

# LAKES REGIONAL COMMUNITY CENTER

## REGULAR MEETING OF THE BOARD OF TRUSTEES

WEDNESDAY, MAY 28, 2025, 5 PM

MEETING TO BE HELD IN PERSON AND VIA ZOOM  
AVAILABLE TO THE PUBLIC:

You are invited to the LRCC Board of Trustees Meeting.

**Topic: Board of Trustee's Meeting**

**Location: 4804 Wesley Street, Greenville or Zoom**

**Date and Time: Wednesday, May 28, 2025, 5:00 PM**

Join Meeting by Zoom:

<https://us06web.zoom.us/j/86803264132?pwd=hnufK9dE9DSO8a73ohbcPDT6lOiHct.1>

Meeting ID: 868 0326 4132

Passcode: 868514

Join Meeting by Phone – Dial: [346-248-7799](tel:346-248-7799)

Meeting ID: 868 0326 4132

Passcode: 868514

## AGENDA

AGENDA NUMBER	TOPIC
05.01.25	<b>CALL TO ORDER</b> <ul style="list-style-type: none"><li>Roll Call / Introduction of Guest.</li></ul>
05.02.25	<b>CLOSED EXECUTIVE SESSION (Tom Brown, Chair)</b> <b>Pursuant to Section 551.074, Texas Government Code</b> <p>Section 551.074 authorizes a governmental body to deliberate in executive session about officers and employees of the governmental body. This chapter does not require a governmental body to conduct an open meeting; to deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer, or employee; to hear a complaint or charge against an officer or employee who neither is the subject of the deliberation nor has requested a public hearing.</p> <p>Chairperson to close Executive Session reconvene Open Session.</p>
05.03.25	<b>APPROVAL OF MINUTES</b> <ul style="list-style-type: none"><li>Regular Board Meeting Minutes of April 23, 2025</li></ul>
05.04.25	<b>COMMENTS FROM CITIZENS</b> <p><i>Presentations are limited to three minutes per person and must pertain to an agenda item. The Board reserves the right to limit the number of speakers and/or the length of comments on any topic. Citizens wishing to address the Board must register prior to the start of the meeting.</i></p>
05.05.25	<b>COMMITTEE MEETING REPORTS</b> <ul style="list-style-type: none"><li>NA</li></ul>

- 05.06.25            RECOMMENDATIONS FOR APPROVAL**
- **Attachment:**  
**Review and take possible action to Arbitration and Dispute Resolution Agreement**
- 05.07.25            EXECUTIVE DIRECTOR REPORT** *(John Delaney)*
- 1115 Transformation Waiver Update
  - Texas Council Update
  - HHSC Performance Contracts/Grants and Local Initiatives
  - East Texas Behavioral Health Network (ETBHN)
- 05.08.25            FISCAL REPORT** *(Erwin Hancock)*
- Motion to Accept Center's Financial Statement for Period(s) Ending: April, 2025.
- 05.09.25            MENTAL HEALTH SERVICES REPORT** *(DiDi Thurman) Handout*
- Services Report
  - Crisis Services
  - MH Adult Services
  - MH Child and Adolescent Services
  - Criminal Justice Services
  - Substance Use Services
  - Community Relations/Outreach
- 05.10.25            INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT** *(Laurie White)*
- Billing and Payment Audit
  - Community Services
  - Outpatient Biopsychosocial Intervention (OBI)
  - Behavior Support Services (BSS)
  - Behavioral Learning Clinic (BLC)
- 05.11.25            QUALITY MANAGEMENT/CONTRACTS REPORT** *(Kellie Walker)*
- Contracts
  - Rights/Abuse, Neglect & Exploitation Allegations
  - PNAC/RPNAC
  - QM MH, NTBHA & Substance Abuse
  - IDD
- 05.12.25            HUMAN RESOURCES REPORT** *(Jessica Ruiz)*
- Staffing Issues
  - Compensation and Benefits
- 05.13.25            ADJOURNMENT**

**Lakes Regional Community Center  
Upcoming Board-Related Meetings & Events**

*No meeting in June due to  
Texas Council Annual Conference*

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**AGENDA ITEM NO. 05.02.25**

Executive Session

**RECOMMENDATIONS FOR APPROVAL:**

Adjourn to Executive Session pursuant to Texas Open Meetings Act, Chapter 551.074 of the Texas Government Code, for the purpose of discussion personnel matters.

**Rationale:**

Discussion by Board Members of Personnel matters.

**AGENDA ITEM NO. 05.03.25**

Approval of Minutes

**RECOMMENDATIONS FOR APPROVAL:**

- Motion to approve prior Board of Trustees meeting minutes.

**Rationale:**

Discussion and Approval of Regular Board Meeting Minutes of April, 2025 as presented.

LAKES REGIONAL COMMUNITY CENTER  
REGULAR MEETING OF THE BOARD OF TRUSTEES  
WEDNESDAY, APRIL 23, 2025, 5PM  
BOARD MINUTES

AGENDA NUMBER	TOPIC												
04.01.25	<p><b>CALL TO ORDER</b></p> <p>The April 23, 2025 regular meeting of the Lakes Regional Community Center Board of Trustees called to order by Chairperson, Tom Brown at 5:00 PM with a quorum present in person or by Zoom. Chairperson asked for Roll Call.</p> <p><b>Members Present (In Person/Zoom):</b></p> <table><tr><td>Tom Brown, Hunt County, Chairperson</td><td>Steve Earley, Lamar County</td></tr><tr><td>Lisa Heine, Ellis County (Zoom)</td><td>Shae Green, Rockwall County</td></tr><tr><td>Jan Brecht-Clark, Ph.D. Delta County (Zoom)</td><td></td></tr><tr><td>Margaret Webster, Kaufman County</td><td>Sheriff Ricky Jones, Franklin (Zoom)</td></tr><tr><td>Crystal Richardson, Navarro County</td><td>Dana Sills, Hopkins County (Zoom)</td></tr><tr><td>Nancy Leflett, Titus County (Zoom)</td><td>E.P. Pewitt, Morris County (Zoom)</td></tr></table> <p><b>Members Absent:</b> NA</p> <p><b>Vacant Seat(s):</b> Camp County</p> <p><b>Guest(s):</b> NA</p> <p><b>Ex Officio Members Present:</b> Sheriff Martin, Morris County (Zoom)</p> <p><b>Ex Officio Members Absent:</b> NA</p> <p><b>Management Staff Present:</b> John Delaney, Jessica Ruiz, Didi Thurman, Laurie White, Kellie Walker and Larry Jonczak</p> <p><b>Management Staff Zoom:</b> Jessica Ruiz, Erwin Hancock</p> <p><b>Management Staff Absent:</b> NA</p> <p><b>Board Liaison/Recording Secretary:</b></p> <p>Judy Dodd, Board Liaison/Recording Secretary</p> <p>Tammy Johnson, CFO Administrative Assistant</p>	Tom Brown, Hunt County, Chairperson	Steve Earley, Lamar County	Lisa Heine, Ellis County (Zoom)	Shae Green, Rockwall County	Jan Brecht-Clark, Ph.D. Delta County (Zoom)		Margaret Webster, Kaufman County	Sheriff Ricky Jones, Franklin (Zoom)	Crystal Richardson, Navarro County	Dana Sills, Hopkins County (Zoom)	Nancy Leflett, Titus County (Zoom)	E.P. Pewitt, Morris County (Zoom)
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04.02.25	<p><b>CLOSED EXECUTIVE SESSION (Tom Brown, Chair)</b></p> <p><b>Pursuant to Section 551.074, Texas Government Code</b></p> <p>Section 551.074 authorizes a governmental body to deliberate in executive session about officers and employees of the governmental body. This chapter does not require a governmental body to conduct an open meeting: to deliberate the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer, or employee; to hear a complaint or charge against an officer or employee who neither is the subject of the deliberation nor has requested a public hearing.</p> <p><b>Recommendation for Approval:</b></p> <p>Adjourned to Executive Session pursuant to Texas Open Meetings Act, Chapter 551.074 of the Texas Government Code as posted.</p> <p><b>Rational:</b></p> <p>Discussion by Board Members with DHR Global of Personnel matters.</p> <p>With no further discussion, monthly Board of Trustees Meeting to reconvene.</p>												

04.03.25

## **APPROVAL OF MINUTES**

### **Recommended Board Action:**

- Motion to approve April 23, 2025 monthly Board of Trustees minutes.

### **Rational:**

Chairperson asked members if they had reviewed the minutes and if there were any corrections or additions. With no corrections or additions, Chairperson asked for motion to approve. Motion made by Steve Earley to approve and seconded by Lisa Heine. A sign of aye approved minutes unanimously.

**CLOSURE**

04.04.25

## **COMMENTS FROM CITIZENS**

- NA

**CLOSURE**

04.05.25

## **COMMITTEE MEETING REPORT**

- NA

**CLOSURE**

04.06.25

## **RECOMMENDATIONS FOR APPROVAL**

- NA

**CLOSURE**

04.07.25

## **EXECUTIVE DIRECTOR REPORT** (*John Delaney*)

### **Recommended Board Action:**

None: Information only

### **Rationale:**

Discussion on the following:

#### ➤ **1115 Waiver Update**

- Direct Payment Program – Behavioral Health Services (DPP-BHS)
  - ✚ SFY24 Reconciliation for DPP-BHS Component 1 posted.
  - ✚ HHSC included an eligibility adjustment, noting population for DPP-BHS was overestimated throughout the year in the scorecard calculation and the reconciliation file reflects the adjusted population.
  - ✚ We will have a period of time to finalize the various managed care organization payments to finally close DPP-BHS for FY-24.
- CCP Update
  - ✚ HHSC reported payments for CCP claims will be processed starting in April.
  - ✚ Preparation for our FY-26 Budget begins.

#### ➤ **Texas Council Update:**

- Next quarterly Texas Council Executive Consortium and Council Board meetings begin on April 30th through May 3rd.
- Legislative Budget Update: House passed their versions of state budget bill 4/11/25. The next step in the budget process occurred on 4/15/25 when the Senate and the House announced the selection of members appointed to conference committee that will work to negotiate a final budget for consideration by both chambers.

#### ➤ **HHSC Performance Contracts/Grants and Local Initiatives:**

- Notice has been given on the ending of federal grants funded through SAMSHA's COVID-19 Supplemental Grant Program.



- ECI – HHSC scheduled a meeting on 4/21 with us to discuss our RFA and proposed service area.
- **East Texas Behavioral Health Network (ETBHN)**
  - ETBHN Regional Oversight Committee (ROC) is meeting May 13<sup>th</sup> for their strategic planning meeting.

**CLOSURE**

**04.08.25**

**FISCAL REPORT (Erwin Hancock)**

**Recommended Board Action:**

- **Center's financial statement for the month(s) of March, 2025.**

**Rationale:**

Discussion on the following:

- **Erwin presented the financials for the months of March, 2025.**
  - Noted:
    - ✚ Prior year correction
    - ✚ Cost of Wesley Street Monument sign
    - ✚ Invoices received from January
    - ✚ Includes CCP Revenue
    - ✚ Prior period adjustment coding error
  - ❖ Chairperson asked if any questions. With no further discussion, Chairperson asked for motion to approve February financial reports. Crystal Richardson made motion to approve and seconded by Margaret Webster. Financials were approved unanimously sign of aye.

**CLOSURE**

**04.09.25**

**MENTAL HEALTH SERVICES REPORT (Didi Thurman)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

- **Crisis Services – General Revenue Counties**
  - AVAIL Crisis Hotline received 94 after-hours/weekend calls in February.
  - 16 Admissions to Private Psychiatric Bed (PPB) with average length 10 days.
  - Paris Regional Health has opened an Intensive Outpatient Program for adults.
- **MH Adult Services**
  - Titus County Sequential Intercept Model (SIM) Mapping Workshop identified priorities.
  - Coronavirus Preparedness and Response Supplemental Appropriations and American Rescue Plan Act Funding Terminated effective March 24, 2025.
  - NTBHA Mystery Caller Audit and Plan of Correction
- **MH Child and adolescent Services**
  - North Texas Counties:
    - ✚ Serving almost 500 between Terrell, Greenville and Rockwall
    - ✚ Youth SUD in Greenville will provide first service in April

- General Revenue Counties:
  - ✎ Exceeded service target of 97 in March serving 166
  - ✎ Meeting all contract performance measures.
- **Criminal Justice Services – General Revenue Counties**
  - TCOOMMI Director met with Titus County Probation to discuss program and referrals for probation caseload.
  - TCOOMMI Director will co-chair workgroup formed during Titus SIM Workshop related to enhancing jail-based services.
- **Substance Use Services**
  - Director of Substance Use Services met with Kaufman County Specialty Court Clinical Director to discuss Lakes being a provider for SUD services.
- **Community Relations/Outreach**
  - Provided resources and assistance to residents of Morris County following storm.
  - Mt. Pleasant Center Director will present to Morris County Collaborative regarding Lakes Regional services on April 24<sup>th</sup>.

#### **CLOSURE**

### **04.10.25 INTELLECTUAL & DEVELOPMENTAL DISABILITIES REPORT (Laurie White)**

#### **Recommended by Board Action:**

None: Information only

#### **Rationale:**

Discussion on the following:

- **In Memoriam – Loss of Long-Term Resident**
  - Long-term individual receiving services passed away. Support was immediately offered to both the family and staff.
- **Vehicle Accident – Center Van**
  - Accident occurred involving four individuals and one staff member in route from a group home to an ISS program on March 21, 2025. Median and administrative teams responded promptly at the scene. All individuals are currently reported to be in good condition. Ongoing counseling and support services are being provided as needed.
- **Hard Cap: Texas Home Living (TxHmL)**
  - Active exploration of the process to acquire and HHSC hard cap (enrollment limit) for Texas Home Living (TxHmL) program.
  - Discussion ongoing regarding the potential impact on service delivery and strategies to mitigate and disruptions in care.
- **Community First Choice (CFC) Implementation**
  - Updates continue regarding the rules of CFC.
  - HHSCs temporary rules put in place at the start of the pandemic which have been extended to ensure continuity of services.
- **Allegations and investigations**
  - Increase in the number of allegations related to services and staff.
  - Many current investigations have requested 45-day extensions.
  - We continue to monitor and cooperate fully with investigative processes while enduring continuity of care.
- **Behavioral Health (BH) and Intellectual and Developmental Disabilities (IDD) Collaboration**
  - Efforts are underway to enhance collaboration between BH and IDD services, including exploring the integration of Telemedicine programs.



➤ **Medicaid Update**

- Medicaid is not currently impacting the delivery of services; although it is having a negative effect on overall revenue.
- Financial monitoring continues and strategies are being evaluated to address this issue.

**CLOSURE**

**04.11.25**

**QUALITY MANAGEMENT/CONTRACTS REPORT (Kellie Walker)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

➤ **Contracts**

- Received official notice of termination of the MH COVID-19 Supplemental Grant Program

➤ **Rights/Abuse, Neglect & Exploitation Allegations**

- APS Investigation(s): 4 MH/3 IDDP
- HHSC Investigation(s): 1 IDD
- Rights Allegation(s): 4 Confirmed violations

➤ **QM MH, NTBHA & Substance Abuse**

- Performance Measures: March measures met
- NTBHA Mystery Caller: Completed mystery calls during FY24Q1. A corrective action plan was submitted and accepted.
- Superior Audit: Received 91.14% overall chart compliance and 89.17% claims compliance for Q1.
- Treatment Plan Audit: Audit completed for March and the overall score was 66%. QM recommended continue training and adding treatment planning in April's clinical supervision.
- Walk-Behinds:
  - ✚ C&A Recovery Plan: Overall score 67%, difference in scoring 23%
  - ✚ LPHA Recovery Plan: Overall score 70%, difference in scoring 19%
  - ✚ Prescriber: Overall score 98%, difference in scoring 9%
  - ✚ Nursing: Overall score 71%, difference in scoring is 21%

➤ **IDD**

- IDD Service Target: Target (169) met with a 170
- HCS & TxHmL Enrollment Non-Compliance: Target (95%) we not meet with a 92% for Q2.
  - ✚ LIDDA Director requested information from Centers that are part of the Texas Council Local Authority Workgroup (LAW).
- NCQA Reaccreditation: All requested documentation was sent.

**04.12.25**

**HUMAN RESOURCES REPORT (Jessica Ruiz)**

**Recommended by Board Action:**

None: Information only

**Rationale:**

Discussion on the following:

➤ **Staffing issues**

- Headcount: 449 employees and 422 approved FTE's.
- Vacancies: 28 vacancies

- Separations: 8 separations
- Recruitment: Various Sources
- Training and Development: 17 classes with a total of 51 participants.

➤ **Compensation and Benefits:**


- Covid: 5 employees tested positive for COVID.
- YTD: Nine large claims; one of these exceeds the stop loss limit.

**CLOSURE**

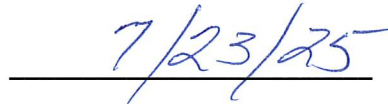
**04.13.25 ADJOURNMENT**

Chairperson ask for any other matter to discuss if not for motion to adjourn. With no further discussion, Chairperson asked for motion to adjourn. Steve Earley made motion and seconded by Dana Sills. Motion carried unanimously by a sign of aye.

**ATTEST:**



**Margaret Webster, Board Secretary**



**DATE:**



**Judy Dodd, Board Liaison/Transcriptionist 5/8/25**

