

LAKES REGIONAL COMMUNITY CENTER

REGULAR MEETING OF THE BOARD OF TRUSTEES

WEDNESDAY, JANUARY 24TH, 2024, 5 PM
February 28th

MEETING TO BE HELD IN PERSON AND VIA ZOOM

AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

Zoom link for Board of Trustees Meeting, February 28, 2024

Location: 4804 Wesley Street, Greenville, Texas

Start Time: 5:00 PM

Join Zoom Meeting

<https://us06web.zoom.us/j/83246291163?pwd=bOqxRsb6nZunE9tHS19tLaOZ9mKGLZ.1>

Meeting ID: 832 4629 1163

Passcode: 764517

Dial by your location

• +1 346 248 7799 US (Houston)

Meeting ID: 832 4629 1163

Passcode: 764517

Find your local number: <https://us06web.zoom.us/u/kbiPxof4Dt>

AGENDA

AGENDA NUMBER	TOPIC
02.01.24	CALL TO ORDER <ul style="list-style-type: none">• Roll Call / Introduction of Guest.
02.02.24	APPROVAL OF MINUTES <ul style="list-style-type: none">• Regular Board Meeting Minutes of January 24, 2024
02.03.24	COMMENTS FROM CITIZENS <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
02.04.24	COMMITTEE MEETING REPORTS NA
02.05.24	RECOMMENDATIONS FOR APPROVAL <ul style="list-style-type: none">• Review and take action to approve Audit Report for FY-2023 as presented by Tommy Nelson, CPA, Managing Partner of Scott, Singleton, Fincher & Company, PC.
02.06.24	EXECUTIVE DIRECTOR REPORT (<i>John Delaney</i>) <ul style="list-style-type: none">• 1115 Transformation Waiver Update• Texas Council Update• HHSC Performance Contracts/Grants and Local Initiatives• East Texas Behavioral Health Network (ETBHN)

LRCC Board of Trustees Meeting Agenda

- 02.07.24 FISCAL REPORT** (*Erwin Hancock*)
- Motion to Accept Center’s Financial Statement for Period(s) Ending: January, 24, 2024.
- 02.08.24 MENTAL HEALTH SERVICES REPORT** (*Didi Thurman*)
- FY24 Performance Contract Measures
 - NTBHA Contract Awards
 - EHR Training/Implementation
- 02.09.24 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- Waivers=Home and Community Services (HCS) & Texas Home Living (TXML)
 - Individual Skills and Socialization (ISS)
 - Intermediate Care Facilities (ICF)
 - Community Services
 - Outpatient Biopsychosocial Intervention Team (OBI)
 - Staffing
- 02.10.24 QUALITY MANAGEMENT/CONTRACTS REPORT** (*Kellie Walker*)
- Contracts
 - PNAC
 - Rights/Abuse, Neglect & Exploitation Allegations
 - QM MH, NTBHA & Substance Abuse
 - IDD
- 02.11.24 HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
 - Compensation & Benefits
- 02.12.24 ADJOURNMENT**

**Lakes Regional Community Center
Upcoming Board-Related Meetings & Events**

Regular Meeting of the Board of Trustees
March 27, 2024
1525 Airport Road
Rockwall, Texas

AGENDA ITEM NO. 02.02.24

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

- Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of January 2024 as presented.

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, JANUARY 24, 2024, 5PM
BOARD MINUTES

AGENDA NUMBER	TOPIC
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01.01.24 CALL TO ORDER

The January 24, 2024 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Chairperson, Tom Brown at 5:01 PM with a quorum present by Zoom. Chairperson asked for Roll Call.

Members Present (In Person/Zoom):

Tom Brown, Hunt County, Chairperson	Steve Earley, Lamar County
Nancy Leflett, Titus County	E. P. Pewitt, Morris County
Sheriff Ricky Jones, Franklin County (Zoom)	Lisa Heine, Ellis County (Zoom)

Members Absent: Margaret Webster (Kaufman County), Shae Green (Rockwall County), Dana Sills (Hopkins County), Jan Brecht-Clark, Ph.D. (Delta County), Crystal Richardson, Navarro County (Zoom)

Vacant Seat(s): Camp County Pending (Harold Kennington)

Guest(s): NA

Ex Officio Members Present: Angela Price representing Sheriff Tatum (Hopkins County)

Ex Officio Members Absent: Sheriff Singleton, Delta County;

Management Staff Present: John Delaney, Erwin Hancock, Didi Thurman, Jessica Ruiz, Larry Jonczak, Laurie White

Management Staff Zoom: Kellie Walker

Management Staff Absent: NA

Board Liaison/Recording Secretary:

Judy Dodd, Board Liaison/Recording Secretary

Tammy Johnson, CFO Administrative Assistant

01.02.24 APPROVAL OF MINUTES

Recommended Board Action:

➤ Approval of Minutes of January 24, 2024 meeting.

Rational:

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chairperson asked for motion to approve. Motion made by E. P. Pewitt to approve and seconded by Steve Earley. A sign of aye approved minutes unanimously.

CLOSURE

01.03.24 COMMENTS FROM CITIZENS

➤ NA

CLOSURE

01.04.24 COMMITTEE MEETING REPORT

➤ NA

CLOSURE

01.05.24 RECOMMENDATIONS FOR APPROVAL

- NA
- CLOSURE

01.06.24 EXECUTIVE DIRECTOR REPORT (*John Delaney*)

Recommended Board Action:

None: Information only

Rationale:

Discussion on the following:

➤ **1115 Transformation Waiver Update:**

- ❖ Direct Payment Plan Update: Year 2 (FY-23) reconciliation has started. We received a refund of our unused IGT matching funds from last year. The excess funds were unused partially due to the reduction of Medicaid clients and related services that qualify for DPP. Texas' Medicaid roles have dropped because of the state again stepping up their eligibility redeterminations of clients after the pandemic emergency health declaration ended last year.
- ❖ The Public Health Provider – Charity Care Pool (PHP-CCP): HHSC has completed their 2nd round review of our submitted report, and we have sent changes and updated cost estimates in response. Additional costs we submitted could have a significant increase to our total claim. We expect another round of questions as HHSC finalizes their review.

➤ **Texas Council Update:**

- ❖ Texas Council ED Consortium and Board meeting will be held January 24th through 27th. I will report on topics covered at our February meeting. Our current focus is to complete an updated CBHC cost report by February 1st. The Council is coordinating this initiative on behalf of HHSC to set new rates for the DPP-BHS for the FY25 program year.

➤ **HHSC Performance Contracts/Grants:**

- ❖ HHSC
 - Received small planning grant from HHSC to expand SUD outpatient services for adolescents in our Region 3 & 4 contract areas.
 - HHSC IDD Division has published its annual allocation of HCS and TXHmL waiver slots for this year.
- ❖ NTBHA
 - NTBHA has issued its first general procurement RFP for Comprehensive MH and SUD services in five years. We are putting together our proposals to be submitted by the February 2nd deadline.
- ❖ Titus Memorial Hospital District Group
 - Next meeting with the Titus County Hospital District is scheduled for January 29th to review collaborative opportunities and discuss crisis intervention services

➤ **East Texas Behavioral Health Network (ETBHN)**

- ❖ No updates for this month.

CLOSURE

01.07.24

FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

- Motion to Accept Center's Financial Statement for Period(s) Ending: November and December, 2023.
- Motion to Accept Center's 1st Quarterly Investment Report.

Rationale:

Discussion on the following:

- **Erwin presented the Center's financial reports for the month(s) of November and December, 2023 for approval.**
 - ❖ Revenue and Expenditure
 - Psych Bed Day GR included total contract amount for FY24 Qtr. 1 – Lakes typically receives 30% in Quarter 1
 - Account 5283 (included in "other") to be reclassified against DDP revenue at year-end, pending settle-up.
 - Reclassify Capital Outlay – Insurance Claim
 - Reclassify Capital Outlay expense to Software Support Fees per adult.
 - Includes DPP Revenue – recording monthly total amount received.
 - December report includes post audit entries for FY23 Grant Refunds.
 - December includes three payrolls.

Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve financials for the month(s) of November and December, 2023. E. P. Pewitt made motion to approve with second by Steve Earley. Financial(s) were approved unanimously sign of aye.

- **Erwin presented the Center's 1st Quarterly Investment Report for approval.**
 - ❖ Erwin noted a positive net change for the Center's 1st Quarterly Investment Report.
 - ❖ Erwin noted we were on target.

Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve Center's 1st Quarterly Investment Report. Steve Earley motion to approve Center's 1st Quarterly Investment Report and Ricky Jones seconded. Center's 1st Quarterly Investment Report was approved unanimously sign of aye.

CLOSURE

01.08.24

MENTAL HEALTH SERVICES REPORT (Didi Thurman)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following: Didi informed the board that regarding the recertification Lakes scored 100%.

- **FY 24 Performance Contract Measures**
 - ❖ Meeting target with adults and children.

- **NTBHA RFA**
 - ❖ Several applications to submit.
 - Continuation of Coffee House – Greenville
 - Possible replica in Terrell
 - Transportation always an issue
- **EHR Training/Implementation Update**
 - ❖ Training to go live on March 1st. (lots of training)
- **Collaboration with Titus County**
 - ❖ Meetings to continue.

CLOSURE

01.09.24

INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Home and Community-based Service (HCS)**
 - ❖ Two available openings in group home.
- **Individual Skills and Socialization (ISS)**
 - ❖ Terrell Christmas Parade was huge success.
 - ❖ Greenville & Rockwall Centers renewing one-year ISS License
 - ❖ Waxahachie is applying for ISS License.
- **ICF**
 - ❖ One opening in Group Home
 - ❖ All annual surveys complete
- **Employment**
 - ❖ 1 job coach position posted in South for Ellis/Navarro.
 - ❖ 3 – TWS Supported Employment Contracts
 - ❖ 3 – TWS Job Placement Contracts
 - **Vocational Apprenticeship Program (VAP)**
 - Waiting for contract to begin January VAP
 - 2 VAP Job Coach Positions posted (Paris, Terrell)
 - 12 apprentices ready to begin January 2024 VAP
- **Outpatient Biopsychosocial Intervention Team (OBI)**
 - ❖ Met monthly baseline by serving 25 individuals between December 1 – December 31.2023.
 - ❖ Quarterly report to HHSC met all benchmarks.
 - ❖ Enrolled 1 individual in December; reviewing 2 more to lessen waitlist.
- **Telehealth**
 - ❖ Follow-ups (66)
- **Staffing**
 - ❖ RN on medical leave
 - ❖ 1 group home staff out on medical leave
 - ❖ PRN positions created for all areas
 - ❖ RN vacancy Paris
 - ❖ LVN vacancy Terrell

CLOSURE

01.01.24

QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Contracts**
 - ❖ MHFA Contract Amendment #1: Amendment which updated MHFA training plan and annual report requirements.
 - ❖ IDD Contract Amendment #1: Amendment to IDD contract adding ECC funds through the end of the fiscal year.
 - ❖ HHSC SUD Region 4 Contract Amendment #4: Amendment increasing our FY23-25 numbers served.
 - ❖ HHSC SUD Region 3 Youth Contract: To serve 3 youths in the SUD program.
 - ❖ HHSC SUD Region 4 Youth Contract: Contract to serve 2 youths in the SUD program.
 - ❖ Currently working on our response to the NTBHA RFP for MH, SUD, and Special Projects.
- **Rights/Abuse, Neglect & Exploitation Allegations**
 - ❖ GR MH – 2 unconfirmed (Mt. Pleasant & Sulphur Springs)
 - ❖ IDD Provider – 1 confirmed (Paris)
- **QM MH, NTBHA & Substance Abuse**
 - ❖ Performance Measures: Met all measures in the month of December.
 - ❖ Community Profile: Submitted FY 23 Community Profile to Texas Council.
 - ❖ HHSC Yes Waiver Audit: Audit on December 18, 2023 received zero findings.
 - ❖ NTBHA Mystery Caller: Submitted our Mystery Caller Cap to NTBHA on December 14, 2023.
 - ❖ Optum Audit: Request documentation in October 2023. Received four findings from the audit. A plan of improvement was accepted by Optum on January 10, 2024.
 - ❖ Molina Audit: Charts on 30 individuals were requested. All information was submitted on January 4, 2024.
- **IDD**
 - ❖ Service Target: Missed Service Target with 144 (Target 169). Held harmless for this measure in FY24.

CLOSURE

01.11.24

HUMAN RESOURCES REPORT (Jessica Ruiz)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Staffing issues**
 - ❖ Headcount: 413 employees and 444 approved FTE's.
 - Vacancies: November 42; December 47
 - ❖ Separations: 6 separations November; 1 separation December
 - ❖ Recruitment: Various Sources.
 - ❖ Training and Development: 26 classes with a total of 110 participants for the month of November and December.

➤ **Compensation and Benefits:**

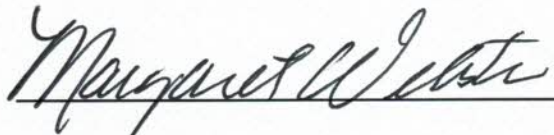
- ❖ Covid: Exposures in the month of November significantly high; fewer in December. Nine requests for time from the COVID Sick Leave Pool and a total of 226 hours were granted.
- ❖ YTD: Three large claim; which two of them exceeds the stop loss limit.

CLOSURE

01.01.24 ADJOURNMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. With no further discussion, Chairperson asked for motion to adjourn. E. P. Pewitt made motion and seconded by Steve Earley. Motion carried unanimously by a sign of aye.

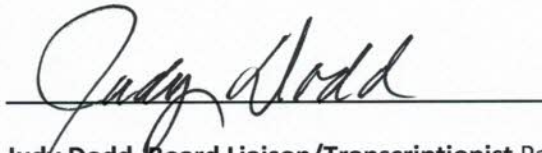
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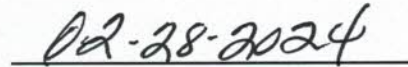
Margaret Webster, Board Secretary



DATE:



Judy Dodd, Board Liaison/Transcriptionist Page | 3 2/8/24



AGENDA ITEM NO. 02.03.24

Citizens' Comments

RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

AGENDA ITEM NO. 02.04.24

Committee Meeting Reports

RECOMMENDATIONS FOR APPROVAL:

NA

Rationale:

Report of the following committees of the Board of Trustees, if applicable:

- Budget & Finance, Margaret Webster, Chair
 - **No Meeting Posted**
- Human Resources, Shae Green, Chair
 - **No Meeting Posted**
- Programs, Dana Sills, Chair
 - **No Meeting Posted**

AGENDA ITEM NO. 02.05.24

Recommendations for Approval:

- Review and take possible action on Audit Report for FY' 2023 as presented by
Tommy Nelson, CPA
Managing Partner
Scott, Singleton, Fincher & Company, PC

Rationale:

- Motion to approve Audit Report for FY' 2023 as presented.

AGENDA Item No: 02.06.23
Executive Director's Report:

Recommended Board Action:
None: For Information Only

Rational:

Executive Director Report:

1. 1115 Transformation Waiver Update:

Directed Payment Program – Behavioral Health Services (DPP-BHS)

This program operates on the state fiscal year but the quality measures we report follow the calendar year. The DPP-BHS program includes two components:

- Component 1 (B1-Dollar Increase) is a uniform dollar increase issued in monthly payments to entities participating in the program. As a condition of participation, providers will report on progress made toward certification or maintenance of CCBHC status. Enrolled providers are also required to report on the implementation status of activities foundational to quality improvement, such as telehealth services, collaborative care, integration of physical and behavioral health, and improved data exchange.
- Component 2 (B2-Rate Enhancement) is a uniform percent increase on certain CCBHC services. As a condition of participation, providers are required to report on metrics that align with CCBHC measures and goals. Providers that have CCBHC certification are eligible for a higher rate enhancement.

Payments are from services provided only to Medicaid Managed Care clients that we serve in the STAR, STAR+PLUS or STAR Kids programs.

DPP Update for February Board Meeting:

We have submitted the Fiscal year 2025 DPP-BHS application as required each February. That will be Year 3 of this program which starts 9/1/24. In FY 2025, the program payment will only be through component 1 methodology. Component 2 will be eliminated and make payment reconciliation much easier. HHSC is also changing the performance measures to include data reporting for all CCBHC metrics as contained in the federal SAMSHA definition for a CCBHC.

The Public Health Provider – Charity Care Pool (PHP-CCP)

This program provides uncompensated care reimbursement to help cover our costs for services to uninsured and indigent clients. It follows the federal fiscal year calendar of October 1 through September 30.

CCP Update for February Board Meeting:

HHSC has completed their final review of our submitted cost report and we have attested to the settlement amount. The final payment will be around 6.5 million to be paid in a lump sum probably sometime around March or April.

2. Texas Council Update

The Texas Council ED Consortium and Board meeting was held January 24th through 27. The Council also published a Board member news update which is attached, along with a brief synopsis of the topics covered during the Executive Directors meeting.

3. HHSC Performance Contracts/Grants and Local Initiatives.

- HHSC

We received the renewed IDD contract for extending the Vocational Apprenticeship Program.

- North Texas Behavioral Health Authority (NTBHA)

NTBHA has issued its first general procurement RFP for Comprehensive MH and SUD services in five years. We submitted our proposals it was announced that all providers in their system had their contracts renewed. We are awaiting details on whether our two special program additions were also accepted.

- Titus Memorial Hospital District Group

Our next meeting with the Titus County Hospital District on January 29th to review collaborative opportunities and discuss crisis intervention services went well. Didi will discuss the meeting in her report.

4. East Texas Behavioral Health Network (ETBHN)

- There are eight applicants for the vacant ETBHN Director position. The Regional Oversight Committee (ROC) will meet to review and schedule interviews during our February meeting.

Things Every Board Member Should be Talking About Back Home

January 2024

IDD Services in Crisis

We encourage you to engage with and educate your legislative delegation about the workforce crisis affecting your IDD programs and the IDD providers in your local service areas. Make sure you share data and examples illustrating how individuals and their families are affected. To facilitate your discussions with legislators, an [abbreviated IDD Summit slide deck](#) is available. Additionally, Texas Council drafted [talking points](#) for Centers to tailor when engaging with state and local leaders.

On November 8, 2023, Texas Council hosted a webinar that included over 400 registrants from across the state to present data we collected and to hear real stories from families impacted by the IDD service system. The Texas Council expresses our gratitude to Brazoria County Sheriff Bo Stallman and Gulf Coast Center Board Chair and Texas Council board member Jamie Travis for their tireless efforts to inform and educate people about the importance of community-based IDD services in our state.

Texas Council continues to engage with IDD partner organizations (PPAT, PACSTX, ARC, and others) and HHSC. Additionally, Texas Council participated in a recent presentation to the Texas Commission on Jail Standards (TCJS) IDD Advisory Committee and is working to plan future presentations for the Judicial Commission on Mental Health (JCMH).

CCBHC Model of Care

The Certified Community Behavioral Health Clinic (CCBHC) model of care continues to advance toward long-term sustainability.

On November 8, 2023, the U.S. Senate Finance Committee held a [mark-up](#) of the Better Mental Health Care, Lower-Cost Drugs, and Extenders Act. Sen. Debbie Stabenow (D-MI) proposed an amendment to define CCBHCs in statute. The amendment would add a definition of CCBHCs within the Medicaid program, including the nine essential CCBHC services, based on provisions within the Ensuring Excellence in Mental Health Act (S.2993).

These changes were [adopted by the committee chair in the mark-up](#), and the committee voted unanimously to advance the amended version of the package.

Cybersecurity Requirements

In response to an uptick in cybersecurity incidents involving units of local government and healthcare entities, including Community Centers, Texas Council and the Texas Council Risk Management Fund have partnered to offer a webinar refreshing Centers' awareness of cybersecurity contract and statutory requirements and also reviewing prevention and response strategies. The webinar will occur at 10:00am on February 27, 2024. An announcement and registration link are forthcoming.

Mental Health First Aid

Texas Council established the Koalafied Outreach Worker Star Award (KOWSA) to recognize Outreach Workers who are showing great leadership. Recent winners are:

- October 2023: Denise Lucas, Helen Farabee Centers
- November 2023: Amy Sanders, North Texas Behavioral Health Authority
- December 2023: Ida Hambrick, West Texas Centers

The MHFA Steering Committee will meet in-person at the Texas Council Office on March 25-26, 2024. Outreach Workers, MHFA Coordinators, and MHFA Instructors are encouraged to attend.

Things Every Board Member Should be Talking About Back Home

January 2024

Exploring Emerging Technology: Artificial Intelligence

The Texas Council Health Opportunities Workgroup (HOW) recently recommended Texas Council host a "Listen & Learn" session regarding current use of artificial and augmented intelligence tools in our system, opportunities ahead, and considerations for implementation. To that end, Texas Council prepared a draft "[Things You May Not be Thinking About: Artificial Intelligence Policies for Consideration](#)" document and developed a survey to gather information that will help us host a meaningful "Listen & Learn" session in the future.

Looking Ahead: Texas Council Annual Conference

Conference App

Texas Council executed an agreement with Eventur, Inc. to make available the first Texas Council Conference mobile event app! The app will host the conference agenda, exhibitor and sponsor information, offer interactive features, and automate processes for participants to complete continuing education requirements and earn credit.

Frank M. Adams Awards Nominations Open

Nominations for the Frank M. Adams Awards are due Wednesday, January 31, 2024. If you have witnessed outstanding volunteerism demonstrated by an individual, community, media organization, or board member, we encourage you to consider submitting a nomination.

Nomination Category Descriptions

- Individual Award – Any person, i.e., individual, advocate, employee, consumer, who has provided outstanding volunteer service in a Community Center and who has best exemplified the Frank M. Adams spirit of caring. (Note: Paid staff of volunteer services are ineligible.)
- Community Award – A civic or social organization or business firm (or a portion of one) for the collective efforts of its membership or employees in volunteer work within the Community Center system.
- Media Award – For exceptional print or electronic media coverage or benefits on behalf of persons who are served by the Community Center system.
- Gladdie Fowler Outstanding Board Service Award – A currently active or former member of a Board of Trustees for a Community Center, who best exemplifies an exceptional spirit of servant leadership by demonstrating an enduring and tireless commitment to advocacy and support for the public mission of Centers in ways that yield positive impact for individuals and families served by our system of care.

Nomination instructions and application are available below:

- [2024 Frank M. Adams Award Nomination Instructions](#) (PDF)
- [2024 Frank M. Adams Award Nomination Application](#) (PDF)

All nominations with required attachments must be postmarked, hand-delivered or e-mailed to the Texas Council office no later than **5:00 p.m. on Wednesday, January 31, 2024**.

More conference news to come! Updates will be posted to the [Texas Council Conference webpage](#) and emailed to our members. We look forward to seeing everyone at the Grand Hyatt in San Antonio, June 17-19, 2024.

ED Consortium Meeting Notes – January Quarterly Meeting

Meeting Date: January 25, 2024

Meeting Location: Texas Council of Community Centers Meeting Space

Secretary: Tammy Mahan

HHSC - SB 26 Implementation - Kristy Carr & Matthew Moravec on State Hospital Transition Specialists

- Their focus will be on complex cases (long term patients) with repeat admissions
- One Transition Specialist/Social Worker (SW) at each state hospital dedicated to small caseload (10 or less)
- Transition review panels (starting this month) - includes LMHA to discuss what has & has not been tried - “is there a feasible route for person to leave the hospital?” - goal is to collaborate with LMHA for a successful transition
- 30-day post discharge follow-up
- Lee noted this new program was funded by legislature for a transition specialist at each state hospital, but no funding was allocated for LMHAs to implement on the community side
- HHSC wants to track data on current obstacles and additional resources necessary from the start of this program.
- Invites/emails will include ED in order to keep us updated/involved - we can forward to other staff as needed
- BHC needs to add Matthew to next meeting agenda - Lee also suggested having a webinar to include as many LMHA staff as possible who need to understand new state hospital program
- Coke reported how they use their SAMHSA-funded Assisted Outpatient Treatment (AOT) program to improve outcomes on those with repeat admissions to local hospitals. They have specialized staff with low caseloads in this program.
- Some LMHAs get GR supported housing (SH)/rental assistance dollars, but it’s limited funds and has not expanded over the years. Priority is given to state hospital discharges. Also, rental rates have significantly increased but funds haven’t.
- Getting disability benefits restarted after hospitalization takes time and is a challenge. Can this transition specialist work on restarting benefits?

CFIC Update

- Erin L - Contracts
 - Change in LIDDA contract under sanctions schedule - moved to proportional approach (based on our funding) vs a tiered approach
 - FY24 LIDDA Amendments have been executed
 - FY 24: Local IDD Authority Contracts Accountability and Oversight (CAO) reviews will establish a potential change in frequency of LIDDA audits. If Center scores high enough across four domains, next review will occur in two years, instead of one.

- Managed Care: STAR+PLUS operational start date delayed from February 2024 to September 2024
- David W - CCP & DPP
 - CCP- HHSC recognizes that LMHAs may utilize MAC funds in various programs and that if MAC is utilized in areas other than costs included in CCP, the MAC amount utilized in other areas does not need to be included as a reduction on the cost report. Notices coming out soon on results of cost report review and we can accept or appeal changes
 - FY23 DPP – HHSC requesting the number of units of service and in-network status review from LMHAs for reconciliation. As with FY22, HHSC agreed that if claims were paid as in-network then HHSC will include the units in the reconciliation. Will be 2 IGT reimbursements. HHSC held back an equivalent of 2% of DPPBHS IGT until FY23 MCO enrollments are final
 - FY24 DPP – Monthly reductions in the amount of Component 1 being received are due to a decline in Medicaid covered lives due to the Medicaid unwinding (1.9-million-person reduction in Medicaid STAR, STAR+PLUS, and STARKIDS in Texas)
 - FY25 DPP - at enrollment, HHSC will ask us if we are in or out of network for each MCO to verify MCO reporting. All payments will come through Component 1 for services September 1, 2024 and later & LMHAs must be CCBHC certified in order to participate in DPPBHS
 - LMHAs are updating CCBHC cost report to reflect FY23 costs-
 - Charity Care Policy changes - we can make changes to FPL percentages, but have to still align with all federal charges rules and community charges rules, Any changes must be discussed & approved at board public meeting

HOW Update

- Comm-SIG workplan provided (Maria Rios is staff liaison & they meet quarterly)
 - Identify who is attending Comm-SIG from our Center and how can we advance goals
 - Some Centers doing podcasts directed at educating stakeholders of priority issues
- Discussed using Comm-SIG to advance HOW initiatives
- Link to HOW workplan was sent out in previous email
- T-CCBHC – finalizing Texas certification requirements in alignment with revised SAMHSA certification requirements
 - HHSC is offering more TA
 - Certification is required for DPP participation
 - If certified prior to July 2024, you are held to current CCBHC requirements. If certified after July, Center must abide by new SAMHSA criteria
 - Common area for improvement: Implementing and documenting CQI process

- CCBHCs, we must attest we can report CCBHC measures. No one reports the measures now, but we must be able to report (not just have the data, but have quick access to the data to report)
- DEW will start collecting the measures, educating staff on how to collect & what the specifications mean so that we know that we are all on the same page & collecting the data prior to HHSC requiring it
- Monitoring Funding opportunities currently out

Cybersecurity Incidents - Erin L

- LMHA and LIDDA performance contracts include the Data Use Agreement, which requires notice to HHSC of an “event or breach” within 48 hours of awareness of the event
- 2/27/24 - joint webinar between Texas Council & TCRMF on cybersecurity, including prevention and response, and various statutory and contractual notice requirements
- Daniel with Heart of Texas - described timeline (cyberattack in October) & steps they followed. Cyberattacks open Centers up to the possibility of a class action lawsuit by individuals whose data was impacted. One recently sued Center was successful in getting the case dismissed.
- Leo with Coastal Plains - they had cyber-attack in November. Went to paper only operations for a couple of months.
- Wayne with Harris - they had ransomware attack. Having data in cloud is what saved them. Recommend reporting breach to the county as a courtesy. Need an operational policy on steps to take should we suspect attack.
- Talk to IT about “geoblocking” to reduce risks of international cyberattacks
- AI can replicate voice in calls & voicemails, lots of text scams from CEO

SB 26 Implementation: OIG Performance Audits - Andrea & Greg

- see power point presentation provided
- Recommend doing training with your board - Pam Beach’s presentation and have someone review your corporate compliance plan
- Recommend having ICW and PPB management procedures
- Bluebonnet recommends setting auditors in EHR test environment (not live system)
- Need to figure out how to track staff time on this - limit to tracking time in OIG related meetings/phone calls or prepping for an OIG meeting/phone call
- When OIG asks about TAC, bring in Tx Council to explain history & intent of legislation

Texas Council Updates

- Carl Isett - Tx Legislative Races Overview/Engagement Opportunities
- Texas Commission on Jail Standards: Technical Assistance Memo - revision will be coming out soon (end of February)
- SB 292 / HB 13 - must reapply now for HB 13, \$74.5 M was total ask for SB292
- Community Engagement: Local Forums - about IDD services

AGENDA ITEM NO. 02.07.24
Fiscal Reports

RECOMMENDATIONS FOR APPROVAL:

- Center's financial statement for the month(s) of January, 2024.

Rationale:

- Review and take action to approve Center's financial statement for the month(s) of January, 2024.

Lakes Regional Community Center
Financial Report
For the Month of January 2024

Erwin Hancock
Chief Financial Officer

February 22, 2024

**Lakes Regional Community Center
Financial Report Outline**

I. Financial Summary	Page 1
II. Balance Sheet	Page 2
III. Income Recap by Division	Page 3
Comparative Income Statement	Pages 4-5
Statement of Revenues & Expenditures	Page 6
IV. Related Data	Pages 7-8

Lakes Regional Community Center
 Financial Summary for the Month Ending January 31, 2024

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,605,753	\$17,925,853
Expenses	\$3,528,744	\$17,230,688
Net Income	\$77,010	\$695,165

Balance Sheet Summary

	Current YTD as of January 31, 2024	Last YTD as of January 31, 2023	Year to Year Change
Total Assets	\$43,161,680	\$38,984,674	\$ 4,177,006
Total Liabilities	\$10,617,564	\$9,615,756	\$ 1,001,808
Fund Balance	\$32,544,116	\$29,368,918	\$ 3,175,198

Lakes Regional Community Center
Balance Sheet

	As of		As of		Net Change
	1/31/2024		1/31/2023		
Current Assets					
Cash	\$	23,274,229	\$	19,560,471	\$ 3,713,758
Accounts Receivable		6,748,997		5,726,155	1,022,842
Other Current Assets		904,359		1,454,736	(550,377)
Total Current Assets	\$	30,927,585	\$	26,741,362	\$ 4,186,223
Long-Term Assets					
Fixed Assets (net of depreciation)	\$	8,444,617	\$	8,904,657	\$ (460,040)
Other Long-Term Assets		3,789,478		3,338,655	450,823
Total Long-Term Assets	\$	12,234,095	\$	12,243,312	\$ (9,217)
Total Assets	\$	43,161,680	\$	38,984,674	\$ 4,177,006
Current Liabilities					
Accounts Payable	\$	994,147	\$	878,321	\$ 115,826
Accrued Expenses		967,733		1,189,854	(\$222,121)
Short-term Debt		4,866,206		4,208,926	657,280
Total Current Liabilities	\$	6,828,086	\$	6,277,101	\$ 550,985
Long-term Debt	\$	3,789,478	\$	3,338,655	\$ 450,823
Total Long-Term Debt	\$	3,789,478	\$	3,338,655	\$ 450,823
Total Liabilities	\$	10,617,564	\$	9,615,756	\$ 1,001,808
Investment In General Fund Assets	\$	8,444,617	\$	8,904,657	\$ (460,040)
Fund Balance		24,099,498		20,464,261	3,635,237
Total Equities and other Credits	\$	32,544,115	\$	29,368,918	\$ 3,175,197
Total Liabilities, Equities and other Credits	\$	43,161,679	\$	38,984,674	\$ 4,177,005

Lakes Regional Community Center
Income Statement Recap by Division
As of January 31, 2024

Division	Current Month	Year to Date
Mental Health Adult	\$ 31,929	\$ 593,833
Mental Health C&A	(9,448)	(33,490)
Substance Abuse	6,498	7,655
IDDP	(29,151)	31,479
IDDA	27,207	153,025
ECI	4,341	849
Other	<u>\$ 45,634</u>	<u>\$ (58,186)</u>
Total Lakes	<u><u>\$ 77,010</u></u>	<u><u>\$ 695,165</u></u>

Other		
Hospitality House	\$ 301	\$ 1,964
Mental Health First Aid	\$ 931	\$ 5,108
CCBHC/CMHC SAMSHA Grants	\$ 36,558	\$ (81,971)
Expending Fund Raising	\$ (520)	\$ (1,940)
Administration	\$ 8,364	\$ 18,653
	<u>\$ 45,634</u>	<u>\$ (58,186)</u>

Lakes Regional Community Center
Comparative Income Statement for the Month ended January 31, 2024

	1/31/2024	1/31/2023	Variance	Var %
Revenues				
General Revenue IDD	\$207,613	\$186,872	\$20,741	11%
General Revenue MH	\$689,665	\$720,608	(\$30,943)	-4%
Early Childhood Intervention Revenue	\$200,413	\$115,723	\$84,690	73%
Charity Care Pool / DPP	note1 \$698,667	\$518,395	\$180,272	35%
NTBHA Revenue	\$224,950	\$208,495	\$16,455	8%
Medicaid Revenue	\$266,424	\$260,005	\$6,419	2%
Medicare Revenue	\$6,115	\$8,881	(\$2,766)	-31%
HCS Revenue	\$435,901	\$439,143	(\$3,242)	-1%
Managed Care Revenue	\$90,771	\$149,683	(\$58,912)	-39%
Private Insurance	\$15,022	\$20,482	(\$5,460)	-27%
Client Fees	\$4,014	\$6,394	(\$2,380)	-37%
Other Revenue	\$766,197	\$1,175,658	(\$409,461)	-35%
Total Revenues	\$3,605,753	\$3,810,339	(\$204,586)	-5%
Expenses				
Salaries and Wages	\$1,730,860	\$1,658,170	\$72,690	4%
Employee Benefits	\$630,891	\$593,269	\$37,622	6%
Staff Training	\$9,127	\$9,239	(\$112)	-1%
Furniture and Equipment	\$9,029	\$278,375	(\$269,346)	-97%
Maintenance and Repairs	\$24,890	\$40,509	(\$15,619)	-39%
Utilities	\$43,101	\$37,746	\$5,355	14%
Client Support	\$3,818	\$11,554	(\$7,736)	-67%
Supplies	\$27,168	\$30,055	(\$2,887)	-10%
Vehicle Maintenance	\$16,672	\$5,110	\$11,562	226%
Insurance Costs	\$28,990	\$28,020	\$970	3%
Debt Service	\$39,213	\$30,125	\$9,088	30%
Other Expenses	note1 \$964,984	\$847,298	\$117,686	14%
Total Expenses	\$3,528,744	\$3,569,470	(\$40,726)	-1%
Net Surplus/(Deficit)	\$77,010	\$240,869	(\$163,859)	-68%

Lakes Regional Community Center
Comparative Income Statement for the period ended January 31, 2024

	<u>YTD ended</u> 01/31/2024	<u>YTD ended</u> 01/31/2023	Variance	Var %
Revenues				
General Revenue IDD	\$1,074,360	\$1,053,003	\$21,357	2%
General Revenue MH	\$3,571,958	\$3,567,992	\$3,966	0%
Early Childhood Intervention Revenue	\$869,370	\$672,037	\$197,333	29%
Charity Care Pool / DPP	\$3,257,174	\$2,591,975	\$665,199	26%
NTBHA Revenue	\$1,106,882	\$1,043,118	\$63,764	6%
Medicaid Revenue	\$1,342,006	\$1,305,123	\$36,883	3%
Medicare Revenue	\$29,245	\$33,649	(\$4,404)	-13%
HCS Revenue	\$2,111,693	\$2,118,657	(\$6,964)	0%
Managed Care Revenue	\$553,956	\$659,459	(\$105,503)	-16%
Private Insurance	\$97,438	\$100,557	(\$3,119)	-3%
Client Fees	\$22,192	\$21,603	\$589	3%
Other Revenue	\$3,889,581	\$4,474,046	(\$584,465)	-13%
Total Revenues	\$17,925,853	\$17,641,219	\$284,634	2%
Expenses				
Salaries and Wages	\$8,762,541	\$8,959,810	(\$197,269)	-2%
Employee Benefits	\$2,973,124	\$2,998,935	(\$25,811)	-1%
Staff Training	\$34,215	\$29,255	\$4,960	17%
Furniture and Equipment	\$134,561	\$324,528	(\$189,967)	-59%
Maintenance and Repairs	\$119,597	\$119,959	(\$362)	0%
Utilities	\$197,919	\$183,585	\$14,334	8%
Client Support	\$32,112	\$25,611	\$6,501	25%
Supplies	\$141,457	\$148,117	(\$6,660)	-4%
Vehicle Maintenance	\$51,399	\$25,621	\$25,778	101%
Insurance Costs	\$144,952	\$148,053	(\$3,101)	-2%
Debt Service	\$191,586	\$150,627	\$40,959	27%
Other Expenses	\$4,447,225	\$4,219,984	\$227,241	5%
Total Expenses	\$17,230,688	\$17,334,085	(\$103,397)	-1%
Net Surplus/(Deficit)	\$695,165	\$307,134	\$388,031	126%

Lakes Regional Community Center
Statement of Revenues and Expenditures
For the Period Ending January 31, 2024

Revenues	Sept-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Total
Local	\$ 83,442	\$ 214,597	\$ 97,724	\$ 92,456	\$ 92,630	\$	\$	\$	\$	\$	\$	\$	\$ 580,848
State Programs	1,559,768	1,682,454	1,631,012	1,690,626	1,630,631								8,194,490
Federal Programs	1,581,153	1,480,211	1,485,853	1,529,825	1,560,888								7,627,931
Interest Income	78,857	59,146	95,650	75,397	106,653								415,702
North Texas BH Assoc	217,896	218,987	226,669	218,379	224,950								1,106,882
TOTAL REVENUES	\$ 3,521,116	\$ 3,655,394	\$ 3,536,907	\$ 3,606,682	\$ 3,605,753	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 17,925,853
Expenditures													
Current:	\$ 1,033,961	\$ 1,666,334	\$ 1,742,171	\$ 2,589,214	\$ 1,730,860	\$	\$	\$	\$	\$	\$	\$	\$ 8,762,541
Salaries & Wages	387,799	\$603,550	626,911	723,974	630,891								2,973,124
Employee Benefits													
Other Operating Expenses:													
Client Respite	3,430	\$10,565	5,455	12,631	5,360								37,441
HCS Contract	120,033	\$120,429	124,253	132,075	137,135								633,925
Consult/Pro Svcs - External	8,011	\$2,804	11,565	11,405	13,703								47,489
Contracts with Other Orgs-Ext	363,377	\$360,598	342,287	385,729	354,026								1,806,016
ICF/MR Quality Assurance Fees	6,969	\$7,146	6,859	7,107	6,348								34,429
TX-HML Contracts	7,550	\$9,766	11,160	10,087	8,758								47,320
Contracted Lab Services	133	\$1,968	1,263	101	854								4,320
Staff Development/Training	13,102	(\$1,593)	4,239	9,341	9,127								34,215
Non-Clinical Contracts with Others	10,393	\$17,687	7,113	7,865	5,794								48,853
Pharmaceuticals/Supplies	6,333	\$14,273	12,202	13,399	21,437								67,644
Atypical Meds	1,390	\$3,597	3,601	3,990	6,008								18,586
Patient Asst Program/Filling Fees	1,500	\$1,500	1,500	1,500	193								6,193
Training and Travel	15,170	\$53,285	56,225	43,544	44,098								212,321
Consumable Supplies	24,855	\$33,255	26,595	29,584	27,168								141,457
Building Capital Outlay	52,500	(\$32,570)	0	9,800	94,255								117,960
Furniture/Equipment over \$5,000	9,000	\$109,502	0	0	8,200								126,702
Computer Capital Outlay	13,100	\$22,079	(27,180)	10,335	10,335								28,670
Furniture/Equipment under \$5,000	573	\$2,804	2,173	1,480	829								7,859
Copier Equipment Rental	9,829	\$11,350	10,635	9,319	11,534								52,666
Computer Equipment Under \$5,000	9,381	\$6,542	6,715	5,640	5,740								34,018
Other Monthly Expenses	9,337	\$9,572	12,144	11,870	17,160								60,082
Computer Software Support Fees	13,015	\$18,220	28,960	29,931	13,688								103,814
Computer Software Fees for HR System	0	\$0	31,005	3,202	0								34,207
Bad Debts	152,923	\$104,076	159,515	151,426	143,309								711,250
Building Rent, Repair, Maintenance	8,545	\$10,620	8,916	6,845	16,672								51,399
Vehicle Operating Expense	11,696	\$11,598	8,698	7,670	6,491								46,153
Vehicle Fuel Costs	44,632	\$11,875	59,222	39,089	43,101								197,919
Non-Client Utilities	16,175	\$28,518	28,812	27,832	30,462								131,798
Telecommunications	7,929	\$7,855	7,855	7,532	7,555								38,726
Data Connect/Internet Access	2,500	\$2,500	2,500	0	5,000								12,500
Crisis Hotline Answering Svc	27,347	\$30,634	28,990	28,990	28,990								144,952
Insurance	11,173	\$7,763	5,449	3,818	3,818								32,112
Client Support Costs	3,936	\$20,834	17,050	8,855	10,446								61,121
Client Reimbursable Services	5,009	\$3,875	3,568	3,573	12,060								28,085
NTBHA Supported Housing	36,973	\$36,973	39,213	39,213	39,213								191,586
Debt Service	4,945	\$4,945	43,936	14,024	4,945								72,795
DPP BHS Prem Tax Risk Admin	428	\$362	914	268	268								2,239
COVID-19 Expenses	520	\$300	300	520	520								2,160
Expanding Fund Raising Funds	624	\$463	1,535	500	1,431								4,544
LRMHMRC Board Expenses	10,633	\$8,990	14,353	14,072	10,960								58,908
Expanding Empowermet Funds	1,044,968	\$1,074,850	1,103,937	1,104,274	1,166,993								5,485,023
Service Costs Unallowable													
Total Other Operating Expenses	2,466,728	\$3,344,734	3,473,020	4,417,462	3,528,743								17,230,688
TOTAL EXPENDITURES	\$ 1,054,388	\$ 3,310,660	\$ 63,887	\$ (810,780)	\$ 77,010	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 695,165
Excess (deficiency) of revenues over expenditures													

note1: Reclassify Capital Outlay - Insurance Claim.
note2: Reclassify Capital Outlay expense to Software Support Fees per audit. Life/depreciation should be based on one year.
note3: Includes DPP Revenue - recording monthly total amount received. Account "DPP BHS Prem Tax Risk Admin" includes 10% IGT & Admin Expense Fees, to be reclassified against DPP revenue at year-end, pending settle-up.
note4: December 2023 included 3 payrols

Lakes Regional Community Center

FY24 Aged Accounts Receivable

JANUARY

Accounts Receivable Description	GL A/R Balance	Jan Current	Dec 30 Day	Nov 60 Days	Oct 90 Days	Sep & prior 120 +
MAC Adm Claim	1,036,824.02	143,825	143,825	143,825	143,825	461,524
FY23 1st Qtr (Oct-Dec) - \$572,726 (paid)						
FY23 2nd Qtr (Jan-Mar) - \$481,199 (paid)						
FY23 3rd Qtr (Apr-Jun) - \$506,108 (paid)						
FY23 4th Qtr (Jul-Sep) - \$476,548 (billed)						
Medicaid	377,234.12	259,463	25,231	22,145	17,858	52,537
Medicare	3,605.15	3,517	-	88	-	-
Private Insurance	17,031.77	12,488	2,633	1,671	162	79
Chip	166.96	153	14	-	-	-
MANAGED CARE:						
Amerigroup	30,047.56	29,048	813	-	186	-
Superior (Cenpatico)	23,356.13	22,949	269	139	-	-
Optum	20,010.30	19,997	-	14	-	-
Cigna	19.83	20	-	-	-	-
Texas Childrens Plan	3,050.56	1,216	1,420	172	243	-
Beacon	13,172.01	10,316	1,403	1,452	-	-
Molina	36,277.70	25,139	5,759	3,772	1,608	-
Aetna Better Health	3,109.26	2,422	687	-	-	-
Cooks Children	-	-	-	-	-	-
Texas Home Living - North **	27,142.84	27,143	-	-	-	-
Texas Home Living - South **	6,493.80	6,494	-	-	-	-
HCS - North **	230,386.07	230,386	-	-	-	-
HCS - South **	198,769.40	103,869	94,901	-	-	-
VAP (Vocational Apprenticeship)	11,525.98	-	-	11,526	-	-
Reimbursable Svcs-TxHmL North & South	507.00	507	-	-	-	-
Reimbursable Svcs-HCS North	15,964.52	7,737	230	15	7,680	303
Reimbursable Svcs-HCS South	1,460.46	769	557	-	103	32
HCS Rm/Brd	5,838.00	2,492	2,492	854	-	-
ICF Residential Homes	148,407.52	132,334	4,743	5,705	5,626	-
Block Grant/TANF-Title XX Gen Revenue	47,393.74	23,702	23,692	-	-	-
CCBHC Samsha Grant (799) 1370-6500	89,216.71	89,217	-	-	-	-
MCOT-Hotline ARPA	11,932.46	4,732	7,200	-	-	-
HR133-Outpatient Cap Activity **	31,596.84	11,706	19,890	-	-	-
Supported Employment	3,675.00	-	-	-	-	3,675
Day Hab Billings (Private Providers)	41,622.43	19,271	14,201	5,634	2,516	-
1048 IDD Billed Svcs	12,480.24	6,286	5,388	806	-	-
ECI Grant Revenue	154,440.62	154,441	-	-	-	-
ECI Respite	-	-	-	-	-	-
ECI TWC Grant	363.31	363	-	-	-	-
ECI Priv Ins	13,267.09	6,369	2,956	706	1,899	1,338
ECI Medicaid	37,197.51	34,823	1,265	671	128	311
ECI Managed Care	55,993.60	44,807	2,657	558	3,837	4,134
ECI Chip	325.00	325	-	-	-	-
A/R Other Employees	991.00	991	-	-	-	-
A/R Employee Insurance (Cobra)	-	-	-	-	-	-
TCOOMMI GRANT \$198,367.63 **	167,198.85	31,263	44,599	31,855	29,746	29,737
TCOOMMI Vehicle allotment (\$31,168.78)	31,168.78	-	-	-	-	31,169

TDCJ Contract-Greenville **	17,815.05	6,569	4,410	6,836	-	-
TDCJ - Sherman/Bonham/Paris **	48,111.70	16,942	14,411	16,758	-	-
Fannin County Drug Court	3,000.00	3,000	-	-	-	-
Hopkins County Drug Court	3,500.00	3,500	-	-	-	-
Titus County Drug Court	1,000.00	1,000	-	-	-	-
DSHS Region 3	15,499.52	15,500	-	-	-	-
DSHS Region 4	29,258.90	29,259	-	-	-	-
DSHS MHFA Outreach	15,357.23	6,752	8,605	-	-	-
ICF Upper Payment Limit	227,517.00	32,489	32,536	32,536	32,489	97,467
SAC Prog -Hunt County	1,706.16	1,706	-	-	-	-
ECC - (Enhanced Comm Coord)	17,541.09	8,640	8,901	-	-	-
Pharmacy Rental Income	-	-	-	-	-	-
Comm Education (Curt Pitton)	5,120.00	5,120	-	-	-	-
CCP (Charity Care Pool)	2,656,950.00	531,390	531,390	537,447	525,333	531,390
Misc Revenue - 1370-1200 - \$797,355.80						
**FY23 Forfeiture Bal Due	22,819.09	-	-	-	-	22,819
**FY23 Aud Adj DPP Tx Council Prelim IGT	39,423.22	-	-	-	-	39,423
**FY23 Aud Adj DPP Rev Com 1	643,625.71	-	-	-	-	643,626
**FY22 Amerigroup DPP(1) settle-up	91,487.78	-	-	-	-	91,488

FY24

		GL bal	bal ck
Jan Bal Due	6,748,996.59	6,748,996.59	\$ -
Dec Bal Due	5,712,172.57	1,036,824.02	
Nov Bal Due	5,975,373.42	(263,200.85)	
Oct Bal Due	4,100,253.30	1,875,120.12	
Sep Bal Due	3,899,447.93	200,805.37	

AGENDA ITEM NO. 02.08.24
Behavioral Health Director

Recommended Board Action:

None. Informational purposes only.

Rationale:

1. FY24 Performance Contract

- Service Target
 - i. General Revenue (1507 – AMH; 94 – CMH)
 - 1. Overall
 - 2. By County
 - ii. NTBHA Counties
 - 1. Overall
 - 2. By County

2. NTBHA Contract Awards

- Comprehensive Mental Health Provider
- SUD Treatment Provider
- MH Innovative Expansion Projects – Hunt County Coffeehouse

3. EHR Training/Implementation Update

- Go Live Plan

Lakes Regional Community Center

Open Authorizations by County

Served by Clinic Location

Location	Adult	Youth	Total
Mt. Pleasant <i>(Camp, Franklin, Morris, Titus)</i>	586	61	647
Paris <i>(Delta, Lamar)</i>	621	68	689
Sulphur Springs <i>(Hopkins)</i>	331	41	372
General Revenue Total	1538	170	1708
Targets	1507	94	1601
Adjusted Targets	1581	122	1703
Greenville <i>(Hunt)</i>	741	190	931
Rockwall <i>(Rockwall)</i>	337	121	458
Terrell <i>(Kaufman)</i>	742	215	957
North Texas Total	1820	526	2346
Target <i>(adult & youth)</i>	2291		

Served by County

County	Adult	Youth
Camp	112	7
Franklin	80	8
Morris	128	12
Titus	266	34
Delta	43	2
Lamar	578	66
Hopkins	331	41
North Texas Counties	741	190
Rockwall	337	121
Kaufman	742	215
Total	3358	696

Data source: Cerner Open Authorizations Report as of 2/26/24



AGENDA Item No.: 02.09.24

Intellectual and Developmental Disabilities Director's Report

Recommended Board Action: None- Information Only

- 1. Waivers = Home and Community Services (HCS) & Texas Home Living (TXHML)**
 - 20+ year resident making a change to NF
 - 3-year resident transitioning from NF
 - 1 male resident opening in Terrell
 - New Lease Agreements
 - 1 individual HH applying for State Supported Living Center (SSLC)
 - Medicaid drops
 - TXHML budget review for next Fiscal Year
- 2. Individual Skills and Socialization (ISS):**
 - Renewal of all ISS, 1-year Licenses all with Zero citations
 - Waxahachie ISS pending licensure inspection, also parent group offering input.
 - All ISS numbers are growing
 - Recruiting volunteers in all locations
- 3. Intermediate Care Facility (ICF):**
 - New individual at Ermine
 - Sayle Street cleared for Plan of Correction for Life Safety Code audit
 - Windy Hill Group Home and Ermine Group Home Plans of Correction waiting for repairs
- 4. Community Services:**
 - a. Employment Services:**
 - 1 Job Developer for Waivers in Corsicana hired
 - TWS- 2 Placement contracts in Lamar County
 - TWS-1 Supported Employment and 1 Placement contract in Kaufman
 - 1 placed at Embark Care Lamar
 - Vocational Apprenticeship Program (VAP):**
 - Umbrella Contract signed for VAP through 3/31/2025
 - Waiting on PO
 - 1 VAP Job Coach vacancy in Terrell
 - 1 VAP Job Coach vacancy in Paris
 - 12 apprentices ready to start
 - **9 individuals Lamar County**
 - Paris Public Library
 - Legends Nursing Home
 - Stop and Drop Day Care
 - Tiny Tots Day Care
 - Paris Regional Health
 - **3 individuals Kaufman County (2 alternatives)**
 - Terrell State Hospital
 - In need of Accounting and Plumbing assistant apprenticeships
 - b. Pre-Admission Screening and Resident Review (PASRR):**
 - **99** Individuals
 - Individual leaving will hopefully enroll
- 5. Outpatient Biopsychosocial Intervention Team (OBI):**
 - Serving 26 individuals, 2 new enrollments
 - Collaborative Care Coordinator hired in Rockwall
 - 3 referrals for Counseling, 2 referrals for ABA
 - Virtual educational session complete titled "Depression & Anxiety: From both a Neurotypical and Neurodiverse Perspective"
- 6. Staffing**
 - RN on medical leave, 1 group home staff and
 - 1 Admin out on Medical Leave
 - PRN positions created for all areas
 - RN vacancy Paris filled
 - LVN vacancy Terrell

AGENDA ITEM NO. 02.10.24

Contracts & Quality Management Report

1. CONTRACTS

- NTBHA RFPs: We received notification from NTBHA that we were awarded funds for our proposals for CMHP, SUD, and MH special projects. The special projects award letter identified the Greenville Coffee House as receiving funds.
- HHSC Vocational Apprenticeship Program: We received a vocational apprenticeship contract that furthers employment-first efforts in Texas. The contract is from February 13, 2024 – March 31, 2025 for \$342,782.

2. PNAC

- Local PNAC met on January 30, 2024.
 - Annual training was completed
 - The next meeting is scheduled for April 23, 2024.
- Regional PNAC met on January 24, 2024.
 - Annual ETBHN Center budgets were reviewed. No recommendations were made.
 - The next meeting is scheduled for April 17, 2024.

3. RIGHTS/AN&E ALLEGATIONS

- Open APS Investigation: 1
 - MH – Mt. Pleasant

4. QM MH, NTBHA & SUBSTANCE ABUSE

- Performance Measures: We met all of our performance measures for January.
- Security Assessment: The Texas Council Risk Management Fund conducted security assessments for our Greenville, Mt. Pleasant, and Terrell MH locations from January 17-18, 2024.
- Mystery Caller: We conducted 10 mystery calls to the NTBHA clinics with an average score of 95%. Recommended refresher training over NTBHA customer protocols.
- Peer Review:
 - SUD: 0 charts scored below 70%, difference between peer and QM scores is 5%.

5. IDD

- IDD Service Target: We missed our service target at 166, our target is 169.

AGENDA ITEM NO. 02.11.24

Human Resources Report

Recommended Board Action:

None; information only.

1. Staffing Issues

➤ Headcount

We had a total of 449 authorized FTEs and 418 employees in the month of January. We filled 17 positions; 15 of them were new hires and two internal transfers. The month ended with 42 vacancies.

➤ Separations

We had five separations last month. Three of them were voluntary, one was neutral and one for cause. The voluntary separations were because of personal issues, stress and one is seeking better pay.

➤ Recruitment

Some of the sources used to advertise our openings were Indeed, Newspapers, Colleges and Universities website, Facebook, Texas Workforce Commission website and Chambers of Commerce.

➤ Training and Development

In January we had 16 classes with a total of 77 participants. Trainings for this month were CPR (*Cardio Pulmonary Resuscitation*), SAMA (*Satori Alternatives for Managing Aggression*), and ASIST (*Applied Suicide Intervention Skills Training*). We also had one YMHFA (*Youth Mental Health First Aid*) class for school staff in Region 8.

2. Compensation & Benefits

- This month we had three people reporting exposure and testing positive. 64 hours were granted to employees who needed time to cover their quarantine period.
- Year to date we have four large claims, two of them exceed the stop loss limit.

