

**LAKES REGIONAL COMMUNITY CENTER**  
**REGULAR MEETING OF THE BOARD OF TRUSTEES**  
**WEDNESDAY, DECEMBER 3, 2025, 5 PM**

**MEETING TO BE HELD IN PERSON AND VIA ZOOM**  
**AVAILABLE TO THE PUBLIC:**

You are invited to the LRCC Board of Trustees Meeting.

**Topic: Board of Trustees Meeting**  
**Location: 1525 Airport Rd., Rockwall, TX or via Zoom**  
**Date and Time: Wednesday, December 3, 2025, 5:00 PM**

Join Meeting by Zoom:

<https://us06web.zoom.us/j/88120985967?pwd=tmzaWpJlyiC97U71NOedUn0nTQqC7x.1>

Meeting ID: 881 2098 5967

Passcode: 661457

Join Meeting by Phone – Dial: [346-248-7799](tel:346-248-7799)

Meeting ID: 881 2098 5967

Passcode: 661457

## AGENDA

AGENDA NUMBER	TOPIC
12.01.25	<b>CALL TO ORDER</b> <ul style="list-style-type: none"><li>Roll Call / Introduction of Guest(s)</li></ul>
12.02.25	<b>APPROVAL OF MINUTES</b> <ul style="list-style-type: none"><li>Regular Board Meeting Minutes of October 22, 2025</li></ul>
12.03.25	<b>COMMENTS FROM CITIZENS</b> <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
12.04.25	<b>COMMITTEE MEETING REPORTS</b> <ul style="list-style-type: none"><li>N/A</li></ul>
12.05.25	<b>RECOMMENDATION FOR APPROVAL</b> <ul style="list-style-type: none"><li>N/A</li></ul>
12.06.25	<b>EXECUTIVE DIRECTOR REPORT</b> ( <i>Wayne Vaughn</i> ) <ul style="list-style-type: none"><li>1115 Transformation Waiver Update</li><li>CCP Update</li><li>Texas Council Update</li><li>HHSC Performance Contracts/Grants and Local Initiatives</li><li>Miscellaneous</li></ul>

LRCC Board of Trustees Meeting Agenda

- 12.07.25 FISCAL REPORT** (*Erwin Hancock*)
- Motion to Accept Center's Financial Statement for Period(s) Ending: October 31, 2025.
- 12.08.25 MENTAL HEALTH SERVICES REPORT** (*DiDi Thurman*)
- Services Report *Handout*
  - Crisis Services
  - MH Adult Services
  - MH Child and Adolescent Services
  - Substance Use Services
  - Success Stories
  - Community Relations/Outreach
- 12.09.25 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- IDDP News
  - IDD Provider Program Numbers and Audits
  - Outpatient Biopsychosocial Intervention Program (OBI)
  - Behavior Learning Center
  - Help Texas' Sunset Review Commission Understand Challenges Faced by People with IDD When Accessing HHSC and TWC Services
- 12.10.25 LIDDA OVERVIEW** (*Clara Daniel*)
- 12.11.25 CONTRACTS & QUALITY MANAGEMENT REPORT** (*Kellie Walker*)
- Contracts
  - Planning
  - Rights/Abuse, Neglect & Exploitation Allegations
  - QM MH, NTBHA & Substance Abuse
  - IDD
- 12.12.25 HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
  - Compensation and Benefits
- 12.13.25 ADJOURNMENT**

**Lakes Regional Community Center  
Upcoming Board-Related Meetings & Events**

**January 28, 2026  
655 Airport Road  
Sulphur Springs, Texas**

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**AGENDA ITEM NO. 12.02.25**

Approval of Minutes

**RECOMMENDATIONS FOR APPROVAL:**

Motion to approve prior Board of Trustees meeting minutes.

**Rationale:**

Discussion and Approval of Regular Board Meeting Minutes of October 22, 2025, as presented.

LAKES REGIONAL COMMUNITY CENTER  
REGULAR MEETING OF THE BOARD OF TRUSTEES  
WEDNESDAY, OCTOBER 22, 2025, 5PM  
BOARD MINUTES

AGENDA  
NUMBER

TOPIC

**10.01.25**

**CALL TO ORDER**

The October 22, 2025 regular meeting of the Lakes Regional Community Center Board of Trustees was called to order by Acting Chair Lisa Heine at 5:00 PM with a quorum present either in person or by Zoom. Acting Chair asked for Roll Call.

**Members Present (In Person/Zoom):**

Lisa Heine, Ellis County

Jan Brecht-Clark, Ph.D. Delta County (Zoom)

Margaret Webster, Kaufman County

Sheriff Ricky Jones, Franklin County (Zoom)

Steve Earley, Lamar County

Crystal Richardson, Navarro County (Zoom)

E. P. Pewitt, Morris County

Nancy Leflett, Titus County

Shae Green, Rockwall County

Dana Sills, Hopkins County

Melanie Bass, Camp County

**Members Absent:** Tom Brown, Hunt County, Chairperson

**Vacant Seat(s):** N/A

**Guest(s):** Chris Cox, IS; Lisa Hagler, Contracts; Tracey Crouch, Citizen

**Ex Officio Members Present:** Sheriff Martin, Morris County (Zoom); Sheriff Bragg, Titus County (Zoom)

**Ex Officio Members Absent:** N/A

**Management Staff Present:** Wayne Vaughn; Erwin Hancock; Didi Thurman; Kellie Walker; Jessica Ruiz; Larry Jonczak; Clara Daniel

**Management Staff Zoom:** Laurie White; Angela Spradlin

**Management Staff Absent:** N/A

**Board Liaison/Recording Secretary:**

Tammy Johnson, Board Liaison/Recording Secretary

Martha Andrade, Fiscal Administrative Assistant

**10.02.25**

**APPROVAL OF MINUTES**

**Recommended Board Action:**

- Motion to approve the September 24, 2025 monthly Board of Trustees minutes.

**Rational:**

- ❖ Acting Chair asked if members had reviewed the minutes and whether there were any corrections or additions. Hearing none, Acting Chair asked for motion to approve. Motion made by E. P. Pewitt to approve and seconded by Margaret Webster. The motion was approved unanimously.

**CLOSURE**

**10.03.25 COMMENTS FROM CITIZENS**

- Tracey Crouch, parent of a long-time Greenville Day Hab participant, expressed concern over the recent decline in community-based activities. She requested that the Center explore ways to restore these opportunities.
  - Wayne Vaughn to review the situation with Jessica Ruiz and Laurie White. Will provide a response at the next board meeting.

**CLOSURE**

**10.04.25 COMMITTEE MEETING REPORT**

- N/A

**CLOSURE**

**10.05.25 RECOMMENDATIONS FOR APPROVAL**

- Motion to Approve the Investment and Cash Management Policy
- Motion to Approve FY26-27 Quality Management Plan

**Rational:**

- Review and take action to approve the Investment and Cash Management Policy.
  - Annual approval subject to the Public Funds Investment Act to ensure liquidity and safety of investments.
  - Recommendation to engage external advisors for strategic review of investments. Wayne will coordinate with Erwin Hancock on this recommendation.
- ❖ With no further questions, Acting Chair asked for motion to approve. Motion to approve made by E.P. Pewitt and seconded by Jan Brecht-Clark. Motion approved unanimously.
- Review and take action to approve the FY26-27 Quality Management Plan as presented by Lisa Hagler.
  - Continue efforts to strengthen service delivery and internal quality assurance across all program areas; SUD, MH, and IDD.
  - Staff collaboration and peer learning remain central to our approach.
  - KPI (Attachment D) updates align with revised state metrics and ensure continued compliance.
  - Transitioned from a single-project focus to a broader use of quality tools. Plan-Do-Study-Act (PDSA) models will be used to formalize and document ongoing quality initiatives.
  - Updates will be compiled into a formal document to reflect our enhanced quality management framework and support transparency, accountability, and alignment with state and contractual expectations.
- ❖ With no further questions, Acting Chair asked for motion to approve. Motion to approve made by Dana Sills and seconded by Steve Earley. Motion approved unanimously.

**CLOSURE**

**10.06.25 EXECUTIVE DIRECTOR REPORT (Wayne Vaughn)**

**Recommended Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- **1115 Transformation Waiver Update**
  - Wayne gave a brief history of the Medicaid waiver program for Melanie Bass' benefit.
  - DPP: No current updates.

- Currently operating under a Certified Community Behavioral Health Clinic (CCBHC) model, which includes rate enhancements for certain procedures provided to Medicaid recipients.
- **CCP Update**
  - Work has begun on the Charity Care Cost Report, which is due November 14th.
  - Designed to help cover costs for uninsured populations.
  - The U.S. government shut down should not have an impact on this funding as the money has already been allocated.
- **Texas Council Update**
  - Legislative Update:
    - Texas did not expand Medicaid, so many of the federal Medicaid-related bills and pilot programs will not significantly impact our operations.
    - The regular session and the second special session ended.
    - The bill that would have changed how the Texas Council operates did not pass.
    - There may be renewed legislative activity in about 18 months, so we'll continue monitoring for any changes that could affect our services and partnerships.
- **HHSC Performance Contracts/Grants and Local Initiatives**
  - NTBHA contract pays us for MH services we provide in Kaufman, Rockwall, and Hunt Counties.
  - Other centers have received their performance contract, but we have not received ours yet. This delay is not unusual. Wayne will follow up on the status.
- **Miscellaneous Announcements**
  - Welcomed Melanie Bass to Lakes Regional as our Camp County board member.
  - Met with Jennifer Russell, Kaufman County's Mental Health Coordinator.
  - Building a relationship with Dr. John Burruss of Metrocare, the community center that provides services for Dallas County.
  - Continued outreach to TVC. Planning to build a more robust veterans program.
  - Attended the two-day Judicial Mental Health Summit in Houston, sponsored by the Texas Supreme Court. Engaged with magistrates, judges, sheriffs, and law enforcement to explore collaborative solutions for mental health challenges in the justice system.
  - Wayne has been asked to serve as the Chairman of the Veterans Committee with Texas Council.
  - Jan Brecht-Clark suggested assigning a staff member to track local bond issues and monitor county election websites and local news for bond proposals.
    - Cooper ISD has a bond proposal on the November 4<sup>th</sup> ballot that includes funding for facility expansion. One component of the expansion is intended for Special Olympics. If the bond passes, this could present an opportunity for Lakes Regional to offer professional guidance on program development and engage parents and families in planning and support. Wayne will have someone look into that.
    - While not all bond proposals directly impact mental health or special needs services, some may create new facilities or programs that could benefit from Lakes Regional's expertise.

## **CLOSURE**

### **10.07.25 FISCAL REPORT (Erwin Hancock)**

#### **Recommended Board Action:**

- Motion to Accept Center's Financial Statement for Period(s) Ending: September 30, 2025.
- Motion to Accept Center's 4<sup>th</sup> Quarterly Investment Report.

**Rationale:**

Discussion on the following:

- Erwin presented the financials for the month of September 2025.
  - Noted:
    - Revisions to the Financial Summary and Balance Sheet.
    - Reduction in liabilities, equities, and other credits from the previous year.
    - Comparative YTD Income Statement: Total revenues of \$3.7M and total expenses of \$2.4M resulted in a net surplus of \$1.3M, partly due to having one less payroll in the reporting period. In November, this surplus is expected to adjust once payroll catches up.
    - A significant installment was made against one of our notes (Paris building), improving our debt position.
    - Days Cash on Hand is 135.
  - ❖ Acting Chair asked if any questions. With no further discussion, Acting Chair asked for motion to accept the September financial reports as presented. Steve Earley made motion to accept, seconded by Dana Sills. Financials were accepted unanimously.
  
- Erwin presented the Center's 4<sup>th</sup> Quarter Investment Report.
  - Asset reduction from \$18M to \$15M year over year.
  - \$4M reduction in TexPool funds used to pay down the Paris investment.
  - Anticipate a reduction in interest income.
- ❖ Acting Chair asked if any questions. With no further discussion, Acting Chair asked for motion to accept the Center's 4<sup>th</sup> Quarter Investment Report. Jan Brecht-Clark made motion to accept, seconded by Sheriff Ricky Jones. Investment Report was accepted unanimously.

**CLOSURE**

**10.08.25**

**MENTAL HEALTH SERVICES REPORT (Didi Thurman)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- **Service Report**
  - Breakdown of the services provided; by programs, by county.
- **Crisis Services – General Revenue Counties**
  - We have seen an increase in Crisis Hotline calls. Received 100 after-hours/weekend calls in September, and 36 were activated for response from the Mobile Crisis Outreach Team.
  - 18 admissions to Private Psychiatric Bed (PPB) in September.
  - Continuing to see a need for crisis respite or crisis stabilization.
- **MH Adult Services**
  - Grant Funding
    - This is the last year of funding from SAMHSA's Certified Community Behavioral Health Clinic (CCBHC) program.
    - Application for the Healthy Community Collaborative (HCC) Grant is due November 10th. This grant provides services for the homeless population. The program promotes recovery and reintegration into the community.
    - The application for the Texas Veteran's Commission Grant is due December 2nd. Recommended grant opportunities for peer-to-peer veteran services and general assistance. Services are open to veterans, dependents, and surviving spouses.

- Gathering data on veteran population by county and staff members with veteran status.
  - Community services in the eastern counties are currently served by Healthcore or Metrocare. Ellis County has the most referrals.
  - Margaret Webster mentioned that Kaufman County typically contacts VA on their own. If there is an MH Warrant, they are transported directly to the hospital and provided with mental health services.
  - All counties have a Veteran Services Officer.
- Crisis Services Workgroup
  - The Effective Crisis Response measure (individuals in our care are kept out of the hospital within 30 days) was missed; however, the target was raised from 75% to 78%.
  - There is a lack of access to crisis respite. Individuals in crisis are often transported multiple times between facilities. Some are within our service area, but are being processed or housed outside the county, creating disconnects in care.
  - Need to leverage grant opportunities to fund crisis respite services and crisis stabilization.
  - NTBHA has submitted two RFPs:
    - Step-down Program – for individuals who are transitioning from jail or a state hospital to help them reintegrate back into the community.
    - Children’s Crisis Respite
- **MH Child and Adolescent Services**
  - North Texas Clinics are now serving over 500 children as well as serving 180 children in the GR counties. This is a significant increase in service compared to last year.
  - Expanded our Family Partner from part-time to full-time, so she is now able to split her time between the Child/Adolescent Program and Coordinated Specialty Care’s First Episode Psychosis Program.
- **Criminal Justice Services – General Revenue Counties**
  - The TCOOMMI state office will be on-site at the Hopkins County Probation Department in October to discuss the changes in referrals.
  - TCOOMMI Director and one staff member will move to the Paris’ Cherry Street location with SUD. This will create more centralized services once they are settled and licensed.
- **Substance Use Services**
  - Received a federal probation award in Hunt County to continue services. Must submit by the end of this month.
  - Paris SUD will relocate to Cherry Street.
- **Community Relations/Outreach**
  - Sulphur Springs staff participated in the annual Community Benefit Partners Meeting sponsored by Christus Hospital.
  - Recognized Board Member Dana Sills, who received an award at the Hunt County Resource Fair.

## **CLOSURE**

**10.09.25**

## **INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)**

### **Recommended by Board Action:**

None: Information only

### **Rationale:**

Discussion on the following:

- A response to the citizen comments will be included in the report for next month's board meeting.
- **IDDP News**
  - Took a moment to honor the memory of Jeanette Smith, who passed away recently. She served the individuals in the Day Hab/ISS Day Program for almost 20 years, and her contributions to the Greenville ISS Day Program will never be forgotten. Plans are underway to honor her memory with an award or special recognition.
- **Residential Programs**
  - Home and Community Services (HCS) - 1 vacant bed at a Group Home in Terrell.
  - Intermediate Care Facilities (ICF) – 2 vacant beds at a Group Home in Greenville.
- **Community Services**
  - Lakes Regional continues to work with Texas Workforce and its waiver services, offering both employment and supported employment. We are always looking for referrals. The program is also ready to support veterans and others who may benefit from employment services; it is not limited to IDD populations.
  - Staff are trained through UNT's coursework.
- **Employment Success Story**
  - Micheal had participated in two rounds of the vocational apprenticeship program. When the opportunity became available, he applied for and was hired as a Community Support Administrative Assistant at Lakes. He impressed IT with his expertise in working with databases and is now the new Applications Developer.

#### **CLOSURE**

### **10.10.25 LIDDA OVERVIEW (Clara Daniel)**

- Metrics:
  - IL Contacts and Questionnaires 100% for biennium: In compliance
  - Perm Planning: September Q1 – In compliance
  - Enrollments: September Q1 – In compliance
  - Quarter 3 and Quarter 4 reports from the previous fiscal year were submitted, but no feedback has been received yet.
- ARPA Funds: An initial plan was submitted to use the ARPA funds for an Electronic Systems Project.
- Service Coordination received a three-year accreditation from the NCQA. A Corrective Action Plan is being developed due to two measures not being met. The CAP must be finalized by January 1, 2026.
- IDD Service Coordination: Serving 1,766 individuals. Average caseload is 44 in the North and 58 in the South (varies by the area).
- GR Target including Crisis: Target of 149. Current count of 174 for the month of September.
- Pending Enrollments – 87.
- Slot Releases – 39. Need to plan our budget based on the number of slots, but we are not sure how many slots we will get for the rest of the year.

### **10.11.25 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)**

#### **Recommended by Board Action:**

None: Information only

#### **Rationale:**

Discussion on the following:

- **Contracts**
  - TDCJ proposal for RFP extended. Hopefully award before December.

- **Rights/Abuse, Neglect & Exploitation Allegations**
  - APS/HHS Investigations – One investigation is finished, with five investigations remaining. Will give more information next month.
  - Jan Brecht-Clark questioned how long it typically takes to conduct and resolve a rights/abuse and neglect investigation. Unfortunately, investigations are taking a long time to be assigned and resolved. Some remain open well over a year. Staff follows up every two weeks. Difficulty in getting supervisor-level names and contact information.
  - Staff involved in allegations cannot have contact with the individual.
  - Priority 1 Allegations: These are the most serious cases, and by policy, they should be initiated within 24 hours.
  - Many non-Priority 1 Allegations, but still serious cases, are experiencing significant delays in assignment and resolution, causing staffing disruptions, overtime and scheduling strain.
  - Continue tracking all follow-ups, delays, and staff impacts.
  - Consider drafting a formal inquiry to HHSC or DFPS requesting: estimated timelines for unresolved cases, clarification on prioritization criteria, and contact information for escalation.
  - Margaret Webster mentioned that Texas produces a statistical report for the county; how many cases received, how many reported. Believe it is required by the legislature. Kellie will look to see if she can locate that resource.
- **QM MH, NTBHA & Substance Abuse**
  - We missed the following Performance Measures in September:
    - Adult improvement at 21.0%; at least 32.5% of adults recommended and authorized in a full level of care shall improve in at least one ANSA domain.
    - Effective Crisis Response at 76.14%; goal is at least 8.6% of crisis episodes during the measurement period shall not be followed by admission to an HHSC inpatient bed within 30 days of the first day of crisis.
  - Superior conducted a desk review and the overall chart compliance was 92.73% and overall claims was 97.22%.
  - Molina conducted a FY24 Q4 desk review and the overall score was 92%.
  - Peer Review: QMHP Case Management – one chart scored below 70%. Difference between peer scoring and QM is 8%.
- **IDD**
  - IDD service target was met at 174 in September; target is 149.
- **CLOSURE**

## 10.12.25 HUMAN RESOURCES REPORT *(Jessica Ruiz)*

### Recommended by Board Action:

None: Information only

### Rationale:

Discussion on the following:

#### ➤ Staffing issues

- Headcount: 443 authorized FTEs and 420 employees
- Vacancies: 23
- Filled Positions: 9 (5 new hires and 4 internal transfers).
- Separations: 3 voluntary separations (cited better job opportunities and better pay).
- The reduction in force of the IDDP TeleMed Department resulted in two employees losing their jobs. They were offered opportunities to apply for other internal vacancies within Lakes; however, they decided not to apply.

- Recruitment: Continue to use the same sources to advertise our openings.
- Training and Development: We conducted 30 classes with a total of 195 participants. 109 of those were school staff who attended the Youth Mental Health First Aid class.
- **Compensation and Benefits:**
  - The September benefits report reflected the results of the open enrollment session for FY '26 benefits. 17 employees enrolled in the High Deductible plan. The Value plan had 10 less enrollees and the Enhanced plan had three less enrollees. Only nine employees increased their retirement contribution amount, while three decreased it.
  - One employee tested positive for COVID 19 and 16 hours were granted from the sick pool. The COVID sick pool is ending on December 31, 2025, as we are no longer required to quarantine. Employees have been notified.
  - We have not received any large claims.

**CLOSURE**

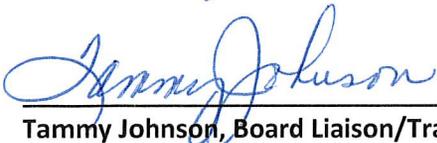
**10.13.25 ADJOURNMENT**

- Due to the Thanksgiving holiday, the next Board Meeting will be held on December 3<sup>rd</sup> in Rockwall. The January Board Meeting will cover both November and December reports.
- ❖ With no further discussion, Acting Chair asked for motion to adjourn. E. P. Pewitt made motion to adjourn, seconded by Steve Earley. Motion carried unanimously by a sign of aye.

**ATTEST:**

  
 \_\_\_\_\_  
 Margaret Webster, Board Secretary

  
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 DATE:

  
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 Tammy Johnson, Board Liaison/Transcriptionist

  
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 DATE: