



LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES

You are invited to join the LRCC Board of Trustee's Meeting

When: Wednesday, December 7th, 2022

Where: Rockwall Connections Building (IDD Training Center)

1525 Airport Road, Rockwall, Texas

Start Time: 5:00PM

Join Meeting by Zoom:

<https://us06web.zoom.us/j/84362530706?pwd=d1JYM1MvMGg3Vlp1L0RFS0Rvd3dVZz09>

Meeting ID: 843 6253 0706

Passcode: 231642

Dial by phone (audio only): 346-248-7799

Meeting ID: 843 6253 0706

Passcode: 231642

BOARD MEMBERS

		<i>Print Full Name</i>		<i>Signature</i>
1	✓	Tom Brown, Chair	Hunt County	Tom Brown
2	✓	Shae Green	Rockwall County	Zoom
3	✓	Margaret Webster	Kaufman County	Margaret Webster
4		Dana Sills	Hopkins County	Zoom
5	✓	Steve Earley	Lamar County	Steve Earley
6		Carrie Hefner	Camp County	A
7		Lisa Heine	Ellis County	Lisa Heine
8		Frances Neal	Titus County	A
9	✓	E. P. Pewitt	Morris County	E. P. Pewitt
10		Vacant	Navarro County	
11		Sheriff Ricky Jones	Franklin County	A
12	✓	Jan Brecht-Clark, Ph.D.	Delta County	Zoom

EX OFFICIO MEMBERS

13	Sherriff Singleton/Designee	Delta County	A
14	Sherriff Tatum/Designee	Hopkins County	A

LAKES REGIONAL STAFF AND GUEST

1	John Delaney	✓	
2	Erwin Hancock	✓	
3	James Williams	✓	
4	Kellie Walker	✓	
5	Jessica Ruiz	<i>Terrell Paterson</i>	
6	Laurie White	✓	
7	Larry Jonczak	✓	
8	Tammie Johnson	✓	
9	Judy Dodd	Recording Secretary	✓
	GUEST:		

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, DECEMBER 7, 2022, 5 PM

**THE MEETING WILL TAKE PLACE IN PERSON AND
VIA ZOOM AND IS AVAILABLE TO THE PUBLIC:**

You are invited to join Meeting by Zoom:

LRCC Board of Trustee's Meeting

When: Dec. 7th, 2022

Where: Rockwall Connections Building (IDD Training Center)
1525 Airport Road, Rockwall, Texas

Start Time: 5:00PM

Join Meeting by Zoom:

<https://us06web.zoom.us/j/84362530706?pwd=d1JYM1MvMGg3Vlp1L0RFS0Rvd3dVZz09>

Meeting ID: 843 6253 0706

Passcode: 231642

Dial by phone (audio only): 346-248-7799

Meeting ID: 843 6253 0706

Passcode: 231642

AGENDA

12.01.22 CALL TO ORDER

- Roll Call / Introduction of Guest.

12.02.22 APPROVAL OF MINUTES

- Regular Board Meeting Minutes of October 26, 2022

12.03.22 COMMENTS FROM CITIZENS

Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.

12.04.22 COMMITTEE MEETING REPORTS
NA

12.05.22 RECOMMENDATIONS FOR APPROVAL
NA

12.06.22 EXECUTIVE DIRECTOR REPORT (John Delaney)

- 1115 Transformation Waiver Update
- The Public Health Provider – Charity Care Pool (PHP-CCP)
- Texas Council Update
- HHSC Performance Contracts/Grants

LRCC Board of Trustees Meeting Agenda

- 12.07.22** **FISCAL REPORT** (*Erwin Hancock*)
- Motion to Accept Center's Financial Statement for Period(s) Ending: October, 2022.
- 12.08.22** **MENTAL HEALTH SERVICES REPORT** (*James Williams*)
- Texas Statewide Behavioral Health Strategic Plan
 - Electronic Health Record (EHR)
 - Buildings
- 12.09.22** **INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- IDDP Services
 - Training Center/Individual Skills and Socialization (ISS)
 - Home and Community-based Services (HCS) & Texas Home Living (TxHmL)
 - Intermediate Care Facilities (ICF)
 - Outpatient Biopsychosocial Intervention Team (OBI)
 - Telehealth
 - Staff
- 12.10.22** **QUALITY MANAGEMENT/CONTRACTS REPORT** (*Kellie Walker*)
- Contracts
 - Planning
 - Rights/Abuse, Neglect, & Exploitation Allegations
 - QM MH, NTBHA & Substance Abuse
 - IDD
- 12.11.22** **HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
 - Employee Benefits
- 12.12.22** **ADJOURNMENT**

**Lakes Regional Community Center
Upcoming Board-Related Meetings & Events**

*Regular Meeting of the Board of Trustees
655 Airport Road
Sulphur Springs, Texas*

AGENDA ITEM NO. 12.02.22

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

- Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of October 2022 as presented.

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, October 26, 2022, 5PM

BOARD MINUTES

AGENDA NUMBER	TOPIC
------------------	-------

10.01.22 CALL TO ORDER

The October 26, 2022 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Chairperson, Tom Brown at 5:00 PM with a quorum present by Zoom. Chairperson asked for Roll Call.

Members Present (In Person/Zoom):

Tom Brown, Hunt County, Chairperson Margaret Webster, Kaufman County
Jan Brecht-Clark, Ph.D., Delta County (Zoom) Steve Earley, Lamar County
E.P. Pewitt, Morris County Shae Green, Rockwall County (Zoom)
Sheriff Ricky Jones, Franklin County (Zoom)
Frances Neal, Titus County (Zoom) Dana Sills, Hopkins County

Members Absent: Lisa Heine, Ellis County, Carrie Hefner, Camp County

Vacant Seat(s): Navarro County

Guest(s): NA

Ex Officio Members Present: Sheriff Singleton, Delta County

Ex Officio Members Absent (Zoom): Sheriff Tatum, Hopkins County

Management Staff Present: John Delaney, Erwin Hancock, Larry Jonczak, Didi Thurman for James Williams, Jessica Ruiz, Laurie White.

Management Staff Zoom: NA

Management Staff Absent: James Williams, Kellie Walker

Board Liaison/Recording Secretary: Judy Dodd, Board Liaison/Recording Secretary

Tammie Johnson, Administrative Assistant to CFO

10.02.22 APPROVAL OF MINUTES

Recommended Board Action:

- **Approval of Minutes of September 28, 2022 meeting.**

Rational:

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chairperson asked for motion to approve. Motion made by E. P. Pewitt to approve and seconded by Steve Earley. A sign of aye approved minutes unanimously.

CLOSURE

10.03.22 COMMENTS FROM CITIZENS

- **NA**

CLOSURE

10.04.22 COMMITTEE MEETING REPORT

- NA
- CLOSURE**

10.05.22 RECOMMENDATIONS FOR APPROVAL

- NA
- CLOSURE**

10.06.22 EXECUTIVE DIRECTOR REPORT (*John Delaney*)

Recommended Board Action:

- None: Information only

Rationale:

Discussion on the following:

➤ **1115 Transformation Waiver Update:**

- Directed Payment Program – Behavioral Health Services (DPP-BHS)
 - Operates on state fiscal year but measures we report follow the calendar year.
 - Reporting period October and data will be services delivered from 01/01/22 – 06/30/22.
- DPP – BHS program includes two components.
 - Component 1 (B1-Dollar Increase) is a uniform dollar increase issued in monthly payments. Providers will report on progress made toward certification or maintenance of CCBHC status. Enrolled providers are also required to report on the implementation status of activities foundational to quality improvement.
 - Component 2 (B2-Rate Enhancement) is a uniform percent increase on certain CCBHC services. Providers are required to report on metrics that align with CCBHC measures and goals. Providers that have CCBHC certification are eligible for a higher rate enhancement.
- Payments are based only on Medicaid Managed Care clients that we serve in the STAR, STAR+PLUS or STAR Kids programs.

❖ **Update for October Board Meeting:**

- Reporting for the first period of Year-2 of this program is currently underway.
- 1115 waiver group is reviewing the data for 1/1/22 to 6/30/22 and its stratification by each MCO program.
- Report due November 6th.

➤ **The Public Health Provider – Charity Care Pool (PHP-CCP):**

- Programs provides uncompensated care reimbursement to help cover our costs for services to uninsured and indigent clients.
- First cost report due on November 14th, 2022. It will cover costs incurred in the previous 12-month period.
- ❖ **Update for October Board Meeting:**
 - Fiscal staff are putting together information to finalize our FFY uncompensated costs for this report that is due November 14th.
 - Attached document from the Tx. Council lists out several of the issues we are covering for this cost report.

- **Fiscal Year 2023 Board Schedule Update:**
 - Final Board schedule includes date for December meeting.
 - No meeting in November due to the Thanksgiving holiday.
 - Next meeting December 7th in Rockwall.
- **Texas Council Update:**
 - The HOW and the TX. Council Executive Directors and Quarterly Trustee Board met and the focus was on what the election may bring to the legislature.
- **HHSC Performance Contracts/Grants:**
 - Updated ECI contract for this fiscal year which includes additional ARPA funds has been received.
- **East Texas Behavioral Health Network (ETBHN) Update:**
 - No update for this month.
 - ETBHN leadership meeting scheduled in November.

CLOSURE

10.07.22 FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

- Motion to Accept Center's Financial Statement for Period(s) Ending: September, 2022

Rationale:

Discussion on the following:

- **Erwin presented the Center's financial reports for the month(s) of September 2022.**
 - Noted: First month of new fiscal year revenue over expenditures.

Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve financials for the month(s) of September 2022. E. P. Pewitt made motion to approve with second by Margaret Webster. Financial were approved unanimously sign of aye.

CLOSURE

10.08.22 MENTAL HEALTH SERVICES REPORT (James Williams)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

Due to the absence of James Williams, Didi Thurman reported on the following:

- **Electronic Health Record (EHR) Clinical Visits**
 - Working on RFP
 - Looking at products at other centers
 - Staff included on these visits and were appreciative to have input.

CLOSURE

10.09.22 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- Staff appreciated being included in research of EHR.
- IDD preparing for fall festival.
- Special Olympics starting up.
- Still working on vacancies.

CLOSURE

10.10.22 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Planning**
 - Local PNAC: Draft Local Planning & Network Development (LPND) will be posted on the Lakes website October 1, 2022–October 30, 2022.
 - Regional PNAC: LPND will be presented at the next Regional PNAC meeting on December 7, 2022. Recommendations to Centers will follow.
- **Rights / Abuse, Neglect, & Exploitation Allegations**
 - Rights Violations Allegations: 5 Unconfirmed
 - A,N, & E Allegations: Open APS Investigations -2; Closed -1
 - Corporate Compliance: 3 staff inadequately documenting services.
 - Payback and Training to follow – plan of correction submitted.
- **QM MH, NTBHA & Substance Abuse**
 - MH & SUD Performance Measures: To be held harmless until further notice due to COVID-19.
 - Superior audit: Overall score 98.33%.
 - Optum audit: Charts uploaded into Optum's system for audit.
 - HHSC MH CAP: Plan of correction submitted.
- **IDD**
 - Lakes will be held harmless for performance measures and outcomes until further notice due to COVID-19.
 - HHSC IDD Audit: A corrective action plan for annual audit findings.

CLOSURE

10.11.22 HUMAN RESOURCES REPORT (Jessica Ruiz)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Staffing issues**
 - 439 authorized FTEs and 392 employees.
 - 15 positions filled, 12 were new hires

- 4 separations, (2 voluntary)
- Training and Development: 17 classes with 76 participants
- **Employee Compensation and Benefits:**
 - September benefits report reflects the changes from value to enhance plan and an increase in employee's retirement contributions.
 - Covid exposures continue to decrease.
 - YTD: No large claims.

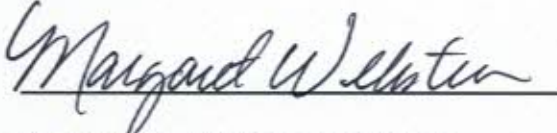
CLOSURE

10.12.22

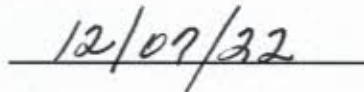
ADJOURNMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. Jan Brecht-Clark made motion to adjourn and seconded by E. P. Pewitt. With no further discussion motion carried unanimously by a sign of aye.

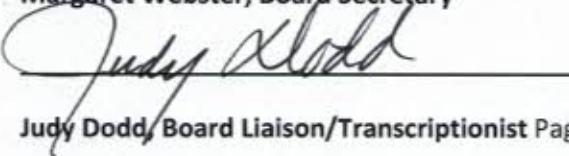
ATTEST:

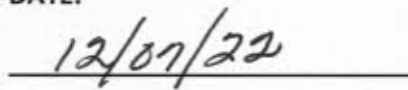


Margaret Webster, Board Secretary



DATE:





AGENDA ITEM NO. 12.03.22

Citizens' Comments

RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

AGENDA ITEM NO. 12.04.22

Committee Meeting Reports

RECOMMENDATIONS FOR APPROVAL:

NA

Rationale:

Report of the following committees of the Board of Trustees, if applicable:

- Budget & Finance, Margaret Webster, Chair
 - **No Meeting Posted**
- Human Resources, Shae Green, Chair
 - **No Meeting Posted**
- Programs, Dana Sills, Chair
 - **No Meeting Posted**

AGENDA ITEM NO. 12.05.22

Recommendations for Approval:

➤ NA

Rationale:

No recommendations presented.

AGENDA Item No: 12.06.22
Executive Director's Report:

Recommended Board Action:
None: For Information Only

Rational:

Executive Director Report:

1. 1115 Transformation Waiver Update:

Directed Payment Program – Behavioral Health Services (DPP-BHS)

This program operates on the state fiscal year but the measures we report follow the calendar year.

The DPP-BHS program includes two components:

- Component 1 (B1-Dollar Increase) is a uniform dollar increase issued in monthly payments to entities participating in the program. As a condition of participation, providers will report on progress made toward certification or maintenance of CCBHC status. Enrolled providers are also required to report on the implementation status of activities foundational to quality improvement, such as telehealth services, collaborative care, integration of physical and behavioral health, and improved data exchange.
- Component 2 (B2-Rate Enhancement) is a uniform percent increase on certain CCBHC services. As a condition of participation, providers are required to report on metrics that align with CCBHC measures and goals. Providers that have CCBHC certification are eligible for a higher rate enhancement.

Payments are based only on Medicaid Managed Care clients that we serve in the STAR, STAR+PLUS or STAR Kids programs.

Update for December Board Meeting:

Reporting for the first period of Year-2 of this program is currently complete. As of now, we haven't received any questions regarding our submission. Currently we are still reconciling the previous year's payments and outstanding balances from each MCO.

2. The Public Health Provider – Charity Care Pool (PHP-CCP)

This program provides uncompensated care reimbursement to help cover our costs for services to uninsured and indigent clients. It follows the federal fiscal year calendar of October 1 through September 30th.

Update for October Board Meeting:

We submitted our cost report for this program and it is currently under review by HHSC. We received their first list of questions requesting additional documentation to support

some of the cost categories claimed on the report. These are due December 5th. Our total claim on the report is for 5,854,323.34. This amount along with the total we expect for the DPP program this year will mirror what our usual total revenue were during the past years through the DSRIP program. Once our cost report has cleared the review from HHSC, we should expect a payment on the total amount sometime in April.

3. Texas Council Update:

Both the Health Opportunities Workgroup (HOW) and the TX. Council Executive Directors Consortium have been helping to steer the completion of the CCP cost report and the negotiations with HHSC on the supporting documentation needed. The HOW recently completed its work plan for the coming year. It contains several major priorities including:

- Achieving Full Potential of CCBHC Model of Care
- Addressing Crisis Continuum
- Supporting IDD Services
- Promoting Children's Mental Health and Substance Use Services
- Addressing Social Determinants of Health
- Tracking and Describing New and Emerging Topics and Issues

The Texas Council is currently tracking over 300 bills since pre-filing for the upcoming legislative session started in November. Many are on subjects related to workforce needs, children's services, criminal justice, substance use disorders, and other behavioral health and IDD related topics. Executive Directors will begin receiving weekly bill updates starting on January 10th and continuing through the duration of the session.

4. HHSC Performance Contracts/Grants

We have received and signed our NTBHA contract for this year. It has now changes in funds or programs from our previous contract.

We have not received any updated amendments to our current HHSC agency performance contracts during this month.

AGENDA ITEM NO. 12.07.22
Fiscal Reports

RECOMMENDATIONS FOR APPROVAL:

- Center's financial statement for the month(s) of October, 2022.

Rationale:

- Review and take action to approve Center's financial statement for the month(s) of October, 2022.

Lakes Regional Community Center
Financial Report
For the Month of October 2022

Erwin Hancock
Chief Financial Officer

November 23, 2022

**Lakes Regional Community Center
Financial Report Outline**

I. Financial Summary	Page 1
II. Balance Sheet	Page 2
III. Income Recap by Division	Page 3
Comparative Income Statement	Pages 4-5
Statement of Revenues & Expenditures	Page 6
IV. Related Data	Pages 7-8

Lakes Regional Community Center
 Financial Summary for the Month Ending October 31, 2022

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,486,229	\$6,817,497
Expenses	\$3,294,530	\$6,482,958
Net Income	\$191,699	\$334,540

Balance Sheet Summary

	Current YTD as of October 31, 2022	Last YTD as of October 31, 2021	Year to Year Change
Total Assets	\$37,127,836	\$32,327,691	\$ 4,800,145
Total Liabilities	\$9,023,281	\$7,548,842	\$ 1,474,439
Fund Balance	\$28,104,555	\$24,778,849	\$ 3,325,706

Lakes Regional Community Center
Balance Sheet

	As of 10/31/2022	As of 10/31/2021	Net Change
Current Assets			
Cash	\$ 20,038,373	\$ 16,813,722	\$ 3,224,651
Accounts Receivable	4,460,511	3,695,473	765,038
Other Current Assets	1,220,185	1,009,804	210,381
Total Current Assets	\$ 25,719,069	\$ 21,518,999	\$ 4,200,070
Long-Term Assets			
Fixed Assets (net of depreciation)	\$ 8,275,155	\$ 7,843,054	\$ 432,101
Other Long-Term Assets	3,133,612	2,965,638	167,974
Total Long-Term Assets	\$ 11,408,767	\$ 10,808,692	\$ 600,075
Total Assets	\$ 37,127,836	\$ 32,327,691	\$ 4,800,145
Current Liabilities			
Accounts Payable	\$ 1,359,926	\$ 769,672	\$ 590,254
Accrued Expenses	1,250,545	940,883	309,662
Short-term Debt	3,279,198	2,872,649	406,549
Total Current Liabilities	\$ 5,889,669	\$ 4,583,204	\$ 1,306,465
Long-term Debt	\$ 3,133,612	\$ 2,965,638	\$ 167,974
Total Long-Term Debt	\$ 3,133,612	\$ 2,965,638	\$ 167,974
Total Liabilities	\$ 9,023,281	\$ 7,548,842	\$ 1,474,439
Investment In General Fund Assets	\$ 8,275,155	\$ 7,843,054	\$ 432,101
Fund Balance at Beginning of Year	19,829,400	16,935,795	2,893,605
Total Equities and other Credits	\$ 28,104,555	\$ 24,778,849	\$ 3,325,706
Total Liabilities, Equities and other Credits	\$ 37,127,836	\$ 32,327,691	\$ 4,800,145

Lakes Regional Community Center
Income Statement Recap by Division
As of October 31, 2022

<u>Division</u>	<u>Current Month</u>	<u>Year to Date</u>
MH	\$ 186,185	306,078
Mental Health First Aid & Outreach	(85)	397
Hospitality House	2,741	5,669
IDD	(16,490)	3,104
ECI	(7,914)	(14,405)
Administration	(8,795)	(7,736)
Expending Fundraising	(250)	(255)
Telemedicine Services (All locations)	1,291	2,870
Medical Prescriber Services	14,033	17,956
CCBHC/CMHC SAMSHA Grants	15	1,004
Collaborative Grant	20,967	22,162
Education Services Pittsburgh	0	0
House Bill 133	0	0
TANF Pandemic Emergency Assistance	0	(2,303)
Total Lakes	\$ 191,699	\$ 334,540

Lakes Regional Community Center
Comparative Income Statement for the Month ended October 31, 2022

	10/31/2022	10/31/2021	Variance	Var %
Revenues				
General Revenue IDD	\$227,691	\$246,657	(\$18,966)	-8%
General Revenue MH	\$696,408	\$690,951	\$5,457	1%
Early Childhood Intervention Revenue	\$124,479	\$74,151	\$50,328	68%
Charity Care Pool / DPP	\$518,395	\$568,585	(\$50,190)	-9%
NTBHA Revenue	\$205,962	\$209,375	(\$3,414)	-2%
Medicaid Revenue	\$266,557	\$272,083	(\$5,526)	-2%
Medicare Revenue	\$6,987	\$5,046	\$1,941	38%
HCS Revenue	\$429,972	\$431,729	(\$1,757)	0%
Managed Care Revenue	\$132,455	\$103,257	\$29,198	28%
Private Insurance	\$19,736	\$14,466	\$5,270	36%
Client Fees	\$2,646	\$1,853	\$793	43%
Other Revenue	\$854,940	\$632,909	\$222,031	35%
Total Revenues	\$3,486,229	\$3,251,062	\$235,167	7%
Expenses				
Salaries and Wages	\$1,639,138	\$1,546,004	\$93,134	6%
Employee Benefits	\$568,314	\$541,556	\$26,758	5%
Staff Training	\$6,056	\$4,472	\$1,584	35%
Furniture and Equipment	note1 \$25,401	\$882	\$24,519	2780%
Maintenance and Repairs	\$22,220	\$45,200	(\$22,980)	-51%
Utilities	\$32,493	\$44,000	(\$11,507)	-26%
Client Support	\$4,954	\$4,679	\$275	6%
Supplies	\$32,880	\$24,796	\$8,084	33%
Vehicle Maintenance	\$5,224	\$5,659	(\$435)	-8%
Insurance Costs	\$29,597	\$26,629	\$2,968	11%
Debt Service	\$30,125	\$27,801	\$2,324	8%
Other Expenses	\$898,127	\$792,463	\$105,664	13%
Total Expenses	\$3,294,530	\$3,064,141	\$230,389	8%
Net Surplus/(Deficit)	\$191,699	\$186,921	\$4,778	3%
note1 - Includes HVAC Unit for Ninth Street Group Home = \$8,000; Office Furniture, Group Room Chairs for CMHC Program = \$17,990				

Lakes Regional Community Center
Comparative Income Statement for the period ended October 31, 2022

	YTD ended 10/31/2022	YTD ended 10/31/2021	Variance	Var %
Revenues				
General Revenue IDD	\$439,737	\$484,515	(\$44,778)	-9%
General Revenue MH	\$1,431,241	\$1,375,957	\$55,284	4%
Early Childhood Intervention Revenue	\$230,686	\$153,725	\$76,961	50%
Charity Care Pool / DPP	\$1,036,790	\$1,137,170	(\$100,380)	-9%
NTBHA Revenue	\$410,345	\$418,728	(\$8,383)	-2%
Medicaid Revenue	\$539,094	\$532,403	\$6,691	1%
Medicare Revenue	\$9,563	\$6,373	\$3,190	50%
HCS Revenue	\$837,602	\$821,362	\$16,240	2%
Managed Care Revenue	\$262,494	\$210,813	\$51,681	25%
Private Insurance	\$38,982	\$23,037	\$15,945	69%
Client Fees	\$5,528	\$5,434	\$94	2%
Other Revenue	\$1,575,436	\$1,193,342	\$382,094	32%
Total Revenues	\$6,817,497	\$6,362,859	\$454,638	7%
Expenses				
Salaries and Wages	\$3,280,658	\$3,168,663	\$111,995	4%
Employee Benefits	\$1,153,933	\$1,097,671	\$56,262	5%
Staff Training	\$11,385	\$9,215	\$2,170	24%
Furniture and Equipment	\$31,980	\$8,549	\$23,431	274%
Maintenance and Repairs	\$45,206	\$58,181	(\$12,975)	-22%
Utilities	\$82,594	\$63,571	\$19,023	30%
Client Support	\$8,685	\$10,636	(\$1,951)	-18%
Supplies	\$53,572	\$47,936	\$5,636	12%
Vehicle Maintenance	\$11,649	\$9,833	\$1,816	18%
Insurance Costs	\$59,194	\$53,259	\$5,935	11%
Debt Service	\$60,251	\$55,603	\$4,648	8%
Other Expenses	\$1,683,851	\$1,537,741	\$146,110	10%
Total Expenses	\$6,482,958	\$6,120,858	\$362,100	6%
Net Surplus/(Deficit)	\$334,540	\$242,001	\$92,539	38%

Lakes Regional Community Center
 Statement of Revenues and Expenditures
 For the Period Ending October 31, 2022

Revenues	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Total
Local	\$ 78,524	\$ 91,481	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 170,005
State Programs	1,597,127	1,595,145											3,192,272
Federal Programs	1,433,799	1,568,603											3,002,402
Interest Income	17,435	25,039											42,474
North Texas BH Assoc	204,383	205,962											410,345
TOTAL REVENUES	\$ 3,331,268	\$ 3,486,229	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 6,817,497
Expenditures													
Current:	\$ 1,641,520	\$ 1,639,139	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 3,280,658
Salaries & Wages	985,619	\$568,314											1,553,933
Employee Benefits	4,390	\$11,316											15,706
Other Operating Expenses:	110,953	\$122,817											233,770
HCS Contract	9,716	\$16,849											26,565
Consult/Pro Svcs - Internal	356,947	\$359,149											716,096
Contracts with Other Orgs-Ext	6,944	\$6,498											13,442
ICFMR Quality Assurance Fees	7,804	\$12,714											20,517
TXHMI Contracts	1,152	\$760											1,919
Contracted Lab Services	5,329	\$6,058											11,385
Staff Development/Training	4,207	\$12,794											17,001
Non-Clinical Contracts with Others	16,590	\$16,337											34,927
Pharmaceuticals/Supplies	6,368	\$5,951											12,319
Atypical Meds	3,000	\$0											3,000
Patient Asst Programs/Filing Fees	24,460	\$57,447											81,907
Training and Travel	20,692	\$32,880											53,572
Consumable Supplies	11,444	\$7,692											19,136
Building Capital Outlay	650	\$8,000											8,650
Furniture/Equipment over \$5,000	14,825	\$14,435											29,259
Computer Capital Outlay	3,829	\$17,401											23,330
Furniture/Equipment under \$5,000	3,019	\$9,052											12,071
Copier Equipment Rental	18,870	\$9,003											28,473
Computer Equipment Under \$5,000	15,235	\$28,550											43,785
Other Monthly Expenses	12,413	\$13,280											25,692
Computer Software Support Fees													0
Computer Software Fees for HR System													0
Bad Debts	122,834	\$120,069											242,833
Building Rent, Repair, Maintenance	8,425	\$5,224											11,649
Building Rent to Other Programs	9,536	\$1,069											19,205
Vehicle Operating Expense	50,101	\$32,493											82,594
Vehicle Fuel Costs	16,850	\$29,147											44,997
Non-Client Utilities	7,455	\$7,455											14,910
Telecommunications	29,597	\$5,000											34,597
Data Connect/Internet Access	3,731	\$4,954											8,685
Crisis Hotline Answering Svc	8,275	\$9,722											17,997
Insurance	5,351	\$5,272											10,623
Client Support Costs	30,125	\$30,125											60,251
Peer Training and Support	452	\$242											694
MTBHA Supported Housing	255	\$700											955
Debt Service		\$250											250
DPP BHS Prem Tax Risk Admin		\$1,262											1,262
COVID-19 Expenses													0
ECI Client Support Costs													0
Expanding Fund Raising Funds													0
Program Indirect													0
LRM/MRC Board Expenses													0
Expanding Red River Funds													0
Expanding Empowerment Funds													0
ECI In-Kind Volunteers													0
Service Costs Unallowable													0
Total Other Operating Expenses													0
TOTAL EXPENDITURES	\$ 142,841	\$ 191,699	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 334,540
Excess (deficiency) of revenues over expenditures													

Lakes Regional Community Center
 FY22 Aged Accounts Receivable
 OCTOBER

Accounts Receivable Description	Amount	Oct Current	Sep 30 Days	Aug 60 Days	Jul 90 Days	Jun & prior 120 +
MAC Adm Claim	985,359.01	109,149	109,149	77,169	77,169	612,723
FY22 2nd Qtr (Jan-Mar) - \$381,216 (billed)						
FY22 3rd Qtr (Apr-Jun) - \$231,607 (accrual)						
FY22 4th Qtr (Jul-Sep) - \$372,636 (accrual)						
NTBHA: \$3,060.85						
Substance Abuse - GVL	2,800.59	2,801	-	-	-	-
Medicaid	301,296.85	242,026	6,912	8,346	4,228	39,785
Medicare **	3,012.31	2,817	196	-	-	-
Private Insurance **	9,729.94	8,148	960	623	-	-
Chip **	617.40	584	33	-	-	-
MANAGED CARE:						
Amerigroup	43,677.70	35,974.17	7,469.48	234	-	-
Superior (Cenpatico)	35,497.10	34,997	359	87	54	-
Optum	30,480.60	27,732	2,749	-	-	-
Cigna	68.71	35	33	-	-	-
Texas Childrens Plan	1,599.20	1,599	-	-	-	-
Beacon	13,517.48	13,428	20	70	-	-
Molina	24,058.65	24,037	22	-	-	-
Aetna Better Health	3,038.45	3,038	-	-	-	-
Texas Home Living - North	498.09	498	-	-	-	-
Texas Home Living - South	7,071.91	7,072	-	-	-	-
HCS - North	134,520.20	134,520	-	-	-	-
HCS - South	84,929.68	84,930	-	-	-	-
Reimbursable Svcs-TxHml North & South	9,607.58	9,608	-	-	-	-
Reimbursable Svcs-HCS North	62,699.95	62,700	-	-	-	-
Reimbursable Svcs-HCS South	6,725.88	6,726	-	-	-	-
HCS Rm/Brd	-	-	-	-	-	-
ICF Residential Homes	209,702.97	126,271	10,293	10,636	14,903	47,599
ARPA - HCS & TxHML	291,558.06	50,270	61,073	79,243	47,534	53,437
Block Grant/TANF-Title XX Gen Revenue	47,396.26	23,702	23,694	-	-	-
CMHC Samsha Grant (798) 1370-6600	133,789.00	133,789	-	-	-	-
CCBHC Samsha Grant (799) 1370-6500	59,114.00	59,114	-	-	-	-
MCOT-Hotline ARPA	14,389.92	3,954	3,977	6,459	-	-
GR HB133-Outpatient Cap Activity	17,900.04	8,924	8,976	-	-	-
Supported Employment	-	-	-	-	-	-
Day Hab Billings (Private Providers)	28,198.73	14,554	8,062	4,617	966	-
1048 IDD Billed Svcs	13,396.29	4,919	8,477	-	-	-
ECI Grant Revenue	298,821.16	67,466.20	-	103,282	128,073	-
ECI Respite	1,120.00	700.00	-	-	420	-
ECI TWC Grant	8,555.00	8,555.00	-	-	-	-
ECI ARPA Grant	4,361.90	4,361.90	-	-	-	-
ECI Priv Ins	11,905.56	8,148	2,784	784	169	20
ECI Medicaid	34,015.46	34,015	-	-	-	-
ECI Managed Care	51,288.69	35,403	2,013	880	6,043	6,949
ECI Chip	-	-	-	-	-	-
A/R Other Employees	-	-	-	-	-	-
A/R Employee Insurance (Cobra)	412.18	-	-	-	-	412
TCOOMMI GRANT	110,883.90	25,878	23,714	25,693	35,599	-
TDCJ Contract-Greenville	17,252.94	4,813	3,797	8,643	-	-
TDCJ - Sherman/Bonham/Paris	49,688.19	15,682	16,776	17,230	-	-
Fannin County Drug Court	2,500.00	2,500	-	-	-	-
Titus County Drug Court	1,000.00	1,000	-	-	-	-
DSHS Region 3	13,060.05	13,060	-	-	-	-
DSHS Region 4	11,740.42	11,740	-	-	-	-
DSHS MHFA Outreach	4,779.56	356	4,424	-	-	-
ICF Upper Payment Limit	126,862.00	32,536	32,536	30,895	30,895	-
SAC Prog -Hunt County	1,784.44	1,784	-	-	-	-
ECC - (Enhanced Comm Coord)	20,242.28	8,215	11,947	80	-	-
Comm Education (Curt Pitton)	5,180.00	5,180	-	-	-	-
CCP (Charity Care Pool)	1,036,790.00	518,395	518,395	-	-	-

Misc Revenue - 1370-1200 - \$72,014.24						
** Retirement Forfeiture Balance (08/31)	-	-	-	-	-	-
**Spectrum/TW Book Credits - Grnvl	160.20	-	-	-	-	160
**FY22 Forfeiture Bal Due	28,636.73	28,637	-	-	-	-
**FY22 DPP (1) Bal Due	38,084.03	-	-	38,084	-	-
**Bonnie Lea Ins Claim	5,000.00	5,000	-	-	-	-
**08/26 Pyrl adjust Bigby	133.28	133	-	-	-	-

		GL bal	bal ck
FY23	Balance Due	4,460,510.52	4,460,510.52
	Sep Bal Due	3,752,449.71	708,060.81
	Aug Balance Due	3,724,670.95	735,839.57
	Jul Balance Due	8,960,681.77	(4,500,171.25)
	Jun Balance Due	6,824,810.71	(2,364,300.19)
	May Balance Due	5,828,909.26	(1,368,398.74)
	Apr Balance Due	5,718,056.03	(1,257,545.51)
	Mar Balance Due	368,835.76	4,081,674.76
	Feb Balance Due	1,035,815.44	3,424,695.08
	Jan Balance Due	3,503,057.43	957,453.09
	Dec Balance Due	5,195,181.23	(734,670.71)
	Nov Balance Due	4,575,016.72	(114,506.20)
	Oct Balance Due	3,695,473.34	765,037.18
FY22	Sep Balance Due	3,295,481.89	1,165,028.63
	Aug Balance Due	2,849,661.22	1,610,849.30
	Jul Balance Due	3,027,271.97	1,433,238.55
	Jun Balance Due	6,517,005.39	(2,056,494.87)
	May Balance Due	5,787,236.69	(1,326,726.17)
	Apr Balance Due	4,191,244.93	269,265.59
	Mar Balance Due	4,191,244.93	269,265.59
	Feb Balance Due	3,505,346.09	955,164.43
	Jan Balance Due	3,136,893.13	1,323,617.39
	Dec Balance Due	4,825,281.48	(364,770.96)
	Nov Balance Due	4,379,915.08	80,595.44
	Oct Balance Due	4,110,911.88	349,598.64
FY21	Sep Balance Due	3,465,064.05	995,446.47
FY20	Aug Balance Due	2,590,621.62	1,869,888.90
	Jul Balance Due	2,163,708.17	2,296,802.35
	Jun Balance Due	4,250,475.75	210,034.77
	May Balance Due	4,344,360.19	116,150.33
	Apr Balance Due	4,678,182.25	(217,671.73)
	Mar Balance Due	3,866,748.23	593,762.29
	Feb Balance Due	3,381,352.87	1,079,157.65
	Jan Balance Due	3,024,731.51	1,435,779.01
	Dec Balance Due	4,487,991.29	(27,480.77)

AGENDA ITEM NO.
Behavioral Health Director

12.08.22

Recommended Board Action:
None. Informational purposes only.

Rationale:

1. Texas Statewide Behavioral Health Strategic Plan
2. Electronic Health Record (EHR)
3. Buildings
 - a. Terrell MH-400 Airport Rd.
 - b. Terrell Admin-1 Skyline
 - c. Greenville MH-4200 Stuart St.
 - d. Greenville MH-Coffee House
 - e. Rockwall MH-2435 Ridge Rd.
 - f. Sherman SUD-809 E. Gallagher
 - g. Bonham SUD-410 W. Sam Rayburn Dr.
 - h. Sulphur Springs MH-655 Airport Rd.
 - i. Mt. Pleasant MH-1300 W. 16th St.
 - j. Paris MH-395 N. Main St.
 - k. Paris MH-22 W. Cherry St.
 - l. Paris SUD & TCOOMMI-637 Clarksville St.

Make Texans safe and whole, mentally

State ranks last in mental health care access, giving legislators a job to do

By BONNIE COOK

Mental Health America of Greater Dallas has released its 2023 State of Mental Health in America Report. This is the eighth consecutive year the organization has released the report, and sadly, Texas' overall rank continues to be poor at 46th in the country.

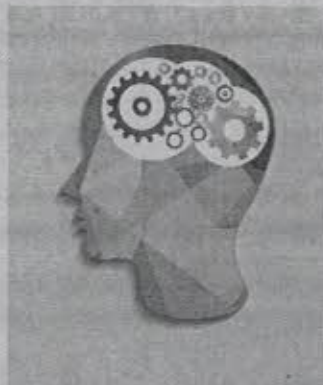
Although the state ranked 12th for youth with substance use disorder and 20th for the percentage of youth with severe depression, it ranks 50th for uninsured adults with mental health conditions and 50th for workforce availability.

Most concerning, Texas ranks 51st on measures of access to mental health care. (The report included the District of Columbia.)

That standard measures access to insurance, treatment, quality and cost of insurance, and access to special education.

These 2023 numbers are alarming, but there is a reason for hope. Texas is one of the top three states showing a low prevalence of mental illness in adults and the third lowest for adults with suicidal ideation.

Previous mental health initiatives passed in the Texas Legislature, like Texas Child Health Access Through Telemedicine and the Texas Child Mental Health Care Consortium, demonstrate that legislators understand the state's



Getty Images

There is a reason for hope. Texas is one of the top three states showing a low prevalence of mental illness in adults and the third lowest for adults with suicidal ideation.

mental health crisis and are willing to put state dollars toward finding solutions.

While no data set captures all aspects of a particular mental health system, this 2023 State of Mental Health in America report analyzes the most recent federal data sets and provides a snapshot of Texas' mental health status for policy and program planning, analysis, and evaluation purposes.

In its advocacy role, MHA-Greater Dallas will work with elected officials and community members on improved mental health care in Texas and makes these recommendations for the

88th legislative session:

- Provide sustainable funding for 988 crisis services, including comprehensive community-based care to prevent crises and for post-crisis care.

- Dedicate funding for school-based mental health services, including district demonstration grants, technical assistance leveraging federal Medicaid dollars, and a requirement for mental health spending within school safety allotments.

- Ensure parity enforcement is in place to enable people to receive access to the care that their insurers are responsible for providing.

- Create and implement finance models that increase Medicaid reimbursement rates, improve technical assistance for integrated health care settings, improve workforce pathways with an emphasis on growing peer support providers through new approaches to licensing, increase wages and loan repayment support, expand one-year post-birth medical assistance to reduce the number of new mom deaths due to behavioral health — currently the leading cause of death for new moms nationally, and ensure accountability and transparency within all systems of care.

Our research shows that Texas has a long way to go to improve mental health. But with the Texas spirit behind us, we can make more Texans safe and whole.

Bonnie Cook is executive director of Mental Health America of Greater Dallas. She wrote this column for The Dallas Morning News.

AGENDA Item No.: 12.09.22

**Intellectual and Developmental Disabilities Director's Report
Recommended Board Action: None Information Only**

1. IDDP Services

- HCS individual in Paris impacted by tornado on November 4, 2022
- IDDP Electronic Health Records (EHR) Workgroup team has completed the EHR Spec Sheet.
- Supported Employment Apprenticeship Program

2. Training Centers/Individual Skills and Socialization (ISS):

- ISS Licensing application process was released!

3. Home and Community-based Services (HCS) & Texas Home Living (TxHmL):

- 2 vacancies in Waxahachie Group Home
- 3 more individuals employed in the community

4. Intermediate Care Facilities (ICF):

- Vacancy filled @ Bonnie Lea

5. Outpatient Biopsychosocial Intervention Team (OBI):

- The OBI program met with the Texas ARC Whole Person Project

6. Telehealth:

- Follow Ups (97) = Corsicana- 26, Greenville-13, Mt Pleasant -18, Paris-0, Sulphur Springs-6, Terrell-21, Waxahachie 13
- New Evaluations this month (3)
- Hospital Discharges this month - (0)
- IDD/MH Tele-health Clinics are operating 3 days a week

7. Staff:

- DFPS completed both long-term cases
- 1 vacant prn RN position in Terrell
- IDD Provider Specialist positions available across all counties
- Interviews were conducted for Telehealth admin

AGENDA ITEM NO. 12.10.22

Contracts & Quality Management Report

Recommended Board Action

None. Information only.

Rationale:

1. CONTRACTS

- NTBHA MH Contract Amendment #5: We received an amendment to our MH contract extending the contract term through FY23 and funding remained the same at \$2,479,980.00.
- NTBHA SUD Contract Amendment #3: We received an amendment to our SUD contract extending the contract term through FY23 and funding remained the same at \$52,000.00.
- NTBHA PASRR Interlocal Agreement Amendment #1: We received an amendment to our interlocal agreement extending the contract term through FY23.

2. PLANNING

- **Local PNAC:**
 - The Draft Local Planning & Network Development (LPND) plan was posted on our website from October 1, 2022, through October 31, 2022. We did not receive any notices of potential providers. The LPND was presented at our local PNAC meeting on November 22, 2022. The PNAC did not have any recommendations.
- **Regional PNAC:**
 - The Regional PNAC Meeting will be held December 7, 2022. The LPND will be presented for comment.

3. RIGHTS/ABUSE, NEGLECT, & EXPLOITATION ALLEGATIONS

Rights Violations Allegations

- GR: 2 – Unconfirmed (2-Paris MH)
- NTBHA MH: 1 – Unconfirmed (Greenville MH)
- IDD: 2 – Unconfirmed (1-IDDA, 1-IDDP)

A, N, & E Allegations

Closed DFPS Investigations: 2

- Paris Group Home (from May 2022)
 - Results: Unconfirmed
- Host Home Companion Care (from September 2022)
 - Results: Unconfirmed

4. QM MH, NTBHA & SUBSTANCE ABUSE

- HHSC MH FY22Q3-Q4 Performance Measures: We received notification from HHSC on November 14, 2022, that Lakes did not meet the minimum target on the following measures: Family Partner Support Services and Adult Monthly Service Provision. Due to the Covid-19 pandemic, HHSC will not recoup for failure to achieve service targets, outcomes, and performance measures.
- HHSC MH CAP: We submitted a corrective action plan to HHSC in response to three findings during the audit on October 5, 2022. The corrective action plan was accepted by HHSC on November 14, 2022. HHSC will conduct a CAP follow-up in six months to ensure items on the CAP were implemented.
- HHSC Mystery Caller: HHSC called the Paris MH Clinic and did not receive any mystery caller findings for FY23Q1.
- NTBHA Mystery Caller: We received findings for FY23Q1 for not referring individuals to OSAR. A plan of correction was submitted to NTBHA on November 10, 2022.
- Community Profile: We submitted our Community Profile to Texas Council on October 24, 2022.

- **OIG Request for Information:** The OIG requested information regarding Private Psychiatric Bed (PPB) monitoring for the time period of January 1, 2022, through September 30, 2022. All requested information was submitted to the OIG on November 9, 2022.
- **Walk Behinds:**
 - **MCOT Peer Review:** 0 charts scored below 70%. The difference between peer scoring and QM is 2%.

5. IDD

- **IDD Service Target:** Lakes will be held harmless for performance measures and outcomes until further notice due to COVID-19.
- **HHSC IDD CAP:** HHSC accepted our corrective action plan on October 22, 2022 and may conduct a follow up in the future to ensure the CAP has been implemented.

AGENDA ITEM NO. 12.11.22

Human Resources Report

Recommended Board Action:

None; information only.

1. Staffing Issues

➤ Headcount

We had a total of 439 authorized FTEs and 393 employees in the month of October. We filled 8 positions, 6 of which were new hires and two internal transfers. We currently have 46 vacancies, 2 from General Administration, 1 from ECI, 22 from IDD Services and 21 from the MH services.

➤ Separations

We had four separations two of them were voluntary, one neutral and one no call no show. Reasons for voluntary separations were; one did not feel she was suited to do the job she was hired for and the other one was not happy at the job.

➤ Recruitment

Some of the sources used to advertise our openings were Indeed, Newspapers, Colleges and Universities website, Facebook, Texas Workforce Commission website and Chambers of Commerce.

➤ Training and Development

We had 12 classes with a total of 51 participants. Trainings for this month were CPR (*Cardio Pulmonary Resuscitation*), SAMA (*Satori Alternatives for Managing Aggression*), ASIST (*Applied Suicide Intervention Skills Training*), and SOSAM (*Supervision of Self-Administration of Medication*).

2. Compensation & Benefits

➤ We had three employees who tested positive for COVID-19 in October, both recovered well and are now back at the office. One request for COVID Sick Pool leave was received, and 40 hours were granted to one employee.

➤ So far, there is one large claim; however, it does not exceed the stop loss limit.

HR Monthly Report
FY2021

11/30/2022

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	YTD
# Vacant Positions	21	21											21
# Full-Time Vacancies	17	17											17
# Part-Time Vacancies	4	4											4
II. Recruitment													
# Applications Received	107	157											264
# Applicants	83	127											210
# Positions Filled	15	8											23
# New Hires	12	6											18
# Internal Promotions/Transfers	3	2											5
III. Separations													
# Separations *	4	4											8
YTD Avg # Employees	392	392											392
YTD Turnover Rate	1.27%	2.01%											1.64%
* excludes temporary, PRN, & RIF													0
Avg LOS (Yrs)	8.30	0.03											4.17
# Involuntary Separations	2	1											3
# Voluntary Separations	2	3											5
# Vol Separations < 90 Days Empl	0	2											2
# Vol Separations > 90 Days < 1 Yr	0	0											0
IV. Training													
# NEO Classes	2	2											4
# NEO Participants	11	6											17
# CPR Classes	7	4											11
# CPR Participants	28	10											38
# SAMA Initial Classes	3	1											4
# SAMA Initial Participants	11	5											16
# SAMA Refresher Classes	5	3											8
# SAMA Refresher Participants	26	14											40
# ASIST Initial Classes	0	1											1
# ASIST Initial Participants	0	15											15
# SOSAM Classes	0	1											1
# SOSAM Participants	0	1											1
# YMHFA Classes	0	0											0
# ISD Participants	0	0											0
# AMHFA Classes	0	0											0
# Community Participants	0	0											0
Total # Events	17	12											29
Total # Participants	76	51											127
V. Benefits													
<i>Retirement</i>													
# Eligible Employees	354	352											706
# 457(b) Participants	291	289											580
# Participating at 5% or More	183	183											366
\$ Avg Contribution Amount	218	223											441.39
\$ Total 457(b) Contribution	63,522	64,477											127,998.77
\$ Total Center's Match to 401(a)	51,751	54,684											106,435.52
<i>Health Insurance</i>													

