LAKES REGIONAL COMMUNITY CENTER

REGULAR MEETING OF THE BOARD OF TRUSTEES WEDNESDAY, JULY 23, 2025, 5 PM

MEETING TO BE HELD IN PERSON AND VIA ZOOM AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

Topic: Board of Trustee's Meeting

Location: 655 Airport Road, Sulphur Springs or Zoom Date and Time: Wednesday, July 23, 2025, 5:00 PM

Join Meeting by Zoom:

https://us06web.zoom.us/j/85476408082?pwd=45b94v9lQ5GbkoW3Fy7uZH5RFNf2sl.1

Meeting ID: 854 7640 8082

Passcode: 571685

Dial by your location
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AGENDA

AGENDA NUMBER	TOPIC					
07.01.25	CALL TO ORDERRoll Call / Introduction of Guest.					
07.02.25	APPROVAL OF MINUTES Regular Board Meeting Minutes of May 28, 2025					
07.03.25	COMMENTS FROM CITIZENS Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.					
07.04.25	COMMITTEE MEETING REPORTS • NA					
07.05.25	 Review and take possible action to approve Resolution Authorizing Change of Signers on Bank Accounts Transactions. Review and take action on FY'26 Staff Benefit Proposal. Motion to approve and take possible action for the naming of the new Paris Mental Health Service Building. 					
07.06.25	 EXECUTIVE DIRECTOR REPORT (John Delaney) 1115 Transformation Waiver Update Texas Council Update HHSC Performance Contracts/Grants and Local Initiatives East Texas Behavioral Health Network (ETBHN) 					

07.07.25 FISCAL REPORT (Erwin Hancock)

- Motion to Accept Center's Financial Statement for Period(s) Ending: May and June, 2025.
- Motion to Approve Center's 3rd Quarter Financial Report

07.08.25 MENTAL HEALTH SERVICES REPORT (DiDi Thurman) Handout

- Services Report
- Crisis Services
- MH Adult Services
- MH Child and Adolescent Services
- Criminal Justice Services
- Substance Use Services
- Community Relations/Outreach

07.09.25 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)

- HCS/TXHML Waiver Audit Findings
- Community Services (Live, Learn, Work, & Play in the Community)
- Outpatient Biopsychosocial Intervention (OBI)
- Individual Vignette

07.10.25 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)

- Contracts
- Rights/Abuse, Neglect & Exploitation Allegations
- Corporate Compliance
- QM MH, NTBHA & Substance Abuse
- IDD

07.11.25 HUMAN RESOURCES REPORT (Jessica Ruiz)

- Staffing Issues
- Compensation and Benefits

07.12.25 ADJOURNMENT

Lakes Regional Community Center
Upcoming Board-Related Meetings & Events

August 27, 2025 1525 Airport Road Rockwall, Texas

AGENDA ITEM NO. 07.02.25

Approval of Minutes

RECOMMENDATIONS FOR APPROVAL:

> Motion to approve prior Board of Trustees meeting minutes.

Rationale:

Discussion and Approval of Regular Board Meeting Minutes of May, 2025 as presented.

LAKES REGIONAL COMMUNITY CENTER REGULAR MEETING OF THE BOARD OF TRUSTEES WEDNESDAY, MAY 28, 2025, 5PM BOARD MINUTES

AGENDA			
NUMBER	TOPIC		
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05.01.25 CALL TO ORDER

The May 28, 2025 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Chairperson, Tom Brown at 5:02 PM with a quorum present in person or by Zoom. Chairperson asked for Roll Call.

Members Present (In Person/Zoom):

Tom Brown, Hunt County, Chairperson Steve Earley, Lamar County
Lisa Heine, Ellis County (Zoom) Shae Green, Rockwall County (Zoom)
Jan Brecht-Clark, Ph.D. Delta County (Zoom) Nancy Leflett, Titus County
Margaret Webster, Kaufman County E.P. Pewitt, Morris County
Members Absent: Sheriff Ricky Jones, Franklin, Crystal Richardson, Navarro
County, Dana Sills, Hopkins County (Zoom)

Vacant Seat(s): Camp County

Guest(s): NA

Ex Officio Members Present: Sheriff Martin, Morris County (Zoom)

Ex Officio Members Absent: NA

Management Staff Present: John Delaney, Erwin Hancock, Jessica Ruiz, Didi

Thurman, and Laurie White

Management Staff Absent: NA

Management Staff Zoom: Larry Jonczak, Kellie Walker

Board Liaison/Recording Secretary:Judy Dodd, Board Liaison/Recording Secretary
Tammy Johnson, CFO Administrative Assistant
Chris Cox, IT Department

05.02.25 CLOSED EXECUTIVE SESSION (Tom Brown, Chair)

Pursuant to Section 551.074, Texas Government Code

Section 551.074 authorizes a governmental body to deliberate in executive session about officers and employees of the governmental body. This chapter does not require a governmental body to conduct an open meeting: to deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer, or employee; to hear a complaint or charge against an officer or employee who neither is the subject of the deliberation nor has requested a public hearing.

Recommendation for Approval:

Adjourned to Executive Session pursuant to Texas Open Meetings Act, Chapter 551.074 of the Texas Government Code as posted.

Rational:

Discussion by Board Members of Contract for Chief Executive Position. Chairperson asked for motion to approve. Motion made to approve.

05.03.25 APPROVAL OF MINUTES

Recommended Board Action:

Motion to approve April 23, 2025 monthly Board of Trustees minutes. **Rational:**

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chairperson asked for motion to approve. Motion made by E.P. Pewitt to approve and seconded by Margaret Webster. A sign of aye approved minutes unanimously.

CLOSURE

05.05.25 COMMENTS FROM CITIZENS

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CLOSURE

05.05.25 COMMITTEE MEETING REPORT

> NA

CLOSURE

05.06.25 RECOMMENDATIONS FOR APPROVAL

Review and take possible action to Arbitration and Dispute Resolution Agreement.

Rational:

Jessica Ruiz presented the Agreement to the Board Members. Concern regarding every employee signing; Jessica noted that it would be explained to all employee. With no other questions or concerns, Chairperson presented to Board for approval. Motion to approve was made by E. P. Pewitt and seconded by Jan Brecht-Clark. With all in favor, motion carried unanimously.

CLOSURE

O5.07.25 EXECUTIVE DIRECTOR REPORT (John Delaney)

Attachments

Recommended Board Action:

None: Information only

Rationale:

Discussion on the following:

> 1115 Waiver Update

- Direct Payment Program Behavioral Health Services (DPP-BHS)
 - First IGT transfer to cover the FY-26 initial match payment for DPP-BHS has been posted.
 - Payments are from services provide only to Medicaid Managed Care clients that we serve in the STAR, STAR+PLUS or STAR Kids programs.
- CCP Update
 - No updates currently.

> Texas Council Update:

- Major topics discussed at the meeting included various Center models for implementing integrated healthcare, upcoming Sunset Review of HHSC, and legislative updates
- Legislative Budget Update: Recommendations have been finished on the state budget bill. Updates, if available, will be provided at the Board meeting.

HHSC Performance Contracts/Grants and Local Initiatives:

- No updates currently HHSC is awaiting the end of the legislative session to start processing FY-26 performance contracts.
- ECI Current request to them is scheduled to discuss the new ECI contract and results will be reported at the Board meeting.
- East Texas Behavioral Health Network (ETBHN)
 - Strategic Planning meeting was held on May 13th. Several measures to increase the member Centers collaborations were approved.

CLOSURE

05.08.25 FISCAL REPORT (Erwin Hancock)

Recommended Board Action:

Center's financial statement for the month(s) of April, 2025.

Rationale:

Discussion on the following:

- > Erwin presented the financials for the months of April, 2025.
 - Noted:
 - Prior period adjustment coding error
 - Includes initial installment for recruiting firm
 - ◆ 15 employee's pre-registrations for Tx Council Conference
 - \$60K reconciliation for NTBHA Access
 - Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve April financial reports. Steve Early made motion to approve and seconded by Lisa Heine. Financials were approved unanimously sign of aye.

CLOSURE

05.09.25 MENTAL HEALTH SERVICES REPORT (Didi Thurman)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

- Service Report Chart presented to show numbers of services in each county.
- Crisis Services General Revenue Counties
 - Consistent with last month different population (young adults)
- MH Adult Services
 - Service hours approved with recommended amount.
 - Attended training for Mass Violent Incident Readiness
- MH Child and adolescent Services
 - Youth SUD services are operation in Greenville
 - HHSC QM review of YES Waiver Services 100% compliance
 - Invitation to Empowerment Banquet attached
- Criminal Justice Services General Revenue Counties
 - Targets are being met for both probation and parole.
 - Additional funding to maintain current service levels.

Substance Use Services

- Establishing Lakes Regional as substance use provider in Kaufman County
- Director of Substance Use Services participated in ETCADA Data Discovery Day.

Community Relations/Outreach

- Participation in Kid Safe Saturday.
- Mt. Pleasant had a booth at Cinco de Mayo Health Fair.
- Bicycle Safety Rodeo in Quinlan
- Ribbon Cutting for Terrell Coffee House

CLOSURE

05.10.25 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White) Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

> Billing and Payment Audit

➤ Compliance audit score 98.29%. Acknowledge and accept the repayment request of \$3,773.34

Community Services

- Several individuals have expressed enthusiasm about their recent application appointments with TWS.
- Sadly, two individuals we served within nursing facilities have passed away.

Outpatient Biopsychosocial Intervention (OBI)

- OBI provides a range of services aimed at enhancing mental health support and care coordination.
 - Education and Training: For community health partners
 - Collaborative Case Management: Advocacy, linkage, referrals, and medication support.
 - Skills Training: For individuals, parents, and their support networks.
 - Specialty Provider Coordination: Working with LPC's, BCBA, ANP, and other specialty providers.

Behavior Support Services (BSS)

- Our team of Board-Certified Behavior Analysts (BCBA) hold state and national recognitions.
- Our Behavior Support Services team continues to set a high standard in Texas, offering advanced expertise and evidence-based practices.

Behavior Learning Clinic (BLC)

- Two new children clinics added
- BLC team has demonstrated excellent capacity in managing diverse therapy needs.

CLOSURE

O5.11.25 QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker) Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

Contracts

- ECI Amendment: Additional funding for Preschool Development Grand Activities for hiring and retention strategies.
- TWC Amendment: Contract extended through April 30, 2027.
- MHFA Amendment: Contract extended through FY27.

Rights/Abuse, Neglect & Exploitation Allegations

- APS Investigation(s): 4 MH/3 IDDP
- HHSC Investigation(s): 1 IDD
- Rights Allegation(s): IDD Terrell Group Home 1 Confirmed violation

> PNAC/RPNAC

- Regional PNAC met 05/07/2025 with a presentation about Crisis Services by the Andrews Center.
- Next meeting scheduled August 6, 2025.

QM MH, NTBHA & Substance Abuse

- Performance Measures: Missed Effective Crisis Response in April with 69.23%, our target is 75.1%.
- Notice of Alleged Noncompliance: For failure to submit 95% of our deliveries on time. We submitted a request for reconsideration on April 30, 2025.
- NTBHA's HHSC Audit: Submitted additional PASRR documents.
- HHSC Yes Waiver Audit: Received 100% on audit
- QM Walk-Behinds:
 - MCOT: Overall score 98%
 - ACT Recovery Plan: Overall score 56%

▶ IDD

- IDD Service Target: Target (169) met with a 202
- IDDA HCS HCS Audit: Conducted a focused audit with preliminary finding for guardianship, PDP content, monitoring, and documenting progress. A request for reconsideration was submitted.
- NCQA Preliminary Score: Based on preliminary report, we will be accredited for two years.
- IDDP HCS Nursing Audit: Overall score was 68%. Plan of correction due to QM by May 20, 2025.
- IDDP HHSC ICF CAP Audit: Conducted an audit to ensure we are in compliance with the ICF corrective action plan submitted to HHSC.
 Overall score 61%. Plan of correction due to QM by May 20, 2025.

05.12.25 HUMAN RESOURCES REPORT (Jessica Ruiz)

Recommended by Board Action:

None: Information only

Rationale:

Discussion on the following:

Staffing issues

➤ Headcount: 429 employees and 449 approved FTE's.

- Vacancies: 29 vacanciesSeparations: 9 separations
- Recruitment: Various Sources
- > Training and Development: 21 classes with a total of 72 participants.

> Compensation and Benefits:

- Covid: 2 employees tested positive for COVID.
- YTD: Eleven large claims; two of these exceeds the stop loss limit.

CLOSURE

05.13.25 ADJOURMENT

Chairperson ask for any other matter to discuss if not for motion to adjourn. With no further discussion, Chairperson asked for motion to adjourn. Steve Earley made motion and seconded by Dana Sills. Motion carried unanimously by a sign of aye.

ATTEST:

Margaret Webster, Board Secretary

DATE:

Judy Dodd, Board Liaison/Transcriptionist 6/23/25