

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, JUNE 24, 2026, 5 PM

MEETING TO BE HELD IN PERSON AND VIA ZOOM
AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

Topic: Board of Trustees Meeting

Location: 400 Airport Road, Terrell, TX or via Zoom

Date and Time: Wednesday, June 24, 2026, 5:00 PM

Join Zoom Meeting

<https://us06web.zoom.us/j/88201644597?pwd=9xve7m0TNWBtd7qcMSJKjynBSxfQdg.1>

Meeting ID: 882 0164 4597

Passcode: 267569

Join Meeting by Phone – Dial: [346-248-7799](tel:346-248-7799)

Meeting ID: 882 0164 4597

Passcode: 267569

AGENDA

AGENDA NUMBER	TOPIC
06.01.26	CALL TO ORDER Roll Call / Introduction of Guest(s)
06.02.26	APPROVAL OF MINUTES Regular Board Meeting Minutes of May 27, 2026
06.03.26	COMMENTS FROM CITIZENS <i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i>
06.04.26	COMMITTEE MEETING REPORTS Human Resource Committee Meeting scheduled to be held prior to Board Meeting.
06.05.26	RECOMMENDATION FOR APPROVAL - Review and take possible action on FY 2027 Insurance Coverage - Review and take possible action on the Artificial Intelligence (AI) Policy - Review and take possible action on the Auditor Engagement Letter for the Annual Financial Report

- 06.06.26 FISCAL REPORT** (*Mike Konieczny*)
- Consideration of and possible action to accept the Center's Financial Statement for the Period ending: May 31, 2026
 - Consideration of and possible action to approve the Center's Quarterly Investment Report (3rd Quarter FY 2026)
- 06.07.26 AUTHORITY ADMINISTRATION SERVICES REPORT** (*Susan Chaffin*)
- Rights/Abuse, Neglect & Exploitation Allegations
 - QM Activities for MH, NTBHA & Substance Abuse
 - QM Activities for IDD
- 06.08.26 PLANNING AND NETWORK ADVISORY COMMITTEE (PNAC) UPDATES AND RECOMMENDATIONS** (*Susan Chaffin*)
- 06.09.26 PROGRAM REPORTS – MAY 2026**
- Behavioral Health Services Report (*Didi Thurman*)
 - LIDDA Overview (*Clara Daniel*)
 - Intellectual & Developmental Disabilities Report (*Laurie White*)
 - Early Childhood Intervention (*Angela Spradlin*)
- 06.10.26 INFORMATION SERVICES STATUS REPORT** (*Chris Cox*)
- 06.11.26 HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
 - Compensation and Benefits
- 06.12.26 CEO COMMENTS** (*Wayne Vaughn*)
- 06.13.26 ADJOURNMENT**

**Lakes Regional Community Center
Upcoming Board-Related Meetings & Events**

**July 22, 2026
655 Airport Road
Sulphur Springs, Texas**

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, MAY 27, 2026, 5PM
BOARD MINUTES

AGENDA NUMBER	TOPIC
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05.01.26 CALL TO ORDER

The May 27, 2026 regular meeting of the Lakes Regional Community Center Board of Trustees was called to order by Chairperson Tom Brown at 5:00 p.m. A quorum was present, either in person or via Zoom.

Members Present (In Person/Zoom):

Tom Brown, Hunt County, Chairperson	Margaret Webster, Kaufman County
Steve Earley, Lamar County	Dana Sills, Hopkins County (Zoom)
Lisa Heine, Ellis County (Zoom)	Jan Brecht-Clark, Ph.D., Delta County (Zoom)
Nancy Leflett, Titus County (Zoom)	E. P. Pewitt, Morris County (Zoom)
Crystal Richardson, Navarro County (<i>arrived late via Zoom</i>)	
Sheriff Ricky Jones, Franklin County (<i>arrived late via Zoom</i>)	
Shae Green, Rockwall County (<i>arrived late via Zoom</i>)	

Members Absent:

Melanie Bass, Camp County

Vacant Seat(s):

Veteran Board Member

Guest(s):

Ed Busch, IS; Balvinder Cantu; Zanette Cotton; Misty Henderson (Zoom); Gekita Jordan

Ex Officio Members Present: Sheriff Martin, Morris County (Zoom)

Ex Officio Members Absent: Sheriff Bragg, Titus County

Management Staff Present:

Wayne Vaughn; Mike Konieczny; Didi Thurman; Susan Chaffin; Jessica Ruiz; Laurie White; Chris Cox; Clara Daniel; Angela Spradlin

Management Staff Zoom: N/A

Management Staff Absent: N/A

Board Liaison/Recording Secretary:

Tammy Johnson, Board Liaison/Recording Secretary

Martha Andrade, Fiscal Administrative Assistant

05.02.26 APPROVAL OF MINUTES

Recommended Board Action:

- Approval of the Regular Board of Trustees Meeting Minutes of March 25, 2026.
The Chairperson asked if members had reviewed the minutes and called for a motion. Margaret Webster made a motion to approve the minutes, which was seconded by Steve Earley. The motion carried unanimously.

05.03.26 COMMENTS FROM CITIZENS

- There were no public comments.

05.04.26 QUARTERLY EMPLOYEE RECOGNITION & AWARDS

- Second Quarter Recognition Program honoring staff for outstanding contributions:
 - **Outstanding Performance:** Zanette Cotton, Credentialing & Procurement Manager, recognized for exceptional service, leadership, and organizational knowledge.

- **Teamwork Award:** Balvinder Cantu, IDDP Administrative Assistant, recognized for exemplary collaboration and operational support.
- **Innovation Award:** Misty Henderson, Child & Adolescent Team Lead, recognized for creative solutions and leadership in child and adolescent services.

05.05.26 CLOSED EXECUTIVE SESSION

- The Board convened in closed executive session at 5:20 p.m. pursuant to Texas Government Code § 551.074 to discuss personnel matters related to a corporate compliance investigation previously discussed at the March 25, 2026 Board meeting. No reportable action was taken. The Board reconvened in open session at 5:46 p.m.

05.06.26 COMMITTEE MEETING REPORTS

- There were no committee reports.

05.07.26 RECOMMENDATIONS FOR APPROVAL

- Appoint Tracy Crouch to the Planning and Network Advisory Committee (PNAC) as an IDD Representative
 - When PNAC met on April 2nd, a new application for membership was presented to the PNAC, and the members unanimously voted to approve Tracy Crouch's application for membership. Tracy is ready to serve on the committee as an advocate for IDD individuals upon approval of the resolution.

Jan Brecht-Clark made a motion to approve the appointment of Tracy Crouch to the PNAC as an IDD representative, and Lisa Heine seconded. Motion carried unanimously.
- Appoint Bryan Oliver to fill a vacancy on the Board of Trustees as a Veteran Representative
 - Wayne Vaughn recommended Bryan Oliver to fill a role as a veteran board member with full voting rights. Bryan is an Army veteran with legal and nonprofit experience. This appointment will fulfill the Board compliance requirement.

Margaret Webster made a motion to approve the appointment of Bryan Oliver as a Veteran Board member, and Sheriff Jones seconded. Motion carried unanimously.
- Interlocal Agreement by/between Lakes Regional Community Center and Hunt Memorial Hospital District (for lab services)
 - Not exclusive, but in addition to, other lab service providers. Both Lakes and Hunt Regional are governmental entities, so an interlocal agreement is required. Cost not to exceed \$15,000.

Dana Sills made a motion to approve the Interlocal Agreement, and Jan Brecht-Clark seconded. Motion carried unanimously.

05.08.26 FISCAL REPORT (Mike Konieczny)

Recommended Board Action:

- Accept Center's Financial Statement for the Periods Ending: March 31 and April 30, 2026
 - March Results:
 - Operating deficit: ~\$14,000
 - YTD deficit: ~\$260,000 through March
 - Included one-time costs: additional expenditures related to the new Paris facility (\$63K) and renovations at Cherry Street (\$30K)
 - Excluding those two items, the adjusted performance shows ~\$79K surplus
 - April Results:
 - Operating surplus: ~\$133,000
 - YTD deficit improved to ~\$127,000
 - Key Observations:
 - Increased quarterly MAC revenue contributed to improvements in April's performance
 - Operating expenses below average monthly run rate

- Pro forma surplus ~\$898,000 when excluding the loan principal payoff
- Year-over-year improvement is ~\$28,000

Steve Earley made a motion to accept the financial statements for both months, seconded by Dana Sills. Motion passed unanimously.

- Approve the Center's Quarterly Investment Report for the 2nd Quarter FY 2026
 - For the first six-month period of FY26, investment balances decreased ~\$2.2M due to operational cash usage and debt payoffs.
 - Interest yield earnings between 2.68%-3.49% across accounts
 - Liquidity remains strong with 121 days cash on hand (expected to increase after \$5.5M Charity Care payment on March 31st)

Dana Sills made a motion to approve the 2nd Quarter Investment Report as presented and Lisa Heine seconded. Motion carried unanimously.

05.09.26 AUTHORITY ADMINISTRATION SERVICES REPORT (Susan Chaffin)

- **Reports Overview:**
 - The State implemented a new reporting portal for private psychiatric bed tracking, which impacts the General Revenue (GR) Adult Mental Health measure. Adjustments are ongoing due to system issues.
 - For GR Adult Mental Health, the Depression Response at Six Months measure was not met during this period.
 - For At-Risk Measures, Adult Improvement was not met in March or April; however, performance improved to 26% in April and is projected to meet or exceed the target by fiscal year-end.
 - Effective Crisis Response was not met in March, but met and exceeded in April.
 - All GR Child & Adolescent measures are currently being met.
 - NTBHA Mental Health Adult and Child improvement measures were not met.
 - SUD Region 3 (Bonham and Sherman) met all measures except "Percent abstinent at discharge".
 - For SUD Region 4 (GR Counties) did not meet several measures; corrective actions include provider training, peer reviews, and improved discharge process training.
 - The "Ongoing treatment" measure is near the 95% target but impacted by staffing shortages.
- **Contracts**
 - Approval was received from HHSC to provide adolescent services at both our Rockwall and Terrell locations.
- **Rights/Abuse, Neglect & Exploitation Allegations**
 - Greenville Mental Health Clinic: Three cases closed (two unconfirmed, one inconclusive).
 - Rockwall ISS: One unsubstantiated case; internal investigation inconclusive.
 - Terrell Group Home: One unsubstantiated report.
 - Greenville ISS: One unsubstantiated case.
- **IDD**
 - IDD Service Target performance remains strong; however, TxHmL enrollments reached 82% versus a 95% target, resulting in a sanction of \$508.15.

05.10.26 PLANNING AND NETWORK ADVISORY COMMITTEE (PNAC) UPDATES AND RECOMMENDATIONS (Susan Chaffin)

- Discussion occurred during the approval of the resolution appointing Tracy Crouch to the PNAC.

05.11.26 PROGRAM REPORTS BEHAVIORAL HEALTH SERVICES REPORT (Didi Thurman)

- **Upcoming Events (see flyers):**

- June 1, 2026 - Child Adolescent Empowerment Banquet, Sulphur Springs
- July 29, 2026 - Adult Empowerment Banquet, Sulphur Springs
- **Monthly Action Plan**
 - Focus on improving Effective Crisis Response and Adult Mental Health Improvement measures through workgroups and process evaluation.
 - Historical benchmark for Improvement measure is approximately 32.5% by June.
- **Community Input**
 - Featured in Greenville Herald Banner; received \$2,000 donation from Cavanaugh Methodist Church for transportation vouchers.
 - Clinic Director in Sulphur Springs has been asked to participate in the multidisciplinary Sexual Assault Response Team (SART).
 - Engagement with CASA, Texas Workforce Solutions, and hospital partnerships for referral coordination.
 - Continued involvement in Kaufman County Behavioral Leadership initiatives.
 - Participated in the Youth SIM Workshop for Kaufman County and collaborating on a grant proposal through Texas Health Resources to benefit the children and families we serve.
- **State-Level Input**
 - Attended the Substance Use Symposium.
 - Participated in the Oracle Health Community Works Forum to gain insight into upcoming developments within the EHR system and explore how these enhancements could best align with our organization's needs.
 - Applied for two Texas Veterans Commission grants (not awarded).
 - Pursuing the Parker Gordon Fox to Suicide Prevention Grant focused on veterans.
 - Potential new SAMHSA CCBHC funding.
 - Exploring partnerships with Texas A&M for clinical licensure pathways.
 - The Court Liaison Pilot Program is being considered for expansion. This person would report to us while being within the court system, using data to identify mental health-related re-arrests and support diversion, education, and linkage to services.
- **Success Stories**
 - Board members were encouraged to review included success stories demonstrating positive client outcomes.

LIDDA OVERVIEW (Clara Daniel)

- **Monthly Action Plan**
 - Noncompliance noted in TxHmL enrollment (82%) and Community First Choice measures.
 - Adjustments made to intake processes to improve referral handling and performance.
 - Current service levels include:
 - 168 TxHmL slots (Sept–Apr), with additional slots anticipated
 - 1,774 individuals served in PASRR coordination
 - 49 active crisis cases (above average volume)
- **Community Input**
 - Attended Drug Free Greenville CRCG meetings across the counties.
 - The Crisis Resource Coordinator and Manager met with staff members to review crisis referrals and IDD eligibility.
 - Training presentation at the Police Academy at Navarro College on May 15th.
- **State-Level Input**
 - Ongoing coordination with HHSC for compliance improvements.
 - Continued ARPA project work and receipt of \$2,000 grant from Red River Foundation.
- **Success Stories**

- The Enhanced Community Coordination (ECC) program supports individuals transitioning from institutions. One individual progressed from severe behavioral challenges that prevented school attendance to homebound services, ultimately reintegrating into a classroom and attending prom.
- Our Lead Intake Coordinator assisted an individual with severe cerebral palsy and intellectual disability who lost his primary caregiver. The team located prior records, updated assessments, and secured placement near his grandmother.

INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

➤ **Residential Capacity and Utilization Summary**

- Four vacancies in March; five in April.
- Pre-placement meetings for ICF are scheduled weekly; however, placements remain limited due to a statewide issue. Guidance from Texas Council and HHS indicates policy restrictions classify six-bed ICF homes as institutions, preventing transitions from State Supported Living Centers and resulting in diversion to HCS placements instead.

➤ **Community Outreach/Inclusion**

- ISS individuals remained actively engaged, including participating in a pickleball tournament benefiting the Contenders with Purpose team.
- ISS individuals earned three 1st-place and six 2nd-place ribbons in the Hunt County Fair art program.
- Ongoing volunteer efforts continue to support skill development, socialization, and community engagement.
- Community partnerships have resumed with Boles Children's Home, Meals on Wheels, and the Homeless Outreach Center.

➤ **State-Level Input & Updates**

- Completion of ICF audits; awaiting Social Security Payee Audit results.
- Expansion of Outpatient Biopsychosocial (OBI) programming statewide.
- Ongoing regulatory discussions regarding provider fee structures.
- Positive verbal feedback from the ISS auditors.

➤ **Pathways to Success**

- Life skills activities included creative and hands-on learning, such as the two-week "egg baby" exercise, developing a cookbook and creating banners.

EARLY CHILDHOOD DEVELOPMENT (Angela Spradlin)

➤ **Program Status:**

- Met state requirements in the prior fiscal year.

➤ **Performance Highlights:**

- Delivered hours per child improved (2.43 in March; 2.45 in April; YTD average 2.15).
- Indicator 5 (age of the child when enrolled in ECI): 4.6 vs. state target of 1
- Indicator 6 (Child Find): 6.8 vs. state target of 2.1

➤ **Service Delivery & Capacity:**

- Serving approximately 343 children across the region.
- Continuing efforts to hire occupational and physical therapists.
- Demonstrated measurable progress in early intervention outcomes through family-centered therapy approaches.

05.12.26 INFORMATION SERVICES STATUS REPORT (Chris Cox)

➤ **IS Operations & Projects Status Report**

- Website updated to meet ADA accessibility standards.
- Implementation of Fortinet EDR system for enhanced cybersecurity and 24/7 monitoring.
- Continued development of reporting tools and Power BI dashboards.
- ARPA grant utilization for training and development.

- Managed phishing incident in March; coordinated response with Texas Council.
- Cybersecurity audit yielded favorable results with minor recommendations, many already in progress.

05.13.26 HUMAN RESOURCES REPORT (Jessica Ruiz)

➤ Staffing issues

- Headcount:
 - Authorized FTEs: 431 (March), 416 (April). The decrease in staff reflects efforts to eliminate unneeded or duplicate positions.
 - Positions filled: 9 (March), 3 (April)
 - Vacancies reduced from 24 to 21
- Separations:
 - 9 separations each month
 - March: all voluntary
 - April: one involuntary (failed drug test)
- Recruitment:
 - Continued use of standard recruitment channels
 - Ongoing training programs: CPR, SAMA, ASIST, Youth Mental Health First Aid

➤ Compensation and Benefits:

- March: 1 large claim, 3 exceeding stop loss
- April: 9 large claims, 4 exceeding stop loss
- Discussions with brokers are underway for next year's benefits. Improved expense performance and reduced claims, along with fewer carried-over high-cost claimants, are contributing to favorable plan options.

05.14.26 CEO COMMENTS (Wayne Vaughn)

- The ABA program in Rockwall is being discontinued due to unsustainable financial losses (~\$1.2M over three years).
- Plans are underway to repurpose space and reduce rental costs (~\$200K annually) through consolidation.
- Additional facility consolidation efforts may yield \$300K–\$500K in savings.
- Board policies are being updated for 2026 and may be reviewed via consent agenda.
- Strategic planning is in progress; board participation requested.
- State funding outlook remains uncertain due to competing budget priorities.
- Board agreed to hold an additional meeting on June 24, 2026 to address health insurance decisions.

CLOSURE

05.15.26 ADJOURNMENT

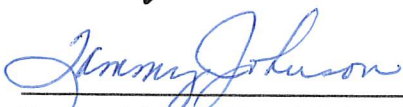
The meeting adjourned at 6:58 p.m.

The next meeting is scheduled for Wednesday, June 24, 2026.

ATTEST:


Margaret Webster, Board Secretary

6-24-26
DATE:


Tammy Johnson, Board Liaison/Transcriptionist

6-24-26
DATE: