

**LAKES REGIONAL COMMUNITY CENTER**  
**REGULAR MEETING OF THE BOARD OF TRUSTEES**  
**WEDNESDAY, JANUARY 28, 2026, 5 PM**

**MEETING TO BE HELD IN PERSON AND VIA ZOOM**  
**AVAILABLE TO THE PUBLIC:**

You are invited to the LRCC Board of Trustees Meeting.

**Topic: Board of Trustees Meeting**  
**Location: 655 Airport Rd., Sulphur Springs, TX or via Zoom**  
**Date and Time: Wednesday, January 28, 2026, 5:00 PM**

Join Meeting by Zoom:

<https://us06web.zoom.us/j/83868818250?pwd=5fDflzz9x4gQolwTxFhbSfU3WaL6AQ.1>

Meeting ID: 838 6881 8250

Passcode: 965365

Join Meeting by Phone – Dial: [346-248-7799](tel:346-248-7799)

Meeting ID: 838 6881 8250

Passcode: 965365

## AGENDA

AGENDA NUMBER	TOPIC
01.01.26	<b>CALL TO ORDER</b> <ul style="list-style-type: none"><li>Roll Call / Introduction of Guest(s)</li></ul>
01.02.26	<b>APPROVAL OF MINUTES</b> <ul style="list-style-type: none"><li>Regular Board Meeting Minutes of December 3, 2025</li></ul>
01.03.26	<b>COMMENTS FROM CITIZENS</b> <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
01.04.26	<b>COMMITTEE MEETING REPORTS</b> <ul style="list-style-type: none"><li>N/A</li></ul>
01.05.26	<b>RECOMMENDATION FOR APPROVAL</b> <ul style="list-style-type: none"><li>Motion to Approve and Accept the Audit Report for FY 2025</li><li>Motion to Approve the TCRMF and Lakes Regional Center Interlocal Agreement</li><li>Motion to Approve Resolution Authorizing Loan Payoffs</li></ul>
01.06.26	<b>EXECUTIVE DIRECTOR REPORT</b> ( <i>Wayne Vaughn</i> ) <ul style="list-style-type: none"><li>Center Updates</li><li>Texas Council Update/Legislative Update</li><li>HHSC Performance Contracts/Grants and Local Initiatives</li><li>Miscellaneous</li></ul>

- 01.07.26**      **FISCAL REPORT** (*Erwin Hancock*)
- Motion to Accept Center’s Financial Statements for Period(s) Ending: November 30, 2025 and December 31, 2025.
  - Motion to Approve Center’s Quarterly Investment Report (1<sup>st</sup> Quarter FY 2026).
- 01.08.26**      **MENTAL HEALTH SERVICES REPORT** (*DiDi Thurman*)
- Services Report *Handout*
  - Crisis Services
  - Mental Health Services
  - Substance Use Services
- 01.09.26**      **INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- IDDP News
  - IDD Provider Program Numbers
  - Community Services – Employment Success Highlight
- 01.10.26**      **LIDDA OVERVIEW** (*Clara Daniel*)
- 01.11.26**      **CONTRACTS & QUALITY MANAGEMENT REPORT** (*Susan Chaffin*)
- Contracts
  - Planning
  - Rights/Abuse, Neglect & Exploitation Allegations
  - QM MH, NTBHA & Substance Abuse
  - IDD
- 01.12.26**      **HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
  - Compensation and Benefits
- 01.13.26**      **ADJOURNMENT**

**Lakes Regional Community Center  
Upcoming Board-Related Meetings & Events**

*February 25, 2026  
4804 Wesley St.  
Greenville, Texas*

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**AGENDA ITEM NO. 01.02.26**

Approval of Minutes

**RECOMMENDATIONS FOR APPROVAL:**

Motion to Approve prior Board of Trustees Meeting Minutes

**Rationale:**

Discussion and approval of Regular Board Meeting Minutes of December 3, 2025, as presented.

LAKES REGIONAL COMMUNITY CENTER  
REGULAR MEETING OF THE BOARD OF TRUSTEES  
WEDNESDAY, DECEMBER 3, 2025, 5PM  
BOARD MINUTES

AGENDA NUMBER	TOPIC
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**12.01.25 CALL TO ORDER**

The December 3, 2025 regular meeting of the Lakes Regional Community Center Board of Trustees was called to order by Acting Chair Lisa Heine at 5:03 p.m. with a quorum present either in person or by Zoom. Acting Chair asked for Roll Call.

**Members Present (In Person/Zoom):**

Lisa Heine, Ellis County	Jan Brecht-Clark, Ph.D. Delta County (Zoom)
Margaret Webster, Kaufman County	Crystal Richardson, Navarro County (Zoom)
Steve Earley, Lamar County	E. P. Pewitt, Morris County (Zoom)
Shae Green, Rockwall County	Nancy Leflett, Titus County (Zoom)
Melanie Bass, Camp County	Dana Sills, Hopkins County (Zoom)

**Members Absent:** Tom Brown, Hunt County, Chairperson  
Sheriff Ricky Jones, Franklin County

**Vacant Seat(s):** N/A

**Guest(s):** Chris Cox, IS; Ed Bush, IS; Maggie Eads, Citizen

**Ex Officio Members Present:** Sheriff Bragg, Titus County (Zoom)

**Ex Officio Members Absent:** Sheriff Martin, Morris County

**Management Staff Present:** Wayne Vaughn; Erwin Hancock; Didi Thurman; Kellie Walker; Jessica Ruiz; Laurie White; Larry Jonczak; Clara Daniel; Angela Spradlin

**Management Staff Zoom:** N/A

**Management Staff Absent:** N/A

**Board Liaison/Recording Secretary:** Tammy Johnson, Board Liaison/Recording Secretary  
Martha Andrade, Fiscal Administrative Assistant

**12.02.25 APPROVAL OF MINUTES**

**Recommended Board Action:**

- Motion to approve the October 22, 2025 monthly Board of Trustees minutes.

**Rational:**

- ❖ Acting Chair asked if members had reviewed the minutes and whether there were any corrections or additions. Hearing none, Acting Chair asked for motion to approve. Motion made by Steve Earley to approve and seconded by Margaret Webster. The motion was approved unanimously.

**CLOSURE**

### 12.03.25 COMMENTS FROM CITIZENS

- Speaker: Maggie Eads
  - Ms. Eads attended the meeting to raise awareness about the urgent need for resources and placement options for adult individuals with profound needs.
    - Family Member's Situation:
      - Has been incarcerated for 14 months while awaiting an appropriate placement.
      - Claims that family member's medical conditions have gone untreated during incarceration.
      - Has been housed in general population following eight months in a holding cell.
      - Assault charges dropped; stated the DA has indicated that all remaining charges will be dismissed once placement is secured.
    - Advocacy efforts: Ms. Eads has contacted Lakes Regional, HHSC, and multiple legislators seeking assistance and intervention.
- Board & Agency Response
  - The Board acknowledged the seriousness of the situation and committed to continued advocacy and exploration of solutions.
  - Representatives from Lakes Regional and HHSC are actively working to expedite placement for the individual.

#### CLOSURE

### 12.04.25 COMMITTEE MEETING REPORT

- N/A

#### CLOSURE

### 12.05.25 RECOMMENDATIONS FOR APPROVAL

- N/A

#### CLOSURE

### 12.06.25 EXECUTIVE DIRECTOR REPORT (Wayne Vaughn)

#### Recommended Board Action:

None: Information only

#### Rationale:

Discussion on the following:

- **1115 Transformation Waiver Update**
  - N/A
- **CCP Update**
  - The annual Charity Care Cost Report, which captures all qualifying expenses, has been submitted.
  - Funding available in the Charity Care pool is limited. Lakes budgeted for \$6M; however, increased demand resulted in a ≈10% reduction (\$600K).
- **Texas Council Update**
  - Legislative Update:
    - Texas Council is not going forward with forming a PAC, as the related legislation did not pass.
    - The Veterans Program is transitioning to the Texas Veterans Commission (TVC). Lakes has applied for new TVC grants.
    - There will be quarterly training for new CEOs, covering legislative processes, relationship-building with legislators, authority histories, and related topics. These

trainings will also be available to others as well.

- At-risk performance measures for mental health services have been reinstated. Reporting requirements begin in January. Failure to meet the measures can result in penalties. These metrics will be part of monthly presentations starting in January.
- IDD funding mechanism is a major point of discussion with HHSC. During the next biennium, discuss IDDA Service Coordination rates, which have remained unchanged for 17 years, resulting in centers effectively receiving less funding when inflation and cost-of-living factors are considered. HHSC discussions are ongoing, and updates will be provided as available.
- OIG audits for Mental Health have started. Centers aren't servicing at the standards they are supposed to according to the utilization guidelines. The level of care dictates how many services, type of services, hours of service in a particular month. Funding provides less than half of what the level of care requires. The Texas Council is actively working with HHSC to address these issues.
- The Sunset review process for HHSC is underway. They will begin doing testimony interviews and work on regular recommendations such as merging state agencies. This review will be the hot topic over the next year or so.

➤ **HHSC Performance Contracts/Grants and Local Initiatives**

- The NTBHA contract is up for renewal. An increase in funding has been requested as there has been no increase in five years. The request is currently under consideration.
- The agency has been awarded a grant to support justice-involved individuals in Titus County. The funding will allow placement of a mental health professional onsite at the county jail. Implementation is expected to begin in April, and Sheriff Bragg has been very supportive and accommodating.
- Applications have been submitted for Texas Veterans Commission (TVC) grants to support services for veterans and homeless individuals.

➤ **Miscellaneous Announcements**

- Community Outreach
  - Good meeting with the Behavioral Health Leadership Board (BHLB) in Kaufman County last month, and we are looking forward to strengthening these relationships.
  - Received \$11,580 from ETBHN pharmacy services due to strong financial performance.
  - A DPP adjustment in the amount of \$18,366 is forthcoming.
  - Partnerships with local churches and community organizations continue to support services.
- Follow up on previous board meeting comments from Tracy Crouch, whose daughter participates in ISS services:
  - Staff reviewed the concerns raised by Ms. Crouch.
  - In July, community services could not be offered due to staffing shortages. Outside of July, the same number of outings were offered throughout the year.
  - Ms. Crouch's daughter attends services 2.5 days of the week and participates in the Action Club (Kiwanis). The annual banquet was originally scheduled at the Kiwanis Club, but the Club President changed the date, leading to a conflict with the ISS Center's scheduling. ISS staff adjusted and held the banquet at the ISS Center. Next year's banquet is expected to be held at the usual location.
- Follow up on Board member suggestion regarding school bonds:
  - Wayne reviewed school bond proposals across all 12 counties. Determined there were limited opportunities for Lakes within current bonds.
  - In Delta County, one component of the bond that may have given us inroads to the ISD did not pass.

- Wayne expressed appreciation for the suggestion and encouraged Board members to contact him with any future ideas.
- Board member Shae Green inquired about the protocol for following up with citizens who bring concerns to Board meetings. Wayne confirmed that in the case involving Tracy Crouch, he had followed up by phone and email.
- Board member Steve Earley mentioned that Representative Gary VanDeaver, who is heading the MH program for the state, is not seeking reelection.

**CLOSURE**

**12.07.25 FISCAL REPORT (Erwin Hancock)**

**Recommended Board Action:**

- Motion to Accept Center’s Financial Statement for Period(s) Ending: October 31, 2025.

**Rationale:**

Discussion on the following:

- Financials for the month of October 2025 were presented.
  - Noted:
    - Financial Summary: October financials reflect a slight deficit; however, the combined two-month period shows a positive margin. One payroll in September; however, there were three in October (catch up month).
    - Balance Sheet: \$33K compared to last year’s \$34K.
    - Comparative Income Statement: performance for the month of October. Much higher salaries and wages line. Ended with a deficit of \$551K.
    - Comparative Income Statement for the Period: Positive \$746K for the two months compared to last year of \$1.3M. Anticipate November will compare with last year’s P&L.
    - Statement of Revenues and Expenditures: Salaries and benefits are higher than prior month; September \$890K, October \$2.6M.
  - A follow up was provided regarding the review of the Funds Investment Act and the potential use of an external consultant. A preliminary report has been received from one consulting entity. A meeting is also scheduled with an additional entity for further review and comparison. Early indications suggest that pursuing a consulting arrangement may be beneficial. Additional updates will be shared as more information becomes available.
- ❖ Acting Chair asked if any questions. With no further discussion, Acting Chair asked for motion to accept the October financial reports as presented. Steve Earley made motion to accept, seconded by Margaret Webster. Financials were accepted unanimously.

**CLOSURE**

**12.08.25 MENTAL HEALTH SERVICES REPORT (Didi Thurman)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- **Service Report**
  - Service Report for October only. Next month will report November and December together. These are overall numbers by counties and programs for the individuals we serve.
  - Added arrows (↑ and ↓) to compare to previous report.
- **Crisis Services – General Revenue Counties**
  - Crisis services held steady; ≈90 after-hours calls; 34 MCOT activations.

- Admissions to Private Psychiatric Beds: 23. Average length of stay is back down to eight days.

➤ **MH Adult Services**

- There was a Ribbon Cutting event for the Mt. Pleasant Coffeehouse. The event had a good turnout and community involvement. Expressed appreciation for those board members who were able to attend. The Coffeehouse is open Tuesday through Thursday, 9:00 a.m. until 2:00 p.m. and includes an Art room, Resource room, peer staff, and set programming for calendar activities, etc. Invited everyone to stop by at any time.
- Monitoring of Performance measures:
  - Continue to monitor performance measures and review with our six clinic directors on a monthly basis.
  - Effective Crisis Response slightly below new target (77.1% versus 78%).
  - Adult Improvement Measure remains challenging (23% vs. 32.5% target). State average is 30%.
- Grant Updates
  - The Center has been awarded the grant for Mental Health justice-involved individuals in Titus County. The contract has not yet been executed, and implementation is anticipated to begin in April. A tour of the Titus County Jail was completed with Sheriff Bragg, and potential workspace within the facility has been identified. The program will assist individuals with mental health conditions as they transition back into the community.
  - The Healthy Community Collaborative (HCC) Grant has been submitted to address homelessness within rural communities. Rural counties continue to experience significant gaps in homeless services due to the absence of county shelters. Lamar County is closing its shelter in January, leaving only one shelter available across a seven-county area. The goal is to identify ways to help individuals experiencing homelessness.
  - Two TVC grant applications have been submitted:
    - TVC General Assistance Grant: Provides financial assistance to veterans with identified needs such as rent, mortgage, or vehicle payments. Funds are passed directly through to the veteran.
    - TVC Mental Health Services Grant: Supports counseling and peer services for veterans and their family members.

➤ **MH Child and Adolescent Services**

- The program continues to see significant growth, now serving over 500 kids in North Texas and 200 in GR counties. Hunt County alone added 25 new children in the last month.
- Looking at expansion of Youth Substance Use services in Rockwall, Terrell, and Paris.

➤ **Substance Use Services**

- The relocation to the Cherry Street facility has been completed, and services resumed Monday, December 1<sup>st</sup>.
- Work continues to provide adult outpatient substance use services in the North Texas counties under the NTBHA contract. The program is currently open to referrals, and we hope to receive a response from Kaufman County.

➤ **Success Stories**

- Greenville Coffeehouse: Two individuals experiencing homelessness who regularly visited the Coffeehouse were supported by peers who accompanied them to the clinic for intake assessments. They are now classified as higher-level peers receiving ACT services and are actively working toward securing housing.
- Terrell Clinic: A woman dually diagnosed with mental health and substance use disorders completed Lakes' substance use program and is maintaining sobriety.

- Sulphur Springs Employment Success: An individual obtained a position she desired in the food department of Sulphur Springs ISD.

➤ **Community Relations/Outreach**

- Staff from Mt. Pleasant attended the 5<sup>th</sup> Annual Women’s Retreat in Morris County.
- Team members participated in the Kaufman County Resource Fair.
- Three staff members from Greenville served as guest lecturers at East Texas A&M University, receiving positive feedback from attendees.
- Making connections with various churches. Lesley Vaughn and Melanie Gann spoke at the First United Methodist Church, sharing information about the services we provide. The church plans to make a donation to support services in Hunt County.

**CLOSURE**

**12.09.25 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

➤ **IDDP News**

- The Corsicana Telemedicine clinic has officially closed. The two leased spaces are being consolidated, which will result in cost savings. A remaining challenge is determining appropriate storage and retention solutions for records.
- Changes in IDD Waiver Costs Limits for the IDD waivers:
  - Changes in the cost limit to cover the cost of their payment plans.
  - HCS rates are based on level of need (LON).
- IDDP Struggles
  - There is limited compatibility and interface between electronic systems. For billing, different platforms are utilized (Cerner, TMHP, electronic verification).
  - Department of Family and Protective Services
    - We have had 10 months of Abuse, Neglect, and Exploitation (ANE) investigations; currently there are no open ANE investigations in IDDP.
    - DFPS has appropriated one-time funds for HHSC to hire 31 additional staff.

➤ **IDDP Provider Program Numbers and Audits**

- The group home in Terrell continues to have one vacant bed, which has remained open for a year. Current regulations do not allow for advertising this vacancy.
- The ICF program has three vacant beds, and advertising is permitted for these openings.
- ISS Annual Licensure audits are approaching, with licenses scheduled for renewal.

➤ **Outpatient Biopsychosocial Intervention Program (OBI)**

- Additional centers across the state are expected to be chosen to participate in the OBI program, giving them the funding for this program. We contributed to the development of the OBI toolkit, and many peers from other centers, who are applying to become designated OBI sites, are contacting us for assistance.
- Success & Capacity Building: We are seeking high-intensity referrals to promote collaborative planning with NTBHA, Crisis Intervention teams, BCBA services, and the IDD Clinical team. The goal is to create plans tailored to the needs of each individual and their family.

➤ **Behavior Learning Center**

- We are reviewing the growth, capacity, and sustainability of the Behavior Learning Center (BLC).

- The BLC was structured so children come in through separate entrances from the adult clients.
  - We have 30 kids on the waiting list, with numbers continuing to increase.
  - The Center is currently serving two full time spots, each representing 30 hours of billable one-on-one services.
- **Help Texas' Sunset Review Commission Understand Challenges Faced by People with IDD When Accessing HHSC and TWC Services**
- Laurie submitted the Arc of Texas' survey by the deadline of November 30, 2025.
- CLOSURE**

#### **12.10.25 LIDDA OVERVIEW (Clara Daniel)**

- **LIDDA Report**
- Compliance with LIDDA performance measures continues to be maintained.
  - ARPA funds are being used for the electronic systems project. This project involves collaboration with QM, Program Managers, and Review Management to map and document our performance measure processes to stay on target.
  - LIDDA received the three-year NCQA accreditation. The Corrective Action Plan (CAP) is due January 1<sup>st</sup>, and staff trainings will be provided on the revisions. The two-year look-back period starts in March.
  - The program continues to serve the same number of individuals, with an average casework size.
  - The LIDDA is above the GR target for the quarter.
  - The program is currently working on 74 open enrollments.
  - A total of 52 slot releases have been received. A number of TxHmL/HCS participants transfer to nursing facilities.

#### **12.11.25 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- **Contracts**
- TDCJ RFP: The award start date has been extended from January 1, 2026 to April 1, 2026. We are waiting to hear back following the revisions to insurance requirements.
  - Paris SUD License: Services are anticipated to begin at the Cherry Street location on December 1st, 2025.
  - Federal Probation: The Center has been awarded a five-year contract effective October 1, 2025.
- **Planning**
- The PNAC met on October 16, 2025. Ms. Crouch, the citizen who attended the last board meeting submitted an application to join PNAC. Her application will be reviewed by the committee, and following approval, will then be presented to the board.
  - RPNAC reviewed FY26 center budgets. Recommendations will go to the Regional Oversight Committee before being presented to the board.
- **Rights/Abuse, Neglect & Exploitation Allegations**
- APS/HHSC Investigations – the ANE investigation mentioned by Laurie is unconfirmed. The other two investigations are active and being worked.
- **QM MH, NTBHA & Substance Abuse**
- Performance measures missed:
    - MH Adult Improvement: 24% (target 32.5%)

- Effective Crisis Response: 77% (target 78.6%)
- EHR review is underway to identify efficiency improvements and ensure staff access meets HIPAA minimum-necessity standards.
- NTBHA Reviews:
  - OIG Preparation: All required information for the SUD scorecard has been submitted. All personnel have completed the training.
  - Episode of Care Review - Requested documentation on five individuals' most current episode of care from the time they start receiving services to completion.
  - Diagnosis Review – All requested documentation has been submitted; results pending.
  - Peer Review: Zero charts scored below 70%.
  - Question received regarding the delay in NTBHA fulfilling their contract; however, we do not have an answer.
- **IDD**
  - IDD Service Target: Met our service target for October at 161; our target is 149.
  - LIDDA CAP: All staff have received training on documentation requirements. The goal is to have all documentation integrated into the EHR by the end of December. Lower scores in some areas are attributed to some of the documentation being on paper instead of the EHR.

## **CLOSURE**

### **12.12.25 HUMAN RESOURCES REPORT (Jessica Ruiz)**

#### **Recommended by Board Action:**

None: Information only

#### **Rationale:**

Discussion on the following:

#### ➤ **Staffing issues**

- **Headcount:**
  - 435 authorized FTEs
  - 411 employees
  - Filled 7 positions
  - 24 vacancies
- **Separations:**
  - 14 resignations (1 involuntary; 13 voluntary).
    - The reason for the involuntary separation is due to poor performance. The voluntary separations included four retirements, family reasons, better pay, and one person is finishing nursing school.
  - Telemed reduction – we offered other positions to the individuals affected, but they did not apply.
- **Recruitment:**
  - We are using the same sources to advertise our openings.
  - We attended a Job Fair and received several applications; however, no one has been hired yet.
- **Training & Development:**
  - Conducted the same training and development classes for new hires and current staff.
  - Schools continue to request Youth Mental Health First Aid training; 113 school staff attended this training.

#### ➤ **Compensation and Benefits:**

- Five employees tested positive to COVID, and 38 hours from the sick pool were approved. COVID-related reporting will continue through December 31<sup>st</sup>. Effective

January 1<sup>st</sup>, COVID sick pool hours will no longer be available, and related procedures are currently being updated.

- No claims for the month of October; however, in November, we received a large claim for preemie twins who are in NICU.

**CLOSURE**

**12.13.25 ADJOURNMENT**

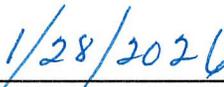
- ❖ With no further discussion, Acting Chair asked for motion to adjourn. Steve Earley made motion to adjourn, seconded by Dana Sills. Motion carried unanimously by a sign of aye.

ATTEST:

  
\_\_\_\_\_  
Margaret Webster, Board Secretary

  
\_\_\_\_\_  
DATE:

  
\_\_\_\_\_  
Tammy Johnson, Board Liaison/Transcriptionist

  
\_\_\_\_\_  
DATE: