

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, JANUARY 24TH, 2024, 5 PM

MEETING TO BE HELD IN PERSON AND **VIA ZOOM**

AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

Zoom link for Board of Trustees Meeting, January 24, 2024
Location: 655 Airport Road, Sulphur Springs, Texas
Start Time: 5:00 PM

Location: LRCC Behavioral Health Clinic - Sulphur Springs or by **Zoom**
Join Zoom Meeting

<https://us06web.zoom.us/j/88482627713?pwd=8wvUOjGajmWvDuXUE6cWoQlh86Hjc4.1>

Meeting ID: 884 8262 7713

Passcode: 368749

Join by Phone – Dial: **346-248-7799**

Meeting ID: 884 8262 7713

Passcode: 368749

AGENDA

AGENDA NUMBER	TOPIC
01.01.24	CALL TO ORDER <ul style="list-style-type: none">Roll Call / Introduction of Guest.
01.02.24	APPROVAL OF MINUTES <ul style="list-style-type: none">Regular Board Meeting Minutes of December 6, 2023
01.03.24	COMMENTS FROM CITIZENS <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
01.04.24	COMMITTEE MEETING REPORTS NA
01.05.24	RECOMMENDATIONS FOR APPROVAL NA
01.06.24	EXECUTIVE DIRECTOR REPORT (<i>John Delaney</i>) <ul style="list-style-type: none">1115 Transformation Waiver UpdateTexas Council UpdateHHSC Performance Contracts/Grants and Local InitiativesEast Texas Behavioral Health Network (ETBHN)

LRCC Board of Trustees Meeting Agenda

- 01.07.24 FISCAL REPORT** (*Erwin Hancock*)
- Motion to Accept Center's Financial Statement for Period(s) Ending: November and December, 2023.
 - Motion to Accept Center's 1st Quarterly Investment Report.
- 01.08.24 MENTAL HEALTH SERVICES REPORT** (*Didi Thurman*)
- FY24 Performance Contract Measures
 - NTBHA RFA
 - EHR Training/Implementation Update
 - Collaboration with Titus County
- 01.09.24 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- Home and Community Services (HCS)
 - Individual Skills and Socialization (ISS)
 - Intermediate Care Facilities (ICF)
 - Employment
 - Outpatient Biopsychosocial Intervention Team (OBI)
 - Telehealth
 - Staffing
- 01.10.24 QUALITY MANAGEMENT/CONTRACTS REPORT** (*Kellie Walker*)
- Contracts
 - Rights/Abuse, Neglect & Exploitation Allegations
 - QM MH, NTBHA & Substance Abuse
 - IDD
- 01.11.24 HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
 - Compensation & Benefits
- 01.12.24 ADJOURNMENT**

**Lakes Regional Community Center
Upcoming Board-Related Meetings & Events**

*Regular Meeting of the Board of Trustees
February 28, 2024
4804 Wesley Street
Greenville, Texas*

AGENDA ITEM NO. 01.02.24

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

- Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of January 2024 as presented.

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, DECEMBER 06, 2023, 5PM
BOARD MINUTES

AGENDA
NUMBER

TOPIC

12.01.23

CALL TO ORDER

The December 06, 2023 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Chairperson, Tom Brown at 5:01 PM with a quorum present by Zoom. Chairperson asked for Roll Call.

Members Present (In Person/Zoom):

Tom Brown, Hunt County, Chairperson	Margaret Webster, Kaufman County
Steve Earley, Lamar County	Shae Green, Rockwall County, (Zoom)
Nancy Leflett, Titus County	Dana Sills, Hopkins County (phone)
E. P. Pewitt, Morris County	Lisa Heine, Ellis County (phone)
Crystal Richardson, Navarro County, (Zoom)	

Members Absent: Jan Brecht-Clark, Ph.D., Delta County; Sheriff Ricky Jones, Franklin County

Vacant Seat(s): Camp County

Guest(s): NA

Ex Officio Members Present: NA

Ex Officio Members Absent: Sheriff Tatum, Hopkins; Sheriff Singleton, Delta County;

Management Staff Present: John Delaney, Erwin Hancock, Didi Thurman, Jessica Ruiz, Larry Jonczak, Laurie White

Management Staff Zoom: NA

Management Staff Absent: Kellie Walker

Board Liaison/Recording Secretary:

Judy Dodd, Board Liaison/Recording Secretary
Tammy Johnson, CFO Administrative Assistant

12.02.23

APPROVAL OF MINUTES

Recommended Board Action:

➤ Approval of Minutes of October 25, 2023 meeting.

Rational:

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chairperson asked for motion to approve. Motion made by E. P. Pewitt to approve and seconded by Margaret Webster. A sign of aye approved minutes unanimously.

CLOSURE

12.03.23

COMMENTS FROM CITIZENS

➤ NA

CLOSURE

12.04.23 COMMITTEE MEETING REPORT

- NA
- CLOSURE**

12.05.23 RECOMMENDATIONS FOR APPROVAL

- NA
- CLOSURE**

12.06.23 EXECUTIVE DIRECTOR REPORT (*John Delaney*)

Recommended Board Action:

None: Information only

Rationale:

Discussion on the following:

➤ **1115 Transformation Waiver Update:**

- ❖ Direct Payment Plan Update: Next important stage in this program is finalizing last year's reconciliation settlement amount. Currently working with TX. Council staff to validate HHSC's next draft reconciliation report.
- ❖ The Public Health Provider – Charity Care Pool (PHP-CCP): HHSC received year 2 cost reports from all 39 Community Centers. Our cost report that we submitted is less than our original budgeted estimate. Review of the final negotiated amount when HHSC finalizes their review in the next few months and make accrual adjustments to our monthly financial reports as needed.

➤ **Texas Council Update:**

- ❖ The IDD presentation that occurred last August at the Council ED Consortium and Board meeting was repeated. They also facilitated an effort by Chairman Drew Darby to send a letter to HHSC Executive Commissioner Young urging support for additional funding for certain IDD direct care worker (DCW) wages.

➤ **HHSC Performance Contracts/Grants:**

- ❖ Lakes Regional recently submitted a grant to develop a Coordinated Specialty Care treatment team for youth and young adults.

➤ **East Texas Behavioral Health Network (ETBHN)**

ETBHN Executive Director is retiring in the next few months and the ROC is planning to meet next month to discuss recruitment efforts to fill the position and interim measures to oversee continued ETBH operations during this transition.

CLOSURE

12.07.23

FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

- Motion to Accept Center's Financial Statement for Period(s) Ending: October, 2023.

Rationale:

Discussion on the following:

- **Erwin presented the Center's financial reports for the month(s) of October, 2023.**
 - ❖ Revenue and Expenditure
 - September and October revenue allocation not reclassified to Accounts Receivable. MH General Revenue was received in November.
 - September 2023 correction.
 - Reclass Building Capital Outlay Expense to Work in Progress

Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve financials for the month(s) of October, 2023. E. P. Pewitt made motion to approve with second by Steve Earley. Financial(s) were approved unanimously sign of aye.

CLOSURE

12.08.23

MENTAL HEALTH SERVICES REPORT (Didi Thurman)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **FY 24 Performance Contract Measures**
 - ❖ Noted if Performance Measures are not meet will be sanctioned.
 - ❖ Utilization Management Department and Director of Learning & Development will provide targeted training to staff that administer the assessment used to determine improvement.
- **Coordinated Specialty Care – First Episode of Psychosis (CSC-FEP)**
 - ❖ Awarded stated funding for FY24 and FY 25.
 - ❖ Serves individual ages 15-30 that are experiencing first episode of psychosis (within two years of their initial diagnosis)
 - ❖ Focuses on empowering the individual to lead a self-directed life within the community.
 - ❖ Will provide services in the seven General Revenue Counties.
- **Collaboration with Titus County**
 - ❖ Meetings held with Titus County Judge, Kent Cooper and Titus Regional Medical Center Administrator, Terry Scoggin.
 - ❖ Interest in a county collaboration to address Mental Health Crisis.
 - ❖ Two funding opportunities:
 - Mental Health Grant Justice – Involved Individuals
 - Construction Grant Program for Mental Health Facilities

CLOSURE

12.09.23

INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Home and Community-based Service (HCS)**
 - ❖ HCS Terrell has 1 bed available
 - ❖ Re-organization of Central Waiver programs.
- **Individual Skills and Socialization (ISS)**
 - ❖ ISS Licenses: Greenville, Ennis & Rockwall
 - ❖ Terrell ISS is entering a float in the Christmas Parade
 - ❖ Holiday parties and other community services planned
- **ICF**
 - ❖ Ermine Group Home has 1 bed available
 - ❖ Sayle Street & Ermine group homes Annual Surveys
 - Life Safety Code issues noted.
- **Employment**
 - ❖ Serving 5 TWS individuals.
- **Vocational Apprenticeship Program (VAP)**
 - ❖ 4 apprentices in Kaufman County and 6 apprentices in Lamar County received apprenticeship certificate detailing their chosen work field they mastered. Staff were recognized for their contributions.
 - ❖ 7 new applicants for the VAP for 2024
 - ❖ Awaiting another PO to begin January 2024, VAP contract.
- **Outpatient Biopsychosocial Intervention Team (OBI)**
 - ❖ Served 25 individuals with 1 new enrollment
 - ❖ 5 individuals are on the Waitlist, intake will be based on clinical priority of need.
- **Telehealth**
 - ❖ Follow-ups 116

CLOSURE

12.12.23

QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

Recommended by Board Action:

None: Information only

Rationale:

John Delaney to report due to Kellie Walker absence.

Discussion on the following:

- **Contracts**
 - ❖ Received amendments extending the NTBHA MH and SUD contracts as well as an extension for the NTBHA PASRR Interlocal Agreement.
- **Planning**
 - ❖ PNAC – Meeting held November 11, 2023 and the next meeting is scheduled for January 30, 2024
 - Reviewed results from the Coffee House and NCQA satisfaction surveys.

- Members liked the results; but recommended trying a different method of data collection since only 25% of the individuals/families called could be reached.
- **Rights/Abuse, Neglect & Exploitation Allegations**
 - ❖ GR MH - 1 unconfirmed (Mt. Pleasant)
 - ❖ IDDA – 1 unconfirmed
- **QM MH, NTBHA & Substance Abuse**
 - ❖ Performance Measures:
 - Adult Improvement missed with a 19% - target 20%.
 - Child Improvement missed with a 21.2% - target 25%
 - ❖ BHS Multi-Program Needs & Capacity Assessment:
 - Applied for Rider 52: Received approval notification on November 1, 2023.
 - Revised budget was submitted to HHSC on November 9, 2023.
 - ❖ HHSC Yes Waiver: Received notification on November 10, 2023 that HHSC will be auditing our Yes Waiver Program. All documents will be submitted prior to their requested due date.
 - ❖ Superior Audit: Conducting a char audit between December 11-20, 2023. All documents will be submitted before December 20, 2023.
 - ❖ NTBHA Mystery Caller: Mystery calls conducted in October. Received a request for a CAP for messages not being returned and staff not asking callers if they were experiencing suicidal/homicidal ideation or if they were in crisis. A correction action plan will be submitted to NTBHA by December 15, 2023.
 - ❖ TDCJ Site Visit: Sherman location visited October 17, 2023 with zero findings.
 - ❖ Peer Review: All charts received below 70%.
- **IDD**
 - ❖ Service Target: Missed Service Target with 156 (Target 169).
 - ❖ Corporate Compliance: QM conducted a corporate investigation regarding progress notes being voided in the HER after we had received payment for the services. During the investigation, the staff resigned.

CLOSURE

12.11.23

HUMAN RESOURCES REPORT (*Jessica Ruiz*)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Staffing issues**
 - ❖ Headcount: 408 employees and 444 approved FTE's.
 - Vacancies: 40
 - ❖ Separations: 8 separations
 - ❖ Recruitment: Various Sources.
 - ❖ Training and Development: 18 classes with a total of 57 participants.
- **Compensation and Benefits:**
 - ❖ Covid: Exposures slowing down; however, last week we had over ten employees reporting exposure and positive test results.
 - ❖ YTD: One large claim; which exceeds the stop loss limit.

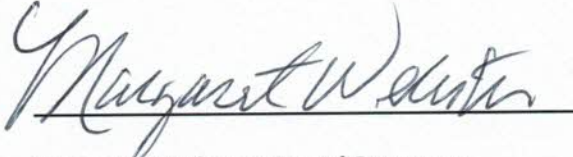
CLOSURE

12.12.23

ADJOURNMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. With no further discussion, Chairperson asked for motion to adjourn. E. P. Pewitt made motion and seconded by Steve Earley. Motion carried unanimously by a sign of aye.

ATTEST:



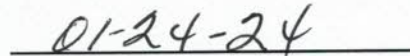
Margaret Webster, Board Secretary



DATE:



Judy Dodd, Board Liaison/Transcriptionist Page | 3 1/10/24



AGENDA ITEM NO. 01.03.24

Citizens' Comments

RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

AGENDA ITEM NO. 01.04.24

Committee Meeting Reports

RECOMMENDATIONS FOR APPROVAL:

NA

Rationale:

Report of the following committees of the Board of Trustees, if applicable:

- Budget & Finance, Margaret Webster, Chair
 - **No Meeting Posted**
- Human Resources, Shae Green, Chair
 - **No Meeting Posted**
- Programs, Dana Sills, Chair
 - **No Meeting Posted**

AGENDA ITEM NO. 01.05.24

Recommendations for Approval:

➤ NA

Rationale:

No recommendations presented.

AGENDA Item No: 01.06.24
Executive Director's Report:

Recommended Board Action:
None: For Information Only

Rational:

Executive Director Report:

1. 1115 Transformation Waiver Update:

Directed Payment Program – Behavioral Health Services (DPP-BHS)

This program operates on the state fiscal year but the quality measures we report follow the calendar year. The DPP-BHS program includes two components:

- Component 1 (B1-Dollar Increase) is a uniform dollar increase issued in monthly payments to entities participating in the program. As a condition of participation, providers will report on progress made toward certification or maintenance of CCBHC status. Enrolled providers are also required to report on the implementation status of activities foundational to quality improvement, such as telehealth services, collaborative care, integration of physical and behavioral health, and improved data exchange.
- Component 2 (B2-Rate Enhancement) is a uniform percent increase on certain CCBHC services. As a condition of participation, providers are required to report on metrics that align with CCBHC measures and goals. Providers that have CCBHC certification are eligible for a higher rate enhancement.

Payments are from services provided only to Medicaid Managed Care clients that we serve in the STAR, STAR+PLUS or STAR Kids programs.

DPP Update for January Board Meeting:

The Year 2 (FY-23) reconciliation has started, and we received a refund of our unused IGT matching funds from last year. The excess funds were unused partially due to the reduction of Medicaid clients and related services that qualify for DPP. Texas' Medicaid roles have dropped because of the state again stepping up their eligibility redeterminations of clients after the pandemic emergency health declaration ended last year.

The Public Health Provider – Charity Care Pool (PHP-CCP)

This program provides uncompensated care reimbursement to help cover our costs for services to uninsured and indigent clients. It follows the federal fiscal year calendar of October 1 through September 30.

CCP Update for January Board Meeting:

HHSC has completed their 2nd round review of our submitted report, and we have sent changes and updated cost estimates in response. The additional costs we submitted could have a significant increase to our total claim. We expect another round of questions as HHSC finalizes their review.

2. Texas Council Update

The Texas Council ED Consortium and Board meeting will be held January 24th through 27. I will report on topics covered at our February meeting. Our current focus is to complete an updated CCBHC cost report by February 1st. The Council is coordinating this initiative on behalf of HHSC to set new rates for the DPP-BHS for the FY- 25 program year.

3. HHSC Performance Contracts/Grants and Local Initiatives.

- **HHSC**

Lakes Regional received a small planning grant from HHSC to expand SUD outpatient services for adolescents in our Region 3 & 4 contract areas.

HHSC IDD Division has published its annual allocation of HCS and TxHmL waiver slots for this fiscal year. Lakes' LIDDA staff will have 65 HCS and 123 TxHmL slots to offer to consumers for the rest of this fiscal year.

- **NTBHA**

NTBHA has issued its first general procurement RFP for Comprehensive MH and SUD services in five years. We are putting together our proposals to be submitted by the February 2nd deadline.

- **Titus Memorial Hospital District Group**

Our next meeting with the Titus County Hospital District is scheduled for January 29th to review collaborative opportunities and discuss crisis intervention services.

4. East Texas Behavioral Health Network (ETBHN)

- There were no updates for this month.

AGENDA ITEM NO. 01.07.24
Fiscal Reports

RECOMMENDATIONS FOR APPROVAL:

- Center's financial statement for the month(s) of November and December, 2023.
- Motion to Accept Center's 1st Quarterly Investment Report.

Rationale:

- Review and take action to approve Center's financial statement for the month(s) of November and December, 2023.
- Review and take action to approve Center's 1st Quarterly Investment Report.

Lakes Regional Community Center
Financial Report
For the Month of November 2023

Erwin Hancock
Chief Financial Officer

December 29, 2023

Lakes Regional Community Center
Financial Report Outline

I. Financial Summary	Page 1
II. Balance Sheet	Page 2
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Comparative Income Statement	Pages 4-5
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Lakes Regional Community Center
 Financial Summary for the Month Ending November 30, 2023

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,536,907	\$10,713,417
Expenses	\$3,473,990	\$9,285,451
Net Income	\$62,918	\$1,427,966

Balance Sheet Summary

	Current YTD as of November 30, 2023	Last YTD as of November 30, 2022	Year to Year Change
Total Assets	\$42,448,452	\$36,516,624	\$ 5,931,828
Total Liabilities	\$8,921,108	\$7,564,033	\$ 1,357,075
Fund Balance	\$33,527,344	\$28,952,591	\$ 4,574,753

Lakes Regional Community Center
Balance Sheet

	As of <u>11/30/2023</u>	As of <u>11/30/2022</u>	Net Change
Current Assets			
Cash	\$ 22,958,143	\$ 18,151,096	\$ 4,807,047
Accounts Receivable	5,975,373	5,193,719	781,654
Other Current Assets	982,985	1,786,053	(803,068)
Total Current Assets	\$ 29,916,501	\$ 25,130,868	\$ 4,785,633
Long-Term Assets			
Fixed Assets (net of depreciation)	\$ 8,684,345	\$ 8,275,155	\$ 409,190
Other Long-Term Assets	3,847,606	3,110,601	737,005
Total Long-Term Assets	\$ 12,531,951	\$ 11,385,756	\$ 1,146,195
Total Assets	\$ 42,448,452	\$ 36,516,624	\$ 5,931,828
Current Liabilities			
Accounts Payable	\$ 1,136,231	\$ 1,041,758	\$ 94,473
Accrued Expenses	1,006,246	1,202,909	(\$196,663)
Short-term Debt	note1 2,931,025	2,208,765	722,260
Total Current Liabilities	\$ 5,073,502	\$ 4,453,432	\$ 620,070
Long-term Debt	\$ 3,847,606	\$ 3,110,601	\$ 737,005
Total Long-Term Debt	\$ 3,847,606	\$ 3,110,601	\$ 737,005
Total Liabilities	\$ 8,921,108	\$ 7,564,033	\$ 1,357,075
Investment In General Fund Assets	\$ 8,684,345	\$ 8,275,155	\$ 409,190
Fund Balance	24,842,999	20,677,436	4,165,563
Total Equities and other Credits	\$ 33,527,344	\$ 28,952,591	\$ 4,574,753
Total Liabilities, Equities and other Credits	\$ 42,448,452	\$ 36,516,624	\$ 5,931,828

note1 MH General Revenue Qtr1 received November. (Psych Bed Day GR included total contract amount for FY24 Qtr 1 - Lakes typically receives 30% in Quarter 1)

**Lakes Regional Community Center
Income Statement Recap by Division
As of November 30, 2023**

Division	Current Month	Year to Date
Mental Health Adult	\$ 52,545	\$ 941,806
Mental Health C&A	(7,521)	2,419
Substance Abuse	(4,010)	38,031
IDDP	6,339	278,485
IDDA	28,046	221,640
ECI	1,660	(867)
Other	<u>\$ (14,139)</u>	<u>\$ (53,549)</u>
Total Lakes	<u>\$ 62,918</u>	<u>\$ 1,427,966</u>

<u>Other</u>		
Hospitality House	\$ 414	\$ 3,922
Mental Health First Aid	\$ 102	\$ 2,277
CCBHC/CMHC SAMSHA Grants	\$ (17,568)	\$ (72,821)
Expending Fund Raising	\$ (300)	\$ (900)
Administration	\$ 3,212	\$ 13,972
	<u>\$ (14,139)</u>	<u>\$ (53,549)</u>

Lakes Regional Community Center
Comparative Income Statement for the Month ended November 30, 2023

	<u>11/30/2023</u>	<u>11/30/2022</u>	Variance	Var %
Revenues				
General Revenue IDD	\$208,906	\$207,874	\$1,032	0%
General Revenue MH	\$692,250	\$694,842	(\$2,592)	0%
Early Childhood Intervention Revenue	\$174,594	\$128,512	\$46,082	36%
Charity Care Pool / DPP	note1 \$617,052	\$518,395	\$98,657	19%
NTBHA Revenue	\$226,669	\$218,657	\$8,012	4%
Medicaid Revenue	\$267,208	\$246,814	\$20,394	8%
Medicare Revenue	\$7,939	\$8,001	(\$62)	-1%
HCS Revenue	\$437,468	\$402,652	\$34,816	9%
Managed Care Revenue	\$104,951	\$122,529	(\$17,578)	-14%
Private Insurance	\$23,560	\$20,974	\$2,586	12%
Client Fees	\$3,594	\$4,212	(\$618)	-15%
Other Revenue	\$772,717	\$759,204	\$13,513	2%
Total Revenues	\$3,536,907	\$3,332,666	\$204,241	6%
Expenses				
Salaries and Wages	\$1,742,171	\$1,596,645	\$145,526	9%
Employee Benefits	\$626,911	\$583,027	\$43,884	8%
Staff Training	\$4,239	\$4,477	(\$238)	-5%
Furniture and Equipment	\$2,173	\$2,594	(\$421)	-16%
Maintenance and Repairs	\$33,639	\$15,441	\$18,198	118%
Utilities	\$59,222	\$13,110	\$46,112	352%
Client Support	\$5,449	\$5,001	\$448	9%
Supplies	\$26,595	\$33,171	(\$6,576)	-20%
Vehicle Maintenance	\$8,916	\$6,185	\$2,731	44%
Insurance Costs	\$28,990	\$29,597	(\$607)	-2%
Debt Service	\$39,213	\$30,125	\$9,088	30%
Other Expenses	note1 \$896,471	\$827,525	\$68,946	8%
Total Expenses	\$3,473,990	\$3,146,898	\$327,092	10%
Net Surplus/(Deficit)	\$62,918	\$185,768	(\$122,850)	-66%

note1 DPP Revenue - recording monthly total amount received. Account 5283 (included in "Other") includes 10% IGT & Admin Expense Fees, to be reclassified against DPP revenue at year-end, pending settle-up.

Lakes Regional Community Center
Comparative Income Statement for the period ended November 30, 2023

	YTD ended 11/30/2023	YTD ended 11/30/2022	Variance	Var %
Revenues				
General Revenue IDD	\$642,015	\$647,611	(\$5,596)	-1%
General Revenue MH	\$2,126,480	\$2,126,082	\$398	0%
Early Childhood Intervention Revenue	\$405,157	\$359,198	\$45,959	13%
Charity Care Pool / DPP	\$1,948,885	\$1,555,185	\$393,700	25%
NTBHA Revenue	\$663,552	\$629,001	\$34,551	5%
Medicaid Revenue	\$814,240	\$785,908	\$28,332	4%
Medicare Revenue	\$17,205	\$17,565	(\$360)	-2%
HCS Revenue	\$1,258,558	\$1,240,254	\$18,304	1%
Managed Care Revenue	\$366,322	\$385,023	(\$18,701)	-5%
Private Insurance	\$59,214	\$59,956	(\$742)	-1%
Client Fees	\$11,180	\$9,739	\$1,441	15%
Other Revenue	\$2,400,609	\$2,334,642	\$65,967	3%
Total Revenues	\$10,713,417	\$10,150,164	\$563,253	6%
Expenses				
Salaries and Wages	\$4,442,467	\$4,877,303	(\$434,836)	-9%
Employee Benefits	\$1,618,260	\$1,736,961	(\$118,701)	-7%
Staff Training	\$15,748	\$15,862	(\$114)	-1%
Furniture and Equipment	\$124,052	\$34,574	\$89,478	259%
Maintenance and Repairs	\$68,311	\$60,647	\$7,664	13%
Utilities	\$115,729	\$95,704	\$20,025	21%
Client Support	\$24,385	\$13,685	\$10,700	78%
Supplies	\$84,705	\$86,743	(\$2,038)	-2%
Vehicle Maintenance	\$28,082	\$17,834	\$10,248	57%
Insurance Costs	\$86,971	\$88,791	(\$1,820)	-2%
Debt Service	\$113,159	\$90,376	\$22,783	25%
Other Expenses	\$2,563,584	\$2,511,376	\$52,208	2%
Total Expenses	\$9,285,451	\$9,629,856	(\$344,405)	-4%
Net Surplus/(Deficit)	\$1,427,966	\$520,308	\$907,658	174%

Lakes Regional Community Center
Statement of Revenues and Expenditures
For the Period Ending November 30, 2023

	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Total
Revenues													
Local	\$ 83,442	\$ 214,597	\$ 97,724	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 395,762
State Programs	1,559,768	1,682,454	1,631,012										4,873,233
Federal Programs	1,581,153	1,480,211	1,485,853										4,547,217
Interest Income	78,857	59,146	95,650										233,652
North Texas BH Assoc	217,896	218,987	226,689										663,552
TOTAL REVENUES	\$ 3,521,116	\$ 3,655,394	\$ 3,536,907	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 10,713,417
Expenditures													
Current:	\$ 1,033,961	\$ 1,666,334	\$ 1,742,171	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 4,442,467
Salaries & Wages	387,799	\$603,550	626,911										1,618,260
Employee Benefits													19,450
Other Operating Expenses:													364,715
Client Respite	3,430	\$10,565	5,455										22,381
HCS Contract	120,033	\$120,429	124,253										1,086,261
Consult/Pro Svcs - External	8,011	\$2,804	11,565										20,974
Contracts with Other Orgs-Ext	363,377	\$360,598	342,287										28,475
ICF/MR Quality Assurance Fees	6,969	\$7,146	6,859										3,364
TXHML Contracts	7,550	\$9,766	11,160										15,748
Contracted Lab Services	133	\$1,968	1,263										35,194
Staff Development/Training	13,102	(\$1,593)	4,239										32,808
Non-Clinical Contracts with Others	10,393	\$17,687	7,113										8,587
Pharmaceuticals/Supplies	6,333	\$14,273	12,202										4,500
Atypical Medic	1,390	\$3,597	3,601										124,680
Patient Asst Program/Filling Fees	1,500	\$1,500	1,500										64,705
Training and Travel	15,170	\$53,285	56,225										13,905
Consumable Supplies	24,855	\$33,255	26,595										118,502
Building Capital Outlay	52,500	(\$32,570)	note1 (6,025)										8,000
Furniture/Equipment over \$5,000	9,000	\$109,502	0										5,550
Computer Capital Outlay	13,100	\$22,079	note2 (27,180)										31,814
Furniture/Equipment under \$5,000	573	\$2,804	2,173										22,638
Copier Equipment Rental	9,829	\$11,350	10,635										11,052
Computer Equipment Under \$5,000	9,381	\$6,542	6,715										60,195
Other Monthly Expenses	9,337	\$9,572	12,144										31,005
Computer Software Support Fees	13,015	\$18,220	note2 28,960										369
Computer Software Fees for HR System			31,005										417,484
Bad Debts			369										28,082
Building Rent, Repair, Maintenance	152,923	\$104,076	160,464										31,992
Vehicle Operating Expense	8,545	\$10,620	8,916										115,729
Vehicle Fuel Costs	11,696	\$11,598	8,698										73,504
Non-Client Utilities	44,632	\$11,875	59,222										23,639
Telecommunications	16,175	\$28,518	28,812										7,500
Data Connect/Internet Access	7,929	\$7,855	7,855										86,971
Crisis Hotline Answering Svc	2,500	\$2,500	2,500										24,385
Insurance	27,347	\$30,634	28,990										41,819
Client Support Costs	11,173	\$7,763	5,449										12,463
Client Reimbursable Services	3,936	\$20,834	17,050										113,159
NTBHA Supported Housing	5,009	\$3,875	3,568										53,826
Debt Service	36,973	\$36,973	39,213										1,703
DPP BHS Prem Tax Risk Admin	4,945	\$4,945	43,936										1,120
COVID-19 Expenses	428	\$362	914										2,612
Expanding Fund Raising Funds	520	\$300	300										33,876
LRM/MRC Board Expenses	624	\$1,535	624										3,224,725
Service Costs Unallowable	10,633	\$8,890	14,353										0
Total Other Operating Expenses	1,044,968	\$1,074,850	1,104,907										0
TOTAL EXPENDITURES	2,466,728	\$3,344,734	3,473,989	0	0	0	0	0	0	0	0	0	9,285,451
Excess (deficiency) of revenues over expenditures	\$ 1,054,388	\$ 310,660	\$ 62,918	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 1,427,966

note1 Reclassify Capital Outlay - Insurance Claim.
note2 Reclassify Capital Outlay expense to Software Support Fees per audit. Life/depreciation should be based on one year.
note3 Includes DPP Revenue - recording monthly total amount received. Account "DPP BHS Prem Tax Risk Admin" includes 10% IG & Admin Expense Fees, to be reclassified against DPP revenue at year-end, pending settle-up.

Lakes Regional Community Center

FY24 Aged Accounts Receivable

NOVEMBER

Accounts Receivable Description	GL A/R Balance	Nov Current	Oct 30 Days	Sep 60 Days	Aug 90 Days	Jul & prior 120 +
MAC Adm Claim	1,155,880.77	143,825	143,825	143,825	109,149	615,257
NTBHA: \$4,182.00						
Substance Abuse - GVL	4,182.00	4,182	-	-	-	-
VAP Class GVL	-	-	-	-	-	-
Medicaid	323,814.94	249,987	19,345	9,918	7,917	36,648
Medicare	2,450.30	2,432	18	-	-	-
Private Insurance	19,330.03	13,830	3,517	1,794	189	-
Chip	210.54	182	10	-	9	9
MANAGED CARE:						
Amerigroup	33,727.81	29,081	639	1,514	2,494	-
Superior (Cenpatico)	27,696.96	27,649	47	-	-	-
Optum	19,516.02	18,943	-	-	-	573
Cigna	282.14	-	-	62	72	148
Texas Childrens Plan	420.11	372	48	-	-	-
Beacon	22,853.83	13,379	5,329	4,146	-	-
Molina	28,632.40	26,305	1,844	483	-	-
Aetna Better Health	1,410.14	1,280	31	98	-	-
Texas Home Living - North **	43,099.67	33,171	9,929	-	-	-
Texas Home Living - South **	8,150.21	3,623	4,365	163	-	-
HCS - North **	227,498.51	227,499	-	-	-	-
HCS - South **	198,987.94	197,929	1,059	-	-	-
VAP (Vocational Apprenticeship)	22,470.89	11,526	10,945	-	-	-
Reimbursable Svcs-TxHmL North & South	2,063.14	901	1,162	-	-	-
Reimbursable Svcs-HCS North	35,439.47	21,126	12,391	1,398	524	-
Reimbursable Svcs-HCS South	5,582.60	5,448	-	32	103	-
HCS Rm/Brd	6,611.70	1,708	1,708	1,708	1,488	-
ICF Residential Homes	128,168.30	124,742	2,076	1,351	-	-
ARPA - HCS & TxHmL	-	-	-	-	-	-
Block Grant/TANF-Title XX Gen Revenue	71,098.17	23,702	23,702	23,694	-	-
CCBHC Samsha Grant (799) 1370-6500	167,041.88	79,324	87,718	-	-	-
MCOT-Hotline ARPA	9,559.86	4,918	4,641	-	-	-
HR133-Outpatient Cap Activity **	57,368.70	-	14,470	14,711	28,189	-
Supported Employment	3,675.00	-	-	3,675	-	-
Day Hab Billings (Private Providers)	41,980.93	16,884	15,694	7,500	1,903	-
1048 IDD Billed Svcs	11,724.96	5,867	5,858	-	-	-
ECI Grant Revenue	124,360.39	124,360	-	-	-	-
ECI Respite	-	-	-	-	-	-
ECI TWC Grant	950.28	950	-	-	-	-
ECI Priv Ins	12,781.47	6,463	4,005	1,350	275	689
ECI Medicaid	33,431.55	32,707	256	311	-	158
ECI Managed Care	54,626.31	44,199	5,507	1,203	1,671	2,046
ECI Chip	426.31	240	-	-	187	-
A/R Other Employees	1,118.29	1,118	-	-	-	-
A/R Employee Insurance (Cobra)	-	-	-	-	-	-
TCOOMMI GRANT \$122,506.10 **	91,337.32	31,855	29,746	-	29,737	-
TCOOMMI Vehicle allotment (\$31,168.78)	31,168.78	-	-	-	-	31,169

Accounts Receivable Description	GL A/R Balance	Nov Current	Oct 30 Days	Sep 60 Days	Aug 90 Days	Jul & prior 120 +
TDCJ Contract-Greenville **	13,574.19	6,942	6,632	-	-	-
TDCJ - Sherman/Bonham/Paris **	33,880.50	17,069	16,812	-	-	-
Fannin County Drug Court	3,000.00	3,000	-	-	-	-
Hopkins County Drug Court	3,500.00	3,500	-	-	-	-
Titus County Drug Court	1,000.00	1,000	-	-	-	-
DSHS Region 3	12,378.36	12,378	-	-	-	-
DSHS Region 4	22,776.68	22,777	-	-	-	-
DSHS MHFA Outreach	5,111.21	5,111	-	-	-	-
ICF Upper Payment Limit	334,887.76	32,489	32,536	32,536	32,489	204,838
SAC Prog -Hunt County	2,089.56	2,090	-	-	-	-
ECC - (Enhanced Comm Coord)	19,953.82	9,242	10,712	-	-	-
Comm Education (Curt Pitton)	10,064.30	4,804	5,261	-	-	-
1115 Waiver Fed Share	-	-	-	-	-	-
CCP (Charity Care Pool)	1,594,170.00	537,447	525,333	531,390	-	-
Misc Revenue - 1370-1200 - \$887,856.42						
**FY23 Forfeiture Bal Due	22,819.09	-	-	-	22,819	-
**FY23 Aud Adj DPP Tx Council Prelim IGT	88,142.29	-	-	-	88,142	-
**FY23 Aud Adj DPP Rev Com 1	643,625.71	-	-	-	643,626	-
**FY22 Amerigroup DPP(1) settle-up	91,487.78	-	-	-	91,488	-
**FY22 Parkland DPP(1) settle-up	15,033.36	-	-	-	15,033	-
**FY23 AETNA DPP(1) BAL DUE	4,420.81	-	-	-	4,421	-
**FY23 Superior DPP(1) BAL DUE	12,275.17	-	-	-	12,275	-
**FY23 Molina DPP(1) BAL DUE	10,052.21	-	-	-	10,052	-
FY24						
	Nov Bal Due	5,975,373.42	GL bal	bal ck		
		5,975,373.42	\$	-		

Financial Ratios Lakes Regional Community Center

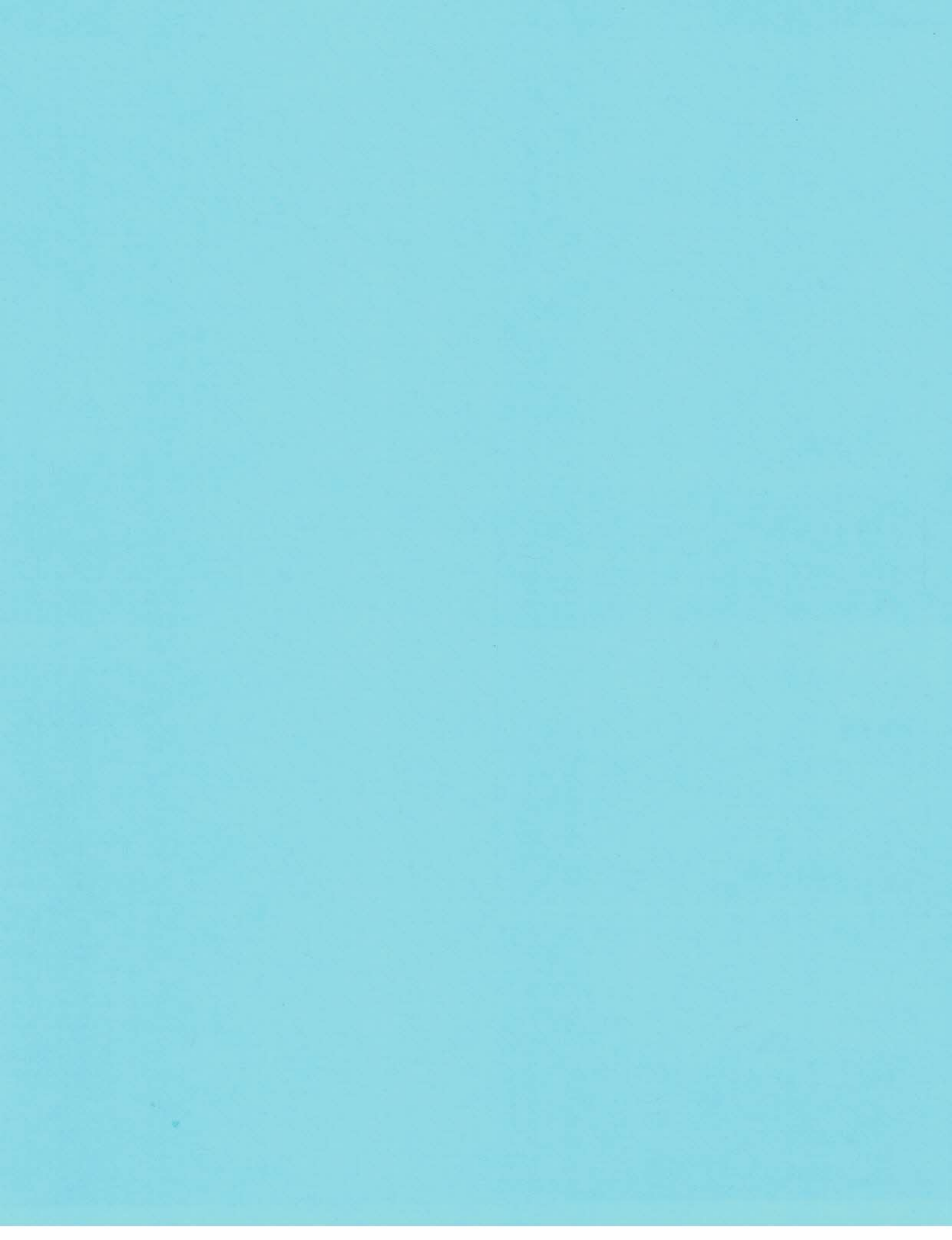
For period ended Nov 30, 2023
Unaudited

Current Ratio:		
Current Assets	\$	29,916,501
Current Liabilities	\$	5,073,502
Ratio		5.90
Greater than 1.5?		yes

Tangible Net Worth		
Equity	\$	33,527,344
Subordinated debt		
Intangible Assets		
Adjusted	\$	33,527,344
Debt/Worth Ratio:		
Total Liabilities	\$	8,921,108
Tangible Net Worth	\$	33,527,344
Ratio		0.27
Less than 2.0?		yes

Cash Flow Coverage		
Net Income	\$	1,427,966
Add Depreciation	\$	-
Add Interest Expense	\$	29,832
Cash Flow Available	\$	1,457,798
Debt Service	\$	83,327
Cashflow Surplus	\$	1,374,471
Ratio		17.49
Greater than 1.0?		yes

Days Cash on Hand		
Cash and Equivalents	\$	22,958,143
Annual Expenditures (budgeted)	\$	43,107,189
Daily Expenditure	\$	118,102
Days Cash on hand		194



**Lakes Regional Community Center Quarterly Investment Report
For the 3 Months Ending November 30, 2023**

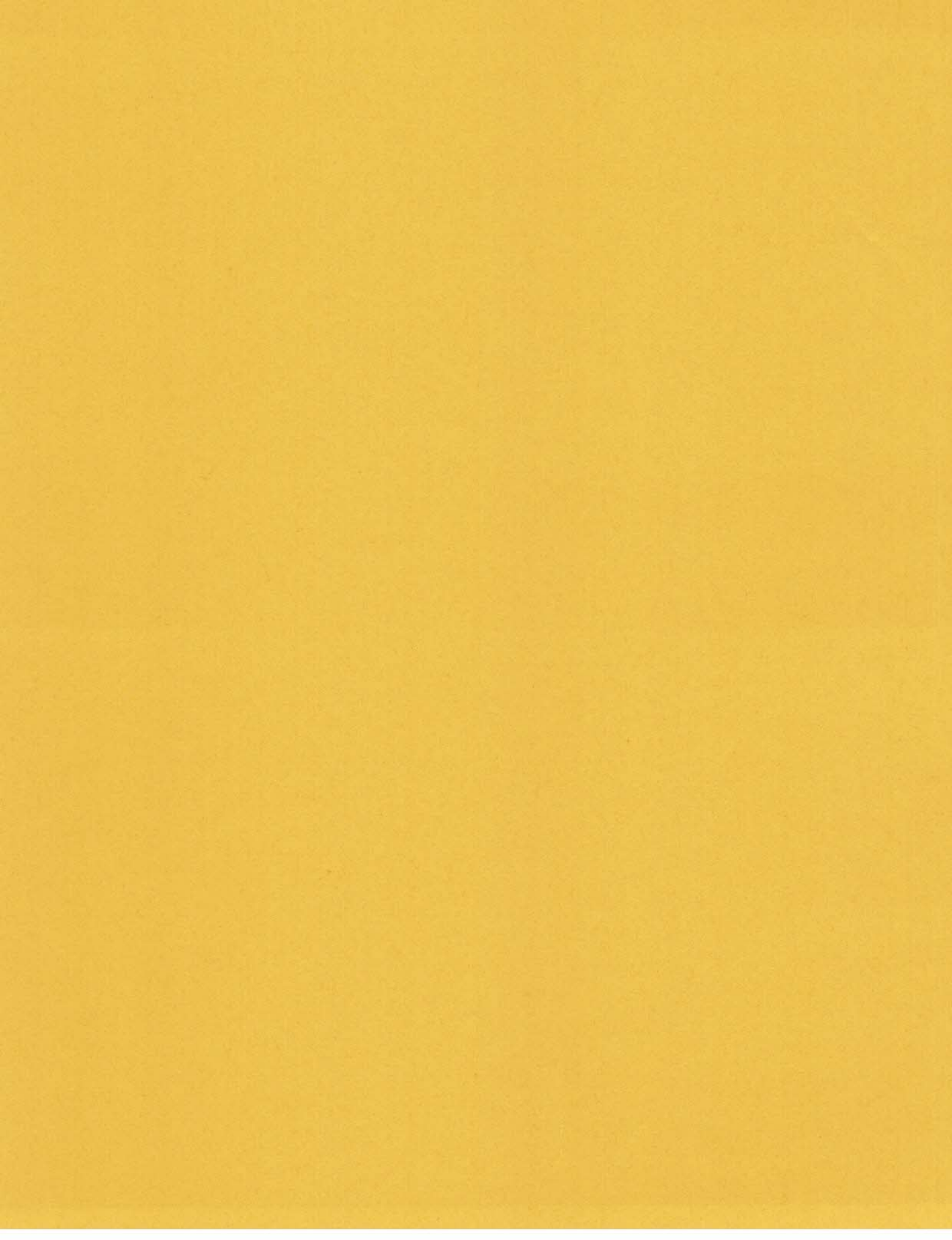
Particulars		Amount
Beginning Balance August 31, 2023:		
	TexPool	\$13,397,444
	Certificate of Deposit	\$ 1,036,622
	Business Star A/C	\$ 1,046,004
	Wealth Mgmt Acct	\$ 4,310,516
	Omaha Res. Savings	\$ 11,020
	Total September 1, 2023	\$19,801,607
Ending Balance November 30, 2023:		
	TexPool	\$11,058,186
	Certificates of Deposit	\$ 1,036,861
	Business Star A/C	\$ 3,954,886
	Wealth Mgmt Acct	\$ 4,213,993
	Omaha Res. Savings	\$ 11,022
	Total November 30, 2023	\$20,274,947
Net Change		\$ 473,340

The market value and the book value of our fund in TexPool are the same. The aforementioned funds are available upon demand and thus do not have a maturity date. Lakes investments include 2 certificates of deposit that pay interest at the rate of 0.40%. Lakes, additionally earns 4.89% interest on its business investment account at the American National Bank. TexPool account earns 5.3% on its investment account. Wealth Management account earns 4.06%.

Lakes Regional Community Center's investment portfolio is in compliance with the Lakes Regional Community Center Investment and Cash Management Policy 4.07 and is in compliance with the Public Funds Investment Act.

Respectfully submitted,

Erwin Hancock
Chief Financial Officer
Investment Officer



Lakes Regional Community Center
Financial Report
For the Month of December 2023

Erwin Hancock
Chief Financial Officer

January 18, 2024

**Lakes Regional Community Center
Financial Report Outline**

I. Financial Summary	Page 1
II. Balance Sheet	Page 2
III. Income Recap by Division	Page 3
Comparative Income Statement	Pages 4-6
Statement of Revenues & Expenditures	Page 7
IV. Related Data	Pages 8-9

Lakes Regional Community Center
 Financial Summary for the Month Ending December 31, 2023

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,606,682	\$14,320,100
Expenses	\$4,417,087	\$13,702,539
Net Income	(\$810,405)	\$617,561

Balance Sheet Summary

	Current YTD as of December 31, 2023	Last YTD as of December 31, 2022	Year to Year Change
Total Assets	\$44,162,767	\$39,018,702	\$ 5,144,065
Total Liabilities	\$11,445,828	\$10,520,156	\$ 925,672
Fund Balance	\$32,716,939	\$28,498,546	\$ 4,218,393

Lakes Regional Community Center
Balance Sheet

	As of		As of		Net Change
	12/31/2023		12/31/2022		
Current Assets					
Cash	\$	23,860,886	\$	20,228,167	\$ 3,632,719
Accounts Receivable		6,811,849		5,823,270	988,579
Other Current Assets		987,224		1,604,825	(617,601)
Total Current Assets	\$	31,659,959	\$	27,656,262	\$ 4,003,697
Long-Term Assets					
Fixed Assets (net of depreciation)	\$	8,684,345	\$	8,275,155	\$ 409,190
Other Long-Term Assets		3,818,463		3,087,285	731,178
Total Long-Term Assets	\$	12,502,808	\$	11,362,440	\$ 1,140,368
Total Assets	\$	44,162,767	\$	39,018,702	\$ 5,144,065
Current Liabilities					
Accounts Payable	\$	1,012,686	\$	971,026	\$ 41,660
Accrued Expenses		997,893		1,173,995	(\$176,102)
Short-term Debt		5,616,786		5,287,850	328,936
Total Current Liabilities	\$	7,627,365	\$	7,432,871	\$ 194,494
Long-term Debt	\$	3,818,463	\$	3,818,463	\$ 3,818,463
Total Long-Term Debt	\$	3,818,463	\$	3,087,285	\$ 3,818,463
Total Liabilities	\$	11,445,828	\$	10,520,156	\$ 4,012,957
Investment In General Fund Assets	\$	8,684,345	\$	8,275,155	\$ 409,190
Fund Balance		24,032,594		20,223,391	3,809,203
Total Equities and other Credits	\$	32,716,939	\$	28,498,546	\$ 4,218,393
Total Liabilities, Equities and other Credits	\$	44,162,767	\$	39,018,702	\$ 8,231,350

**Lakes Regional Community Center
Income Statement Recap by Division
As of December 31, 2023**

Division	Current Month	Year to Date
Mental Health Adult	\$ (380,496)	\$ 561,309
Mental Health C&A	(26,461)	(24,042)
Substance Abuse	(36,874)	1,158
IDDP	(217,855)	60,630
IDDA	(95,822)	125,818
ECI	(2,625)	(3,492)
Other	<u>\$ (50,270)</u>	<u>\$ (103,819)</u>
Total Lakes	<u><u>\$ (810,405)</u></u>	<u><u>\$ 617,561</u></u>

Other		
Hospitality House	\$ (2,260)	\$ 1,663
Mental Health First Aid	\$ 1,900	\$ 4,177
CCBHC/CMHC SAMSHA Grants	\$ (45,708)	\$ (118,529)
Expending Fund Raising	\$ (520)	\$ (1,420)
Administration	\$ (3,683)	\$ 10,289
	<u>\$ (50,270)</u>	<u>\$ (103,819)</u>

Lakes Regional Community Center
Comparative Income Statement for the Month ended December 31, 2023

	<u>12/31/2023</u>	<u>12/31/2022</u>	Variance	Var %
Revenues				
General Revenue IDD	\$224,732	\$224,878	(\$146)	0%
General Revenue MH	\$755,813	\$708,943	\$46,870	7%
Early Childhood Intervention Revenue	\$263,800	\$197,116	\$66,684	34%
Charity Care Pool / DPP	note1 \$609,621	\$736,659	(\$127,038)	-17%
NTBHA Revenue	\$218,379	\$205,622	\$12,757	6%
Medicaid Revenue	\$261,341	\$259,210	\$2,131	1%
Medicare Revenue	\$5,925	\$7,203	(\$1,278)	-18%
HCS Revenue	\$417,234	\$439,260	(\$22,026)	-5%
Managed Care Revenue	\$96,862	\$124,753	(\$27,891)	-22%
Private Insurance	\$23,202	\$20,120	\$3,082	15%
Client Fees	\$6,998	\$5,470	\$1,528	28%
Other Revenue	\$722,775	\$751,482	(\$28,707)	-4%
Total Revenues	<u>\$3,606,682</u>	<u>\$3,680,716</u>	<u>(\$74,034)</u>	<u>-2%</u>
Expenses				
Salaries and Wages	\$2,589,214	\$2,424,337	\$164,877	7%
Employee Benefits	\$723,972	\$668,705	\$55,267	8%
Staff Training	\$9,341	\$4,155	\$5,186	125%
Furniture and Equipment	\$1,480	\$11,580	(\$10,100)	-87%
Maintenance and Repairs	\$27,366	\$18,803	\$8,563	46%
Utilities	\$39,089	\$50,136	(\$11,047)	-22%
Client Support	\$3,910	\$371	\$3,539	954%
Supplies	\$29,584	\$31,319	(\$1,735)	-6%
Vehicle Maintenance	\$6,645	\$2,678	\$3,967	148%
Insurance Costs	\$28,990	\$31,243	(\$2,253)	-7%
Debt Service	\$39,213	\$30,125	\$9,088	30%
Other Expenses	note1 \$918,283	\$861,309	\$56,974	7%
Total Expenses	<u>\$4,417,087</u>	<u>\$4,134,761</u>	<u>\$282,326</u>	<u>7%</u>
Net Surplus/(Deficit)	<u>(\$810,405)</u>	<u>(\$454,045)</u>	<u>(\$356,360)</u>	<u>78%</u>

note1 DPP Revenue - recording monthly total amount received. Account 5283 (included in "Other") includes 10% IGT & Admin Expense Fees, to be reclassified against DPP revenue at year-end, pending settle-up. Also includes post audit entries for FFY23 Grant Refunds totaling \$23,032 (YTD) per FFR Report.

Lakes Regional Community Center
Comparative Income Statement for the period ended December 31, 2023

	<u>YTD ended</u> 12/31/2023	<u>YTD ended</u> 12/31/2022	Variance	Var %
Revenues				
General Revenue IDD	\$866,747	\$897,252	(\$30,505)	-3%
General Revenue MH	\$2,882,293	\$2,810,263	\$72,030	3%
Early Childhood Intervention Revenue	\$668,957	\$556,314	\$112,643	20%
Charity Care Pool / DPP	\$2,558,506	\$2,545,757	\$12,749	1%
NTBHA Revenue	\$881,931	\$834,623	\$47,308	6%
Medicaid Revenue	\$1,075,582	\$1,045,118	\$30,464	3%
Medicare Revenue	\$23,130	\$24,768	(\$1,638)	-7%
HCS Revenue	\$1,675,792	\$1,679,514	(\$3,722)	0%
Managed Care Revenue	\$463,185	\$509,775	(\$46,590)	-9%
Private Insurance	\$82,416	\$80,075	\$2,341	3%
Client Fees	\$18,178	\$15,209	\$2,969	20%
Other Revenue	\$3,123,384	\$2,832,211	\$291,173	10%
Total Revenues	\$14,320,100	\$13,830,879	\$489,221	4%
Expenses				
Salaries and Wages	\$7,031,681	\$7,301,640	(\$269,959)	-4%
Employee Benefits	\$2,342,234	\$2,405,666	(\$63,432)	-3%
Staff Training	\$25,089	\$20,016	\$5,073	25%
Furniture and Equipment	\$125,532	\$46,154	\$79,378	172%
Maintenance and Repairs	\$95,677	\$79,450	\$16,227	20%
Utilities	\$154,818	\$145,840	\$8,978	6%
Client Support	\$28,294	\$14,056	\$14,238	101%
Supplies	\$114,288	\$118,063	(\$3,775)	-3%
Vehicle Maintenance	\$34,727	\$20,511	\$14,216	69%
Insurance Costs	\$115,962	\$120,033	(\$4,071)	-3%
Debt Service	\$152,373	\$120,502	\$31,871	26%
Other Expenses	\$3,481,866	\$3,372,685	\$109,181	3%
Total Expenses	\$13,702,539	\$13,764,616	(\$62,077)	0%
Net Surplus/(Deficit)	\$617,561	\$66,263	\$551,298	832%

Lakes Regional Community Center
Statement of Revenues and Expenditures
For the Period Ending December 31, 2023

	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Total
Revenues													
Local	\$ 83,442	\$ 214,597	\$ 97,724	\$ 92,456	\$	\$	\$	\$	\$	\$	\$	\$	\$ 488,218
State Programs	1,559,768	1,682,454	1,631,012	1,680,626									6,563,859
Federal Programs	1,581,153	1,480,211	note3 1,485,853	1,529,825									6,077,043
Interest Income	78,857	59,146	95,650	75,397									309,049
North Texas BH Assoc	217,896	218,987	226,669	218,379									881,931
TOTAL REVENUES	\$ 3,621,116	\$ 3,655,394	\$ 3,536,907	\$ 3,605,682	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 14,320,099
Expenditures													
Current:													
Salaries & Wages	\$ 1,033,961	\$ 1,666,334	\$ 1,742,171	note4 2,589,214	\$	\$	\$	\$	\$	\$	\$	\$	\$ 7,031,681
Employee Benefits	387,799	\$603,550	626,911	note4 723,974									2,342,234
Other Operating Expenses:													
Client Respite	3,430	\$10,565	5,455	12,631									32,081
HCS Contract	120,033	\$120,429	124,253	132,075									496,790
Consult/Pro Svcs - External	8,011	\$2,804	11,565	11,405									33,786
Contracts with Other Orgs-Ext	363,377	\$360,598	342,287	385,729									1,451,991
ICF/IMR Quality Assurance Fees	6,969	\$7,146	6,859	7,107									28,081
TXHML Contracts	7,550	\$9,766	11,160	10,087									38,562
Contracted Lab Services	133	\$1,968	1,263	101									3,466
Staff Development/Training	13,102	(\$1,593)	4,239	9,341									25,089
Non-Clinical Contracts with Others	10,393	\$17,687	7,113	7,865									43,059
Pharmaceuticals/Supplies	6,333	\$14,273	12,202	13,399									46,207
Atypical Meds	1,390	\$3,597	3,601	3,990									12,578
Patient Asst Program/Filling Fees	1,500	\$1,500	1,500	1,500									6,000
Training and Travel	15,170	\$53,285	56,225	43,544									168,224
Consumable Supplies	24,855	\$33,255	26,595	29,584									114,288
Building Capital Outlay	52,500	(\$32,570)	(6,025)	9,800									23,705
Furniture/Equipment over \$5,000	9,000	\$109,502	0	10,335									118,502
Computer Capital Outlay	13,100	\$22,079	(27,180)	1,480									18,335
Furniture/Equipment under \$5,000	573	\$2,804	2,173	1,480									7,029
Copier/Equipment Rental	9,829	\$11,350	10,635	9,319									41,133
Computer Equipment Under \$5,000	9,381	\$6,542	6,715	5,640									28,279
Other Monthly Expenses	9,337	\$9,572	12,144	11,870									42,922
Computer Software Support Fees	13,015	\$19,220	28,960	29,931									90,125
Computer Software Fees for HR System	0	\$0	31,005	3,202									34,207
Bad Debts	152,923	\$0	369	0									369
Building Rent, Repair, Maintenance	8,545	\$104,076	160,484	151,051									568,535
Vehicle Operating Expense	11,696	\$10,620	8,916	6,645									34,727
Vehicle Fuel Costs	44,632	\$11,598	8,698	7,670									39,662
Non-Client Utilities	16,175	\$28,518	59,222	39,089									154,818
Telecommunications	7,929	\$7,855	7,855	7,532									101,336
Data Connect/Internet Access	27,347	\$2,500	2,500	0									31,171
Crisis Hotline Answering Svc	11,173	\$30,634	28,990	28,990									7,500
Insurance	3,936	\$7,763	5,449	3,910									115,962
Client Support Costs	5,009	\$20,834	17,050	8,855									28,294
Client Reimbursable Services	36,973	\$36,973	39,213	39,213									50,675
NTBHA Supported Housing	4,945	\$4,945	43,936	14,024									16,026
Debt Service	428	\$362	914	268									152,373
DPP BHS Prem Tax Risk Admin	520	\$300	300	500									67,850
COVID-19 Expenses	624	\$453	1,535	220									1,971
Expanding Fund Raising Funds	10,633	\$8,890	14,353	14,072									1,640
LRM/HMRC Board Expenses	1,044,968	\$1,074,850	1,104,907	1,103,889									3,112
Expanding Empowerment Funds	2,466,728	\$3,344,734	3,473,989	4,417,087									220
Service Costs Unallowable													47,948
Total Other Operating Expenses													4,328,624
TOTAL EXPENDITURES	\$ 1,054,388	\$ 310,660	\$ 62,918	\$ (810,405)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 617,561
Excess (deficiency) of revenues over expenditures													

note1 Reclassify Capital Outlay - Insurance Claim.
note2 Reclassify Capital Outlay expense to Software Support Fees per audit. Life/depreciation should be based on one year.
note3 Includes DPP Revenue - recording monthly total amount received. Account: DPP BHS Prem Tax Risk Admin* includes 10% IGT & Admin Expense Fees, to be reclassified against DPP revenue at year-end, pending settle-up.
note4 December 2023 included 3 payroll

Lakes Regional Community Center

FY24 Aged Accounts Receivable

DECEMBER

Accounts Receivable Description	GL A/R Balance	Dec Current	Nov 30 Days	Oct 60 Days	Sep 90 Days	Aug & prior 120 +
MAC Adm Claim	1,299,705.77	143,825	143,825	143,825	143,825	724,406
NTBHA: \$4,182.00						
Substance Abuse - GVL	4,182.00	-	4,182	-	-	-
VAP Class GVL	300.00	300	-	-	-	-
Medicaid	338,972.18	243,700	24,461	18,275	9,709	42,827
Medicare	2,360.70	2,302	40	18	-	-
Private Insurance	14,820.31	9,206	3,894	1,021	652	48
Chip	88.08	69	-	-	-	19
MANAGED CARE:						
Amerigroup	30,049.70	26,831	421	340	-	2,457
Superior (Cenpatico)	23,403.49	19,599	2,291	-	1,514	-
Optum	18,020.52	17,615	392	-	-	14
Cigna	234.00	-	-	-	62	172
Texas Childrens Plan	2,158.28	1,938	172	48	-	-
Beacon	23,477.89	11,309	4,203	4,878	3,088	-
Molina	30,283.08	23,208	4,838	1,844	393	-
Aetna Better Health	2,484.03	2,240	114	31	98	-
Cooks Children	423.44	75	27	98	223	-
Texas Home Living - North **	35,863.39	35,863	-	-	-	-
Texas Home Living - South **	9,006.03	4,500	-	4,365	141	-
HCS - North **	239,407.77	239,408	-	-	-	-
HCS - South **	192,310.39	95,659	96,652	-	-	-
VAP (Vocational Apprenticeship)	21,293.44	9,767	11,526	-	-	-
Reimbursable Svcs-TxHmL North & South	1,823.14	352	309	1,162	-	-
Reimbursable Svcs-HCS North	31,724.91	1,979	15,838	11,985	1,398	524
Reimbursable Svcs-HCS South	2,546.60	2,412	103	-	32	-
HCS Rm/Brd	9,103.70	2,492	1,708	1,708	1,708	1,488
ICF Residential Homes	135,758.70	129,118	3,214	2,076	1,351	-
ARPA - HCS & TxHmL	-	-	-	-	-	-
Block Grant/TANF-Title XX Gen Revenue	23,691.83	23,692	-	-	-	-
CCBHC Samsha Grant (799) 1370-6500	263,469.91	96,428	79,324	87,718	-	-
MCOT-Hotline ARPA	12,118.35	7,200	4,918	-	-	-
HR133-Outpatient Cap Activity **	34,360.07	19,890	14,470	-	-	-
Supported Employment	3,675.00	-	-	-	3,675	-
Day Hab Billings (Private Providers)	45,915.56	17,694	14,207	8,105	5,286	624
1048 IDD Billed Svcs	11,255.18	5,388	5,867	-	-	-
ECI Grant Revenue	342,217.82	217,857	124,360	-	-	-
ECI Respite	-	-	-	-	-	-
ECI TWC Grant	363.31	363	-	-	-	-
ECI Priv Ins	13,118.09	7,225	1,531	2,199	1,350	814
ECI Medicaid	29,903.62	28,446	860	128	311	158
ECI Managed Care	51,063.73	40,128	1,894	4,122	1,203	3,717
ECI Chip	517.35	331	-	-	-	187
A/R Other Employees	-	-	-	-	-	-
A/R Employee Insurance (Cobra)	-	-	-	-	-	-
TCOOMMI GRANT \$153,278.10 **	135,936.30	44,599	31,855	29,746	-	29,737
TCOOMMI Vehicle allotment (\$31,168.78)	31,168.78	-	-	-	-	31,169

Accounts Receivable Description	GL A/R Balance	Dec Current	Nov 30 Days	Oct 60 Days	Sep 90 Days	Aug & prior 120 +
TDCJ Contract-Greenville **	17,984.12	4,410	6,942	6,632	-	-
TDCJ - Sherman/Bonham/Paris **	48,291.70	14,411	17,069	16,812	-	-
Fannin County Drug Court	6,000.00	3,000	3,000	-	-	-
Hopkins County Drug Court	3,500.00	3,500	-	-	-	-
Titus County Drug Court	1,000.00	1,000	-	-	-	-
DSHS Region 3	8,895.34	8,895	-	-	-	-
DSHS Region 4	28,876.93	28,877	-	-	-	-
DSHS MHFA Outreach	13,716.14	8,605	5,111	-	-	-
ICF Upper Payment Limit	195,028.00	32,489	32,536	32,536	32,489	64,978
SAC Prog -Hunt County	1,291.62	1,292	-	-	-	-
ECC - (Enhanced Comm Coord)	18,143.28	8,901	9,242	-	-	-
Comm Education (Curt Pitton)	9,456.85	4,740	4,717	-	-	-
CCP (Charity Care Pool)	2,125,560.00	531,390	537,447	525,333	531,390	-
Misc Revenue - 1370-1200 - \$865,529.04						
**FY23 Forfeiture Bal Due	22,819.09	-	-	-	-	22,819
**FY23 Aud Adj DPP Tx Council Prelim IGT	88,142.29	-	-	-	-	88,142
**FY23 Aud Adj DPP Rev Com 1	643,625.71	-	-	-	-	643,626
**FY22 Amerigroup DPP(1) settle-up	91,487.78	-	-	-	-	91,488
**FY22 Parkland DPP(1) settle-up	15,033.36	-	-	-	-	15,033
**FY23 AETNA DPP(1) BAL DUE	4,420.81	-	-	-	-	4,421

FY24

Dec Bal Due 6,811,849.46 GL bal 6,811,849.46 bal ck \$ -

AGENDA ITEM NO. 01.08.24
Behavioral Health Director

Recommended Board Action:
None. Informational purposes only.

Rationale:

1. FY24 Performance Contract Measures

- General Revenue-Adult Improvement Target-20%
 - i. Met in January - 20%
- General Revenue-CMH Improvement Target-25%
 - i. Met in January - 46.2%

2. NTBHA RFA

- Comprehensive Mental Health Provider
- SUD Treatment Provider
- MH Innovative Expansion Projects

3. EHR Training/Implementation Update

4. Collaboration with Titus County

- Meetings with Titus County officials continue
- Interest in a county collaboration to address Mental Health Crisis in the county
- Two funding opportunities:
 - i. Community Mental Health Grant Program
 - ii. Construction Grant Program for Mental Health Facilities

AGENDA Item No.: 01.09.24

Intellectual and Developmental Disabilities Director's Report

Recommended Board Action: None- Information Only

1. Home and Community Services (HCS)

- 2 available openings in group homes

2. Individual Skills and Socialization (ISS):

- Terrell Christmas Parade was a huge success! Everyone had a wonderful time!
- Greenville & Rockwall Centers are renewing their one-year ISS License.
- Waxahachie is applying for a license.

3. ICF:

- One opening in Group Home
- All annual surveys complete
- Sayle Street Group home renovations complete for Life Safety Code audit
- Ermine Group home renovations partially complete for Life Safety Code audit

4. Employment:

- We have 1 job coach position posted in South for Elliss/Navarro
- 3- TWS Supported Employment Contracts – 3- TWS Job Placement Contracts Total 6
 - **Vocational Apprenticeship Program (VAP)**
 - Waiting for contract to begin January VAP
 - We have 2 VAP Job Coach Positions posted (Paris, Terrell)
 - We have 12 apprentices ready to begin January 2024 VAP

5. Outpatient Biopsychosocial Intervention Team (OBI):

- Met monthly baseline by serving 25 individuals between Dec. 1st –Dec 31st.
- Submitted quarterly report to HHSC all benchmarks were met.
- Newly enrolled 1 individual in December, clinically reviewing 2 more to lessen waitlist.

6. Telehealth:

- Follow-ups (66) = Corsicana - 4, Greenville - 16, Mt. Pleasant - 8, Paris - 11, Sulphur Springs- 3, Terrell - 12, Waxahachie - 12, No Shows -14, New Evals -5, and Hospital Discharges - 3.

7. Staffing

- RN on medical leave, 1 group home staff out on medical leave
- PRN positions created for all areas
- RN vacancy Paris
- LVN vacancy Terrell

AGENDA ITEM NO. 01.10.24

Contracts & Quality Management Report

1. CONTRACTS

- MHFA Contract Amendment #1: Lakes received an amendment on December 13, 2023, which updated the MHFA training plan and annual report requirements.
- IDD Contract Amendment #1: We received an amendment to our IDD contract adding ECC funds through the end of the fiscal year.
- HHSC SUD Region 4 Contract Amendment #4: We received an amendment increasing our FY23-25 numbers served.
- HHSC SUD Region 3 Youth Contract: We received a contract to serve three youths in the SUD program. The contract is from December 1, 2023 – FY25 for \$12,792.
- HHSC SUD Region 4 Youth Contract: We received a contract to serve two youths in the SUD program. The contract is from December 1, 2023 – FY25 for \$10,052.
- We are currently working on our response to the NTBHA RFP for MH, SUD, and Special Projects. The special project that was funded during the last procurement was for the Coffee House at the Greenville MH Center.

2. RIGHTS ALLEGATIONS

- GR MH
 - 2 unconfirmed – Mt. Pleasant & Sulphur Springs
- IDD Provider
 - 1 confirmed – Paris

3. QM MH, NTBHA & SUBSTANCE ABUSE

- Performance Measures: We are meeting all of our performance measures for the month of December.
- Community Profile: We submitted our FY23 Community Profile to Texas Council on December 7, 2023.
- HHSC Yes Waiver Audit: HHSC conducted a Yes Waiver audit on December 18, 2023. We received zero findings.
- NTBHA Mystery Caller CAP: We submitted our Mystery Caller CAP to NTBHA on December 14, 2023.
- Optum Audit: Optum requested documentation in October 2023. We received four findings from the audit. A plan of improvement was accepted by Optum on January 10, 2024.
- Molina Audit: Molina requested charts on 30 individuals. All requested information was submitted on January 4, 2024.

4. IDD

- IDD Service Target: We missed our service target for December with 144, our target is 169. We are held harmless for this measure in FY24.

AGENDA ITEM NO. 01.11.24

Human Resources Report

Recommended Board Action:

None; information only.

1. Staffing Issues

➤ **Headcount**

We had a total of 444 authorized FTEs in November and 413 employees. In December, we had 447 FTE's and 410 employees. We filled twelve (12) positions in November and seven (7) in December. One of the positions filled in November was an internal transfer while the rest were new hires. During the month of November, we had 42 vacancies, and 47 in December.

➤ **Separations**

We had six separations in November and ten in December. Two of the November separations and one of the December separation were involuntary. The reasons for the involuntary separations were neutral terms. Some of the reasons mentioned during exit interviews were the following; retirement, other job, stress, health related issues, moving out of town, and one never returned to work.

➤ **Recruitment**

Some of the sources used to advertise our openings were Indeed, Newspapers, Colleges and Universities website, Facebook, Texas Workforce Commission website, Chambers of Commerce and Healthcare Job Postings.

➤ **Training and Development**

During November and December, we had 26 classes with a total of 110 participants. Trainings for this month were CPR (*Cardio Pulmonary Resuscitation*), and SAMA (*Satori Alternatives for Managing Aggression*), ASIST (*Applied Suicide Intervention Skills Training*) initial and refresher, and YMHFA (*Youth Mental Health First Aid*).

2. Compensation & Benefits

- COVID exposures during the month of November were significantly high; we had 19 people who reported exposure and tested positive. During the month of December, we had fewer reports, only four employees reported exposure and tested positive. We received nine requests for time from the COVID Sick Leave Pool and a total of 226 hours were granted.
- So far, we have three large claims from which two of them exceed the stop loss.

