

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, OCTOBER 23, 2024, 5 PM

MEETING TO BE HELD IN PERSON AND VIA ZOOM
AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

Topic: Board of Trustee's Meeting

Location: 4804 Wesley Street, Greenville, Texas or by Zoom

Date and Time: Wednesday, October 23, 2024, 5:00 PM

Join Zoom Meeting

<https://us06web.zoom.us/j/81202105461?pwd=SDi6dQ8dm2NatVY1ioOrXEVslmLd6M.1>

Meeting ID: 812 0210 5461

Passcode: 401259

Dial by phone (audio only): [346-248-7799](tel:346-248-7799)

Meeting ID: 812 0210 5461

Passcode: 401259

AGENDA

AGENDA NUMBER	TOPIC
10.01.24	CALL TO ORDER <ul style="list-style-type: none">• Roll Call / Introduction of Guest.
10.02.24	APPROVAL OF MINUTES <ul style="list-style-type: none">• Regular Board Meeting Minutes of September 25, 2024
10.03.24	COMMENTS FROM CITIZENS <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
10.04.24	COMMITTEE MEETING REPORTS NA
10.05.24	RECOMMENDATIONS FOR APPROVAL NA
10.06.24	EXECUTIVE DIRECTOR REPORT (<i>John Delaney</i>) <ul style="list-style-type: none">• 1115 Waiver Update• Texas Council Update• HHSC Performance Contracts/Grants and Local Initiatives• East Texas Behavioral Health Network (ETBHN)
10.07.24	FISCAL REPORT (<i>Erwin Hancock</i>) <ul style="list-style-type: none">• Motion to Accept Center's Financial Statement for Period(s) Ending: September, 2024.

LRCC Board of Trustees Meeting Agenda

- 10.10.24** **MENTAL HEALTH SERVICES REPORT** (*DiDi Thurman*)
- National Council CCBHC-E Rural Services Learning Community
 - Coordinated Specialty Care – First Episode Psychosis Update
 - HHSC QM Mental Health Comprehensive Review
 - Oracle Millennium Behavioral Health Implementation Status Update
- 10.10.24** **INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- Waivers Home and Community Services (HCS) & Texas Home Living (TxHML)
 - Individual Skills and Socialization (ISS)
 - Intermediate Care Facility (ICF)
 - Advocacy request for our front-line
 - Texas ABLE account resource
- 10.10.24** **QUALITY MANAGEMENT/CONTRACTS REPORT** (*Kellie Walker*)
- Contracts
 - Rights/Abuse, Neglect & Exploitation Allegations
 - QM MH, NTBHA & Substance Abuse
 - IDD
- 10.11.24** **HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
 - Compensation and Benefits
- 10.12.24** **ADJOURNMENT**

Lakes Regional Community Center
Upcoming Board-Related Meetings & Events

Regular Meeting of the Board of Trustees
December
1525 Airport Road
Rockwall, Texas

AGENDA ITEM NO. 10.02.24

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

- Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of September 25, 2024 as presented.

LAKES REGIONAL COMMUNITY CENTER
REGULAR MEETING OF THE BOARD OF TRUSTEES
WEDNESDAY, SEPTEMBER 25, 2024, 5PM
BOARD MINUTES

AGENDA
NUMBER

TOPIC

09.01.24

CALL TO ORDER

The September 25, 2024 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Chairperson, Tom Brown at 5:00 PM with a quorum present by Zoom. Chairperson asked for Roll Call.

Members Present (In Person/Zoom):

Tom Brown, Hunt County, Chairperson	Steve Earley, Lamar County
Lisa Heine, Ellis County (Zoom)	Shae Green, Rockwall County
Crystal Richardson, Navarro (Zoom)	Dana Sills, Hopkins County (Zoom)
Jan Brecht-Clark, Ph.D. Delta County (Zoom)	
Sheriff Ricky Jones, Franklin County (Zoom)	

Members Absent: Margaret Webster, Kaufman County; E.P. Pewitt, Morris County; Nancy Leflett, Titus County; Harold Kennington, Camp County

Vacant Seat(s): NA

Guest(s): NA

Ex Officio Members Present: Sheriff Martin, Morris County

Ex Officio Members Absent: NA

Management Staff Present: John Delaney, Didi Thurman, Jessica Ruiz, Laurie White, Kellie Walker and Larry Jonczak

Management Staff Zoom: NA

Management Staff Absent: Erwin Hancock

Board Liaison/Recording Secretary:

Judy Dodd, Board Liaison/Recording Secretary

Tammy Johnson, CFO Administrative Assistant

09.02.24

APPROVAL OF MINUTES

Recommended Board Action:

➤ Approval of Minutes of September, 2024 meeting.

Rational:

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chairperson asked for motion to approve. Motion made by Steve Earley to approve and seconded by Shae Green. A sign of aye approved minutes unanimously.

CLOSURE

09.03.24

COMMENTS FROM CITIZENS

➤ NA

CLOSURE

09.04.24 COMMITTEE MEETING REPORT

- NA
- CLOSURE**

08.05.24 RECOMMENDATIONS FOR APPROVAL

- Review and take action to approve Board Legislative Letter.
- Review and take action to approve Revision of Charity Care Policy.
- Review and take action to approve Investment and Cash Management Policy.

Rationale:

- John presented information regarding the Board Legislative Letter. He noted that it would need to be signed by all members. Chairperson asked if no further questions, motion to approve. Motion to approve made by Sheriff Jones and seconded by Dana Sills. Letter approved unanimously sign of aye.
- John explained the changes to the Charity Care Policy and purpose, (Handout). Chairperson asked were there any questions. With no further questions, Chairperson asked for motion to approve. Jan Brecht-Clark made motion and seconded by Sheriff Ricky Jones. Motion to carry with unanimously sign of aye.
- John reviewed the changes to the Investment and Cash Management Policy. Chairperson asked for questions. With no further questions, Chairperson asked for motion to approve. Steve Earley made motion and seconded by Jan Breach-Clark. Motion to carry with unanimously sign of aye.

CLOSURE

09.06.24 EXECUTIVE DIRECTOR REPORT (*John Delaney*)

Recommended Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Annual Board Training**
 - At the Texas Council Conference; we had several Board Members to attend the Trustees Roles and Responsibilities training presentation session. The presentation documents were emailed to all for review prior to this meeting so the other Trustees can review and update their required training. Documents were discussed to complete training.
- **Texas Council Update:**
 - In preparation for the 89th Legislative Session, the Texas Council is urging every LMHA/LBHA to draft and distribute a thank you letter to state leadership and budget committees. This letter was presented to Board Members for signature.
- **HHSC Performance Contracts/Grants and Local Initiatives:**
 - HHSC-IDD and Behavioral Health:
 - ❖ Received updates instructions for the LIDDA's approved Enhanced Community Coordination (ECC) and Transition Support Team (TST) programs for FY-25.
 - Review of Lakes Regional Community Center on August 12, 2024; with all four program areas scored 90% or above.

➤ **East Texas Behavioral Health Network (ETBHN)**

- Oversight Committee met for quarterly meeting. July financials were presented and approved.
- Discussed having learning collaborative summit in December at Tri-County Center.
- Interest shown in knowing how Care Coordination is being implemented within our group.
- Jolene Rasmussen from the Texas Council has been asked to facilitate the event.

CLOSURE

09.09.24

FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

- Motion to Accept Center's financial statement for the month(s) of August, 2024.
- Motion to Accept Center's 1st Quarterly Investment Report.

Rationale:

Discussion on the following:

- Due to the absence of Mr. Hancock, John presented the Center's financial reports for the month(s) of August, 2024 for approval.
 - John noted for the months of August:
 - ❖ Reclassify Capital Outlay – Insurance Claim
 - ❖ Reclassify Capital Outlay expense to Software Support Fees per audit.
 - ❖ Includes DPP Revenue – recording monthly total amount received.
 - ❖ December 2023 – included three payrolls.
 - ❖ Includes one month lag of travel expenditures that are processed through Accounts Payable and recorded to the proper fiscal year.
 - ❖ Higher level of FTE's

Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve financials for the month(s) of August, 2024. Steve Earley made motion to approve with second by Dana Sills. Financials were approved unanimously sign of aye.

- John presented Lakes Regional Center 1st Quarterly Investment Report.
 - Note of deficit.
 - Question of difference in TexPool – to be followed up on.

Chairperson asked if any further questions. With no further discussion, Chairperson asked for motion to approve Lakes Regional Community Center 1st Quarterly Investment Report. Lisa Heine made motion to approve; seconded by Sheriff Jones. Motion approved with unanimously sign of aye.

CLOSURE

09.09.24 MENTAL HEALTH SERVICES REPORT (Didi Thurman)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **FY 24 End of Year Performance Contract Report: (Handout)**
 - It was noted that overall we did very well this year, exceeding both the target and state average on most measures.
 - 2nd half target for Effective Crisis Response missed. Drop does align with the change to the new EHR in March so we are reviewing to see if the decrease was in anyway related to EHR transition.
- **BH Participation in Community Outreach Events**
 - Several ways that the Behavioral Health team is getting out in the communities we serve were listed.
- **On-Site Visit from HHSC Integrated Care Strategy (T-CCBHC):**
 - First visit from HHSC in relation to our Texas CCBHC certification is scheduled for October 15th.

CLOSURE

09.09.24 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Waivers - Home and Community Services (HCS)**
 - One opening in Terrell HCS Group Home
 - Statewide statistics reported by Texas Council list.
- **Individual Skills and Socialization (ISS)**
 - Waxahachie requesting Temp License
 - Paris ISS photography club
 - Sulphur Springs ISS attended ribbon cutting for United Way
 - Greenville ISS – Aktion Club (Kiwanis) at M.A.R.K. for the Hunt County Schools
 - Terrell ISS – purchased an arcade game
- **Intermediate Care Facilities (ICF)**
 - Nurse position open
 - Open bed at Sayle Street, also Sayle Street audited in August
 - Special Olympics Pickle Ball players won 1st place
- **TWS**
 - 1 Supported Employment contract
 - 1 Job Placement contract
 - Seeking employment referrals
- **OBI**
 - Completed 13 of 10 required education sessions for FY24
 - No issues identified during the LIDDA audit
 - OBI team successfully met all FY 24 HHSC requirements

- **PPAT Presentation**
 - Presentation with 3 other LIDDAs, Tx Council and PPAT at conference
- **Trust Fund**
 - Social Security Review scheduled for September
- **FY 25**
 - Happy New Year

CLOSURE

09.10.24 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Contracts**
 - Received Coffee House contract for Mt. Pleasant
 - All FY25 expenditures have been executed.
- **Rights/Abuse, Neglect & Exploitation Allegations**
 - APS Investigations: 5
- **Corporate Compliance**
 - IDDP Investigation: 1 IDDP staff's documentation did not support service delivery
- **QM MH, NTBHA & Substance Abuse**
 - Performance Measures: Met all performance measures for August.
 - HHSC MH Comprehensive Audit: Audit November 18, 2024 over FY23Q1.
 - HHSC SUD Comprehensive Audit: Submission of CAP
 - Superior Desk Review: All documents were submitted on September 13, 2024.
 - Mystery Calls: 1 call of 10 was not returned
 - Coffee House Survey: Individuals felt that the Coffee House was a positive impact on their recovery goals.
 - Board Training Audit: All members have received current training.
 - NCQA Satisfaction Survey: Overall, individuals are satisfied with their services.
- **IDD**
 - IDD Service Target: Target of 169 met, our target 169

09.11.24 HUMAN RESOURCES REPORT (Jessica Ruiz)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- **Staffing issues**
 - Headcount: 433 employees and 440 approved FTE's.
 - Vacancies: 23 vacancies
 - Separations: 5 separations
 - Recruitment: Various Sources
 - Training and Development: 23 classes with a total of 155 participants.

➤ **Compensation and Benefits:**

- Covid: Ten employees exposed; 9 tested positive.
- YTD: Twenty-four large claims; which seven of them exceeds the stop loss limit.

CLOSURE

09.12.24 CLOSED EXECUTIVE SESSION (Tom Brown, Board Chair)

Recommendation for Approval:

- Adjourn to Executive Session pursuant to Texas Open Meetings Act, Chapter 551.074 of the Texas Government Code, for the purpose of discussion personnel matters.

Rationale:

Discussion by Board Members of Personnel matters.

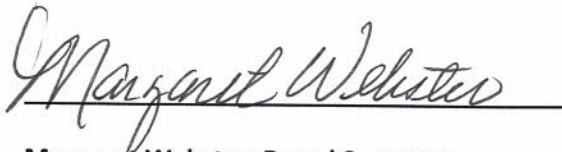
- ❖ Chairperson noted motion was made to approve contract by Sheriff Jones and seconded by Jan Brecht-Clark.

09.13.24 ADJOURNMENT

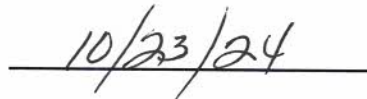
Regular session resumed for adjournment.

Chairperson ask for any other matter to discuss if not for motion to adjourn. Shae Green requested Executive Session to be held at next Board meeting. With no further discussion, Chairperson asked for motion to adjourn. Shae Green made motion and seconded by Jan Brecht-Clark. Motion carried unanimously by a sign of aye.

ATTEST:



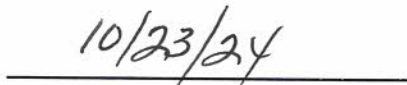
Margaret Webster, Board Secretary



DATE:



Judy Dodd, Board Liaison/Transcriptionist 10/9/24



AGENDA ITEM NO. 10.03.24

Citizens' Comments

RECOMMENDATIONS FOR APPROVAL:

Public comment(s) may be addressed to the Board of Trustees by community members and/or any interested parties.

Rationale:

Presentations are limited to three (3) minutes per person. The Board reserves the right to limit the number of speakers and/or the length of comment on any topic. Citizens wishing to address the Board must register prior to the start of the meeting and any comments should pertain to an agenda item.

AGENDA ITEM NO. 10.04.24

Committee Meeting Reports

RECOMMENDATIONS FOR APPROVAL:

➤ NA

Rationale:

No recommendations presented.

AGENDA ITEM NO. 10.05.24

Recommendations for Approval:

- NA

Rationale:

No recommendations presented.

AGENDA Item No: 10.06.24
Executive Director's Report:

Recommended Board Action:
None: For Information Only

Rational:

Executive Director Report:

1. 1115 Transformation Waiver Update:

Directed Payment Program – Behavioral Health Services (DPP-BHS)

This program operates on the state fiscal year but the quality measures we report follow the calendar year. The DPP-BHS program includes two components:

- Component 1 (B1-Dollar Increase) is a uniform dollar increase issued in monthly payments to entities participating in the program. As a condition of participation, providers will report on progress made toward certification or maintenance of CCBHC status. Enrolled providers are also required to report on the implementation status of activities foundational to quality improvement, such as telehealth services, collaborative care, integration of physical and behavioral health, and improved data exchange.

Payments are from services provided only to Medicaid Managed Care clients that we serve in the STAR, STAR+PLUS or STAR Kids programs.

DPP Update for October Board Meeting:

- FY2025 brings a change to the DPP-BHS program. There is now only one payment component and the uniform dollar increase is \$41.37 per unit of service in addition to the regular rate. This comprises 100% of the DPP BHS funding for the program.
- Also, HHSC notified Centers that a final IGT reconciliation for the DPP-BHS FY-22 program is being delayed due to a problem with the MCO's final updates of their data.

The Public Health Provider – Charity Care Pool (PHP-CCP)

This program provides uncompensated care reimbursement to help cover our costs for services to uninsured and indigent clients. It follows the federal fiscal year calendar of October 1 through September 30.

CCP Update for October Board Meeting:

The 2024 CCP reporting portal is now open. A final verified fully verified, all required documentation uploaded, and the cost report submitted through the State of Texas Automated Cost Reporting System (STAIRS) online application is due by November 14, 2024. We will have a projection amount update by the December meeting.

2. Texas Council Update

The Quarterly Texas Council Executive Directors is meeting on November 7th. An update will be provided at our December Board meeting.

3. HHSC Performance Contracts/Grants and Local Initiatives.

- No updates currently
- North Texas Behavioral Health Authority (NTBHA): No updates currently

4. East Texas Behavioral Health Network (ETBHN)

- ETBHN will hold a summit meeting on December 10 for member centers examining current program examples of Texas-CCBHC Primary Care and Care Coordination, featuring special guest speaker, Jolene Rasmussen, who will discuss Integrating Mental Health and Primary Care, and Implementing Care Coordination.

Lakes Regional Community Center
Financial Report
For the Month of September 2024

Erwin Hancock
Chief Financial Officer

October 17, 2024

**Lakes Regional Community Center
Financial Report Outline**

I. Financial Summary	Page 1
II. Balance Sheet	Page 2
III. Income Recap by Division	Page 3
Comparative Income Statement	Pages 4-5
Statement of Revenues & Expenditures	Page 6
IV. Related Data	Pages 7-8

Lakes Regional Community Center
 Financial Summary for the Month Ending September 30, 2024

Profit and Loss Summary

	Current Month	Year to Date
Revenues	\$3,419,374	\$3,419,374
Expenses	\$2,275,199	\$2,275,199
Net Income	\$1,144,176	\$1,144,176

Balance Sheet Summary

	Current YTD as of September 2024	Last YTD as of September 2023	Year to Year Change
Total Assets	\$43,881,106	\$39,311,164	\$ 4,569,942
Total Liabilities	\$11,944,280	\$6,647,227	\$ 5,297,053
Fund Balance	\$31,936,826	\$32,663,937	\$ (727,111)

Lakes Regional Community Center
Balance Sheet

	As of 9/30/2024	As of 9/30/2023	Net Change
Current Assets			
Cash	\$ 23,554,461	\$ 21,437,413	\$ 2,117,048
Accounts Receivable	5,071,580	3,899,448	1,172,132
Other Current Assets	2,963,063	903,118	2,059,945
Total Current Assets	\$ 31,589,104	\$ 26,239,979	\$ 5,349,125
Long-Term Assets			
Fixed Assets (net of depreciation)	\$ 8,444,617	\$ 9,170,385	\$ (725,768)
Other Long-Term Assets	3,847,385	3,900,800	(53,415)
Total Long-Term Assets	\$ 12,292,002	\$ 13,071,185	\$ (779,183)
Total Assets	\$ 43,881,106	\$ 39,311,164	\$ 4,569,942
Current Liabilities			
Accounts Payable	\$ 1,141,364	\$ 1,241,056	\$ (99,692)
Accrued Expenses	646,002	545,575	100,427
Short-term Debt	6,309,529	959,796	5,349,733
Total Current Liabilities	\$ 8,096,895	\$ 2,746,427	\$ 5,350,468
Long-term Debt	\$ 3,847,385	\$ 3,900,800	\$ (53,415)
Total Long-Term Debt	\$ 3,847,385	\$ 3,900,800	\$ (53,415)
Total Liabilities	\$ 11,944,280	\$ 6,647,227	\$ 5,297,053
Investment In General Fund Assets	\$ 8,444,617	\$ 9,170,385	\$ (725,768)
Fund Balance at Beginning of Year	23,492,209	23,493,552	(1,343)
Total Equities and other Credits	\$ 31,936,826	\$ 32,663,937	\$ (727,111)
Total Liabilities, Equities and other Credits	\$ 43,881,106	\$ 39,311,164	\$ 4,569,942

**Lakes Regional Community Center
Income Statement Recap by Division
As of September 30, 2024**

Division	Current Month	Year to Date
Mental Health Adult	\$ 622,479	\$ 622,479
Mental Health C&A	28,140	28,140
Substance Abuse	43,294	43,294
IDDP	243,085	243,085
IDDA	200,792	200,792
ECI	28,829	28,829
Other	<u>\$ (22,444)</u>	<u>\$ (22,444)</u>
Total Lakes	<u>\$ 1,144,176</u>	<u>\$ 1,144,176</u>

Other	Current Month	Year to Date
Hospitality House	\$ 3,886	\$ 3,886
Mental Health First Aid	\$ 3,193	\$ 3,193
CCBHC/CMHC SAMSHA Grants	\$ (39,150) note1	\$ (39,150)
Expending Fund Raising	\$ (140)	\$ (140)
Administration	\$ 9,768	\$ 9,768
	<u>\$ (22,444)</u>	<u>\$ (22,444)</u>

note1 - Pending Adjustment for prior year reconciliation.

Lakes Regional Community Center
Comparative Income Statement for the Month ended September 30, 2024

	<u>9/30/2024</u>	<u>9/30/2023</u>	Variance	Var %
Revenues				
General Revenue IDD	\$203,275	\$210,281	(\$7,006)	-3%
General Revenue MH	\$761,656	\$715,353	\$46,303	6%
Early Childhood Intervention Revenue	\$126,233	\$68,387	\$57,846	85%
Charity Care Pool / DPP	\$682,437	\$688,260	(\$5,823)	-1%
NTBHA Revenue	\$232,063	\$217,896	\$14,167	7%
Medicaid Revenue	\$277,637	\$272,589	\$5,048	2%
Medicare Revenue	\$2,868	\$2,513	\$355	14%
HCS Revenue	\$368,096	\$373,922	(\$5,826)	-2%
Managed Care Revenue	\$89,631	\$129,207	(\$39,576)	-31%
Private Insurance	\$20,088	\$18,409	\$1,679	9%
Client Fees	\$2,137	\$2,670	(\$533)	-20%
Other Revenue	\$653,254	\$821,629	(\$168,374)	-20%
Total Revenues	\$3,419,374	\$3,521,116	(\$101,742)	-3%
Expenses				
Salaries and Wages	\$894,957	\$1,033,961	(\$139,004)	-13%
Employee Benefits	\$328,635	\$387,799	(\$59,164)	-15%
Staff Training	\$7,991	\$13,102	(\$5,111)	-39%
Furniture and Equipment	\$1,076	\$9,573	(\$8,497)	-89%
Maintenance and Repairs	\$30,601	\$44,665	(\$14,064)	-31%
Utilities	\$48,422	\$44,632	\$3,790	8%
Client Support	\$5,098	\$11,173	(\$6,075)	-54%
Supplies	\$22,092	\$24,855	(\$2,763)	-11%
Vehicle Maintenance	\$5,689	\$8,545	(\$2,856)	-33%
Insurance Costs	\$31,539	\$27,347	\$4,192	15%
Debt Service	\$42,587	\$36,973	\$5,614	15%
Other Expenses	\$856,512	\$823,845	\$32,667	4%
Total Expenses	\$2,275,199	\$2,466,470	(\$191,271)	-8%
Net Surplus/(Deficit)	\$1,144,176	\$1,054,646	\$89,530	8%

Lakes Regional Community Center
Comparative Income Statement for the Period ended September 30, 2024

	YTD ended 9/30/2024	YTD ended 9/30/2023	Variance	Var %
Revenues				
General Revenue IDD	\$203,275	\$210,281	(\$7,006)	-3%
General Revenue MH	\$761,656	\$715,353	\$46,303	6%
Early Childhood Intervention Revenue	\$126,233	\$68,387	\$57,846	85%
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HCS Revenue	\$368,096	\$373,922	(\$5,826)	-2%
Managed Care Revenue	\$89,631	\$129,207	(\$39,576)	-31%
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Other Revenue	\$653,254	\$821,629	(\$168,375)	-20%
Total Revenues	\$3,419,374	\$3,521,116	(\$101,742)	-3%
Expenses				
Salaries and Wages	\$894,957	\$1,033,961	(\$139,004)	-13%
Employee Benefits	\$328,635	\$387,799	(\$59,164)	-15%
Staff Training	\$7,991	\$13,102	(\$5,111)	-39%
Furniture and Equipment	\$1,076	\$9,573	(\$8,497)	-89%
Maintenance and Repairs	\$30,601	\$44,665	(\$14,064)	-31%
Utilities	\$48,422	\$44,632	\$3,790	8%
Client Support	\$5,098	\$11,173	(\$6,075)	-54%
Supplies	\$22,092	\$24,855	(\$2,763)	-11%
Vehicle Maintenance	\$5,689	\$8,545	(\$2,856)	-33%
Insurance Costs	\$31,539	\$27,347	\$4,192	15%
Debt Service	\$42,587	\$36,973	\$5,614	15%
Other Expenses	\$856,512	\$823,845	\$32,667	4%
Total Expenses	\$2,275,199	\$2,466,470	(\$191,271)	-8%
Net Surplus/(Deficit)	\$1,144,176	\$1,054,646	\$89,530	8%

Lakes Regional Community Center
Statement of Revenues and Expenditures
For the Period Ending September 30, 2024

Revenues	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Total
Local	\$ 93,533	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 93,533
State Programs	1,667,774												1,667,774
Federal Programs	1,348,842												1,348,842
Interest Income	77,162												77,162
North Texas BH Assoc	232,063												232,063
TOTAL REVENUES	\$ 3,419,374	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 3,419,374
Expenditures													
Current:													
Salaries & Wages	\$ 894,957	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 894,957
Employee Benefits	328,635												328,635
Other Operating Expenses:													
Client Respite	2,075												2,075
HCS Contract	119,882												119,882
Consult/Pro Svcs - External	6,900												6,900
Contracts with Other Orgs-Ext	386,564												386,564
ICF/MR Quality Assurance Fees	6,721												6,721
TXHML Contracts	5,224												5,224
Contracted Lab Services	825												825
Staff Development/Training	7,991												7,991
Non-Clinical Contracts with Others	6,233												6,233
Pharmaceuticals/Supplies	6,839												6,839
Atypical Meds	1,601												1,601
Patient Asst Program/Filling Fees	769												769
Training and Travel	16,567												16,567
Consumable Supplies	22,092												22,092
Building Capital Outlay	460												460
Furniture/Equipment over \$5,000	15,430												15,430
Computer Capital Outlay	1,076												1,076
Furniture/Equipment under \$5,000	8,660												8,660
Copier Equipment Rental	6,034												6,034
Computer Equipment Under \$5,000	12,980												12,980
Other Monthly Expenses	35,859												35,859
Computer Software Support Fees	10,725												10,725
Computer Software Fees for HR System													0
Bad Debts	155,106												155,106
Building Rent, Repair, Maintenance	(1,871)												(1,871)
Building Rent to Other Programs	5,689												5,689
Vehicle Operating Expense	10,366												10,366
Vehicle Fuel Costs	48,422												48,422
Non-Client Utilities	20,156												20,156
Telecommunications	4,694												4,694
Data Connect/Internet Access	2,500												2,500
Crisis Hotline Answering Svc	31,539												31,539
Insurance	5,098												5,098
Client Support Costs	12,285												12,285
Client Reimbursable Services	2,466												2,466
NTBHA Supported Housing	42,587												42,587
Debt Service	20,095												20,095
DPP BHS Prem Tax Risk Admin	269												269
COVID-19 Expenses	360												360
ECI Client Support Costs	0												0
Expanding Fund Raising Funds	0												0
Program Indirect	336												336
LRMHMRC Board Expenses	10,003												10,003
Expanding Empowerment Funds	1,051,607												1,051,607
Service Costs Unallowable													0
Total Other Operating Expenses													0
TOTAL EXPENDITURES	\$ 2,275,199	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 2,275,199
Excess (deficiency) of revenues over expenditures	\$ 1,144,176	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$ 1,144,176

note 1: Prior Year Correction - pending audit adjustment entry

Lakes Regional Community Center

FY25 Aged Accounts Receivable

SEPTEMBER

Accounts Receivable Description	GL A/R Balance	SEP Current	AUG 30 Day	JUL 60 Days	JUN 90 Days	May & prior 120 +
MAC Adm Claim	1,110,907.12	145,681	143,825	143,825	143,825	533,751
Medicaid	491,919.90	253,218	32,496	23,530	20,330	162,345
Medicare	7,257.95	2,868	152	316	964	2,959
Private Insurance	60,603.31	13,908	12,927	2,913	4,502	26,353
Chip	1,215.00	290	372	6	164	383
MANAGED CARE:						
Amerigroup	52,825.80	22,269	24,302	590	1,182	4,482
Superior (Cenpatico)	38,401.58	17,402	17,038	611	873	2,477
Optum	42,737.48	18,446	15,784	792	1,426	6,290
Cigna	243.06	44	-	-	-	199
Beacon	14,311.79	9,494	205	90	574	3,949
Molina	46,350.33	20,578	19,756	341	1,354	4,321
Aetna Better Health	4,186.43	1,106	1,657	175	78	1,171
Cooks Children	150.12	150	-	-	-	-
Texas Home Living - North **	18,609.70	16,198	2,412	-	-	-
Texas Home Living - South **	5,589.98	5,590	-	-	-	-
HCS - North **	347,104.85	269,184	77,921	-	-	-
HCS - South **	219,361.01	85,900	133,461	-	-	-
VAP (Vocational Apprenticeship)	37,162.87	16,948	20,215	-	-	-
Reimbursable Svcs-TxHmL North & South	896.80	507	390	-	-	-
Reimbursable Svcs-HCS North	13,936.82	9,305	3,314	-	-	1,318
Reimbursable Svcs-HCS South	2,619.00	2,619	-	-	-	-
HCS Rm/Brd	6,011.00	868	868	868	868	2,539
ICF Residential Homes	134,131.49	122,198	5,540	5,681	712	-
Block Grant/TANF-Title XX Gen Revenue	23,702.00	23,702	-	-	-	-
CCBHC Samsa Grant (799) 1370-6500	169,913.15	-	-	113,281	56,633	-
MCOT-Hotline ARPA	7,212.87	4,132	-	-	-	3,081
HR133-Outpatient Cap Activity **	78,031.11	14,554	13,100	-	19,142	31,236
Coordinaated Specialty Care	230,946.03	27,577	31,136	36,022	136,210	-
FEMA Grant ISP	41,387.78	8,659	8,368	22,834	1,526	-
CCP (Charity Care Pool)	555,938.00	555,938	-	-	-	-
Supported Employment	-	-	-	-	-	-
Day Hab Billings (Private Providers)	50,571.01	22,082	20,091	6,005	1,319	1,075
1048 IDD Billed Svcs	15,443.80	4,630	5,407	5,407	-	-
ECI Grant Revenue	473,203.12	89,126	384,077	-	-	-
ECI Priv Ins	21,731.25	7,525	4,344	1,975	2,494	5,394
ECI Medicaid	35,778.32	35,222	119	-	-	438
ECI Managed Care	52,655.10	39,357	4,750	2,302	2,652	3,595
ECI Chip	614.24	126	37	67	160	225
A/R Other Employees	1,739.27	1,739	-	-	-	-
A/R Employee Insurance (Cobra)	117.12	-	-	-	117	-
TCOOMMI GRANT	62,613.75	33,359	29,255	-	-	-
TDCJ Contract-Greenville **	23,639.93	8,010	11,669	864	3,097	-
TDCJ - Sherman/Bonham/Paris **	65,751.39	19,730	4,317	38,878	-	2,827
Fannin County Drug Court	6,000.00	3,000	3,000	-	-	-
Hopkins County Drug Court	3,500.00	3,500	-	-	-	-
Titus County Drug Court	2,600.00	2,600	-	-	-	-

Accounts Receivable Description	GL A/R Balance	SEP Current	AUG 30 Day	JUL 60 Days	JUN 90 Days	May & prior 120 +
DSHS Region 3	14,119.51	14,120	-	-	-	-
DSHS Region 4	18,834.60	18,835	-	-	-	-
DSHS MHFA Outreach	20,773.01	5,488	15,285	-	-	-
ICF Upper Payment Limit	98,313.00	33,335	32,489	32,489	-	-
SAC Prog -Hunt County	254.41	254	-	-	-	-
ECC - (Enhanced Comm Coord)	26,157.27	9,870	8,123	8,165	-	-
Comm Education (Curt Pitton)	10,419.20	4,588	5,831	-	-	-
Misc A/R 1320-1200 - \$223,866.11						
**FY24 ECI 807 Superior DPP(2) reimb	22,914.83	-	22,915	-	-	-
**SEP DPP1 scorecard pmt due	200,951.28	200,951	-	-	-	-
Misc Revenue - 1370-1200 - \$81,180.01						
**FY23 Aud Adj DPP Tx Council Prelim IGT	39,423.21	-	-	-	-	39,423
**Tarpley Rent Reduction (sewer)	3,700.00	-	-	-	-	3,700
**FY24 Forfeiture Balance	38,056.80	-	38,057	-	-	-
FY25						
	Sep Bal Due	5,071,580.49	GL bal	5,071,580.49	bal ck	\$ -

AGENDA ITEM NO. 10.08.24
Behavioral Health Director

Recommended Board Action:
None. Informational purposes only.

Rationale:

1. National Council CCBHC-E Rural Services Learning Community
2. Coordinated Specialty Care – First Episode Psychosis Update
3. HHSC QM Mental Health Comprehensive Review
4. Oracle Millennium Behavioral Health Implementation Status Update

AGENDA Item No.: 10.09.25

Intellectual and Developmental Disabilities Director's Report

Recommended Board Action: None- Information Only

1. Waivers Home and Community Services (HCS) & Texas Home Living (TXHML):

- One opening remains in Terrell HCS Group Home
- Medicaid unwinding clear impact on the end of FY 2024.
- Centers are receiving information about the new requirements for a federal level background check for new employees. This will require the employee to be fingerprinted. The HCS and TxHmL Rules have not been finalized.
- DFPS

2. Individual Skills and Socialization (ISS)

- Some off-site activities include Meals on Wheels, Pickle Ball, Rock painting for community fun, Handicapable Rodeo, Art projects, Trolley rides, Guacamole Day, painting with a twist, exercise with Texas A&M and all are excited about the cool weather approaching.
- Sulphur Springs will begin its license renewal process in November and hoping the inspectors will come to Waxahachie soon for licensure.

3. Intermediate Care Facility (ICF)

- All four ICF Group Homes have been through the 2024 Audit
- Survey follow-ups due on 3 homes for Plan of Corrections (POC)

4. Advocacy request for our front-line:

- **Time To Care: Save Texas Caregivers Now** is a coalition dedicated to securing competitive wages for Direct Support Professionals (DSPs) who provide essential care to Texans with intellectual or developmental disabilities (IDD). Through collaboration and grassroots efforts, the coalition strives to enact meaningful change at both the legislative and community levels. Learn more about how to get involved at <https://timetocaretx.org/>

5. Texas ABLE account resource:

- October is [National Disability Employment Awareness Month](#), a time to recognize the contributions of America's workers with disabilities. For individuals with disabilities and their caregivers, a Texas ABLE® account can serve as a powerful financial resource, helping to save for today and plan for a brighter financial future. Join us from noon to 1:30 p.m. on Oct. 30 for a webinar when we'll cover everything you need to know about ABLE accounts in Texas:
 - What is a Texas ABLE account?
 - Who is eligible to open or be the beneficiary of an account?
 - How can I use the money?
 - How do I open an account?
 - How do I contribute and withdraw?
- We'll also discuss how family and friends can use the eGift tool to contribute for holidays and other special occasions. Don't miss out — Register today!

Register Now! <https://twogetherconsulting.us11.list-manage.com/track/click?u=b96a7998594762b7d07925ecd&id=b98e141c56&e=0721cfe153>

Learn more about National Disability Employment Awareness Month by exploring the resources on the [campaign website](#), managed by the U.S. Department of Labor's Office of Disability Employment Policy. The Texas Achieving a Better Life Experience (Texas ABLE) Program is the state's savings program for Texans with disabilities. For more information about the Texas ABLE Program, visit TexasABLE.org. You also can contact one of our customer service team members at 844-489-2253 or by email. Customer service hours are Monday through Friday, 8 a.m. to 5 p.m. CT, excluding holidays.

AGENDA ITEM NO. 10.10.24

Contracts & Quality Management Report

1. CONTRACTS

- All FY25 expenditure contracts have been executed.

2. RIGHTS/ABUSE, NEGLECT & EXPLOITATION ALLEGATIONS

- APS Investigations
 - 1 MH Mt. Pleasant – from January 2024
 - 3 MH Greenville – from March 2024
 - 1 SUD – from May 2024
- HHSC Investigations
 - 1 IDDP – from October 2024

3. QM MH, NTBHA & SUBSTANCE ABUSE

- Performance Measures: We met all of our performance measures for September.
- The Texas Certified Community Behavioral Health Center (CCBHC) site visit was October 15th. The items reviewed were the Needs Assessment, Continuous Quality Improvement (CQI) project, Community Partnerships, and success stories.
- HHSC MH Comprehensive Audit: All requested documentation was sent to HHSC on October 11, 2024.
- Superior Audit: Superior conducted their chart audit from April 1, 2024 - June 30, 2024. The overall chart score was 74.27%.
- HHSC SUD Facility Inspection: HHSC conducted an unannounced facility inspection in Sulphur Springs on September 19, 2024. HHSC accepted our Plan of Correction on October 8, 2024.
- HHSC SUD Comprehensive Audit: HHSC conducted a comprehensive audit from July 8, 2024 – August 13, 2024. We submitted a CAP which HHSC accepted on September 19, 2024.

4. IDD

- IDD Service Target: We missed our service target at 167, our target is 169.
- HHSC Desk Review: HHSC conducted its annual IDD audit in August 2024. Since programmatic and overall scores are above 90% our next HHSC audit will be scheduled in 21-24 months. A CAP was submitted to HHSC on October 10, 2024.
 - Contract Score – 99.4%
 - TxHmL Programmatic Score – 94.39%
 - HCS Programmatic Score – 90.19%
 - GR-CFC Programmatic Score – 94.16%
 - PASRR Programmatic Score – 93.47%
 - Overall Score – 94.32%

AGENDA ITEM NO. 10.11.24

Human Resources Report

Recommended Board Action:

None; information only.

1. Staffing Issues

➤ **Headcount**

During the month of September, we had 429 employees and 444 approved FTE's. We filled seven positions last month, all of them were new hires. We ended the month with 24 vacancies.

➤ **Separations**

We had seven separations during the month of October, six of which were voluntary. Some of the reasons for separation cited were stress, health issues, caring for their newborn, family issues out of State, and personal matters. The involuntary separation was as result of Corporate Compliance Investigation.

➤ **Recruitment**

Some of the sources used to advertise our openings were Indeed, Newspapers, Colleges and Universities website (Handshake), Facebook, Texas Workforce Commission website and Chambers of Commerce. We also attended a Career Fair Day at Texas A&M Commerce and a Job Fair with the Texas Workforce Solution in Terrell.

➤ **Training and Development**

We had 18 classes with a total of 81 participants. Some of the trainings were CPR (*Cardio Pulmonary Resuscitation*), SAMA (*Satori Alternatives for Managing Aggression*), and ASIST (*Applied Suicide Intervention Skills Training*) Initial and Refresher.

2. Compensation & Benefits

➤ September benefits report reflects the results of the open enrollment session for FY25 benefits. Four employees enrolled on the enhance plan and one dropped from the value. All other employees kept the same benefits from last year. 27 employees increased their contribution percentage while four decreased it. Also, seven employees started contributing to their retirement this year.

➤ COVID exposures continued this month with nine employees who reported exposure and tested positive. All the employees recovered well and returned to work. We received four requests for COVID Sick Pool Leave and 101 hours were granted.

➤ We have not received any large claims.

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SAVE THE

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LAKES 25 ANNIVERSARY
CELEBRATION