

**LAKES REGIONAL COMMUNITY CENTER**  
**REGULAR MEETING OF THE BOARD OF TRUSTEES**  
**WEDNESDAY, MAY 27, 2026, 5 PM**

**MEETING TO BE HELD IN PERSON AND VIA ZOOM**  
**AVAILABLE TO THE PUBLIC:**

You are invited to the LRCC Board of Trustees Meeting.

**Topic: Board of Trustees Meeting**  
**Location: 4804 Wesley Street, Greenville, TX or via Zoom**  
**Date and Time: Wednesday, May 27, 2026, 5:00 PM**

Join Meeting by Zoom:

<https://us06web.zoom.us/j/87094320631?pwd=VjK6Vbsnl8uWhH96oCBiqOLtAvsUJY.1>

Meeting ID: 870 9432 0631

Passcode: 114324

Join Meeting by Phone – Dial: [346-248-7799](tel:346-248-7799)

## AGENDA

AGENDA NUMBER	TOPIC
05.01.26	<b>CALL TO ORDER</b> <ul style="list-style-type: none"><li>Roll Call and Quorum Determination</li></ul>
05.02.26	<b>APPROVAL OF MINUTES</b> <ul style="list-style-type: none"><li>Regular Board Meeting Minutes of March 25, 2026</li></ul>
05.03.26	<b>COMMENTS FROM CITIZENS</b> <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
05.04.26	<b>QUARTERLY EMPLOYEE RECOGNITION &amp; AWARDS (Presentation)</b>
05.05.26	<b>CLOSED EXECUTIVE SESSION - Tom Brown, Chairperson</b> <p>Pursuant to Texas Government Code § 551.074, the Board will convene in closed executive session regarding personnel matters related to a corporate compliance investigation, as previously discussed at the March 25, 2026 Board meeting.</p> <p>No final action will be taken during closed session.</p> <p>The Board will reconvene in open session and may take any necessary action related to matters discussed in executive session.</p>
05.06.26	<b>COMMITTEE MEETING REPORTS</b> <ul style="list-style-type: none"><li>No committee meetings held since last Board meeting.</li></ul>

- 05.07.26 RECOMMENDATIONS FOR APPROVAL** (Discussion and Possible Action):
- Appoint Tracy Crouch to the Planning and Network Advisory Committee (PNAC) as an IDD Representative
  - Appoint Bryan Oliver to fill a vacancy on the Board of Trustees as a Veteran Representative
  - Interlocal Agreement by/between Lakes Regional Community Center and Hunt Memorial Hospital District
- 05.08.26 FISCAL REPORT** – Michael Konieczny (Discussion and Possible Action):
- Consideration of and possible action to accept the Center’s Financial Statements for the Periods ending March 31, 2026 and April 30, 2026.
  - Consideration of and possible action to approve the Center’s Quarterly Investment Report (2<sup>nd</sup> Quarter FY 2026).
- 05.09.26 AUTHORITY ADMINISTRATION SERVICES REPORT** – Susan Chaffin (Information)
- Contracts
  - Planning
  - Rights/Abuse, Neglect & Exploitation Allegations
  - QM MH, NTBHA & Substance Abuse
  - IDD
- 05.10.26 PLANNING AND NETWORK ADVISORY COMMITTEE (PNAC) UPDATES AND RECOMMENDATIONS**– Susan Chaffin (Information)
- 05.11.26 PROGRAM REPORTS – MARCH/APRIL 2026** (Information)
- Behavioral Health Services Report – Didi Thurman
  - LIDDA Overview – Clara Daniel
  - Intellectual & Developmental Disabilities Report – Laurie White
  - Early Childhood Intervention – Angela Spradlin
- 05.12.26 INFORMATION SERVICES STATUS REPORT** – Chris Cox (Information)
- 05.13.26 HUMAN RESOURCES REPORT** – Jessica Ruiz (Information)
- Staffing Issues
  - Compensation and Benefits
- 05.14.26 CEO COMMENTS** – Wayne Vaughn
- 05.15.26 ADJOURNMENT**

**Lakes Regional Community Center  
Upcoming Board-Related Meetings & Events**

*July 22, 2026  
655 Airport Road  
Sulphur Springs, Texas*

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**AGENDA ITEM NO. 05.02.26**

Approval of Minutes

**RECOMMENDATIONS FOR APPROVAL:**

Board of Trustees Meeting Minutes

**Rationale:**

Review and take action to approve the Regular Board Meeting Minutes of March 25, 2026.

LAKES REGIONAL COMMUNITY CENTER  
REGULAR MEETING OF THE BOARD OF TRUSTEES  
WEDNESDAY, MARCH 25, 2026, 5PM  
BOARD MINUTES

AGENDA NUMBER	TOPIC
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**03.01.26 CALL TO ORDER**

The March 25, 2026, regular meeting of the Lakes Regional Community Center Board of Trustees was called to order by Chairperson Tom Brown at 5:03 p.m., with a quorum present either in person or by Zoom.

**Members Present (In Person/Zoom):**

Tom Brown, Hunt County, Chairperson	Margaret Webster, Kaufman County
Steve Earley, Lamar County	Dana Sills, Hopkins County (Zoom)
Lisa Heine, Ellis County (Zoom)	Jan Brecht-Clark, Ph.D., Delta County (Zoom)
Melanie Bass, Camp County (Zoom)	Crystal Richardson, Navarro County (Zoom)

**Members Absent:**

Shae Green, Rockwall County; Nancy Leflett, Titus County; E. P. Pewitt, Morris County; Sheriff Ricky Jones, Franklin County

**Vacant Seat(s):**

Veteran Board Member

**Guest(s):**

Ed Busch, IS; Mike Konieczny, Budget Manager (incoming CFO)

**Ex Officio Members Present:** Sheriff Bragg, Titus County (Zoom)

**Ex Officio Members Absent:** Sheriff Martin, Morris County

**Management Staff Present:**

Wayne Vaughn; Erwin Hancock; Didi Thurman; Susan Chaffin; Jessica Ruiz; Laurie White; Chris Cox; Clara Daniel

**Management Staff Zoom:** N/A

**Management Staff Absent:** Angela Spradlin

**Board Liaison/Recording Secretary:**

Tammy Johnson, Board Liaison/Recording Secretary  
Martha Andrade, Fiscal Administrative Assistant

**03.02.26 APPROVAL OF MINUTES**

**Recommended Board Action:**

- Approval of the Regular Board of Trustees Meeting Minutes of February 25, 2026.

The Chairperson asked whether the members had reviewed the minutes and requested a motion. A motion to approve the minutes as read was made by Jan Brecht-Clark and seconded by Steve Earley. The motion carried unanimously.

**03.03.26 COMMENTS FROM CITIZENS**

- There were no comments from the public.

**03.04.26 CLOSED EXECUTIVE SESSION**

- The Board convened in closed executive session at 5:07 p.m. pursuant to Texas Government Code § 551.074 to discuss personnel matters related to a corporate compliance investigation. No action was taken. The Board reconvened in open session at 5:13 p.m.

### 03.05.26 COMMITTEE MEETING REPORTS

- There were no committee reports.

### 03.06.26 RECOMMENDATIONS FOR APPROVAL

- Resolution Authorizing Change of Signers on Bank Accounts Transactions
  - Adding Mike Konieczny, incoming CFO, and removing Erwin Hancock as authorized signers on bank accounts.

Margaret Webster made a motion to approve the resolution authorizing a change of signers on bank accounts, and Steve Earley seconded. Motion carried unanimously.
- Resolution Authorizing Ratification of Existing Authorized Signer on Bank Accounts
  - Ratification of Susan Chaffin as an authorized signer.

Lisa Heine made a motion to approve the resolution authorizing ratification of an existing authorized signer on bank accounts, and Margaret Webster seconded. Motion carried unanimously.
- Resolution Authorizing Leasing Arrangements for Center Vehicles and Designating Authorized Representatives
  - Authorization requested for vehicle leasing arrangements to include a Chevy Equinox to support IDD program needs, with administrative use of a Nissan Sentra to offset mileage reimbursement costs.

Dana Sills made a motion to approve the resolution authorizing leasing arrangements for center vehicles and authorized representatives, and Melanie Bass seconded. Motion carried unanimously.
- Charity Care Policy
  - Mike Konieczny presented revisions to the Charity Care Policy to align with the Monthly Ability to Pay (MAP) scale, adjusting the Federal Poverty Level threshold to 150% and updating language to comply with Texas Administrative Code (TAC) and CCBHC requirements.

Steve Earley made a motion to approve the changes as stated, effective retroactively to the beginning of the federal fiscal year, October 1<sup>st</sup>, 2025, and Lisa Heine seconded. The motion was unanimously approved.

### 3.07.26 FISCAL REPORT (Erwin Hancock)

#### Recommended Board Action:

- Accept Center's Financial Statement for the Period Ending: February 28, 2026
  - Erwin Hancock presented the February 2026 financial statements reflecting a net positive balance of \$17,755.
    - Balance sheet reclassifications related to Charity Care and prior audit adjustments were reviewed and resulted in no net impact to fund balance.
    - Following confirmation of the final CCP claim amount, monthly adjustments of \$70,000-\$75,000 will continue through September to align with CCP collections and achieve year-end balance.
    - Year-to-date P&L statement reflects a net monthly deficit of \$246,000. For comparison purposes, adjusting for January's capital related expenditure would result in a net surplus of \$779,000.
    - March 2025 financials were restated to incorporate audit adjustments, resulting in a change in equity of negative \$2,155,000.
    - Key financial ratios indicate adequate liquidity, with 121 days of cash on hand and a leverage ratio of 9.16.

Steve Earley made a motion to approve the financial statements as presented, seconded by Margaret Webster. With no questions or suggestions, motion passed unanimously.

The Board expressed appreciation to Erwin Hancock for his years of dedicated service in advance of his retirement.

*The Quarterly Investment Report was included in the board packet and deferred to the next board meeting due to not being listed as an action item.*

### **03.08.26 AUTHORITY ADMINISTRATION SERVICES REPORT (Susan Chaffin)**

#### ➤ **Contracts**

- TDCJ contract amendment reflects an address change from Clarksville Street to Cherry Street. FY26 contract was extended through fiscal year-end, with FY27 RFPs forthcoming.
- Renewal received of the NTBHA OSAR MOU for SUD services.
- Received the FY26-FY28 contract for Titus County justice-involved individuals.
- The State authorized admissions into the Mt. Pleasant Hospitality House, with admissions possibly resuming as early as September 1<sup>st</sup>, pending final approvals.

#### ➤ **Planning**

- The next local PNAC meeting is scheduled for April 2<sup>nd</sup> and will include a vote on a new member application.

#### ➤ **Rights/Abuse, Neglect & Exploitation Allegations**

- Seven active DFPS/HHSC investigations, including four legacy cases; all are assigned and progressing.
- One IDDP complaint deemed to be inconclusive.

#### ➤ **Corporate Compliance**

- Closure of an MH compliance investigation with no disciplinary action; additional staff training underway.
- Low-risk PHI incident involving four individuals; reported to HHSC per requirements.

#### ➤ **QM MH, NTBHA & Substance Abuse**

- Texas Council Risk Management Fund facility inspections were completed with satisfactory findings; written report pending.
- Superior auditors requested charts for the quarterly review; results are expected March 26<sup>th</sup>.
- Performance Measures:
  - Adult Improvement is at 25%, below target but showing gradual improvement; sanction risk will not be assessed until fiscal year-end.
  - Effective Crisis Response performance declined following corrections to PPV portal data and is currently slightly below target for the first half of the fiscal year. Final results will be available March 30<sup>th</sup>, with any potential recoupment notice to follow.
  - Adult Mental Health and Child & Adolescent measures are meeting expectations.
  - NTBHA Mental Health remains slightly below target for adult and child improvement, with anticipated improvement by fiscal year-end.
  - Met all measures for SUD Region 3. Three measures missed for SUD Region 4; no monetary recoupment, with future funding adjustments possible.

#### ➤ **IDD**

- Overall service target performance declined in January but rebounded in February, meeting the target following corrective actions.

### **03.09.26 PROGRAM REPORTS**

#### **MENTAL HEALTH SERVICES REPORT (Didi Thurman)**

##### ➤ **Monthly Action Plan**

- Overall service levels increased across most programs. Coordinated Specialty Care decreased slightly but remains within the target range (23 served; target 20-25).
- General Revenue Performance Contract Measures:

- Effective Crisis Response is near target following training efforts. Limited short-term crisis stabilization options remain a challenge.
- Adult Improvement remains challenging due to the State's increase to a 32.5% annual target. Mitigation efforts continue through enhanced staff training and evaluation of service interventions between assessments.
- All other General Revenue Mental Health performance contract measures are being met.
- Several revised SUD measures remain under focus due to higher performance targets.
- Targeted training will be provided to support accurate documentation and data entry.
- **Community Input**
  - Staff participated in local health fairs and delivered presentations at senior citizen centers and at the CASA Community Lunch.
  - Coffee House staff have effectively engaged with community partners to secure donations for group meals.
- **State-Level Input**
  - The Sunset Advisory Commission will review HHSC this year. Senator Lois Kolkhorst, Committee Chair, has been actively engaged in LMHA issues.
  - Lakes executed a new Titus County grant, *Titus RISE*, in partnership with the Titus County Jail. Implementation begins in April, with internal staff interest noted.
  - Multiple new funding opportunities were released, including prioritized SAMHSA grants.
    - The application for Assisted Outpatient Treatment is being revised and a letter of support has already been received from Hopkins County, with additional counties expected to participate.
    - Also under consideration is the *Implementing Zero Suicide in Health Systems* grant.
  - Lakes advanced to the first round of review for two veteran grant applications; one focused on mental health services and another aimed at providing general assistance.
- **Success Stories**
  - Board members were encouraged to read the success stories included in the board packet which highlight the positive impact within the community.

## **LIDDA OVERVIEW (Clara Daniel)**

- **Monthly Action Plan**
  - As of February month-end, LIDDA remains in full compliance with all performance measures.
  - General Revenue performance improved and exceeded the target following correction of coding issues.
  - Lakes received 194 TxHmL slots and 5 HCS slots, with 137 pending enrollments and 8 pending commitments to state-supported living centers. Approximately 1,700 individuals served through PASRR-related case management and habilitation coordination.
- **Community Input**
  - Intake staff demonstrated strong engagement through expanded community outreach, including presentations, resource fairs, school-based events, and participation in Special Olympics and multi-county coordination groups.
- **State-Level Input**
  - Ombudsman inquiries related to transfers were received and resolved through collaboration with the involved LIDDA and by identifying the source of the delays.
  - Work continues to map performance measures using ARPA funding, with completion expected by month-end. This will allow development of the reporting portal in collaboration with IS.
- **Success Stories**
  - At a recent staff meeting, individuals and family members shared personal experiences highlighting resilience and the positive impact of services, followed by a Q&A with staff.

## **INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)**

- **Residential Capacity and Utilization Summary**
  - Group home residential occupancy is at 95%.
  - ICF vacancies continue to pose challenges, with openings being shared as permitted, while exploration of options to promote openings is ongoing. Regardless of occupancy levels, staffing requirements remain constant and must be maintained.
- **Community Meetings**
  - Staff continue active participation in community meetings across all programs.
  - The quarterly Consumer Advisory Committee meeting was held, during which four critical incidents involving 911 calls and ER visits were reviewed for compliance.
- **State-Level Input**
  - ICF, while under LIDDA certification, remains subject to licensure requirements.
  - Slot release challenges and limited inpatient psychiatric bed availability continue to be discussed through multiple forums, including the IDD association.
  - Requests for HHSC survey tools and additional outreach for assistance are ongoing.
  - Lakes received a \$1,200 award from the Vesper Energy Community Giving Program to support recreation and leisure activities.
- **Supported Employment Success Story (included in board packet)**
  - Texas Workforce Solutions has begun referring individuals to Lakes' Supported Employment Services, expanding placement opportunities, and reinforcing the value and capability of individuals with disabilities in the workforce.

## **EARLY CHILDHOOD DEVELOPMENT**

Angie will provide an update on Early Childhood Intervention at the next scheduled meeting.

### **03.10.26 INFORMATION SERVICES STATUS REPORT (Chris Cox)**

- **IS Operations & Projects Status Report**
  - An update was provided on the website accessibility project, which is ahead of schedule and expected to meet the ADA compliance deadline of April 24.
  - Fortinet Security updates are underway in advance of the upcoming renewal.
  - Texas Council Risk Management Fund will conduct an on-site tabletop exercise on April 15<sup>th</sup>; additional details to follow.
  - Plans are in progress to strengthen password requirements and overall security.
  - A March 12<sup>th</sup> email security incident involving phishing and malware was reviewed; the compromised account was quickly secured, notifications were issued, and normal operations were restored.

### **03.11.26 HUMAN RESOURCES REPORT (Jessica Ruiz)**

- **Staffing issues**
  - **Headcount:** As of February month-end, Lakes had 408 employees, with seven positions filled during the month. Twenty-four positions remain open, and the year-to-date turnover rate is 9.1%, reflecting a favorable trend.
  - **Separations:** Four voluntary separations occurred in February; reported reasons included retirement, higher compensation, and out-of-state relocations for family reasons.
  - **Recruitment:** Recruitment continues through existing sources, with Indeed's "Easy Apply" feature now fully activated and tested, streamlining the application process and expected to increase qualified applicant volume.
  - **Training and Development:** Training activity remained consistent, with 21 classes conducted and 125 participants. Youth Mental Health First Aid training continues to expand through additional school outreach and positive word-of-mouth feedback.

- **Compensation and Benefits:**
  - As of February, six large claims were being managed, including two exceeding stop-loss; one additional stop-loss claim occurred in March and will be reviewed next meeting.
  - A FY27 benefits pre-renewal meeting was held with brokers, who are evaluating options; updates will be provided as available.
  - The retirement plan recordkeeper is transitioning from OneAmerica to Empower; staff have been briefed, and additional communications will follow ahead of the May 3<sup>rd</sup> “go-live” date.

**03.12.26 EXECUTIVE DIRECTOR REPORT (Wayne Vaughn)**

- **Center Updates**
  - Wayne welcomed Mike Konieczny to his first Board meeting as CFO. Mike was selected through a competitive internal process and brings strong leadership and financial experience.
  - An update was provided on ongoing internal improvements to crisis response processes, including a recent situation used as a learning opportunity to strengthen coordination and integration between mental health and IDD crisis services.
- **DPP Update**
  - Wayne revisited the 1115 waiver discussion, noting a statewide, non-programmatic reduction in monthly funding driven by increased participation in the eligible funding pool.
- **Texas Council-CEO Updates**
  - During last week’s meeting, discussion focused on LOC-1M, a lower-intensity, cost-effective medication-only level of care that remains underutilized due to restrictive eligibility. The State is reviewing options to improve implementation and expand appropriate use.
  - The State revised the proposed AI contract language to require notification of clinical AI use rather than prior approval.
  - Adult Improvement performance continues to lag statewide. Proposed revisions to the measure were not approved by the State.
  - CCBHC certification is expanding to additional providers; however, participation in the Directed Payment and Charity Care programs will remain limited to LMHAs.
- **HHSC Performance Contracts / Grants and Local Initiatives**
  - The Titus Criminal Grant has been signed, and discussion was held regarding the SAMHSA grant opportunities the Center is currently pursuing.
- **Miscellaneous**
  - Lee Johnson and Mike Maples met recently with Senator Kolkhorst. Wayne expressed optimism the conversation may lead to positive outcomes in the future.

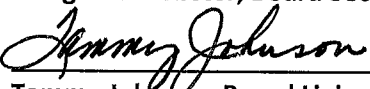
**CLOSURE**

**03.13.26 ADJOURNMENT**

The Chairperson asked whether there was any further business to come before the Board. Hearing none, a motion to adjourn was requested. Steve Earley moved to adjourn, and Dana Sills seconded the motion. The motion carried unanimously, and the meeting was adjourned.

Next meeting to be held Wednesday, May 27, 2026.

**ATTEST:**

\_\_\_\_\_  
 Margaret Webster, Board Secretary  
  
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 Tammy Johnson, Board Liaison/Transcriptionist

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 DATE:  
 5-27-26  
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 DATE: