

# LAKES REGIONAL COMMUNITY CENTER

## REGULAR MEETING OF THE BOARD OF TRUSTEES

WEDNESDAY, AUGUST 27, 2025, 5 PM

MEETING TO BE HELD IN PERSON AND VIA ZOOM  
AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

**Topic: Board of Trustees Meeting**

**Location: 1525 Airport Road, Rockwall, Texas or Zoom**

**Date and Time: Wednesday, August 27, 2025, 5:00 PM**

Join Meeting by Zoom:

<https://us06web.zoom.us/j/89954589523?pwd=TTxZtQ8vxSndPzSsV2368lYDBdpXKa.1>

Meeting ID: 899 5458 9523

Passcode: 662927

Join Meeting by Phone – Dial: 346-248-7799

Meeting ID: 899 5458 9523

Passcode: 662927

## AGENDA

| AGENDA<br>NUMBER | TOPIC   |
|------------------|---|
| 08.01.25         | <b>CALL TO ORDER</b> <ul style="list-style-type: none"><li>Roll Call / Introduction of Guest(s)</li></ul>   |
| 08.02.25         | <b>APPROVAL OF MINUTES</b> <ul style="list-style-type: none"><li>Regular Board Meeting Minutes of July 23, 2025</li></ul>   |
| 08.03.25         | <b>COMMENTS FROM CITIZENS</b> <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p> |
| 08.04.25         | <b>COMMITTEE MEETING REPORTS</b> <ul style="list-style-type: none"><li>N/A</li></ul>  |
| 08.05.25         | <b>RECOMMENDATIONS FOR APPROVAL</b> <ul style="list-style-type: none"><li>Review and take possible action to approve Audit Report for FY 2024.</li><li>Review and take possible action to approve FY 2026 Budget.</li></ul>   |
| 08.06.25         | <b>EXECUTIVE DIRECTOR REPORT</b> <i>(Wayne Vaughn)</i> <ul style="list-style-type: none"><li>1115 Transformation Waiver Update</li><li>Texas Council Update</li><li>HHSC Performance Contracts/Grants and Local Initiatives</li><li>East Texas Behavioral Health Network (ETBHN)</li><li>Miscellaneous Announcements</li></ul>        |

LRCC Board of Trustees Meeting Agenda

- 08.07.25 FISCAL REPORT** (*Erwin Hancock*)
- Motion to Accept Center's Financial Statement for Period(s) Ending: July 31, 2025.
- 08.08.25 MENTAL HEALTH SERVICES REPORT** (*DiDi Thurman*)
- Services Report *Handout*
  - Crisis Services
  - MH Adult Services
  - MH Child and Adolescent Services
  - Criminal Justice Services
  - Substance Use Services
  - Community Relations/Outreach
- 08.09.25 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** (*Laurie White*)
- IDD Provider Telemedicine Clinics
  - Provider Sustainability and Audit Concerns
  - IDD Provider Individual Vignette
- 08.10.25 QUALITY MANAGEMENT/CONTRACTS REPORT** (*Kellie Walker*)
- Contracts
  - Rights/Abuse, Neglect & Exploitation Allegations
  - QM MH, NTBHA & Substance Abuse
  - IDD
- 08.11.25 HUMAN RESOURCES REPORT** (*Jessica Ruiz*)
- Staffing Issues
  - Compensation and Benefits
- 08.12.25 ADJOURNMENT**

**Lakes Regional Community Center  
Upcoming Board-Related Meetings & Events**

*September 24, 2025  
400 Airport Road  
Terrell, Texas*

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**AGENDA ITEM NO. 08.02.25**

Approval of Minutes

**RECOMMENDATIONS FOR APPROVAL:**

- Motion to approve prior Board of Trustees meeting minutes.

**Rationale:**

Discussion and Approval of Regular Board Meeting Minutes of July 23, 2025 as presented.

LAKES REGIONAL COMMUNITY CENTER  
REGULAR MEETING OF THE BOARD OF TRUSTEES  
WEDNESDAY, JULY 23, 2025, 5PM  
BOARD MINUTES

| AGENDA<br>NUMBER                          | TOPIC  |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |
|---|--|-------------------------------------|----------------------------|---------------------------------|------------------------------------|--------------------------------------|-----------------------------|----------------------------------|---|---|--|
| 07.01.25                                  | <p><b>CALL TO ORDER</b></p> <p>The July 23, 2025 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Chairperson, Tom Brown, at 5:00 PM with a quorum present in person or by Zoom. Chairperson asked for Roll Call.</p> <p><b>Members Present (In Person/Zoom):</b></p> <table><tr><td>Tom Brown, Hunt County, Chairperson</td><td>Steve Earley, Lamar County</td></tr><tr><td>Lisa Heine, Ellis County (Zoom)</td><td>Shae Green, Rockwall County (Zoom)</td></tr><tr><td>Jan Brecht-Clark, Ph.D. Delta County</td><td>E. P. Pewitt, Morris County</td></tr><tr><td>Margaret Webster, Kaufman County</td><td>Sheriff Ricky Jones, Franklin County (Zoom)</td></tr><tr><td>Crystal Richardson, Navarro County (Zoom)</td><td></td></tr></table> <p><b>Members Absent:</b> Nancy Leflett, Titus County; Dana Sills, Hopkins County</p> <p><b>Vacant Seat(s):</b> Camp County</p> <p><b>Guest(s):</b> N/A</p> <p><b>Ex Officio Members Present:</b> NA</p> <p><b>Ex Officio Members Absent:</b> Sheriff Martin, Morris County</p> <p><b>Management Staff Present:</b> John Delaney, Wayne Vaughn, Erwin Hancock, Jessica Ruiz, Didi Thurman, Laurie White</p> <p><b>Management Staff Zoom:</b> Kellie Walker, Larry Jonczak</p> <p><b>Management Staff Absent:</b> NA</p> <p><b>Board Liaison/Recording Secretary:</b></p> <p>Judy Dodd, Board Liaison/Recording Secretary</p> <p>Tammy Johnson - to replace Judy Dodd as Board Liaison/Recording Secretary</p> <p>Chris Cox, IT Department</p> | Tom Brown, Hunt County, Chairperson | Steve Earley, Lamar County | Lisa Heine, Ellis County (Zoom) | Shae Green, Rockwall County (Zoom) | Jan Brecht-Clark, Ph.D. Delta County | E. P. Pewitt, Morris County | Margaret Webster, Kaufman County | Sheriff Ricky Jones, Franklin County (Zoom) | Crystal Richardson, Navarro County (Zoom) |  |
| Tom Brown, Hunt County, Chairperson       | Steve Earley, Lamar County   |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |
| Lisa Heine, Ellis County (Zoom)           | Shae Green, Rockwall County (Zoom)   |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |
| Jan Brecht-Clark, Ph.D. Delta County      | E. P. Pewitt, Morris County  |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |
| Margaret Webster, Kaufman County          | Sheriff Ricky Jones, Franklin County (Zoom)  |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |
| Crystal Richardson, Navarro County (Zoom) |  |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |
| 07.02.25                                  | <p><b>APPROVAL OF MINUTES</b></p> <p><b>Recommended Board Action:</b></p> <p>➤ Motion to approve May 28, 2025, monthly Board of Trustees minutes.</p> <p><b>Rational:</b></p> <p>Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chairperson asked for motion to approve. Motion made by Steve Earley to approve and seconded by E. P. Pewitt. A sign of aye approved unanimously.</p> <p><b>CLOSURE</b></p>  |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |
| 07.03.25                                  | <p><b>COMMENTS FROM CITIZENS</b></p> <p>➤ NA</p> <p><b>CLOSURE</b></p>   |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |
| 07.04.25                                  | <p><b>COMMITTEE MEETING REPORT</b></p> <p>➤ NA</p> <p><b>CLOSURE</b></p>   |                                     |                            |                                 |                                    |                                      |                             |                                  |   |   |  |

**07.05.25**

**RECOMMENDATIONS FOR APPROVAL**

- Review and take possible action to approve Resolution Authorizing Change of Signers on Bank Accounts Transactions.
- Review and take action on FY '26 Staff Benefit Proposal.
- Motion to approve and take possible action for the naming of the new Paris Mental Health Service Building.

**Rational:**

- Erwin Hancock requested Board approval to change the authorized representatives for bank accounts transactions; deleting John Delaney and adding Wayne Vaughn as an authorized representative.
  - ❖ With no questions or concerns, Chairperson presented to Board for approval. Motion to approve the change of signers on bank accounts transactions was made by Jan Brecht-Clark and seconded by Steve Earley. A sign of aye approved the change unanimously.
- Jessica presented the FY '26 Staff Benefits Proposal and answered questions regarding the new high deductible plan, medical stop loss, and the voluntary life insurance/AD&D benefit.
  - ❖ With no other questions or concerns, Jan Brecht-Clark made the motion to accept the FY '26 Staff Benefits package as presented by Jessica Ruiz. Motion seconded by Steve Earley. A sign of aye approved the motion unanimously.
- The Chairperson recommended the new Paris MH building be named in honor of John Delaney due to his dedication and number of years serving the community.
  - ❖ Steve Earley made the motion to approve the naming of the facility after John Delaney, and Jan Brecht-Clark seconded the motion. A sign of aye approved the motion unanimously.

**CLOSURE**

**07.06.25**

**EXECUTIVE DIRECTOR REPORT** (*John Delaney*)

**Recommended Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- **1115 Transformation Waiver Update**
  - No updates
- **Texas Council Update**
  - Transition Activities:
    - Wayne Vaughn will be meeting with Judge Mason, Camp County, to discuss the vacancy on the Board of Trustees. Sheriff Bragg, Titus County, has accepted the role of ex-Officio member of the Board.

- With the change in Lakes' leadership, all 12 County Judges and Lakes' HHSC Contract Managers have been notified. QM is in the process of changing all of our federal CEO designations and the contracts signature authority has been updated. John will not have access after July 24, 2025.
- John recognized the support of the Board during his tenure and the board members Lakes has had through the years.
- **HHSC Performance Contracts/Grants and Local Initiatives**
  - No update
- **East Texas Behavioral Health Network (ETBHN)**
  - No update

**CLOSURE**

**07.07.25**

**FISCAL REPORT (Erwin Hancock)**

**Recommended Board Action:**

- Motion to Accept Center's Financial Statement for Period(s) Ending: May and June, 2025
- Motion to Approve Center's 3<sup>rd</sup> Quarter Financial Report

**Rationale:**

Discussion on the following:

- FY '26 Budget and FY '24 Audit Report will be presented during the August Board Meeting. Lakes has engaged a new auditor for the FY '25 Audit.
- **Erwin presented the financials for the months of May and June, 2025.**
  - Noted:
    - The third payroll in May resulted in a loss for the month of May.
    - The Ratios Report for the quarter ending May 31, 2025 was presented and discussed. The days of cash on hand remains at 160.
    - Net income for the month of June was better than expected; primarily due to insurance proceeds that were received due to claims on roof damage at several buildings in Waxahachie.
  - ❖ Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve May and June financial reports. E. P. Pewitt made motion to approve, which was seconded by Lisa Heine. Financials were approved unanimously, sign of aye.
- **Erwin presented the Center's 3<sup>rd</sup> Quarterly Investment Report.**
  - Noted:
    - Investment portfolio is in compliance with Lakes Regional Community Center's Investment and Cash Management Policy and the Public Funds Investment Act.
    - The net positive change contributed to the 160 days cashflow.
  - ❖ Chairperson asked if any questions; if not, motion to approve.  
Motion to approve was made by E. P. Pewitt and seconded by Sheriff Ricky Jones. The 3<sup>rd</sup> Quarterly Investment Report was approved unanimously, sign of aye by all members.

**CLOSURE**

**07.08.25      MENTAL HEALTH SERVICES REPORT (Didi Thurman)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- **Service Report** (attachment)
  - The report attached is a high-level look at the individuals we are serving by the counties represented.
- **Crisis Services – General Revenue Counties**
  - AVAIL Crisis Hotline after-hours/weekend calls were consistent for May (65) and June (74). In May, 34 of the calls were activated for response from MCOT and 26 were activated in June.
  - 14 Admissions to Private Psychiatric Bed (PPB) with an average length of 8 days during the month of May. There were 13 admissions in June with an average length of stay of 8 days. This is a slight increase.
- **MH Adult Services**
  - Preparing for the Adult Empowerment Banquet with notifications being sent out.
  - August 18<sup>th</sup> will be the first day of operations at the new Paris facility.
  - The FEMA Disaster Grant for Lamar County will end July 31, 2025. The Lakes team received an award for the service provided.
- **MH Child and adolescent Services**
  - The Child & Adolescent Empowerment Banquet was held on July 17, 2025. It was a great success and \$2K was distributed across projects. Didi shared one of the projects, “Music according to Mood”, which was very well received.
- **Criminal Justice Services – General Revenue Counties**
  - Meeting targets for both probation and parole.
  - We are applying for a grant for individuals involved in the criminal justice system who also have mental health concerns, which is due August 1, 2025. We have identified needs in Titus County.
- **Substance Use Services**
  - Lakes Regional is just getting started on providing substance use screenings for the Kaufman County Probation Department.
  - Substance Use Services and TCOOMMI in Paris will be moving from the Clarksville location to the Cherry Street location.
- **Community Relations/Outreach**
  - Coffee with the Cops program in Mt. Pleasant and Paris enables community members to connect with local law enforcement over a cup of coffee. Didi plans to send an invite for them to join Lakes Regional at the Coffeehouse.
  - Lakes staff attended the DeShon Elliott Football Camp, which was held recently in Rockwall, Texas. His foundation addresses mental-health issues with kids. During DeShon’s youth football camp, they provided school supplies, with the remaining supplies given to Lakes for disbursement.
  - National Alliance on Mental Illness (NAMI) meetings are starting again and will be held at the Terrell MH Clinic. This is an additional level of support.

**CLOSURE**

**07.09.25 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- Laurie provided an attachment showing the total number of individuals served in the month of June.
- **HCS/TXHML Waiver Audit Findings**
  - Not a single note from the auditors on direct care staff.
  - Received compliments on the ISS group homes.
- **Community Services (Live, Learn, Work & Play in the Community)**
  - Texas Workforce Solutions (TWS) referrals and contracts
    - Some individuals are on their second round of interviews.
    - Lamar County: 1 referral, 1 job placement contract, and 1 supported employment contract.
    - Kaufman County: 1 supported employment contract and 2 individuals ineligible for employment services to be served under waiver.
- **Outpatient Biopsychosocial Intervention (OBI)**
  - The presentation at the Texas Council was well received.
  - We are unsure of how many out of the 34 community centers will join OBI.
- **Individual Vignette**
  - Laurie shared "Steven's" story, a journey that began when he was 11. He was aggressive which created a challenge in the outpatient world. Now, at the age of 21, he has transitioned to a Supported Living Center and is doing very well.

**CLOSURE**

**07.10.25 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- **Contracts**
  - Received the FY '26-FY '29 LIDDA contract on July 14, 2025. The total value for FY '26 is \$2.7M.
  - Applications were submitted for the HHSC SUD RFA for Regions 3 and 4. These are 5-year contracts.
  - We received notification from HHSC of their intent to award the ECI contract with a tentative amount of \$2.1M.
  - FY '26 renewals for subcontractors' expenditure and revenue contracts have begun going out for signature via the new contract management software, Conga.
- **Rights/Abuse, Neglect & Exploitation Allegations**
  - APS Investigation(s): 6
  - Rights Allegation(s): 1 confirmed in the ICF facility in Greenville.
- **Corporate Compliance**
  - An MH investigation was conducted due to staff had alleged two QMHPs were billed for additional time on the services they provided.
    - Determined they were billing incorrectly and not using the Check In/Check Out procedure properly in the new EHR system.
    - Recommended a protocol be developed to ensure consistency of the check in/check out process, and continued training.



- HR Disciplinary Actions included a formal written warning for both employees.
- **QM MH, NTBHA & Substance Abuse**
  - All of our performance measures were met for May and June.
  - Superior completed a chart audit; overall compliance is 96.05% and claims compliance is 87.50%. A corrective action plan is not required.
  - QM conducted a Skill Streaming and Aggression Replacement Techniques (START) Fidelity audit. The audit looked good, but recommends continued documentation training.
  - Texas Council Risk Management Fund walk-throughs of all of our buildings started July 10, 2025, and will be finished on Friday, July 25, 2025.
- **IDD**
  - Service target was met in May at 207, but missed in June at 161. Our target is 169. Hold harmless.
  - The Office of the Attorney General is conducting an investigation of a private IDD provider. Interviews were conducted July 2, 2025, and all requested documentation was submitted.
  - We received a 3-year accreditation with NCQA for LTSS Case Management.

**07.11.25**

## **HUMAN RESOURCES REPORT** *(Jessica Ruiz)*

### **Recommended by Board Action:**

None: Information only

### **Rationale:**

Discussion on the following:

#### ➤ **Staffing issues**

- Headcount: 419 employees and 449 approved FTEs in May. In June, we had 429 employees. Nine positions were filled in May, and 15 positions were filled in June. Board member, Shae Green, congratulated Lakes on the 15 new hires.
- Vacancies: 31 vacancies in May and 21 in June.
- Separations: 10 separations in May and 5 separations in June. Involuntary separations go through a progressive disciplinary process; verbal, written, training, plan of correction, etc. Lakes documents everything throughout the disciplinary process.
- Recruitment: Same recruitment sources
- Training and Development:
  - 24 classes with a total of 118 participants in May, and 15 sessions with 91 participants in June.
  - Booked four Youth Mental Health First Aid trainings between May and June and trained a total of 75 school staff members.
  - The Texas Council of Risk Management Fund provides additional face-to-face training and webinars.
  - Lakes does not reimburse for college classes.

#### ➤ **Compensation and Benefits:**

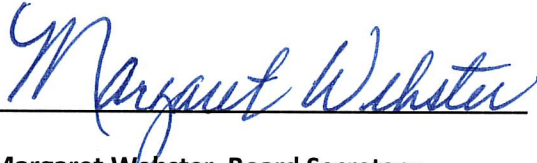
- COVID: No employees tested positive for COVID in May; however, in June, we received two reports.
- YTD: 17 large claims; three of these exceed the stop loss limit. As of July 23, 2025, four claims are exceeding the stop loss limit.

### **CLOSURE**

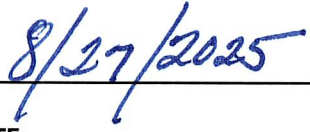
**07.12.25 ADJOURNMENT**

Chairperson asked for any other matters to discuss. With no further discussion, Chairperson asked for motion to adjourn. E. P. Pewitt made motion to adjourn and seconded by Steve Earley. Motion carried unanimously by a sign of aye.

**ATTEST:**



**Margaret Webster, Board Secretary**



**DATE:**



**Tammy Johnson, Board Liaison/Transcriptionist 8/21/25**

