Deficit)	\$1,053,606	\$378,181	\$675,425	-179%

Lakes Regional Community Center
Statement of Revenues and Expenditures
For the Period Ending February 28, 2021

Revenues	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Total
Local	\$ 64,976	\$ 133,243	\$ 64,381	\$ 152,050	\$ 63,238	\$ 91,540	\$ 569,427
State Programs	1,468,465	1,558,503	1,515,782	1,695,370	1,675,357	1,606,098	9,519,554
Federal Programs	1,222,680	1,275,553	1,264,510	1,286,279	1,180,382	1,189,023	7,418,426
Interest Income	3,257	3,630	2,989	3,666	3,251	3,507	20,300
North Texas BH Assoc	238,835	240,308	199,390	205,371	199,657	205,399	1,288,960
							0
TOTAL REVENUES	\$ 2,998,212	\$ 3,211,236	\$ 3,047,032	\$ 3,342,735	\$ 3,121,885	\$ 3,095,568	\$ 18,816,668
Expenditures							
Current:							
Salaries & Wages	\$ 1,484,631	\$ 1,456,243	\$ 1,415,633	\$ 1,500,349	\$ 1,492,924	\$ 1,506,266	\$ 8,856,044
Employee Benefits	506,938	498,310	492,536	504,863	540,744	545,325	3,088,716
Other Operating Expenses:							0
Client Respite	3,108	7,011	3,880	4,753	7,167	2,495	28,414
HCS Contract	115,580	121,954	104,711	115,524	108,310	110,498	676,577
Consult/Pro Svcs - Internal							0
Nursing Contract - RK							0
Consult/Pro Svcs - External	2,487	3,325	12,360	13,937	10,228	7,450	49,787
Contracts with Other Orgs-Ext	320,753	359,293	363,891	386,667	330,291	353,426	2,114,322
ICF/MR Quality Assurance Fees	7,037	7,313	7,077	6,955	7,253	6,140	41,775
TXHML Contracts	14,692	11,912	15,858	11,605	13,114	12,964	80,146
Contracted Lab Services	1,436	993	698	738	746	958	5,568
Staff Development/Training	2,599	2,727	2,572	4,353	2,808	5,251	20,311
1115 Projects Certif./Training Fees							0
Non-Clinical Contracts with Others	5,495	4,146	4,099	3,935	3,714	5,737	27,126
Pharmaceuticals/Supplies	26,525	25,289	28,842	21,194	22,893	20,930	145,673
Atypical Meds	7,440	7,488	2,144	11,654	6,371	6,227	41,324
Patient Asst Program/Filling Fees	3,000	0	1,500	1,500	1,500	1,500	9,000
Training and Travel	3,739	15,051	18,016	18,138	16,986	13,594	85,523
Consumable Supplies	22,958	28,816	23,665	28,172	22,208	19,888	145,708
1115 Residential Equip/Supplies							0
Building Capital Outlay	6,350	9,480	(2,050)	96,549	14,399	27,927	152,655
Capital Outlay Projects	3,543	4,564	4,489	0	0	0	12,597
Furniture/Equipment over \$5,000							0
Computer Capital Outlay				4,489	4,489	4,489	13,467
Furniture/Equipment under \$5,000	4,287	2,173	3,755	2,704	6,038	368	19,326
Copier Equipment Rental	11,677	9,906	11,091	11,939	7,934	11,021	63,569
Computer Equipment Under \$5,000	9,137	4,128	6,375	31,353	16,050	23,227	90,270
Other Monthly Expenses	15,443	3,828	10,716	13,738	14,075	6,586	64,386
Computer Software Support Fees	12,499	9,673	896	11,213	8,923	5,362	48,466
Computer Software Fees for HR System	7,098	9,098	8,098	8,098	8,098	8,098	48,589
Bad Debts							0
Building Rent, Repair, Maintenance	105,974	122,208	120,497	111,558	113,150	97,254	670,641
Building Rent to Other Programs							0
Vehicle Operating Expense	3,140	2,876	1,910	3,491	2,041	2,476	15,935
Vehicle Fuel Costs	2,618	2,970	2,558	2,558	2,853	2,867	16,424
Non-Client Utilities	30,461	19,715	47,906	35,460	54,274	45,134	232,950
Telecommunications	18,188	27,582	27,553	27,713	28,016	27,709	156,761
Data Connect/Internet Access	7,455	7,455	7,455	7,455	7,489	7,455	44,764
Crisis Hotline Answering Svc	3,000	3,000	2,500	2,500	2,500	2,500	16,000
Insurance	29,677	29,677	29,677	29,677	29,677	28,993	177,377
Client Support Costs	1,595	1,592	5,550	2,326	6,398	5,438	22,899
Peer Training and Support							0
Client Reimbursable Services	9,463	9,300	3,615	6,070	9,488	3,878	41,814
NTBHA Supported Housing	3,836	5,450	7,144	8,333	4,430	4,658	33,851
Debt Service	54,410	58,207	49,628	53,907	53,928	54,750	324,828
Interest on PPP Loan							0
COVID-19 Expenses	7,824	7,375	7,514	7,783	6,530	8,854	45,881
ECI Client Support Costs	0	0	0	450	345	0	795
DSRIP Audit Costs							0
Expending Fund Raising Funds	0	90	677	1,164	0	583	2,514
Program Indirect							0
LRMHMRC Board Expenses	125	100	0	0	145	106	477
Expending Red River Funds	0	287	0	0	35	0	322
Expending Empowermet Funds				note1 (200)			(200)
ECI In-Kind Volunteers							0
Service Costs Unallowable	4,913	4,663	4,461	6,695	4,918	4,042	29,692
Total Other Operating Expenses	889,563	950,614	951,328	1,116,148	959,815	950,835	5,818,301
TOTAL EXPENDITURES	2,881,132	2,905,167	2,859,497	3,121,359	2,993,482	3,002,425	17,763,062
Excess (deficiency) of revenues over expenditures	\$ 117,080	\$ 306,069	\$ 187,535	\$ 221,376	\$ 128,402	\$ 93,142	\$ 1,053,606

note1 - Void Check from Prior Fiscal Year

Lakes Regional Community Center
FY21 Aged Accounts Receivable
FEBRUARY, 2021

Accounts Reivable Description	Amount	FEB	JAN 30 Days	DEC 60 Days	NOV 90 Days	OCT & prior 120 +
MAC Adm Claim	504,436.60	74,507	74,507	74,507	74,507	206,409
<u>NTBHA:</u>						
Substance Abuse	1,119.38	673	446	-	-	-
ACT - addtl billed svcs	-	-	-	-	-	-
Medicaid	339,184.69	269,276	9,077	8,304	5,167	47,361
Medicare **	843.74	685	159			
Private Insurance **	3,177.19	1,459	725	165	138	690
Chip **	253.32	216	25	12		
<u>MANAGED CARE:</u>						
Amerigroup	16,476.62	15,980	496			
Superior (Cenpatico)	21,771.08	20,578	1,193			
Optum	10,851.58	9,781	1,071			
Cigna	9,451.19	8,660	130	662		
Texas Childrens Plan	974.05	869	105			
Beacon	8,340.82	8,208	72	61		
Molina	23,464.20	15,773	2,195	1,636	1,470	2,390
Aetna Better Health	4,909.94	972	884	889	1,007	1,158
Texas Home Living - North	26,742.62	19,943	6,800	-	-	-
Texas Home Living - South	10,641.12	10,328	313	-	-	-
HCS - North	279,997.62	273,835	6,162	-	-	-
HCS - South	86,248.30	85,553	696	-	-	-
Reimbursable Svcs-TxHmL North & South	2,128.24	1,537	467	124	-	-
Reimbursable Svcs-HCS North	14,025.79	4,048	5,424	4,253	301	-
Reimbursable Svcs-HCS South	1,642.12	482	487	-	93	580
HCS Rm/Brd	2,073.50	883	743	305	143	-
ICF Residential Homes	136,492.73	120,091	4,914	180	4,401	6,906
Block Grant/TANF-Title XX Gen Revenue	59,904.75	19,970	19,970	19,964	-	-
Block Grant Supp Housing	-	-	-	-	-	-
ISP Crisis Counseling FEMA Grant	-	-	-	-	-	-
CCBHC Expansion Grant	178,339.00	97,260	81,079	-	-	-
Supported Employment	-	-	-	-	-	-
Day Hab Billings (Private Providers)	979.90	382	436	56	105	-
1048 IDD Billed Svcs	2,283.62	712	1,572	-	-	-
ECI Grant Revenue	177,960.13	77,637	100,324	-	-	-
ECI Respite	345.00	-	345	-	-	-
ECI Priv Ins	7,949.11	3,237	1,567	953	690	1,501
ECI Medicaid	18,646.38	18,392	128	127	-	-
ECI Managed Care	31,775.61	25,892	3,676	248	577	1,382
ECI Chip	266.73	156	52	59	-	-
A/R Other Employees	-	-	-	-	-	-
A/R Employee Insurance (Cobra)	1,005.44	1,005	-	-	-	-
TCCOMMI GRANT	69,642.59	16,800	26,516	26,327	-	-
TDCJ Contract-Greenville	18,470.70	5,069	6,927	6,475	-	-
TDCJ - Sherman/Bonham/Paris	53,882.72	10,969	17,116	17,144	7,167	1,486
Fannin County Drug Court	4,000.00	2,000	2,000	-	-	-
Grayson County Drug Court	-	-	-	-	-	-
Titus County Drug Court	1,700.00	1,700	-	-	-	-
DSHS Region 3	6,603.21	6,603	-	-	-	-
DSHS Region 4	12,080.36	12,080	-	-	-	-
DSHS MHFA Outreach	10,651.63	5,263	5,389	-	-	-
ICF Upper Payment Limit	48,792.00	24,396	24,396	-	-	-
SAC Prog -Hunt County	1,080.00	720	360	-	-	-
ECC - (Enhanced Comm Coord)	16,670.18	7,913	8,757	-	-	-
Pharmacy Rental Income	-	-	-	-	-	-
Comm Education (Curt Pitton)	13,247.00	6,470	6,777	-	-	-
1115 Waiver Fed Share **accrual	1,219,247.58	561,188	658,060	-	-	-
Misc Revenue - 1370-1200 - \$44,576.01						
Final Draw 209 N Rockwall Project	42,326.01	42,326	-	-	-	-
Nat'l Council Training 10/06	2,250.00	-	2,250	-	-	-

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Balance Due 3,505,346.09 3,505,346.09

**Lakes Regional Community Center Quarterly Investment Report
For the 6 Months Ending February 28, 2021**

Particulars		Amount
Beginning Balance September 1, 2020:		
	TexPool	\$ 3,168,165
	Certificate of Deposit	\$ 1,033,801
	Business Star A/C	\$ 6,054,647
	Omaha Res. Savings	\$ 8,257
	Total Sept. 1, 2020	\$10,264,870
Ending Balance February 28, 2021:		
	TexPool	\$ 3,920,263
	Certificates of Deposit	\$ 1,034,270
	Business Star A/C	\$11,070,609
	Omaha Res. Savings	\$ 8,258
	Total February 28, 2021	\$16,033,401
Net Change		\$ 5,768,531

The market value and the book value of our fund in TexPool are the same. The aforementioned funds are available upon demand and thus do not have a maturity date. Lakes investments include 2 certificates of deposit that pay interest at the rate of 0.40%. Lakes, additionally earns 0.40% interest on its business investment account at the American National Bank.

Lakes Regional Community Center's investment portfolio is in compliance with the Lakes Regional Community Center Investment and Cash Management Policy 4.07 and is in compliance with the Public Funds Investment Act.

Respectfully submitted,

Erwin Hancock
Chief Financial Officer
Investment Officer

Recommended Board Action:
None. Informational purposes only.

Rationale:

1. QMHP Vacancies and Funding
2. LPHA Vacancies and Funding
3. Medical Services Vacancies and Funding
4. NTBHA RFP Greenville Coffee House

AGENDA Item No.: 03.09.20
Intellectual and Developmental Disabilities Provider Report
Recommended Board Action: None Information Only

1. COVID:

- Most all Group Home individuals have received at least one COVID vaccine with no side effects reported, beyond sore arms.
- One home in Greenville will be able to receive their first dose in April, 90 days after all residents have recovered from COVID.
- Many staff are still reluctant to receive the vaccine, evidenced by passed opportunities to receive the injection.

2. Snovid:

- Residents amazed us with their resilient adaptive skills with the extreme weather during a pandemic. The Group Homes and those in their own homes experienced the rotating power outages, colder than normal houses, intermittent TV and electronic devices, the need to boil of water and some relocated. Kudos to Regional Managers, House Mangers, and Residential staff that assisted and went above and beyond to ensure all shifts were covered. Some staff were in place for several days at a time.
- Several sprinkler systems froze causing ceilings to cave in Waxahachie, Greenville and Sulphur Springs.

3. Day Habs:

- The Greenville Art Studio building was emptied and cleaned to relinquished the lease February 28th.
- Greenville Day Hab is following the protocol we have in place to re-open and hiring staff.
- Paris has no firm date to do a soft reopen, as we are trying to fill 2 vacancies.
- Sulphur Springs planned to do a soft opening March 15th, it is delayed due to storm damage and vacancies.
- Waxahachie/Ennis are currently rescreening individuals to see who is interested in coming back.
- Terrell is also anxious to reopen and following protocol to screen individual and their interest.

4. Employment Services:

- Success Vignette: One individual that was working at Cotton Patch laid off during the beginning of COVID, with Employment Assistance, he now has a new job. He is excited to be providing janitorial services for an engineering firm. He and his family are excited that he is working again and able to get out of the house!
- TWS: We have recently been approved for a continued contract as a Community Rehab Provider for Texas Workforce Solutions for the next 3 years!
- PASRR: We continue to have an increase in training time with our ILST individuals in NF's since we have distributed the Samsung Tablets so that they can participate in virtual training with their trainers. We are working with Nursing Facilities to get through the virtual issues to provide Day Hab to the individuals that desire Day Hab participation.

5. HCS/TxHmL Waivers-

- Group Homes are at capacity in HCS program. We now have a waiting list of male and female individuals.
- CDC guidelines continue as staff continue to screen the individuals three times a day to ensure the health and safety of the individuals. No COVID issues at time of this report in the group homes.
- HHSC Residential Inspectors have resumed in most areas, generally a sign that Surveys will occur soon.

6. Staffing:

- New Care Coordinator in Waxahachie for TxHmL and OBI Services.
- Vacant Provider Care Coordinator for Rockwall/Hunt County area.
- Two vacancies for Registered Nurses (RN) in the Central and Northern areas, and searching for a Director of Nursing for IDD with management experience.
- Frontline staffing shortage continues to be an issue that results in overtime. We have shared staff between HCS/ICF group homes from Paris, Greenville and Terrell when warranted.

7. Outpatient Biopsychosocial

- Reporting was submitted March 15th.
- Working to standardize the Biopsychosocial Assessment across the 5 centers involved in pilot.

AGENDA ITEM No. 03.10.21
Contracts & Quality Management Report

Recommended Board Action:

None. Information only

Rationale:

1. CONTRACTS/NETWORK DEVELOPMENT

- We submitted a request to HHSC for additional funding for our SUD Regions 3 & 4 contracts. The contract value of both contracts was lowered in the award we received for FY 21-25. Region 3 went from \$227,088 for FY20 to \$125,000 for FY21 and Region 4 went from \$154,296 for FY20 to \$100,000 for FY21.
- SUD Facility Licenses: We are waiting on an amendment from TDCJ. Terrell and Rockwall are still pending requested information from the programs.

2. PNAC

- RPNAC: The RPNAC meeting was held on 3/10/21.
 - **Membership:** RPNAC is in need of Board Approved Members. A flyer and client nominations forms were distributed to the Centers.
 - **Training:** RPNAC members received annual training over PNAC requirements and Local Planning
 - **Project:** RPNAC will revisit the Hospitalization survey that Centers completed in 2017. The survey will be updated and distributed again for Centers to complete. The intent of the survey is to compare ETBHN Centers to identify best practices among Centers for reducing hospitalization rates.
- The next Local PNAC meeting is scheduled for April 19, 2021.

3. RIGHTS/ ABUSE, NEGLECT, & EXPLOITATION ALLEGATIONS

Rights

- GR: 2 Unconfirmed (Mt. Pleasant MH & Sulphur Springs MH)
- IDD: 1 Unconfirmed (IDD Authority)

4. QM MH, NTBHA & SUBSTANCE ABUSE

- MH Performance Measures: Lakes Regional will be held harmless for performance measures and outcomes until further notice due to COVID-19.
- HHSC Hospitality House Audit: HHSC exited on March 12th and we are awaiting the results of the audit.
- HHSC SUD Audit: Lakes Regional was notified March 4, 2021 that a corrective action plan is required for the following sections: Quality Management, Policies and Procedures, Treatment Program Requirements, Client Records. The corrective action plan is due to HHSC April 4, 2021.
- HHSC Yes Waiver Audit: HHSC conducted a partial audit over Yes Waiver services in February. Lakes Regional received 100% and a corrective action plan is not required.
- Billing Audit: QM Conducted a routine case management billing audit. Case management services are billed correctly.
- QM Walk Behinds of Peer Reviews
 - Medication Training and Support: 0 charts scored below 70%. Difference between peer scoring and QM is 1%.

5. IDD

- **IDD Service Target:** Lakes Regional will be held harmless for performance measures and outcomes until further notice due to COVID-19.
- **LIDDA CAP Audit:** QM conducted a focused audit for HCS and PASRR February, 2021.
 - PASRR – Audit score 95%; 0 charts scored below 70%
 - HCS – Audit score 84%; 1 chart scored below 70%

6. NCQA

- NCQA Team Leads continue to meet with Core Team monthly to report progress on their assigned standard.
- The Look Back Period for the NCQA Accreditation starts on May 1, 2021.

AGENDA ITEM NO. 03.11.21

Human Resources Report

Recommended Board Action:

None; information only.

Headcount

We had a total of 455.75 authorized FTEs and 398 employees in February. We filled 11 positions, five of which were new hires. We had two separations, one of which was voluntary. This individual left because of a chronic health condition. The involuntary separation was neutral due to an extended medical absence.

Compensation & Benefits

There were fewer staff reporting COVID exposures during February. Sixteen were tested and six had positive results. No one required hospitalization. There were no requests for emergency paid sick leave from the FFCRA program by administrative staff. Seven direct care staff were granted 220 hours of paid sick leave from the emergency COVID-19 Sick Leave Pool.

Our health claims were substantially higher this month, but this is primarily due to the erroneous filing of a worker's comp claim by the individual's provider. We should see approximately \$106,000 reversed out soon. We have four large claims, but only one has exceeded the individual stop-loss limit.

HR Monthly Report FY2021

I. Head Count (end of mo)	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
Overall Total													
# Positions	470	480	470	462	462	464							464
# FTE	446.35	456.35	462.35	455.75	455.75	457.75							457.75
# Employees	381	386	388	394	396	398							398
# Vacant Positions	91	96	99	84	82	82							82
# Full-Time Vacancies	74	76	79	66	64	64							64
# Part-Time Vacancies	17	20	20	18	18	18							18
General Administration													
# Positions	37	37	38	38	38	38							38
# FTE	37.0	37.0	38.0	38.0	38.0	38.0							38.0
# Employees	35	36	36	37	36	36							36
# Vacant Positions	2	1	2	1	2	2							2
# Full-Time Vacancies	2	1	2	1	2	2							2
# Part-Time Vacancies	0	0	0	0	0	0							0
ECI Services													
# Positions	25	25	23	23	23	23							23
# FTE	22.9	22.9	22.9	22.9	22.9	22.9							22.9
# Employees	22	22	22	22	22	22							22
# Vacant Positions	3	3	3	3	3	3							3
# Full-Time Vacancies	1	1	1	1	1	1							1
# Part-Time Vacancies	2	2	2	2	2	2							2
1115 Waiver Projects													
# Positions	48	49	48	47	47	47							47
# FTE	44.75	45.75	46.75	45.35	45.35	45.35							45.35
# Employees	42	42	41	40	41	42							42
# Vacant Positions	8	9	10	8	7	6							6
# Full-Time Vacancies	6	7	8	7	6	5							5
# Part-Time Vacancies	2	2	2	1	1	1							1
IDD Authority Services													
# Positions	62	62	63	62	62	62							62
# FTE	62.0	62.0	63.0	62.0	62.0	62.0							62.0
# Employees	56	59	59	59	59	58							58
# Vacant Positions	6	3	4	3	3	4							4
# Full-Time Vacancies	6	3	4	3	3	4							4
# Part-Time Vacancies	0	0	0	0	0	0							0
IDD Provider Services													
# Positions	131	130	122	117	117	117							117
# FTE	117.55	117.55	117.55	114.35	114.35	114.35							114.35
# Employees	92	92	93	94	95	95							95
# Vacant Positions	39	38	37	33	32	32							32
# Full-Time Vacancies	27	25	24	20	19	19							19
# Part-Time Vacancies	12	13	13	13	13	13							13
Medical Prescriber Services													
# Positions	13	14	11	11	11	11							11

HR Monthly Report FY2021

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
# FTE	9.55	9.55	9.55	9.55	9.55	9.55							9.55
# Employees	13	12	12	12	12	12							12
# Vacant Positions	0	2	2	2	2	2							2
# Full-Time Vacancies	0	0	0	0	0	0							0
# Part-Time Vacancies	0	2	2	2	2	2							2
Mental Health Adult Services													
# Positions	132	141	143	142	142	144							144
# FTE	130.8	139.8	142.8	141.8	141.8	143.8							143.8
# Employees	105	107	109	115	115	116							116
# Vacant Positions	27	34	35	27	27	28							28
# Full-Time Vacancies	26	33	34	27	27	28							28
# Part-Time Vacancies	1	1	1	0	0	0							0
Mental Health C&A Services													
# Positions	10	10	10	10	10	10							10
# FTE	10.0	10.0	10.0	10.0	10.0	10.0							10.0
# Employees	4	4	4	3	4	5							5
# Vacant Positions	6	6	6	7	6	5							5
# Full-Time Vacancies	6	6	6	7	6	5							5
# Part-Time Vacancies	0	0	0	0	0	0							0
Substance Abuse Services													
# Positions	12	12	12	12	12	12							12
# FTE	11.8	11.8	11.8	11.8	11.8	11.8							11.8
# Employees	12	12	12	12	12	12							12
# Vacant Positions	0	0	0	0	0	0							0
# Full-Time Vacancies	0	0	0	0	0	0							0
# Part-Time Vacancies	0	0	0	0	0	0							0
II. Recruitment													
# Applications Received	102	126	126	174	128	52							708
# Positions Filled	7	12	16	5	10	11							61
# New Hires	2	9	12	4	9	5							41
# Internal Promotions/Transfers	5	3	4	1	1	6							20
III. Separations													
# Separations *	4	6	4	4	4	2							24
# Separations	381	386	388	394	396	398							390.5
YTD Avg # Employees	1.05%	1.55%	1.03%	1.02%	1.01%	0.50%							6.15%
* excludes temporary, PRN, & RIF													
Avg LOS (Yrs)	1.24	3.01	3.23	2.88	2.08	0.88							2.40
# Involuntary Separations	0	3	0	1	1	1							6
# Voluntary Separations	4	3	4	3	3	1							18
# Vol Separations < 90 Days Empl	0	1	0	0	2	0							3
# Vol Separations > 90 Days < 1 Yr	2	1	0	1	0	1							5
IV. Training													
# NEO Classes	1	2	2	1	2	2							10
# NEO Participants	2	9	12	4	6	5							38
# CPR Classess	6	5	4	5	5	4							29

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
# CPR Participants	19	17	10	12	14	9							81
# SAMA Initial Classes	2	2	1	2	2	1							10
# SAMA Initial Participants	7	8	4	10	6	6							41
# SAMA Refresher Classes	5	4	6	5	5	5							30
# SAMA Refresher Participants	15	16	16	7	9	14							77
# ASIST Initial Classes	0	1	0	1	0	0							2
# ASIST Initial Participants	0	6	0	15	0	0							21
# SOSAM Classes	0	0	0	0	1	0							1
# SOSAM Participants	0	0	0	0	2	0							2
# YMI-HFA Classes	0	1	0	1	0	0							2
# ISD Participants	0	7	0	7	0	0							14
# AMI-HFA Classes	1	0	0	0	0	0							1
# Community Participants	5	0	0	0	0	0							5
Total # Events	15	15	13	15	15	12	0	0	0	0	0	0	85
Total # Participants	48	63	42	55	37	34	0	0	0	0	0	0	279
V. Benefits													
Retirement													
# Eligible Employees	358	357	356	358	363	373							373
# 457(b) Participants	265	264	265	265	269	277							277
# Participating at 5% or More	160	159	163	162	163	168							168
\$ Avg Contribution Amount	212	201	191	194	207	207							207
\$ Total 457(b) Contribution	56,194	53,102	50,736	51,406	55,639	57,344							324,421
\$ Total Center's Match to 401(a)	45,846	43,613	42,259	43,088	44,968	46,408							266,182
Health Insurance													
# Eligible Employees	358	357	356	358	363	373							373
# With Coverage	326	325	323	326	334	341							341
\$ Total Premium per Month	402,643	402,404	400,192	402,919	414,037	420,075							2,442,270
Value Plan Enrollment													
# Employee Only	166	165	164	167	171	179							179
# Employee & Child	29	30	31	32	35	35							35
# Employee & Spouse	18	18	18	16	16	16							16
# Employee & Family	24	24	24	25	26	26							26
\$ Paid by Employee	44,123	44,481	44,839	44,946	46,974	47,174							272,537
\$ Paid by Center	249,245	249,690	250,135	252,755	261,845	268,725							1,532,395
Enhanced Plan Enrollment													
# Employee Only	77	76	75	75	75	74							74
# Employee & Child	6	6	5	5	5	5							5
# Employee & Spouse	1	1	1	1	1	1							1
# Employee & Family	5	5	5	5	5	5							5
\$ Paid by Employee	22,185	22,038	21,228	21,228	21,228	21,081							128,988
\$ Paid by Center	87,090	86,195	83,990	83,990	83,990	83,095							508,350
Total Expenses													
\$ Total Admin Fee Paid	65,011	64,317	64,613	75,501	66,595	68,056							404,093
\$ Total Premium Paid	402,643	402,404	400,192	402,919	414,037	420,075							2,442,270
\$ Total Claims Paid (Med & Rx)	226,736	494,587	277,109	218,271	327,406	427,974							1,972,083
Loss Ratio	56.3%	122.9%	69.2%	54.2%	79.1%	101.9%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	80.7%

HR Monthly Report FY2021

3/15/2021

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
# Large Claims > \$50,000	1	3	3	3	4	4							4
# Claims Exceeding Ind Stop Loss	1	1	1	1	1	1							1
VI. COVID Tracking													
# Employees with Exposure/Tested	19	35	35	59	30	15							193
# with Positive Results	3	6	8	15	13	5							50
# Hospitalized	1	1	1	0	0	0							3