

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, FEBRUARY 25, 2026, 5 PM

MEETING TO BE HELD IN PERSON AND VIA ZOOM
AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

Topic: Board of Trustees Meeting
Location: 4804 Wesley Street, Greenville, TX or via Zoom
Date and Time: Wednesday, February 25, 2026, 5:00 PM

Join Meeting by Zoom:

<https://us06web.zoom.us/j/89534381779?pwd=Ua9gtMuVcQ8HOHBm4COOMsNKynbpCy.1>

Meeting ID: 895 3438 1779

Passcode: 403700

Join Meeting by Phone – Dial: [346-248-7799](tel:346-248-7799)

Meeting ID: 895 3438 1779

Passcode: 403700

AGENDA

AGENDA NUMBER	TOPIC
02.01.26	CALL TO ORDER <ul style="list-style-type: none">Roll Call / Introduction of Guest(s)
02.02.26	APPROVAL OF MINUTES <ul style="list-style-type: none">Regular Board Meeting Minutes of January 28, 2026
02.03.26	COMMENTS FROM CITIZENS <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
02.04.26	COMMITTEE MEETING REPORTS <ul style="list-style-type: none">N/A
02.05.26	RECOMMENDATION FOR APPROVAL <ul style="list-style-type: none">Motion to Approve the Audit Report for FY 2025Motion to Approve the revised Bylaws of Lakes Regional MHMR Center Board of Trustees
02.06.26	FISCAL REPORT (Erwin Hancock) <ul style="list-style-type: none">Motion to Accept Center's Financial Statement for Period(s) Ending: January 31, 2026.

- 02.07.26** **AUTHORITY ADMINISTRATION SERVICES REPORT** (*Susan Chaffin*)
- Contracts
 - Planning
 - Rights/Abuse, Neglect & Exploitation Allegations
 - QM MH, NTBHA & Substance Abuse
 - IDD
- 02.08.26** **MENTAL HEALTH SERVICES REPORT** (*DiDi Thurman*)
- Services Report *Handout*
 - Crisis Services
 - Mental Health Services
 - Success Stories
 - Community Relations/Outreach
- 02.09.26** **LIDDA OVERVIEW** (*Clara Daniel*)
- 02.10.26** **INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- IDDP News
 - Updates
 - Community Services
 - Outpatient Biopsychosocial Intervention (OBI) Program
 - Statewide Engagement & FY26 Benchmarks
 - IDDP Spotlight
- 02.11.26** **EARLY CHILDHOOD DEVELOPMENT** (*Angela Spradlin*)
- 02.12.26** **INFORMATION SERVICES STATUS REPORT** (*Chris Cox*)
- 02.13.26** **HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
 - Compensation and Benefits
- 02.14.26** **EXECUTIVE DIRECTOR REPORT** (*Wayne Vaughn*)
- Center Updates
 - DPP Updates
 - Texas Council Update/Legislative Update
 - HHSC Performance Contracts/Grants and Local Initiatives
 - Miscellaneous
- 02.15.26** **ADJOURNMENT**

**Lakes Regional Community Center
Upcoming Board-Related Meetings & Events**

**March 25, 2026
1525 Airport Road
Rockwall, Texas**

AGENDA ITEM NO. 02.02.26
Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

Motion to Approve prior Board of Trustees Meeting Minutes

Rationale:

Review and take action to approve the Regular Board Meeting Minutes of January 28, 2026.

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, JANUARY 28, 2026, 5PM
BOARD MINUTES

AGENDA NUMBER	TOPIC
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01.01.26 CALL TO ORDER

The January 28, 2026 Regular Meeting of the Lakes Regional Community Center Board of Trustees was called to order by Chairperson Tom Brown with a quorum present in person or via Zoom. Roll call was conducted.

Members Present (In Person/Zoom):

Tom Brown, Hunt County	Margaret Webster, Kaufman County (Zoom)
Lisa Heine, Ellis County (Zoom)	Crystal Richardson, Navarro County (Zoom)
Steve Earley, Lamar County (Zoom)	Shae Green, Rockwall County (Zoom)
Melanie Bass, Camp County (Zoom)	Sheriff Ricky Jones, Franklin County (Zoom)

Members Absent: Jan Brecht-Clark, Ph.D. Delta County; E. P. Pewitt, Morris County; Nancy Leflett, Titus County; Dana Sills, Hopkins County

Vacant Seat(s): N/A

Guest(s): Ed Bush, IS

Ex Officio Members Present: Sheriff Bragg, Titus County (Zoom)

Ex Officio Members Absent: Sheriff Martin, Morris County

Management Staff Present: Wayne Vaughn; Didi Thurman

Management Staff Zoom: Erwin Hancock; Susan Chaffin; Jessica Ruiz; Laurie White; Chris Cox; Clara Daniel; Angela Spradlin

Management Staff Absent: N/A

Board Liaison/Recording Secretary: Tammy Johnson (Zoom)

01.02.26 APPROVAL OF MINUTES

Recommended Board Action:

- Motion to approve the December 3, 2025 Board of Trustees minutes.

Rational:

- ❖ Chairperson asked if members had reviewed the minutes and whether there were any corrections. Hearing none, Chairperson asked for motion to approve. Motion to approve Board Minutes was made by Steve Earley and seconded by Sheriff Ricky Jones. The motion was passed unanimously.

CLOSURE

01.03.26 COMMENTS FROM CITIZENS

- N/A

CLOSURE

01.04.26 COMMITTEE MEETING REPORT

- N/A

CLOSURE

01.05.26 RECOMMENDATIONS FOR APPROVAL

- Motion to Approve the Audit Report for FY 2025
- Motion to Approve the TCRMF and Lakes Regional Center Interlocal Agreement
- Motion to Approve Resolution Authorizing Loan Payoffs

Rational:

- Audit Report was not available to be presented.
- Wayne Vaughn presented the 4th amendment to the TCRMF and Lakes Regional Center Interlocal Agreement. Revisions included updating the fund administrator name from JI Specialty Services, Inc. to Sedgwick Claims Management Services, updating terminology from equity to net position and from Trust Fund to Self-Insurance Trust Account, revisions to waiting period language, and edits to the termination clause.
 - ❖ Chairperson asked for motion to approve. Motion to approve the amendment to the TCRMF and Lakes Regional Center Interlocal Agreement was made by Lisa Heine, and seconded by Steve Earley.

Chairperson clarified the reason Lakes has an Interlocal Agreement with TCRMF. Grouping together with 36 of the 39 centers, risk is managed through TCRMF for Workers Comp, property and vehicle insurance, as well as general and professional liability insurance. TCRMF also offers training courses and provides legal counsel.

- ❖ With no questions, Chairperson presented to Board for approval. A sign of aye approved the motion unanimously.
- Erwin Hancock presented the Resolution Authorizing Loan Payoffs. Requesting approval to pay off selected high-interest loans (mortgage loan leveraged by the Terrell Admin building and automobile loans) by utilizing some of our reserve funds, reducing interest expenses, and improving overall financial efficiency while maintaining adequate liquidity.
 - ❖ Chairperson asked if members had any questions. Hearing none, Chairperson asked for motion to approve. Motion to approve the amendment to the TCRMF and Lakes Regional Center Interlocal Agreement was made by Steve Early and seconded by Sheriff Ricky Jones. The motion was approved unanimously.

CLOSURE

01.06.26 EXECUTIVE DIRECTOR REPORT (Wayne Vaughn)

Recommended Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Center Updates**
 - Kellie Walker retired on January 9th after 26 years. The Quality Management (QM) Department has merged with Utilization Management (UM) and has been renamed Authority Administrative Services. The combining of QM and UM departments is common with other centers our size. Susan Chaffin is now the Director of Authority Administration Services.

- Larry Jonczak retired on January 16th after 22 years. Chris Cox, who has worked at Lakes for 10 years and was a protégé of Larry, has been selected as the Director of Information Services.
- Met with Senator Bob Hall in Rockwall earlier this month; building a relationship with him. He sponsored a tour at the capitol. Also visited with Representative Gary VanDeaver's Chief of Staff. Invited Representative Gary VanDeaver and John Delaney to the Paris Ribbon Cutting to be held on February 17th at 11:30 a.m. with the Chamber of Commerce in Paris.
- Met with the Texas Mental Health Director from Texas Veterans Commission in Austin. Excited about Lakes starting a veterans program in the GR counties.
- **Texas Council Update/Legislative Update**
 - Texas Council training was held on January 21st. Lee Johnson led the training, which covered the history of the Texas Council, what their role is, and the legislative process.
 - Update on the 10% withhold measures: Lakes may have to pay money back as we are not meeting a couple of the measures. Of the centers right now, 23 of 39 are below the goal for adults and 36 of 39 are below the goal for children. This is an active conversation Texas Council is having with HHS. They are looking at how those numbers are being calculated state-wide.
 - Seven centers are currently under OIG audits, with several wrapping up in a couple of months. Lakes may be selected in the spring to be audited by the OIG. Everyone will be informed when this does occur. As part of Senate Bill 26, Lakes will only be audited on its seven GR counties for behavioral health. For the other counties we serve, NTBHA will handle as the authority for those.
 - Health & Human Services (HHS) and the Department of State Health Services (DSHS) are two of the agencies being reviewed by the Sunset Committee, which is concerning. There are five members from the House and five members from the Senate that sit on the Sunset Committee. Representative Keith Bell, who covers Kaufman County, has been named as one of the House Members of the Sunset Committee, so Lakes does have local representation.
- **HHSC Performance Contracts/Grants and Local Initiatives**
 - Lakes received the first LIDDA amendment. Included a clause updating the complaint process (which was expected) and a clause on AI usage, which must be approved by HHSC. Lakes does not use AI with our EHR system. Texas Council is working with HHSC to try to mitigate those consequences for centers who have already moved forward with using AI to assist in generating notes in their system. Need more guidance on what it means. Lakes' ECI program was experimenting with AI, but it is not being actively piloted now as it is under review with HHSC. Once we receive word from them, we will comply with their determination.
- **Miscellaneous**
 - During our December 3rd meeting there was a citizen comment and discussion about a family member, who was in the jail, that they were trying to get into a State Supported Living Center (SSLC). That individual was placed in a SSLC on January 12th. Wayne thanked Clara, Laurie, and anyone else who was involved with those discussions to make that move possible. Texas Council was also involved with that particular case.

CLOSURE

01.07.26 FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

- Motion to Accept Center's Financial Statements for Period(s) Ending: November 30, 2025 and December 31, 2025
- Motion to Approve Center's Quarterly Investment Report (1st Quarter FY 2026)

Rationale:

Discussion on the following:

- Financials for the month of November 2025 were presented.
- Financials for the month of December 2025 were presented.
 - Noted:
 - Erwin presented the financials for the months of November and December.
 - Financial Summary: Positive \$136,073 for November month end; \$882,827 for November year to date. Positive \$103,605 for December month end; \$986,432 for December year to date.
 - Comparative Income Statement: \$882,827 for year to date ending 11/30/2025 as opposed to \$857,619 year to date ending 11/30/2024. \$14,777,055 for year to date ending 12/31/2025 as compared to \$14,966,968 year to date ending 12/31/2024.
 - Financial Ratios: As of November month end, all measures are in the positive. These are the measures we monitor. Days of cash on hand was 140. Once reserve funds are used to pay off debt, the days of cash on hand will be at 132.
 - Statement of Revenues and Expenditures: Comparison of each month to see how we are performing.
 - ❖ Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to accept the November and December financial reports as presented. Lisa Heine made the motion to accept the financials for November and December, seconded by Crystal Richardson. Financials were accepted unanimously.
- Quarterly Investment Report was presented.
 - Noted:
 - Erwin presented the Quarterly Investment Report for the quarter ending November 30, 2025.
 - The beginning balance for the quarter was \$15,234,251, with an ending balance for the quarter of \$15,426,620.
 - ❖ Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve the Quarterly Investment Report as presented. Steve Earley made the motion to approve the Quarterly Investment Report, seconded by Margaret Webster. The motion was approved unanimously.

CLOSURE

01.08.26 MENTAL HEALTH SERVICES REPORT (Didi Thurman)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Services Report**
 - Board members should have received Services Reports dated 12/15/25 and 1/15/26; however, the report dated 12/15/25 was duplicated and the 1/15/26 report was not included. This will be corrected and sent to the board members.
- **Crisis Services**
 - The Crisis Hotline received 59 calls for November, which jumped to 88 in December. 23 of the 59 calls in November were activated and 32 in December.
 - There were 12 admissions to Private Psychiatric Beds in November, with an average length of stay of 7 days. Admissions increased to 21 in December with an average length of stay of 8 days.

➤ **Mental Health Services**

- Out of the seven “at risk” measures, Lakes is missing two. Lakes is one of several centers who are missing those measures. We are very close to meeting the one for children. Will bring comparative data to the next meeting.
 - Adult Services – UT Tyler Psychiatric Residencies were to begin January 26th; however, unable to start because of closures due to the snowstorm. There will be four resident interns; two in the morning and two in the afternoon working with Dr. Grable.
 - Children and Adolescents – The Director of C&A and several Team Leads had travel plans to attend an educational program regarding the Waco Center for Youth Services; however, it did not occur due to the weather and backlog of children that needed to be seen. The Waco Treatment Center is a residential treatment center for kids and services. Most individuals receive recommendations from the Community Resource Coordination Group (CRCG). At this time, the Waco Treatment Center is the only dedicated youth facility. However, the State Hospital Overview Committee spoke at the MH Consortia and mentioned that there will be a 30-bed residential unit for kids on the Terrell State Hospital campus, which will only be open to those who are in the Department of Family and Protective Services (DFPS) category. This should open up some of the beds in the Waco Center. Anticipated completion date is in 2027.

➤ **Substance Use Services**

- Working with Kaufman County Juvenile Probation and Judge Tarno to establish a mentorship program. They have grant funds and are looking for assistance with those funds to have a mentorship program for their youth and probation services and to do substance use education courses for the families. They are in the beginning stages of that, and Melanie and her team have been meeting with them fairly often. Board Member, Margaret Webster, mentioned that Judge Tarno is very excited about this program and felt like it was very positive. Lakes is working on getting our license extended to the Kaufman offices for youth. The process for licensure needs to be completed. Should be able to start some educational courses or virtual classes that can be provided at the Kaufman County facilities.
- For adult services, we have long had a contract with TDCJ to provide substance use services. We received an amendment to continue with the current TDCJ contract because they are pushing out against how long it is taking them to make the awards. We’ve submitted the RFP to continue our services with them so they are able to get it awarded within the timeframe they set out. We are working under an amendment until April 1st. We are hopeful we will be awarded that continuing contract.

CLOSURE

01.09.26 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

➤ **IDDP News**

- IDDP was fortunate to make it through the holidays with normal overtime expenses, but with the inclement weather this week, there was quite a bit of overtime.
- Lakes has been blessed with donations from the community. Laurie sincerely thanked the Lamar County Advisory Board for closing the 501(c)(3), led by Dr. Stuart, and awarding \$32,100 to IDDP; recognizing the division’s annual requests and historical presentations to United Way and Commissioners Court.

- HHS was asked a couple of weeks ago if we are still an employment first state. For our clients, we are able to buy the attire needed for work, transportation, and to supply any additional needs.
- Also, thanked L3 Harris, the Pioneer Club, local churches across our 12 counties, and a special thank you was extended to Highland Terrace Baptist Church and Poetry United Methodist Church for providing beautiful blankets and quilts to keep our IDDP individuals warm.
- We continue to participate with Meals on Wheels, and, hopefully in the future, we can continue giving back to the community.
- **IDDP Provider Program Numbers**
 - The IDDP program numbers were recapped in Laurie's attached report.
- **Community Services – Employment Success Highlight**
 - Laurie included in her report a story about one of our clients who has been working at IHOP in Terrell since October 2025, and how it demonstrates how Community Services' programs create meaningful employment outcomes and enhanced quality of life for the individuals we support. The Board Chair really liked this success story, and Laurie will tell the young man he was recognized.

CLOSURE

01.10.26 LIDDA OVERVIEW (Clara Daniel)

- **LIDDA Report**
 - LIDDA is in compliance with their measures so far. In the process of mapping and creating workflows for the measures in LIDDA's performance contract. It has been a time-consuming process, but it is good practice.
 - Using ARPA funds to set up a portal to monitor our measures. It is critical to stay on top of those measures. The portal should increase efficiency.
 - There is a new set of standards/elements for the NCQA. We are going to need to purchase a license to the 2026 HP Standards and Guidelines, and prepare for the lookback period. We will need to conform to the new standards for 2026.
 - We have 1,767 individuals receiving services in Service Coordination. The average caseload size is 44 in the North and 58 in the South.
 - We have not managed to correct the target for GR IDD services in the system. Still showing a higher target of 169, although the target was reduced to 149. We are in compliance with the lower target at 155. There are some adjustments with some of the encounters, and we are looking at other ways to boost our numbers.
 - There were 99 pending enrollments and 98 slot releases. The report breaks out by county and the type of slots we receive.

01.11.26 QUALITY MANAGEMENT/CONTRACTS REPORT - to be renamed AUTHORITY ADMINISTRATION SERVICES (Susan Chaffin)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Contracts**
 - The contracts for ECC (Enhanced Community Coordination) that used to be part of our overall LIDDA contract is now a stand-alone contract. The allocation is the same as what we have received in the past.
 - Received our TRA Substance Use Adult contract from NTBHA and our MH contract from NTBHA.

- **Planning**
 - The Regional PNAC met December 3rd with no recommendations made. The next meeting is February 4th.
 - The Local PNAC had to be rescheduled. We will be voting on a new committee member, as we currently have five members, and we need nine. We are still soliciting for additional members that might be interested.
- **Rights/Abuse, Neglect & Exploitation Allegations**
 - Lakes currently has five APS HHSC investigations. A follow-up email was sent for status updates on January 15th; however, APS stated there are not any changes to the status. Two of the five cases have been assigned inspectors. Will continue to keep the Board members posted.
 - One formal grievance was received from a family member of an individual we serve. She is the mother of six children and is trying to get them enrolled in IDD services. Some of it is education, which we can provide to her in terms of the process, how long it takes, etc. She also wants services that her children are not eligible for because of their ages. Will keep following up and assisting as best as we can.
- **QM MH, NTBHA & Substance Abuse**
 - Some of the performance measures we're struggling with as it relates to adult improvement and child improvement were addressed earlier. There was a lot of discussion at the QM/UM Consortium last week, with questions posed to HHS. The representatives from HHSC stand firm on their algorithm/formula and the changes made to that this year including increasing our targets. They continue to say their goal is based on their analysis, and they expect 80% of the centers to reach the target by the end of the fiscal year. We are continuing to monitor that closely.
 - We received a late report for FY '25 for Quarters 1 and 2 in which we had missed the Long-Term Services and Supports (LTSS) measure. A corrective action plan (CAP) has to be submitted by February 6th. We do have a standard process we follow to respond to those. Even though it is no longer a performance measure in FY '26, it is still a contract requirement. We will retrain staff and address that in the CAP.
 - Molina, a MCO, is conducting a medical record review on 30 individuals. Our results were 91% favorable. Due to us passing our last four audits, we will be allowed to skip the next two audits.
 - A Superior Audit was also conducted. Chart Compliance was 91.59% and claims were 79.37%.
 - We conducted our own QM Billing Audit for Skills (94%) and Psychosocial Rehab (90%). There are two notes for psychosocial rehab that we have to repay because they did not meet the requirements.
 - We are also conducting a MH Satisfaction Survey now through the end of February.
- **IDD**
 - Clara addressed the IDD service targets, which we are meeting.
 - Scored fairly well on the CAP audits. We continue to improve in those areas.

CLOSURE

01.12.26 HUMAN RESOURCES REPORT (Jessica Ruiz)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Staffing issues**
 - Headcount:

- 435 authorized FTEs in November and December
- 408 employees in November and 407 in December
- Filled 3 positions in November and 4 positions in December. Two of the positions filled in November were new hires and one internal transfer. All positions filled in December were new hires.
- 27 vacancies in November and 29 in December
- Separations:
 - 6 resignations in November (all voluntary) and 5 separations in December (1 involuntary due to lack of reporting a criminal conviction and Driver's License suspension).
 - The voluntary separations included long commute, better pay, and health-related issues, with the majority being better pay. Other places around us are very competitive. We continue to promote our benefit package and vacation time.
- Recruitment:
 - We are using the same sources to advertise our openings.
 - We utilize HandShake to advertise our open positions to all the colleges and universities around the area that allow us to post on their board for alumni and current students.
- Training & Development:
 - Conducted the same training and development classes for new hires and current staff. Between November and December, we had 30 classes with a total of 146 participants.
- **Compensation and Benefits:**
 - In December, we used the remaining hours in the COVID19 pool. As of January 1st, we no longer require employees to quarantine.
 - We have two large claims with one of them exceeding the stop loss limit.

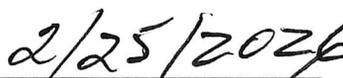
CLOSURE

01.13.26 ADJOURNMENT

- ❖ With no further discussion, Chairperson asked for motion to adjourn. Steve Earley made the motion to adjourn, seconded by Sheriff Ricky Jones. Motion carried unanimously by a sign of aye.

ATTEST:


 Margaret Webster, Board Secretary


 DATE:


 Tammy Johnson, Board Liaison/Transcriptionist


 DATE: